

2010 Post-Election Voting Survey of Overseas Citizens (As of 10/20/2010)

	Base	Conditional	Alternate
BACKGROUND INFORMATION			
A	1. Were you a U.S. citizen on November 2, 2010? ☒ Yes ☒ No		
A	2. What was your age on November 2, 2010? ☒ 17 years old or younger ☒ 18 to 24 years old ☒ 25 to 29 years old ☒ 30 to 34 years old ☒ 35 to 44 years old ☒ 45 years old or older		
A	3. Are you...? ☒ Male ☒ Female		
A	4. On November 2, 2010, did you live outside the U.S.? ☒ Yes ☒ No		
A		5. [Ask if Q4 = "Yes"] The Department of State (DoS) groups countries into one of five geographic regions. On November 2, 2010, in which region was your country of residence? ☒ Africa (Sub-Saharan) ☒ East Asia and the Pacific (e.g., China, Australia, Vietman) ☒ Europe and Eurasia (e.g., Spain, Russia, Turkey) ☒ Near East (Northern Africa, Middle East) ☒ Western Hemisphere (e.g., North America, Latin America, Canada) ☒ Don't know	

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A		6. [Ask if Q4 = "Yes" and Ticket # = " "] On November 2, 2010, were you registered with an embassy or consulate in your country of residence? Mark "Yes" or "No". ☒ Yes ☒ No	
A		7. [Ask if Q4 = "Yes" or Q6 = "Yes"] How long ago did you register with an embassy or consulate? ☒ Less than 1 year ☒ 1 year to less than 3 years ☒ 3 years to less than 6 years ☒ 6 years to less than 10 years ☒ 10 years or more	
A		8. [Ask if Q6 = "Yes"] Did you provide an email address to the embassy or consulate where you registered? Mark "Yes" or "No". ☒ Yes ☒ No	
A		9. [Ask if Q4 = "Yes" or Q8 = "Yes"] Do you receive email updates/alerts from your embassy or consulate? ☒ Yes ☒ No	
A		10. [Ask if Q4 = "Yes"] Even though you lived outside the U.S., were you temporarily in the U.S. on November 2, 2010? ☒ Yes ☒ No	
A		11. [Ask if Q4 = "Yes"] On November 2, 2010, how long had you lived outside the U.S.?	

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		☒ Less than 1 year ☒ 1 year to less than 3 years ☒ 3 years to less than 6 years ☒ 6 years to less than 10 years ☒ 10 years or more	
A 12.	<i>U.S. citizen family members include your spouse and anyone of voting age (18 years old and older) who is related to you by blood, marriage, or adoption, and depends on you for more than half of their support. Not counting yourself, how many U.S. citizen family members who were at least 18 years old lived with you at your current residence as of November 2, 2010?</i> ☒ 0 ☒ 1 ☒ 2 ☒ 3 ☒ 4 ☒ 5 or more		
A 13.	Your legal voting residence is the state or territory where you last resided immediately prior to your departure from the United States. The right to vote extends to overseas citizens even though they may no longer own property or have other ties to their last state of residence and their intent to return to that state may be uncertain. As of the November 2, 2010 election, what state or territory was your legal voting residence? Please select from the list below one of the 50 states, D.C., Puerto Rico, or a U.S. territory or possession. 		
2010 ELECTION			
A 14.	Some states provide voter registration verification		

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	Web sites. Do you know whether or not your state of legal voting residence provided this type of Web site? ☐ Yes ☐ No ☐ Don't know		
A	15. In 2010, were you registered to vote in the United States? ☐ Yes ☐ No		
A	16. How interested or uninterested were you in the U.S. elections held on November 2, 2010? ☐ Very interested ☐ Somewhat interested ☐ Neither interested nor uninterested ☐ Somewhat uninterested ☐ Very uninterested		
A	17. A lot of people were not able to vote because they weren't registered, they were sick, they didn't have time, or something else happened to prevent them from voting. And sometimes, people who USUALLY vote or who PLANNED to vote forget that something UNUSUAL happened on election day this year that prevented them from voting THIS time. So please think carefully for a minute about the election held on November 2, 2010 and past elections in which you may have voted, and answer the following questions. During the past 6 years, did you usually vote in national, state, and local elections, or did you usually <u>not</u> vote? ☐ Usually voted ☐ Usually did not vote		

