### Public Computer Center Quarterly Performance Progress Report Introduction

#### SUBMISSION REQUIREMENTS:

All Broadband Technology Opportunities Program (BTOP) grant recipients are required to complete a quarterly performance progress report (PPR). The report must be completed and submitted after the end of every quarter in the Post-Award Monitoring (PAM) System, and reports must be submitted separately for each BTOP award. The prime recipient is solely responsible for the accurate completion and timely submission of this form.

#### DEADLINE:

All recipients are required to submit their quarterly performance progress report by 11:59pm ET on the 30th calendar day after the fiscal quarter ends (for example, if the fiscal quarter ends on June 30, performance progress reports are due no later than 11:59pm ET on July 30). The timely submission of performance progress reports is a requirement of all BTOP awards as stated in the special award conditions. Incomplete submissions will be sent back to the recipient for further information.

#### COMPLETING THE PERFORMANCE PROGRESS REPORT:

To begin preparing the performance progress report, the recipient should log into PAM and create a PPR report package for the relevant reporting period. The recipient should download the report template from PAM. As described in the attached instructions, PAM will pre-populate some of the information in the template with information already stored in PAM.

The BTOP performance progress report form consists of three main sections:

- Section 1: General Information
- Section 2: Report Data Fields
- Section 3: Budget Data Fields

Each question must be answered fully and accurately (within the specified word limits). If your answer to certain questions does not fit in the space provided, please provide additional information in a separate document or spreadsheet, using the format provided in the performance progress report form. If a particular question does not apply to your project, please write "N/A" or "0" in the response field. All fields should be filled out either with the requested data or "N/A." Please note that even if the only access to the information is through a subrecipient, contractor, and/or subcontractor, the prime recipient is responsible for collecting this information and submitting it to NTIA.

Please reference the attached line item instructions and the PAM User Guide for assistance. If you have additional questions, please contact your assigned Federal Program Officer.

#### **DATA REVIEW:**

Program Office staff will be responsible for reviewing performance progress reports and may need to follow up with recipients regarding the submitted data. Recipients must promptly respond to any and all Program Office follow-up questions regarding the submitted data; in some cases, recipients will be required to revise and re-submit performance progress reports. The data provided will be compared to each recipient's Baseline Project Plan and will help the Program Office monitor the progress and performance of each BTOP project.

Once approved by the Program Office, all performance progress reports will be made publicly available via the Internet. To the extent that recipients believe that the information they are providing is confidential, recipients may make a request for such information to be kept private and identify any information they believe should not be released to the public. They should also

RECIPIENT NAME: AWARD NUMBER: DATE:

provide both a redacted and an unredacted version of their report. Recipients should note, however, that the Recovery Act requires substantial transparency and that NTIA may not necessarily approve such requests. If NTIA does approve, the agency will keep such information private from public disclosure to the extent permitted by law, including the Freedom of Information Act, as amended (5 U.S.C. 552), the Trade Secrets Act, as amended (18 U.S.C. 1905), and the Economic Espionage Act of 1996 (18 U.S.C. 1831 et seq.).

# Quarterly Performance Progress Report Questions for Public Computer Centers

General Information						
		Page	of	Pages		
1. Federal Agency and Organization Element to Which Report is Submitted	rganization Element to Which Identification		3. DUNS Number			
4. Recipient Organization (Name and	4. Recipient Organization (Name and complete address including county, congressional district, and zip code)					
5. Current Reporting Period End Dat	6. Is this the Last Report of the Award Period?		□ Yes □ No			
7. Certification: I certify to the best performance of activities for the pu				ect and complete for		
7a. Typed or Printed Name and Title of Certifying Official			e (area code, i	number and		
	7d. Email Address					
7b. Signature of Certifying Official		7e. Date Report Submitted (MM/DD/YYYY)				

#### **Project Indicators (This Quarter)**

1. Please describe significant project accomplishments completed during this quarter (600 words or less).

2. Please provide the percent complete for the following key milestones in your project. Write "0" in the Percent Complete column and "N/A" in the Narrative column if your project does not include this activity. If you provided additional milestones in your baseline report, please insert them at the bottom of the table. Figures should be reported cumulatively from award inception to the end of the most recent reporting quarter. Please provide a narrative description if the percent complete is different from the target provided in your baseline plan (300 words or less).

