

The U.S. Census Bureau's Training Web Site Satisfaction Survey 2011

The U.S. Census Bureau is conducting a study to evaluate its on-line presence and services to you in regards to its Training Web site <<http://www.census.gov/mso/www/training/>>. Your opinions and ideas are important to us. We will use the findings from this study to help us make informed decisions about users' expectations and needed improvements to the Training Web site.

Public reporting burden for this collection of information is estimated to average 5 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Respondents are not required to respond to any information collection unless it displays a valid approval number from the Office of Management and Budget.

Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to: Paperwork Project 0607-0760, U.S. Census Bureau, 4600 Silver Hill Road, Room 3K138, Washington, DC 20233. You may e-mail comments to: Paperwork@census.gov; use "Paperwork Project 0607-0760" as the subject.

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OMB Number: 0607-0760
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1. From the following list, please mark the business sector that best describes your work.

- College/university
- Federal government
- State, county, local or tribal government
- Trade or professional association
- Finance, insurance or real estate
- Retail/wholesale company
- Market research, advertising or consulting
- Media
- Religious, civic or political organization
- Individual (students of any age, or other person with no business affiliations)
- Other, please specify:

2. Please indicate which of the following best describes your occupation/role.

- Administrator
- College/university student
- Computer programmer, system analyst/ administrator, computer technician
- Economist or social scientist
- Health professional (physician, nurse, etc.)
- Journalist
- Librarian
- Management consultant
- Marketing or sales professional
- Policy analyst
- Professor/ teacher
- Scientist/ engineer
- Self employed
- Senior management (president, VP, director, partner, etc.)
- Statistician
- Unemployed
- Other, please specify:

3. Prior to today, how many times have you visited the Census Bureau's Training Web site in the past 12 months?

- Never
- Once
- 2-5 Times
- 6-9 Times
- 10 or more Times

4. What is your level of knowledge in the following areas:

	Very Experienced or Knowledgeable	Moderately Experienced or Knowledgeable	Slightly Experienced or Knowledgeable	Not Experienced or Knowledgeable
Navigating the Internet	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Using statistical information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Accessing Census Bureau information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Using Census Bureau data	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

5. What information do you most often look for on the training web site?

- Dates/Times of training
- Location
- Training policies and general information
- Cost of Training
- Training agendas
- Training presentations
- Registration forms
- Contact information
- Other, please specify:

6. How satisfied are you with the Census Bureau's Training Web site?

	Very Satisfied	Satisfied	Undecided	Dissatisfied	Very Dissatisfied
Ability to find what you are looking for	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Clear instructions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall ease of use	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Accuracy of information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall quality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

7. Did you find the information you were looking for?

- I found all the information I needed
- I found most of the information I needed
- I found some of the information I needed
- I was unable to find any information I needed

8. If you experienced any difficulty using the Census Bureau's Training Web site or finding information, were you able to locate help resources?

- Yes
- No

Which help resources did you use?

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9. What, if anything, should be done to improve the Census Bureau's Training Web site?

10. Which of the following is your PRIMARY way you access the internet?

- Desktop Computer
- Notebook or Laptop Computer
- Tablet Computer
- Smartphone
- Other, please specify:



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Your responses have been received. We will use results to help guide our decisions about our programs and services to better meet your needs. Thank you for participating.

To close this window, click the X in the upper right corner of the window.



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