

**2010 Omnibus Household Survey (OHS)**  
**(May 1, 2011 data collection start)**

**[PHONE NUMBER]**

- 1) USE AUTODIALER
- 2) BYPASS AUTODIALER

F1000. Hello, my name is \_\_\_\_\_ and I'm calling on behalf of the United States Department of Transportation. We're conducting a survey on transportation issues including security of the transportation system, commuting to work and congestion. Your household has been randomly selected for this study and your opinions will help to strengthen our nation's transportation system. For quality purposes only, a supervisor may be monitoring this call.

F0080. Have I reached you at **[telephone number]**?

- 1) Yes
- 2) No – I am very sorry, I must have dialed incorrectly. Thank you, goodbye.

F1010. Are you a member of this household and at least 18 years old?

- 1) YES *(go to F1030)*
- 2) NO
- 3) BUSINESS ADDRESS *(go to F1140)*

F1020. May I speak to a member of this household who is at least 18 years old?

- 1) AVAILABLE *(go to F1000)*
- 2) NOT AVAILABLE **(MAKE APPOINTMENT)**  
When would be a good time to call back?
- 3) THERE ARE NONE *(go to F1140)*

F1030. Is this phone number used for...

- 1) home use only
  - 2) home and business use, or
  - 3) business use only
- (If 3)** – I am very sorry; I'm trying to reach a residence. Thank you. Goodbye.

F1040. Including you, how many people aged 18 or older currently live in this household?

**[IF NEEDED: "Include people who usually stay in this household, but are temporarily away on business, vacation, or in the hospital. Do not include persons who are away on full-time active military duty with the armed forces, students living away from home in their own apartment, or any other family member who may be in a nursing home or other institution."]**

|\_|\_|\_|# OF ADULT HH MEMBERS

**Sample Selection**

**IF THERE ARE NO ADULT HH MEMBERS, GO TO F1140.**

**IF ONLY 1 ADULT IN HH, GO TO F1075. OTHERWISE, RUN RESPONDENT SELECTION ALGORITHM.**

**IF 2 ADULTS IN HH AND RESPONDENT:  
WAS SAMPLED, GO TO F1075.  
WAS NOT SAMPLED, GO TO F1081.**

**IF MORE THAN 2 ADULTS IN HH AND RESPONDENT:  
WAS SAMPLED, GO TO F1075.  
WAS NOT SAMPLED, CONTINUE WITH F1050.**

F1050. The computer has randomly determined that one of the [F1040 answer minus 1] adults other than you should be selected for the rest of the interview. To help us select this person, do you know who has the NEXT birthday among these adults?  
1) YES  
2) NO *(go to F1070)*

F1060. Other than you then, which adult has the NEXT birthday?  
**(A FIRST NAME IS SUFFICIENT IF IT UNIQUELY IDENTIFIES THE HH MEMBER. IF NEEDED--"We need some way to ask for this person should we need to call back. If you prefer, just give me that person's gender and age.")**

NAME AND AGE: \_\_\_\_\_

OR

GENDER:

1) MALE AGE: |\_|\_|\_|  
2) FEMALE AGE: |\_|\_|\_|

***(Go to F1110).***

**SELECTION ALGORITHM:**

*If N=1, then the screener respondent is selected. End selection process.*

*If N>1, then, randomly sample the screener respondent with probability equal to 1/N (via CATI programming). If the screener respondent is selected, then end the selection process.*

F1070. So that the computer can choose someone to interview, please tell me the first names and ages of the [FILL # FROM F1040 MINUS 1] adults currently living in this household. Please do not include yourself.