	Milestone	Percent Complete	Narrative (describe your reasons for any variance from the baseline plan or any other relevant information)
2.a.	Overall Project		
2.b.	Equipment/Supply Purchases		
	Public Computer Centers		
2.c.	Established		
2.d.	Public Computer Centers Improved		
2.e.	New Workstations Installed		
2.f.	Existing Workstations Upgraded		
2.g.	Outreach Activities		
2.h.	Training Programs		
2.i.	Other (please specify):		

3. Please describe any challenges or issues faced during this past quarter in achieving planned progress against the project milestones listed above. In particular, please identify any areas or issues where technical assistance from the BTOP program may be useful (600 words or less).

4. Please provide actual total numbers to date or typical averages for the following key indicators, as specified in the question. Write "0" in the Total column and "N/A" in the Narrative column if your project does not include this activity. Unless otherwise indicated below, figures should be reported <u>cumulatively</u> from award inception to the end of the most recent reporting quarter. Please provide a narrative explanation if the total is different from the target provided in your baseline plan (300 words or less).

	Indicator	Total	Narrative (describe your reasons for any variance from the baseline plan or any other relevant information)
4.0	New workstations installed and		
4.a.	available to the public		
4.b.	Average users per week (NOT cumulative)		
4.c.	Number of PCCs with upgraded		
	broadband connectivity		
	Number of PCCs with new		
4.d.	broadband wireless connectivity		
	Number of additional hours per		
	week existing and new PCCs are		
	open to the public as a result of		
4.e.	BTOP funds		

5. Training Programs. In the chart below, please describe the training programs provided at each of your BTOPfunded PCCs.

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Name of Training Program	Length of Program (per hour basis)	Number of Participants per Program	Number of Training Hours per Program

#### **Project Indicators (Next Quarter)**

1. Please describe significant project accomplishments planned for completion during the next quarter (600 words or less).

2. Please provide the percent complete anticipated for the following key milestones in your project as of the end of the next quarter. Write "0" in the Planned Percent Complete column and "N/A" in the Narrative column if your project does not include this activity. Figures should be reported cumulatively from award inception to the end of the next reporting quarter. Please provide a narrative description if the planned percent complete is different from the target provided in your baseline plan (300 words or less).

		Planned Percent	Narrative (describe your reasons for any variance from the baseline plan or any
	Indicators	Complete	other relevant information)
2.a.	Overall Project		
2.b.	Equipment/Supply Purchases		
2.c.	Public Computer Centers Established		
2.d.	Public Computer Centers Improved		
2.e.	New Workstations Installed		
2.f.	Existing Workstations Upgraded		
2.g.	Outreach Activities		
2.h.	Training Programs		
2.i.	Other (please specify):		

3. Please describe any challenges or issues anticipated during the next quarter that may impact planned progress against the project milestones listed above. In particular, please identify any areas or issues where technical assistance from the BTOP program may be useful (600 words or less).

### PUBLIC COMPUTER CENTER BUDGET EXECUTION DETAILS

Activity Based Expenditures (Public Computer Centers)

1. Please provide details below on your total budget, cumulative actual expenditures (for the period ending the current quarter), and cumulative anticipated expenditures (for the period ending next quarter) for each line item, including detailed disbursements of both matching funds and federal funds from project inception through end of this quarter (actual) or next quarter (anticipated). Actual and anticipated figures should be reported cumulatively from award inception to the end of the applicable reporting quarter.

Budget for Entire Project			Actuals from Project Inception through End of Current Reporting Period			Anticipated Actuals from Project Inception through End of Next Reporting Period			
COST CLASSIFICATION	Total Cost (plan)	Matching Funds (plan)	Federal Funds (plan)	Total Costs	Matching Funds	Federal Funds	Total Costs	Matching Funds	Federal Funds
a. Personnel	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
b. Fringe Benefits	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
c. Travel	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
d. Equipment	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
e. Supplies	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
f. Contractual	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
g. Construction	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
h. Other	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
i. Total Direct Charges (sum of a through h)	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
j. Indirect Charges	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
TOTALS (sum of I and j)	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
<ol> <li>Program Income: Please provide the program income you listed in your applia.</li> <li>Application Budget Program Income:</li> </ol>				on budget and . Program Incor		through the end	d of the reportir	ng period.	