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A	18. During the months leading up to the election held on November 2, 2010, did you ever plan to vote in that election, or didn't you plan to vote? ☒ Did plan to vote ☒ Did not plan to vote																													
A	19. In the election held on November 2, 2010, did you definitely vote in person on election day, definitely mail or email/fax a completed absentee ballot on or before November 2, 2010, definitely not vote, or are you not completely sure whether you voted in that election? ☒ Definitely voted in person ☒ Definitely voted by mail ☒ Definitely voted by email/fax ☒ Definitely did not vote ☒ Not sure																													
A		20. [Ask if Q15 = "No" and Q19 = "Definitely did not vote"] Did you not vote in the November 2, 2010 election for the following reasons? Mark "Yes" or "No" for each item. <table border="1"> <thead> <tr> <th></th> <th>Yes</th> <th>No</th> </tr> </thead> <tbody> <tr> <td>a. I was not registered to vote.....</td> <td>☒</td> <td>☒</td> </tr> <tr> <td>b. I was not interested in voting.....</td> <td>☒</td> <td>☒</td> </tr> <tr> <td>c. I was too busy to vote.....</td> <td>☒</td> <td>☒</td> </tr> <tr> <td>d. I forgot to vote.....</td> <td>☒</td> <td>☒</td> </tr> <tr> <td>e. I could not register to vote.....</td> <td>☒</td> <td>☒</td> </tr> <tr> <td>f. I had no candidate preference.....</td> <td>☒</td> <td>☒</td> </tr> <tr> <td>g. I did not think my vote would matter.</td> <td>☒</td> <td>☒</td> </tr> <tr> <td>h. I did not know how to get an absentee ballot.....</td> <td>☒</td> <td>☒</td> </tr> </tbody> </table>		Yes	No	a. I was not registered to vote.....	☒	☒	b. I was not interested in voting.....	☒	☒	c. I was too busy to vote.....	☒	☒	d. I forgot to vote.....	☒	☒	e. I could not register to vote.....	☒	☒	f. I had no candidate preference.....	☒	☒	g. I did not think my vote would matter.	☒	☒	h. I did not know how to get an absentee ballot.....	☒	☒	
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			l. Some other reason..... ☒ ☒
A			[Ask if Q21 l = "Yes"] Please specify your other reason.
A		22. [Ask if Q19 = "Definitely did not vote"] Even though you did not vote, did you request an absentee ballot for the November 2, 2010 election? ☒ Yes ☒ No, but I automatically received an absentee ballot from a local election official ☒ No, and I never received an absentee ballot	
ABSENTEE BALLOTS			
A		23. [Ask if Q19 = "Definitely voted by mail" or Q19 = "Definitely voted by email/fax" or Q22 = "Yes"] In what month did you first request your absentee ballot for the November 2, 2010 election? ☒ July 2010 or earlier ☒ August 2010 ☒ September 2010 ☒ October 2010 ☒ November 2010 ☒ Do not recall	
A		24. [Ask if Q19 = "Definitely voted by mail" or Q19 = "Definitely voted by email/fax" or Q22 = "Yes"] The Federal Post Card Application (FPCA) (Standard Form 76) is a request for registration and a regular (as opposed to back-up) absentee ballot. Some states require eligible voters who vote absentee to use the FPCA. Did you use the FPCA	