**[IF NEEDED: "Include people who usually stay in this household, but are temporarily away on business, vacation, or in the hospital. Do not include persons who are away on full-time active military duty with the armed forces, students living away from home in their own apartment, or any other family member who may be in a nursing home or other institution."]**

**IF NOT OBVIOUS, ASK: "Is {NAME} male or female?"**

**IF R ANSWERS DK OR RF TO IDENTIFY HH MEMBERS, EXIT INTERVIEW.**

FIRST NAME	GENDER	AGE
_____	1) MALE	
	2) FEMALE	__ __
_____	1) MALE	
	2) FEMALE	__ __
_____	1) MALE	
	2) FEMALE	__ __

**(Run selection algorithm on HH members listed in f1070 to select extended respondent. Then, go to F1110).**

F1075. A Federal agency may not collect information from a private citizen nor is a person required to respond to an information collection unless the collection displays a valid Office of Management and Budget number. The OMB number for this collection is 2139-0012. All responses to this information collection are voluntary. The information you provide about yourself and your household will be used for statistical purposes only. By law, your responses will be kept confidential and will not be disclosed in identifiable form. Your participation in this study will only take about 15 minutes. If you would like to make comments on any aspect of this information collection, including the length of the survey, I would be happy to provide you with the appropriate address. Would you like the address?

**INTERVIEWER: READ ADDRESS IF NECESSARY**

**Information Collection Clearance Officer, U.S. Department of Transportation, Research and Innovative Technology Administration, RTAD-21, Room E33-477, 1200 New Jersey Avenue, SE, Washington, DC 20590.**

**READ IF NECESSARY:**

**Title 49, Section 111 (k) of the United States Code requires that your responses be kept confidential.**

F1080. What is your first name?

NAME: \_\_\_\_\_

GENDER:

- |           |             |
|-----------|-------------|
| 1) MALE   | AGE:  __ __ |
| 2) FEMALE | AGE:  __ __ |

*(Skip to question M1000)*

F1081. This study is designed to select one household adult to answer the questions. The computer has chosen the other adult in the household to participate in the next part of the study. What is the other adult's name?

**PROBE FOR INFORMATION THAT UNIQUELY IDENTIFIES THE HH MEMBER SELECTED.**

NAME: \_\_\_\_\_

GENDER:

- |           |             |
|-----------|-------------|
| 1) MALE   | AGE:  __ __ |
| 2) FEMALE | AGE:  __ __ |

F1110. **(HH MEMBER)** has been selected to participate in the next part of the study. May I speak to **(HH MEMBER)**?

- |                  |                           |
|------------------|---------------------------|
| 1) AVAILABLE     | <b>(Go to F1130)</b>      |
| 2) NOT AVAILABLE | <b>(MAKE APPOINTMENT)</b> |

F1130. Hello, my name is \_\_\_\_\_ and I'm calling on behalf of the U.S Department of Transportation. We're conducting a survey on transportation issues including security of the transportation system, commuting to work and congestion and would like to include your opinions and experiences. For quality purposes only, a supervisor may be monitoring this call.

A Federal agency may not collect information from a private citizen nor is a person required to respond to an information collection unless the collection displays a valid Office of Management and Budget number. The OMB number for this collection is 2139-0012. All responses to this information collection are voluntary. The information you provide about yourself and your household will be used for statistical purposes only. By law, your responses will be kept confidential and will not be disclosed in identifiable form. Your participation in this study will only

take about 15 minutes. If you would like to make comments on any aspect of this information collection, including the length of the survey, I would be happy to provide you with the appropriate address. Would you like the address?

**INTERVIEWER: READ ADDRESS IF NECESSARY**

**Information Collection Clearance Officer, U.S. Department of Transportation, Research and Innovative Technology Administration, RTAD-21, Room E33-477, 1200 New Jersey Avenue, SE, Washington, DC 20590.**

**(Skip to question M1000)**

**GO TO NEXT SECTION.**

F1140. Those are all of the questions that I have. If you have questions about transportation issues or just want some information, you can call 1-800-853-1351, email questions to [RITAinfo@dot.gov](mailto:RITAinfo@dot.gov) or visit the [www.bts.gov/omnibus](http://www.bts.gov/omnibus) web site for additional information. Thank you for your time today.

**M=Mode Use Questions**

M1000. First I'd like to ask about the types of transportation you use during a TYPICAL WEEK. We are defining a typical week beginning on Sunday ending the following Saturday.

**HIT "RETURN" TO CONTINUE**

*Note to Programmer: CATI program should ensure response is less than 8*

M1010. During a typical week, on how many DAYS do you drive or ride in a car, van, SUV, pickup truck, RV or motorcycle?