## Public Computer Center Quarterly Performance Progress Report Instructions

### Line Item Instructions for the Performance Progress Report Attachment (BTOP Quarterly Report for Public Computer Center Projects)

Question Number	Reporting Item	Instructions	Clarification and Definitions
General Information			
1	Federal Agency and Organizational Element to Which Report is Submitted	PAM will pre-populate this information in the PPR template.	"Department of Commerce, National Telecommunications and Information Administration."
2	Award Identification Number	PAM will pre-populate this information in the PPR template.	This should match your 10 digit grant award number listed on your award package CD-450 form.
3	DUNS Number	PAM will pre-populate this information in the PPR template.	The number entered should match the Data Universal Numbering System (DUNS) number or Central Contract Registry extended DUNS number listed on your award package CD-450 form.
4	Recipient Organization	PAM will pre-populate this information in the PPR template.	The data entered should match the data listed on your award package CD-450 form.
5	Reporting Period End Date	PAM will pre-populate this information in the PPR template.	
6	Is this the last report of the award period?	Check yes or no.	

7a	Certifying Official	PAM will pre-populate this information in the PPR template.	The Certifying Official should be the AOR or the Principal Investigator/Project Manager designated by the AOR.
7b	Certifying Official Signature	PAM will add this information electronically when the report is submitted.	
7с	Telephone Number	PAM will pre-populate this information in the PPR template.	
7d	Email Address	PAM will pre-populate this information in the PPR template.	
7e	Report Submission Date	PAM will add this information electronically when the report is submitted.	Reports are to be submitted by the quarterly due dates.
Project Indicators (This Quarter)			
1	Project Accomplishments	Please describe significant project accomplishments during the quarter.	Include only accomplishments that took place during this reporting period. Accomplishments can be described quantitatively or qualitatively. For example, project accomplishments may include counts, percentages, targeted dates, time periods, or levels. A project accomplishment could also refer to a condition, a result, or a status.
			Please limit narrative responses to 600 words or less.
2	Percent of Milestones Complete	Please provide the percent complete for the following key milestones in your	The percentage of completion for each milestone should be based primarily on the

		<ul> <li>project. Write "0" in the Percent</li> <li>Complete column and "N/A" in the</li> <li>Narrative column if your project does</li> <li>not include this activity. If you provided</li> <li>additional milestones in your baseline</li> <li>plan, please insert them at the bottom of</li> <li>the table.</li> <li>Figures should be reported cumulatively</li> <li>from award inception to the end of the</li> <li>most recent reporting quarter. Please</li> <li>provide a narrative description if the</li> <li>percent complete is different from the</li> <li>target provided in your baseline plan.</li> </ul>	expenditure of your project budget (federal and matching funds), and the percentages should be reported cumulatively from award inception through the end of the each quarter. For example, if you complete a particular milestone within the first three quarters of your project, the third quarter and all subsequent quarters should state 100%. Please limit narrative responses to 300 words or less.
3	Challenges or Issues	Please describe any challenges or issues faced during this past quarter in achieving planned progress against the project milestones listed above. In particular, please identify any areas or issues where technical assistance from the BTOP program may be useful.	Provide information on any challenges, incidents, barriers or issues that you have encountered. In your narrative, indicate whether the issue remains or has been corrected or mitigated. If corrected or mitigated, indicate how the issue was resolved. Please limit narrative responses to 600 words or less.
4	Key Indicator Totals	Please provide actual total numbers to date or typical averages for the following key indicators, as specified in the question. Write "0" in the Total column and "N/A" in the Narrative column if your project does not include this activity. Unless otherwise indicated below, figures should be reported <u>cumulatively</u> from award inception to the end of the most recent reporting quarter. Please provide a narrative	If your project includes multiple PCCs, please provide the total numbers for all PCCs. Please identify the total number of new workstations installed and available to the public; this does not include existing workstations that were upgraded as part of your project. New workstations that replace existing workstations should be included under "Existing Workstations Upgraded." Figures should be cumulative from award inception to end of