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		to request your absentee ballot for the November 2, 2010 election or did you use another method? ☒ Yes, my state of residence required me to use a FPCA ☒ Yes, but my state of residence did not require me to use a FPCA ☒ Yes, but I don't know if my state of residence required me to use a FPCA ☒ No, I used another method																			
A		[Ask if Q24 = "No, I used another method"] Please specify your other method.																			
A		25. [Ask if (Q19 = "Definitely voted by mail" or Q19 = "Definitely voted by email/fax" or Q22 = "Yes") and Q24 = "Yes, my state of residence required me to use a FPCA" or Q24 = "Yes, but my state of residence did not require me to use a FPCA" or Q24 = "Yes, but I don't know if my state of residence required me to use a FPCA"] Did you obtain your Federal Post Card Application (FPCA) for the November 2, 2010 election from any of the following sources? Mark "Yes" or "No" for each item. <table border="1"> <thead> <tr> <th></th> <th>Yes</th> <th>No</th> </tr> </thead> <tbody> <tr> <td>a. From the Federal Voting Assistance Program (FVAP) Web site</td> <td align="center">☒</td> <td align="center">☒</td> </tr> <tr> <td>b. From some other contact with FVAP</td> <td align="center">☒</td> <td align="center">☒</td> </tr> <tr> <td>c. Through military channels.....</td> <td align="center">☒</td> <td align="center">☒</td> </tr> <tr> <td>d. From a U.S. embassy or consulate.....</td> <td align="center">☒</td> <td align="center">☒</td> </tr> <tr> <td>e. From a state or local election official</td> <td align="center">☒</td> <td align="center">☒</td> </tr> </tbody> </table>		Yes	No	a. From the Federal Voting Assistance Program (FVAP) Web site	☒	☒	b. From some other contact with FVAP	☒	☒	c. Through military channels.....	☒	☒	d. From a U.S. embassy or consulate.....	☒	☒	e. From a state or local election official	☒	☒	
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		f. From an overseas organization or company ☒ ☒ g. From another non-FVAP Web site ☒ ☒ h. From a military post office ☒ ☒ i. Some other source ☒ ☒																												
A		[Ask if Q25 i = "Yes"] Please specify your other source. 																												
A		26. [Ask if (Q19 = "Definitely voted by mail" or Q19 = "Definitely voted by email/fax" or Q22 = "Yes") and Q24 = "Yes, my state of residence required me to use a FPCA" or Q24 = "Yes, but my state of residence did not require me to use a FPCA" or Q24 = "Yes, but I don't know if my state of residence required me to use a FPCA"] Did you return your Federal Post Card Application (FPCA) for the November 2, 2010 election using any of the following sources? Mark "Yes" or "No" for each item. <table border="1"> <thead> <tr> <th></th> <th align="right" colspan="2">No</th> </tr> <tr> <th></th> <th align="right" colspan="2">Yes</th> </tr> </thead> <tbody> <tr> <td>a. Mail</td> <td>☒</td> <td>☒</td> </tr> <tr> <td>b. Certified mail.....</td> <td>☒</td> <td>☒</td> </tr> <tr> <td>c. Fax.....</td> <td>☒</td> <td>☒</td> </tr> <tr> <td>d. Email</td> <td>☒</td> <td>☒</td> </tr> <tr> <td>e. Embassy/consulate mail pouch.....</td> <td>☒</td> <td>☒</td> </tr> <tr> <td>f. Federal Voting Assistance Program (FVAP) Electronic Delivery System</td> <td>☒</td> <td>☒</td> </tr> <tr> <td>g. FedEx, UPS, DHL or other delivery carrier</td> <td>☒</td> <td>☒</td> </tr> </tbody> </table>		No			Yes		a. Mail	☒	☒	b. Certified mail.....	☒	☒	c. Fax.....	☒	☒	d. Email	☒	☒	e. Embassy/consulate mail pouch.....	☒	☒	f. Federal Voting Assistance Program (FVAP) Electronic Delivery System	☒	☒	g. FedEx, UPS, DHL or other delivery carrier	☒	☒	
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		h. Other..... ☒ ☒	
A		[Ask if Q26 h = "Yes"] Please specify other means used to return your Federal Post Card Application (FPCA). 	
A		27. [Ask if (Q19 = "Definitely voted by mail" or Q19 = "Definitely voted by email/fax" or Q22 = "Yes") and Q24 = "Yes, my state of residence required me to use a FPCA" or Q24 = "Yes, but my state of residence did not require me to use a FPCA" or Q24 = "Yes, but I don't know if my state of residence required me to use a FPCA"] Did you receive confirmation from a local election official that your Federal Post Card Application (FPCA) had been received? Mark "Yes" or "No". ☒ Yes ☒ No	
A		28. [Ask if (Q19 = "Definitely voted by mail" or Q19 = "Definitely voted by email/fax" or Q22 = "Yes") and Q24 = "Yes, my state of residence required me to use a FPCA" or Q24 = "Yes, but my state of residence did not require me to use a FPCA" or Q24 = "Yes, but I don't know if my state of residence required me to use a FPCA"] Did you receive confirmation from a local election official that your Federal Post Card Application (FPCA) had been accepted? Mark "Yes" or "No". ☒ Yes ☒ No	
A		29. [Ask if Q19 = "Definitely voted by mail" or Q19 = "Definitely voted by email/fax" or Q22 = "Yes"] During 2010, did your local election official in the	