**ENTER NUMBER**

     **DAYS**

M1020. During a typical week, on how many DAYS do you travel by taxi or limousine?

**ENTER NUMBER**

     **DAYS**

M1030. 1During a typical week, on how many DAYS do you use public transportation?

**ENTER NUMBER**

     **DAYS**

M1040. During a typical week, on how many DAYS do you ride a bicycle outdoors for any reason?

**ENTER NUMBER**

     **DAYS**

## L=Community Livability Questions

L1000. The next few questions are about the transportation-related characteristics of the community that you live in. First, which of these categories would you say best represents the type of community where you live?

**INTERVIEWER: READ ALL CATEGORIES. MARK ONLY ONE**

- 1) Urban Area in Downtown or the City Center
- 2) Urban Area NOT in the Downtown or City Center
- 3) Suburban
- 4) Rural

L1010. Next I am going to read a list of transportation options or features available in some communities. For each, please answer 'yes' or 'no' to indicate whether they exist in your community.

Does your community have...	YES	NO
1) Sidewalks, paths or other safe walking routes to shopping, work, or schools?	1	2
2) Bike lanes or bike paths to shopping, work, or schools?	1	2
3) Reliable local public transportation (e.g., bus, rail or ferry) that can be reached without driving?	1	2
4) Reliable long-distance public transportation (e.g., bus or train) to and from major metropolitan areas?	1	2
5) Major roads or highways that access and serve your community?	1	2
6) Easy access to an airport?	1	2
7) Pedestrian-friendly streets or boulevards in the downtown or central business district?	1	2
8) Adequate parking in the downtown or central business district?	1	2

L1020. Now, regardless of whether or not they currently exist in your community, please tell me how important each of these same transportation options or features is to you - "very important," "somewhat important", "somewhat unimportant" or "not important".

- 1) Sidewalks, paths or other safe walking routes to shopping, work, or schools?
- 2) Bike lanes or paths to shopping, work, or schools?
- 3) Reliable local bus, rail or ferry transportation that can be reached without driving?
- 4) Reliable long-distance bus or train transportation to and from major metropolitan areas?
- 5) Major roads or highways that access and serve your community?
- 6) Easy access to an airport?
- 7) Pedestrian-friendly streets or boulevards in the downtown or central business district?
- 8) Adequate parking in the downtown or central business district?

L1040. The next few questions are about activities that sometimes happen while people are driving a motor vehicle. For each statement, please tell me whether you strongly agree, somewhat agree, somewhat disagree, or strongly disagree.

- 1) Drivers of motor vehicles should be allowed to talk on a hand-held cell phone while driving...
- 2) Drivers of motor vehicles should be allowed to talk on a cell phone using a hands-free device while driving...
- 3) Drivers of motor vehicles should be allowed to text message on a cell phone, blackberry or similar device while driving...
- 4) Drivers of motor vehicles should be allowed to eat while driving...
- 5) Controls on new cars should be mounted on the steering wheel so that drivers do not have to reach across to operate the radio or other audio player...
- 6) Televisions and video monitors in cars should be allowed to be mounted in a way that they are visible to drivers of OTHER cars...

**J=Journey to Work Items**

J1000. The next questions are about traveling to and from work.  
**HIT "RETURN" TO CONTINUE**

J1010. LAST WEEK, did you work for pay OUTSIDE YOUR HOME?

- 1) Yes **(Skip to question J1030)**
- 2) No
- 8) Don't know **(DON'T READ)**
- 9) Refused **(DON'T READ)**

J1020. LAST WEEK, did you perform any volunteer work OUTSIDE YOUR HOME?

- 1) Yes **(Skip to question J1035)**
- 2) No **(Skip to question T1000)**
- 8) Don't know **(DON'T READ)**
- 9) Refused **(DON'T READ)**

**INTERVIEWER: READ: For the next questions, please use your main job. By main job we mean the one at which you usually work the most hours.**

J1030. LAST WEEK, on how many DAYS did you travel from home to work?