<ul> <li>explanation if the total is different from the target provided in your baseline plan.</li> <li>4.a. New workstations installed and available to the public.</li> <li>4.b. Average users per week (NOT cumulative).</li> <li>4.c. Number of PCCs with upgraded broadband connectivity.</li> <li>4.d. Number of PCCs with new broadband wireless connectivity.</li> <li>4.e. Number of additional hours per week existing and new PCCs are open to the public as a result of BTOP funds.</li> </ul>	Please identify the average number of users per week who use the services and equipment offered by the PCC under this grant program. Users may be counted more than once if they utilize the training, services, and equipment provided under the grant more than once in a given week. To calculate this number, record the number of users in your PCC(s) each week during the reporting period, eliminate any outlier numbers (e.g., during a holiday week where your center was closed more than 50% of its normal operating time), and then calculate the average of the remaining weekly numbers. Please report this number as an average for the
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			hours per week that new and existing PCCs are open to the public as a result of BTOP funds. For example, if the project has an existing PCC that extends its average weekly hours from 40 to 45 hours and creates a new PCC that is open 30 hours per week, this number would be 5 + 30 = 35. Please limit narrative responses to 300 words or less.
5	Training Programs	Please describe the training programs provided at each of your BTOP-funded PCCs.	Length of program should be provided on an hourly basis. The number of training hours per program is calculated by multiplying the number of hours for each program by the number of participants. For example, if 10 people took a one hour class, that program provided 10 training hours.
Project Indicators (Next Quarter)			
1	Planned Project Accomplishments	Please describe significant project accomplishments planned for completion during the next quarter.	Include only anticipated accomplishments that will take place during the next reporting period. Accomplishments can be described quantitatively or qualitatively. For example, project accomplishments may include counts, percentages, targeted dates, time periods, or levels. A project accomplishment could also refer to a condition, a result, or a status. Please limit narrative responses to 600 words or less.
2	Anticipated Milestone	Please provide the percent complete	The percentage of completion for each

	Completion	anticipated for the following key milestones in your project as of the end of the next quarter. Write "0" in the Planned Percent Complete column and "N/A" in the Narrative column if your project does not include this activity. If you provided additional milestones in your baseline plan, please insert them at the bottom of the table. Figures should be reported cumulatively from award inception to the end of the next reporting quarter. Please provide a narrative description if the planned percent complete is different from the target provided in your baseline plan.	milestone should be based primarily on the expenditure of your project budget (federal and matching funds), and the percentages should be reported cumulatively from award inception through the end of the each quarter. For example, if you expect to complete a particular milestone within the first three quarters of your project, the third quarter and all subsequent quarters should state 100%. Please limit narrative responses to 300 words or less.
3	Anticipated Challenges or Issues	Please describe any challenges or issues anticipated during the next quarter that may impact planned progress against the project milestones listed above. In particular, please identify any areas or issues where technical assistance from the BTOP program may be useful.	Provide information on any challenges, incidents, barriers or issues that you have encountered. In your narrative, indicate whether the issue remains or has been corrected or mitigated. If corrected or mitigated, indicate how the issue was resolved. Please limit narrative responses to 600 words or less.
Activity-Based Expendit	ure and Revenues (Public C	omputer Center)	
1a-1j	Actual Budget Costs and Anticipated Budget Costs	Please provide details below on your total budget, cumulative actual expenditures (for the period ending the current quarter), and cumulative anticipated expenditures (for the period ending next quarter) for each line item, including detailed disbursements of both matching funds and federal funds from	The budget line item definitions remain consistent with those in the original grant application.

		project inception through end of this quarter (actual) or next quarter (anticipated). Actual and anticipated figures should be reported cumulatively from award inception to the end of the applicable reporting quarter.	
2a-2b	Program Income	Please provide the program income you listed in your application budget and actuals to date through the end of the reporting period.	Program income is gross income earned by the recipient from Federally supported activities. Recipients are required to account for program income related to projects financed in whole or in part with Federal funds. Program income excludes interest earned on advances and includes, but is not limited to, income from service fees, conference fees, sale of commodities, usage or rental fees, and royalties on patents and copyrights. Proceeds from the sale of real and personal property purchased in whole or in part with Federal funds is not program income and shall be handled in accordance with the property management provisions set forth in the award. Recipients have no obligation to the Federal Government with respect to program income earned from license fees and royalties for copyrighted material, patents, patent applications trademarks, and inventions produced under the award.

Notwithstanding any other provision of law, no person is required to respond to, nor shall any person be subject to a penalty for failure to comply with, a collection of information subject to the requirements of the Paperwork Reduction Act unless that collection of information displays a currently valid OMB control number. Public reporting burden for this collection of information is estimated to average 4.57 hours per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding the burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to Anthony G. Wilhelm, Director, Broadband Technology Opportunities Program, Office of Telecommunications and Information

Applications, National Telecommunications and Information Administration, U.S. Department of Commerce (DOC), 1401 Constitution Avenue, N.W., HCHB, Room 4887, Washington, D.C. 20230