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		county/district where you are eligible to vote contact you for any of the following reasons? <i>Mark one for each item.</i> <table border="1"> <thead> <tr> <th></th> <th>Do not recall</th> <th>No</th> <th>Yes</th> </tr> </thead> <tbody> <tr> <td>a. To notify me that I was registered to vote.....</td> <td>☒</td> <td>☒</td> <td>☒</td> </tr> <tr> <td>b. To notify me that my absentee ballot request had been received.....</td> <td>☒</td> <td>☒</td> <td>☒</td> </tr> <tr> <td>c. To request more information (e.g., social security number, email address).</td> <td>☒</td> <td>☒</td> <td>☒</td> </tr> <tr> <td>d. Other.....</td> <td>☒</td> <td>☒</td> <td>☒</td> </tr> </tbody> </table>		Do not recall	No	Yes	a. To notify me that I was registered to vote.....	☒	☒	☒	b. To notify me that my absentee ballot request had been received.....	☒	☒	☒	c. To request more information (e.g., social security number, email address).	☒	☒	☒	d. Other.....	☒	☒	☒	
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A		[Ask if Q29 d = "Yes"] Please specify why your local official contacted you during 2010.																					
A		30. [Ask if Q19 = "Definitely voted by mail" or Q19 = "Definitely voted by email/fax" or Q22 = "Yes"] Did you receive your regular absentee ballot for the November 2, 2010 election? ☒ Yes ☒ No																					
A		31. [Ask if Q19 = "Definitely voted by mail" or Q19 = "Definitely voted by email/fax" or Q22 = "Yes"] When did you receive your regular absentee ballot for the November 2, 2010 election? ☒ On or before August 31 ☒ September 1 to September 15 ☒ September 16 to September 30																					

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A		32. [Ask if (Q19 = "Definitely voted by mail" or Q19 = "Definitely voted by email/fax" or Q22 = "Yes") and Q30 = "Yes"] Did you complete and return your regular absentee ballot for the November 2, 2010 election? ☒ Yes ☒ No																												
A		33. [Ask if (Q19 = "Definitely voted by mail" or Q19 = "Definitely voted by email/fax" or Q22 = "Yes") and Q30 = "Yes" and Q32 = "Yes"] How did you complete and return your regular absentee ballot for the November 2, 2010 election? Mark "Yes" or "No" for each item. <table border="1"> <thead> <tr> <th></th> <th>Yes</th> <th>No</th> </tr> </thead> <tbody> <tr> <td>a. Mail</td> <td>☒</td> <td>☒</td> </tr> <tr> <td>b. Certified mail.....</td> <td>☒</td> <td>☒</td> </tr> <tr> <td>c. Fax.....</td> <td>☒</td> <td>☒</td> </tr> <tr> <td>d. Email</td> <td>☒</td> <td>☒</td> </tr> <tr> <td>e. Embassy/consulate mail pouch.....</td> <td>☒</td> <td>☒</td> </tr> <tr> <td>f. Federal Voting Assistance Program (FVAP) Electronic Delivery System</td> <td>☒</td> <td>☒</td> </tr> <tr> <td>g. FedEx, UPS, DHL or other delivery carrier</td> <td>☒</td> <td>☒</td> </tr> <tr> <td>h. Other.....</td> <td>☒</td> <td>☒</td> </tr> </tbody> </table>		Yes	No	a. Mail	☒	☒	b. Certified mail.....	☒	☒	c. Fax.....	☒	☒	d. Email	☒	☒	e. Embassy/consulate mail pouch.....	☒	☒	f. Federal Voting Assistance Program (FVAP) Electronic Delivery System	☒	☒	g. FedEx, UPS, DHL or other delivery carrier	☒	☒	h. Other.....	☒	☒	
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A		[Ask if Q33 h = "Yes"] Please specify other means																												