\_\_\_\_\_ days **ENTER NUMBER**

**CATI program should ensure that response is less than 8.  
(Skip to question J1040)**

**INTERVIEWER: READ: For the next question, please use your main volunteer work place. By main volunteer work place we mean the one at which you usually work the most hours.**

J1035. LAST WEEK, on how many DAYS did you travel from home to your volunteer work place?

\_\_\_\_\_ days **ENTER NUMBER**

**CATI program should ensure that response is less than 8.**

**(Skip to question J1045)**

J1040. LAST WEEK, which of the following types of transportation did you use while traveling from home to work? Did you:

**INTERVIEWER: READ LIST**

	YES	NO
01) drive alone in a company vehicle	1	2
02) drive with others in a company vehicle	1	2
03) drive alone in a non-company vehicle	1	2
04) drive with others in a non-company vehicle	1	2
05) drive or ride in a carpool or vanpool	1	2
06) ride a bus	1	2
07) ride a subway	1	2
08) ride a train	1	2
09) ride a ferry	1	2
10) ride a bicycle	1	2
11) walk	1	2
<b>INTERVIEWER: Do not include short walks, e.g. from the house to the car/parking lot to the office.</b>		
12) Used some other mode (SPECIFY)	1	2

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***(Skip to question J1050)***

J1045. LAST WEEK, which of the following types of transportation did you use while traveling from home to your volunteer work place? Did you:

**INTERVIEWER: READ LIST**

	YES	NO
01) drive alone in a company vehicle	1	2
02) drive with others in a company vehicle	1	2
03) drive alone in a non-company vehicle	1	2
04) drive with others in a non-company vehicle	1	2
05) drive or rode in a carpool or vanpool	1	2
06) ride a bus	1	2
07) ride the subway	1	2
08) ride a train	1	2
09) ride a ferry	1	2
10) ride a bicycle	1	2
11) walk	1	2
<b>INTERVIEWER: Do not include short walks, e.g. from the house to the car/parking lot to the office.</b>		
12) Used some other mode (SPECIFY)	1	2

J1050. **IF J1020=1, INTERVIEWER SHOULD READ:**  
**Please consider “work” as your main volunteer work place.**

LAST WEEK, how would you rate the level of traffic congestion on your commute to work?

**INTERVIEWER: READ 1-4 ONLY**

- 1) Very congested
- 2) Moderately congested
- 3) Slightly congested
- 4) Not at all congested
- 8) Don't know (**DON'T READ**)
- 9) Refused (**DON'T READ**)

**INTERVIEWER: READ: Now I'd like to ask you about your commute to work over the LAST 12 MONTHS.**

J1060. Thinking about the LAST 12 MONTHS, have you done any of the following to improve your commute to work? Have you:

**INTERVIEWER: READ LIST**

		Yes	No
1) Changed your schedule or work hours to improve your commute	1	2	
2) Moved to a home closer to work to improve your commute		1	2
3) Moved to a home closer to public transportation to improve your commute		1	2
4) Changed jobs or left a job to improve your commute		1	2
5) Changed office locations to improve your commute		1	2
6) Worked at home instead of your usual work site to improve your commute		1	2
7) Paid to use a toll road or toll lane to improve your commute		1	2
8) Made any other change to improve your commute? (SPECIFY: _____)		1	2

J1065. Thinking about your commute trips in the LAST 12 MONTHS, about how often would you say that you made additional stops for some other purpose during your trip to or from work? Include stops to go to the store, purchase gas, pick someone up from work or school, or perform some other non-work related business.

**INTERVIEWER: READ ALL - MARK ONE**

- 1) Made additional stops on at least half of all commute trips
- 2) Made additional stops on some but fewer than half of all commute trips
- 3) Did not make any additional trips or almost none

J1070. Again, thinking about the LAST 12 MONTHS, would you say the traffic congestion on your commute to work has gotten ...

**INTERVIEWER: READ 1-5 ONLY**

- 1) Much better
- 2) Somewhat better
- 3) Stayed about the same
- 4) Somewhat worse
- 5) Much worse
- 8) Don't know (**DON'T READ**)
- 9) Refused (**DON'T READ**)

*(If J1020=1, skip to T1000)*

J1080. Is at least part of the work that you do in your main job something you could do at home?

