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**Telephone Screener  
 (SNAP Recent and Long-term Participants)**

RECRUIT 20 PEOPLE TO SEAT 10

ASK FOR PERSON NAMED ON SNAP PROGRAM LIST

Hello. My name is \_\_\_\_\_, and I'm calling from Mathematica Policy Research, a private research organization. We are conducting a study for the **U.S. Department of Agriculture on the Supplemental Nutrition Assistance Program or SNAP, formerly known as the Food Stamp Program, in [STATE]**. We were given your name by the state **[AGENCY NAME]**.

Let me assure you that this is not a sales call and at no time during our discussion will you be asked to donate money. We are simply interested in your opinions. Today, I would like to just ask some easy questions. Then, there will be an in-person discussion group on a different day. If you are invited to attend, you will receive a cash incentive for your time and will receive light meal and refreshments. The questions I ask today will only be used to identify some people to participate in our discussion group, and the answers you give me will not be shared with anyone outside of our research team. Your answers to these simple questions will not affect any benefits you may receive from the government.

**May I ask you a few questions?**

- Yes..... CONTINUE
- No..... THANK AND TERMINATE

RECORD GENDER:

- Female       Male

RECRUIT A MIX OF GENDERS

1. Are you currently receiving SNAP benefits?

- Yes..... CONTINUE
- No..... THANK AND TERMINATE

**The next set of questions will help us get a diverse group for the discussion.**

2. Which of the following categories includes your age? **(READ & RECORD)**

- 18-24
- 25-34
- 35-44
- 45-59
- 61+

RECRUIT A MIX OF AGES

3. Do you consider yourself to be of Hispanic or Latino/a origin or do you consider yourself not to be of Hispanic or Latino/a origin?

PROBE: Hispanic or Latino/a origin includes, Mexican American or Chicano/a, Puerto Rican, Cuban, or some other Hispanic origin or descent

- Hispanic or Latino/a origin
- Not Hispanic or Latino/a origin

3a. What race or races do you consider yourself? **(CHECK ALL THAT APPLY)**

- American Indian or Alaska Native
- Asian
- Black/African-American
- Hispanic or Latino
- Native Hawaiian or other Pacific Islander
- White

4. What language are you most comfortable speaking?

- English **GO TO Q4b**
- Spanish **GO TO Q4b**
- Other **CONTINUE WITH 4a**

4a. How well would you say you understand and speak English?

- Not at all **THANK AND TERMINATE**
- Not well **THANK AND TERMINATE**
- Well
- Very well

5. Finally, could you briefly tell me about your last food shopping experience?  
(PROBE: What did you purchase?)

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THE ABOVE QUESTION IS INCLUDED TO DETERMINE THE RESPONDENT'S LEVEL OF ARTICULATENESS AND THE ABILITY AND WILLINGNESS TO TALK OPENLY. IF THE RESPONDENT HESITATES IN ANSWERING THE QUESTION OR HAS A POOR COMMAND OF ENGLISH, THEN DO NOT ISSUE THE INVITATION. END THE CONVERSATION POLITELY AND THANK THEM FOR THEIR TIME.

**INVITATION**

Thank you for answering all of my questions. As part of our study, we are conducting a discussion group related to the SNAP in [STATE]. The purpose of the discussion group is to learn about your experiences in order to make the program better. As mentioned earlier, we will not try to sell you anything or use your name for other purposes than this research. All information collected in connection with this study will be kept private and used only for research purposes. Your name will not be used in reporting the results of the study and your answers will not affect your eligibility for any programs. We will destroy all of the contact information we have about you, such as your name, number, and address, after the discussion group is complete.

The group will consist of approximately 9 other people, such as yourself, and a discussion leader. You are invited to attend the group that will take place at [TIME] on [DATE]. It will be held at \_\_\_\_\_ [GIVE LOCATION]. The group will last about one and one-half hours. Nothing will be sold at the session and you will receive \$25 in cash as a token of our appreciation. A light meal and refreshments will also be served. Would you be able to attend?

- YES.....CONTINUE WITH "MORE INFORMATION" SECTION
- NO.....GO TO "TRANSPORTATION AND CHILDCARE" SECTION

**TRANSPORTATION AND CHILDCARE**

Is lack of transportation or childcare the main reason you wouldn't be able to participate in the discussion?

- YES..... CONTINUE WITH "MORE INFORMATION" BELOW
- NO.....TERMINATE

**IF TRANSPORTATION IS PROBLEM:** Perhaps you can ask a family member, neighbor, or friend to drive you to the discussion group. We can reimburse transportation expenses of up to \$5. This would be in addition to the \$25 incentive you will receive for participating in the discussion group.

**IF CHILDCARE IS PROBLEM:** Perhaps you can ask a family member or friend to babysit. We can reimburse child care expenses of up to \$15. This would be in addition to the \$25 incentive you will receive for participating in the discussion group.

Now that you have this information, would you be able to attend?

- YES..... CONTINUE WITH "MORE INFORMATION" BELOW
- NO.....TERMINATE

**MORE INFORMATION**

Please make sure that if you need **glasses or other corrective lenses** that you bring them to the session. There may be some materials that you will have to read and/or look at.

So that we can start and end on time, please plan to arrive about 15 minutes early to meet the other participants and have refreshments.

We are counting on your participation, so please be sure to call us as soon as possible if you find you can't attend so we can find a replacement. The phone number here is **xxx-xxx-xxxx**

Before we finish, let me make sure I have the correct spelling of your name and also get your address and phone number(s) so that we can send you a confirmation letter with directions and give you a reminder phone call.

FIRST AND LAST NAME: \_\_\_\_\_

HOME PHONE: \_\_\_\_\_

ADDRESS \_\_\_\_\_

PERSONAL E-MAIL ADDRESS: \_\_\_\_\_

WORK PHONE: \_\_\_\_\_

Thank you very much for your time today. We look forward to getting the chance to listen to your opinions and learn from your experiences at the discussion group. We'll see you there!

Recruiter's name \_\_\_\_\_ Date \_\_\_\_\_

Confirmed by \_\_\_\_\_ Date \_\_\_\_\_