2010 Post-Election Voting Survey of Overseas Citizens (As of 10/20/2010)

	Base	Conditional	Alternate																								
		used to return your regular absentee ballot for the November 2, 2010 election.																									
A		34. [Ask if (Q19 = "Definitely voted by mail" or Q19 = "Definitely voted by email/fax" or Q22 = "Yes") and Q30 = "Yes" and Q32 = "Yes"] When did you complete and return your regular absentee ballot for the November 2, 2010 election? ☒ On or before August 31 ☒ September 1 to September 15 ☒ September 16 to September 30 ☒ October 1 to October 15 ☒ October 16 to October 31 ☒ November 1 or later ☒ Do not recall																									
A		35. [Ask if Q19 = "Definitely voted by mail" or Q19 = "Definitely voted by email/fax" or Q22 = "Yes"] How satisfied or dissatisfied were you, in general, with each aspect of the absentee voting process? Mark one answer for each item. <table border="1"> <thead> <tr> <th></th> <th>Very dissatisfied</th> <th>Dissatisfied</th> <th>Neither satisfied nor dissatisfied</th> <th>Satisfied</th> <th>Very satisfied</th> </tr> </thead> <tbody> <tr> <td>a. Process of registering to vote.....</td> <td>☒</td> <td>☒</td> <td>☒</td> <td>☒</td> <td>☒</td> </tr> <tr> <td>b. Process of requesting an absentee ballot.....</td> <td>☒</td> <td>☒</td> <td>☒</td> <td>☒</td> <td>☒</td> </tr> <tr> <td>c. Process of delivery of absentee ballot.....</td> <td>☒</td> <td>☒</td> <td>☒</td> <td>☒</td> <td>☒</td> </tr> </tbody> </table>		Very dissatisfied	Dissatisfied	Neither satisfied nor dissatisfied	Satisfied	Very satisfied	a. Process of registering to vote.....	☒	☒	☒	☒	☒	b. Process of requesting an absentee ballot.....	☒	☒	☒	☒	☒	c. Process of delivery of absentee ballot.....	☒	☒	☒	☒	☒	
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2010 Post-Election Voting Survey of Overseas Citizens (As of 10/20/2010)

	Base	Conditional	Alternate
		d. Process of completing absentee ballot ☒ ☒ ☒ ☒ ☒ e. Process of returning absentee ballot to local election official..... ☒ ☒ ☒ ☒ ☒	
A		36. [Ask if Q19 = "Definitely voted by mail" or Q19 = "Definitely voted by email/fax" or Q22 = "Yes"] Taking all things into consideration, how satisfied were you with the overall absentee voting process? ☒ Very satisfied ☒ Satisfied ☒ Neither satisfied nor dissatisfied ☒ Dissatisfied ☒ Very dissatisfied	
A		37. [Ask if Q19 = "Definitely voted by mail" or Q19 = "Definitely voted by email/fax" or Q22 = "Yes"] The Federal Write-In Absentee Ballot (FWAB) (Standard Form 186) is a back-up ballot completed and returned if you are overseas and do not receive your regular absentee ballot. Were you aware that you could use the FWAB for the November 2, 2010 election? ☒ Yes ☒ No	
A		38. [Ask if Q19 = "Definitely voted by mail" or Q19 = "Definitely voted by email/fax" or Q22 = "Yes"] Did you use Federal Write-In Absentee Ballot (FWAB) in the November 2, 2010 election? ☒ Yes ☒ No	
A		39. [Ask if (Q19 = "Definitely voted by mail" or Q19 = "Definitely voted by email/fax" or Q22 = "Yes") and	

2010 Post-Election Voting Survey of Overseas Citizens (As of 10/20/2010)

	Base	Conditional	Alternate																														
		Q38 = "Yes"] Did you obtain your Federal Write-In Absentee Ballot (FWAB) for the November 2, 2010 election from any of the following sources? Mark "Yes" or "No" for each item. <table border="1"> <thead> <tr> <th></th> <th>Yes</th> <th>No</th> </tr> </thead> <tbody> <tr> <td>a. From the Federal Voting Assistance Program (FVAP) Web site</td> <td>☒</td> <td>☒</td> </tr> <tr> <td>b. From some other contact with FVAP</td> <td>☒</td> <td>☒</td> </tr> <tr> <td>c. Through military channels.....</td> <td>☒</td> <td>☒</td> </tr> <tr> <td>d. From a U.S. embassy or consulate.....</td> <td>☒</td> <td>☒</td> </tr> <tr> <td>e. From a state or local election official</td> <td>☒</td> <td>☒</td> </tr> <tr> <td>f. From an overseas organization or company</td> <td>☒</td> <td>☒</td> </tr> <tr> <td>g. From another non-FVAP Web site</td> <td>☒</td> <td>☒</td> </tr> <tr> <td>h. From a military post office</td> <td>☒</td> <td>☒</td> </tr> <tr> <td>i. Some other source</td> <td>☒</td> <td>☒</td> </tr> </tbody> </table>		Yes	No	a. From the Federal Voting Assistance Program (FVAP) Web site	☒	☒	b. From some other contact with FVAP	☒	☒	c. Through military channels.....	☒	☒	d. From a U.S. embassy or consulate.....	☒	☒	e. From a state or local election official	☒	☒	f. From an overseas organization or company	☒	☒	g. From another non-FVAP Web site	☒	☒	h. From a military post office	☒	☒	i. Some other source	☒	☒	
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A		[Ask if Q39 i = "Yes"] Please specify your other source.																															
A		40. [Ask if (Q19 = "Definitely voted by mail" or Q19 = "Definitely voted by email/fax" or Q22 = "Yes") and Q38 = "Yes"] When did you complete and return the Federal Write-In Absentee Ballot (FWAB) for the November 2, 2010 election? ☒ On or before August 31 ☒ September 1 to September 15 ☒ September 16 to September 30 ☒ October 1 to October 15																															