- 1) Yes
- 2) No (*Skip to T1000*)
- 8) Don't know (**DON'T READ**)
- 9) Refused (**DON'T READ**)

J1090. Does your main employer allow workers to sometimes work at home instead of coming into the work place?

- 1) Yes
- 2) No (*Skip to T1000*)
- 8) Don't know (**DON'T READ**)
- 9) Refused (**DON'T READ**)

J1100. LAST WEEK, did you work at home instead of traveling to your usual workplace of your main job? This does not include taking work home at night or over the weekend, working at home while sick, or self-employed persons who work at home.

- 1) Yes
- 2) No (*Skip to T1000*)
- 8) Don't know (**DON'T READ**)
- 9) Refused (**DON'T READ**)

J1110. LAST WEEK, on how many days did you work at home instead of going to your usual workplace of your main job?  
*(CATI programmed to accept less than 8.)*

\_\_\_\_\_ Days

**CATI programmed to bring up Comment Box if J1040 had any 1 “Yes” responses and J1110 has “7” as a response. The interviewer says: You stated that you commuted to the workplace of your main job last week, and you worked from home for your main job for 7 days last week. Please tell me why you commuted and worked from home during the same day(s).**

**TYPE COMMENT:**

J1120. What is your primary reason for working at home instead of traveling to your usual work place of your main job?

**INTERVIEWER: DO NOT READ LIST.**

- 01) Convenience  
(INTERVIEWER PROBE: **Why is working at home more convenient?**)
- 02) Saves the company money
- 03) Saves me money
- 04) Saves me time
- 05) To avoid congestion
- 06) Allows me to take care of family members/be home when kids come home
- 07) I don't live in the same area as the company I work for
- 08) I work for multiple businesses
- 09) I get more work done at home
- 10) For health reasons—disability reasons
- 11) Lack of transportation
- 12) Any other reason:  
(SPECIFY:\_\_\_\_\_)
- 98) Don't know
- 99) Refused

**D=Demographic Questions**

D1000. This final section asks for information to help us summarize the study results. No identifying information about you or your household will ever be released or published.

**HIT "RETURN" TO CONTINUE**

D1010. How many vehicles are owned, leased, or available for regular use by the people who currently live in your household? Please be sure to include motorcycles, mopeds, and RVs?

**ENTER NUMBER \_\_\_\_\_**

**(INTERVIEWER: IF RESPONDENT ANSWERS 10 OR MORE, RECORD AS 10)**

D1020. Do you have a medical condition that makes it difficult to travel outside the home?

- 1) Yes
- 2) No

D1040. **Please tell me the month and year you were born.**

\_\_\_\_\_MONTH \_\_\_\_\_YEAR

***CATI system make sure the respondent is at least 18 years of age***

***CATI system ask for interviewer to verify if respondent is 100 or greater.***

***CATI system to match age with F1060 or F1070 if age is entered.***

**INTERVIEWER: If respondent refuses, use the question below to attempt to get their age.**

If I read some age ranges, would you be willing to stop me when I get to the category that includes your age?

**INTERVIEWER: READ LIST UNTIL RESPONDENT STOPS YOU.**

- 1) 18 to 24
- 2) 25 to 34
- 3) 35 to 44
- 4) 45 to 54
- 5) 55 to 64
- 6) 65 to 74
- 7) 75 or older

***CATI system to match age category with F1060 or F1070 if age is entered***

D1050. Are you male or female?

**RECORD GENDER; ASK ONLY IF NECESSARY**

- 1) Male
- 2) Female

1D1060. Do you consider yourself to be Spanish, Hispanic or Latino?

- 1) Yes  
(If “Yes”, INTERVIEWER MUST READ: “People who identify themselves as Spanish, Hispanic or Latino origin may be of any race.”)

(INTERVIEWER: READ ONLY IF NEEDED: “Origin can be viewed as the heritage, nationality group, lineage, or country of birth of the person or the person’s parents or ancestors before their arrival in the United States.”)

- 2) No
- 8) Don’t know
- 9) Refused

D1070. What is your race? Please select one or more.

**INTERVIEWER: READ 1-5 ONLY.  
READ PARENTHETICAL ONLY IF RESPONDENT ASKS FOR CLARIFICATION. RECORD ALL THAT APPLY**

- 1) White
- 2) Black or African American
- 3) American Indian or Alaska Native (Eskimo, Aleut)
- 4) Asian (Asian Indian, Chinese, Filipino, Japanese, Korean, Vietnamese)
- 5) Native Hawaiian or Other Pacific Islander (Guamanian, Chamorro, Samoan)

**INTERVIEWER: DO NOT READ LAST OPTION. ENTER ONLY IF RESPONDENT PROVIDES A DIFFERENT OPTION THAN LISTED ABOVE.**

- 6) Other – SPECIFY \_\_\_\_\_
- 8) Don’t know (**DON’T READ**)
- 9) Refused (**DON’T READ**)

D1080. What is the highest level of education you’ve completed?

**INTERVIEWER: DO NOT READ LIST**

- 1) Less than high school graduate
- 2) High school graduate (or GED)

- 3) Some college (or technical vocational school/professional business school)
- 4) Two-year college degree (AA: Associate in Arts)
- 5) Four-year college degree (BA or BS: Bachelor of Arts/Science degree)
- 6) Graduate degree (Master's, Ph.D., Lawyer, Medical Doctor)
- 8) Don't know
- 9) Refused

D1090. Please stop me when I reach the category that includes your household's total annual income for last calendar year, that is, 2010:

**INTERVIEWER: READ LIST UNTIL RESPONDENT STOPS YOU TO SELECT A CATEGORY**

- 1) Under \$15,000
- 2) From \$15,000 to less than \$30,000
- 3) From \$30,000 to less than \$50,000
- 4) From \$50,000 to less than \$75,000
- 5) From \$75,000 to less than \$100,000
- 6) From \$100,000 to less than \$125,000
- 7) \$125,000 or more
- 8) Don't know (**DON'T READ**)
- 9) Refused (**DON'T READ**)

D1160. How many home telephone numbers do you have in your household? Please do not count numbers for cell phones, or phone lines that are used exclusively for business purposes, computers or fax machines.

- 1) One
- 2) Two
- 3) Three
- 4) Four or more
- 8) Don't know
- 9) Refused

D1170 **INTERVIEWER: 11READ AFTER RESPONDENT HAS GIVEN ANSWER:**  
 "1So, you have \_\_\_\_\_ phone numbers that are not used exclusively for business, computers, fax machines or cell phones?"

D1180. 1In order to classify your household for statistical purposes, what is your ZIP code? **ENTER NUMBER**

\_\_\_\_\_

1D1190. Did your household receive an advance notice in the mail concerning this study?

- 1) Yes
- 2) No
- 3) Not sure

D1200. This concludes the study questions. On behalf of the United States Department of Transportation, I thank you for your time. Goodbye.

**HIT "RETURN" TO CONTINUE**

**Interviewer Close Out Questions**

**THESE QUESTIONS ARE ANSWERED BY THE INTERVIEWER AFTER THE RESPONDENT HANGS UP.**

I0050. HOW WELL DID THE RESPONDENT SEEM TO UNDERSTAND THE QUESTIONS?

- 1) Not at all
- 2) Not very well
- 3) Well
- 4) Very well

I0100. HOW COOPERATIVE WAS THE RESPONDENT IN ANSWERING THE QUESTIONS?

- 1) Not at all cooperative
- 2) Not very cooperative
- 3) Cooperative
- 4) Very cooperative

I0150. IN WHAT LANGUAGE WAS THE INTERVIEW CONDUCTED?

- 1) English
- 2) Spanish
- 3) Both English and Spanish
- 10) Other - SPECIFY \_\_\_\_\_

**PLEASE NOTE ANYTHING ELSE YOU FEEL IS HELPFUL OR IMPORTANT ABOUT THIS INTERVIEW. CONTINUE TO ENTER TEXT OF RESPONSE**