2010 Post-Election Voting Survey of Overseas Citizens (As of 10/20/2010)

	Base	Conditional	Alternate
		☒ October 16 to October 31 ☒ November 1 or later ☒ Do not recall	
A		41. [Ask if (Q19 = "Definitely voted by mail" or Q19 = "Definitely voted by email/fax" or Q22 = "Yes") and Q38 = "No"] What is the ONE MAIN REASON you did not use the Federal Write-In Ballot (FWAB) for the November 2, 2010 election? Mark only one. ☒ I did not know about the FWAB. ☒ I knew about it, but didn't know how to get one. ☒ I knew about it, but could not get one. ☒ I had difficulty filling it out. ☒ I had already returned a regular absentee ballot. ☒ Some other reason.	
VOTING ASSISTANCE			
A	42. Voting Assistance Officers (VAOs) are designated individuals who provide accurate, non-partisan voting information and assistance to citizens who wish to vote. Embassies and consulates have assigned VAOs to carry out this responsibility. During 2010, did you receive voting information or assistance from an embassy or consulate VAO? ☒ Yes ☒ No		
A		43. [Ask if Q42 = "Yes"] During 2010, did you receive the following information or assistance from your Voting Assistance Officer (VAO)? Mark "Yes" or "No" for each item. No Yes a. Determining my eligibility to vote ☒ ☒	

2010 Post-Election Voting Survey of Overseas Citizens (As of 10/20/2010)

	Base	Conditional	Alternate																											
		<table border="1"> <tr> <td>b. Understanding the absentee voting process.....</td> <td>☒</td> <td>☒</td> </tr> <tr> <td>c. Obtaining the Federal Post Card Application (FPCA)</td> <td>☒</td> <td>☒</td> </tr> <tr> <td>d. Completing the Federal Post Card Application (FPCA)</td> <td>☒</td> <td>☒</td> </tr> <tr> <td>e. Obtaining the Federal Write-In Absentee Ballot (FWAB)</td> <td>☒</td> <td>☒</td> </tr> <tr> <td>f. Completing the Federal Write-In Absentee Ballot (FWAB)</td> <td>☒</td> <td>☒</td> </tr> <tr> <td>g. Finding information on candidates/ issues</td> <td>☒</td> <td>☒</td> </tr> <tr> <td>h. Electronic transmission of election materials (i.e., faxing, e-mailing)</td> <td>☒</td> <td>☒</td> </tr> <tr> <td>i. Finding out where to send my Federal Post Card Application (FPCA)/Federal Write-In Absentee Ballot (FWAB).....</td> <td>☒</td> <td>☒</td> </tr> <tr> <td>j. Some other voting information or assistance.....</td> <td>☒</td> <td>☒</td> </tr> </table>	b. Understanding the absentee voting process.....	☒	☒	c. Obtaining the Federal Post Card Application (FPCA)	☒	☒	d. Completing the Federal Post Card Application (FPCA)	☒	☒	e. Obtaining the Federal Write-In Absentee Ballot (FWAB)	☒	☒	f. Completing the Federal Write-In Absentee Ballot (FWAB)	☒	☒	g. Finding information on candidates/ issues	☒	☒	h. Electronic transmission of election materials (i.e., faxing, e-mailing)	☒	☒	i. Finding out where to send my Federal Post Card Application (FPCA)/Federal Write-In Absentee Ballot (FWAB).....	☒	☒	j. Some other voting information or assistance.....	☒	☒	
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A		[Ask if Q43 j = "Yes"] Please specify other voting information or assistance you received from your Voting Assistance Officer (VAO).																												
A		44. [Ask if Q42 = "Yes"] In 2010, overall how satisfied or dissatisfied were you with the information or assistance you received from your embassy or consulate Voting Assistance Officer (VAO)? ☒ Very satisfied ☒ Satisfied ☒ Neither satisfied nor dissatisfied ☒ Dissatisfied ☒ Very dissatisfied																												
A		45. [Ask if Q42 = "No"] In 2010, why didn't you receive voting information or assistance from																												

2010 Post-Election Voting Survey of Overseas Citizens (As of 10/20/2010)

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i. Other.	☒	☒																															
A		[Ask if Q45 i = "Other"] Please specify your other reason.																															
A	46. The Federal Voting Assistance Program (FVAP) Web site, www.fvap.gov, provides voting-related information and resources. In preparation for the 2010 primaries and general election, did you visit this Web site? ☒ Yes ☒ No																																
A		47. [Ask if Q46 = "Yes"] How much do you agree or disagree with the following statements about the																															

2010 Post-Election Voting Survey of Overseas Citizens (As of 10/20/2010)

	Base	Conditional	Alternate																																				
		Federal Voting Assistance Program (FVAP) Web site? <table border="1"> <thead> <tr> <th></th> <th>Strongly disagree</th> <th>Disagree</th> <th>Neither agree nor disagree</th> <th>Agree</th> <th>Strongly agree</th> </tr> </thead> <tbody> <tr> <td>a. State instructions were clear and easy to understand</td> <td>☒</td> <td>☒</td> <td>☒</td> <td>☒</td> <td>☒</td> </tr> <tr> <td>b. Contact information was easy to find</td> <td>☒</td> <td>☒</td> <td>☒</td> <td>☒</td> <td>☒</td> </tr> <tr> <td>c. Search feature met my needs.....</td> <td>☒</td> <td>☒</td> <td>☒</td> <td>☒</td> <td>☒</td> </tr> <tr> <td>d. I was able to find what I needed quickly and easily</td> <td>☒</td> <td>☒</td> <td>☒</td> <td>☒</td> <td>☒</td> </tr> <tr> <td>e. I was able to find the materials and forms I needed to vote.....</td> <td>☒</td> <td>☒</td> <td>☒</td> <td>☒</td> <td>☒</td> </tr> </tbody> </table>		Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	a. State instructions were clear and easy to understand	☒	☒	☒	☒	☒	b. Contact information was easy to find	☒	☒	☒	☒	☒	c. Search feature met my needs.....	☒	☒	☒	☒	☒	d. I was able to find what I needed quickly and easily	☒	☒	☒	☒	☒	e. I was able to find the materials and forms I needed to vote.....	☒	☒	☒	☒	☒	
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A		48. [Ask if Q46 = "Yes"] In preparation for the 2010 primaries and general election, how many times did you visit the Federal Voting Assistance Program (FVAP) Web site? Mark one. ☒ One ☒ Two to four ☒ Five to ten ☒ Eleven or more ☒ Do not recall																																					
A		49. [Ask if Q46 = "Yes"] Overall, how satisfied or dissatisfied were you with the Federal Voting Assistance Program (FVAP) Web site when you visited it in 2010? ☒ Very satisfied																																					

2010 Post-Election Voting Survey of Overseas Citizens (As of 10/20/2010)

	Base	Conditional	Alternate																					
		☒ Satisfied ☒ Neither satisfied nor dissatisfied ☒ Dissatisfied ☒ Very dissatisfied																						
A		50. [Ask if Q46 = "No"] In 2010, why you didn't you visit the Federal Voting Assistance Program (FVAP) Web site. Mark "Yes" or "No" for each item. <table border="1"> <thead> <tr> <th></th> <th>Yes</th> <th>No</th> </tr> </thead> <tbody> <tr> <td>a. I did not know about it.</td> <td>☒</td> <td>☒</td> </tr> <tr> <td>b. I did not have Internet access.</td> <td>☒</td> <td>☒</td> </tr> <tr> <td>c. I knew about it, but did not know the Web site address.</td> <td>☒</td> <td>☒</td> </tr> <tr> <td>d. I knew about it, but got all the information I needed from other sources.</td> <td>☒</td> <td>☒</td> </tr> <tr> <td>e. I did not think it would be useful.</td> <td>☒</td> <td>☒</td> </tr> <tr> <td>f. Other.</td> <td>☒</td> <td>☒</td> </tr> </tbody> </table>		Yes	No	a. I did not know about it.	☒	☒	b. I did not have Internet access.	☒	☒	c. I knew about it, but did not know the Web site address.	☒	☒	d. I knew about it, but got all the information I needed from other sources.	☒	☒	e. I did not think it would be useful.	☒	☒	f. Other.	☒	☒	
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A		[Ask if Q50 f = "yes"] Please specify your other reason.																						
A	51. The Department of Defense 2010-11 Voting Assistance Guide (VAG) provides state-by-state information about registering to vote and requesting an absentee ballot. In preparation for the 2010 primaries and general election, did you refer to the VAG for information about registering to vote or requesting an absentee ballot?																							

2010 Post-Election Voting Survey of Overseas Citizens (As of 10/20/2010)

	Base	Conditional	Alternate																		
	☒ Yes ☒ No																				
A		52. [Ask if Q51 = "Yes"] Where did you obtain the 2010-11 Voting Assistance Guide (VAG)? Mark "Yes" or "No" for each item. <table border="1"> <thead> <tr> <th></th> <th>Yes</th> <th>No</th> </tr> </thead> <tbody> <tr> <td>a. From the Voting Assistance Officer (VAO)</td> <td>☒</td> <td>☒</td> </tr> <tr> <td>b. From the Federal Voting Assistance Program (FVAP) Web site</td> <td>☒</td> <td>☒</td> </tr> <tr> <td>c. From another Web site on the Internet</td> <td>☒</td> <td>☒</td> </tr> <tr> <td>d. From a CD ROM.....</td> <td>☒</td> <td>☒</td> </tr> <tr> <td>e. Some other source</td> <td>☒</td> <td>☒</td> </tr> </tbody> </table>		Yes	No	a. From the Voting Assistance Officer (VAO)	☒	☒	b. From the Federal Voting Assistance Program (FVAP) Web site	☒	☒	c. From another Web site on the Internet	☒	☒	d. From a CD ROM.....	☒	☒	e. Some other source	☒	☒	
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A		[Ask if Q52 e = "Yes"] Please specify your other source.																			
A		53. [Ask if Q51 = "Yes"] During 2010, were you looking for the following information in the 2010-11 Voting Assistance Guide (VAG)? Mark "Yes" or "No" for each item. <table border="1"> <thead> <tr> <th></th> <th>Yes</th> <th>No</th> </tr> </thead> <tbody> <tr> <td>a. How to register and vote absentee</td> <td>☒</td> <td>☒</td> </tr> <tr> <td>b. Dates of elections and deadlines.....</td> <td>☒</td> <td>☒</td> </tr> <tr> <td>c. How to fill out the Federal Post Card Application (FPCA) for your state</td> <td>☒</td> <td>☒</td> </tr> <tr> <td>d. Mailing address for Federal Post Card</td> <td>☒</td> <td>☒</td> </tr> </tbody> </table>		Yes	No	a. How to register and vote absentee	☒	☒	b. Dates of elections and deadlines.....	☒	☒	c. How to fill out the Federal Post Card Application (FPCA) for your state	☒	☒	d. Mailing address for Federal Post Card	☒	☒				
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2010 Post-Election Voting Survey of Overseas Citizens (As of 10/20/2010)

	Base	Conditional	Alternate
		Application (FPCA) or ballot e. How to transmit the Federal Post Card Application (FPCA) or voted ballot by fax f. How to use the Federal Write-In Absentee Ballot (FWAB) g. Web site addresses..... h. Where to go for help..... i. Other type of voting-related information.....	

2010 Post-Election Voting Survey of Overseas Citizens (As of 10/20/2010)

	Base	Conditional	Alternate
		c. I knew about it, but got all the information I needed from other sources..... ☒ ☒ d. Other..... ☒ ☒	
A		[Ask if Q55 d = "yes"] Please specify your other reason for not using the VAG.	
A	56. The Federal Voting Assistance Program (FVAP) provides a toll-free telephone service from many countries that allows a caller to ask FVAP staff for voting information or assistance. Are you aware of this service? ☒ Yes ☒ No		
A		57. [Ask if Q56 = "Yes"] Did you use the Federal Voting Assistance Program (FVAP) toll-free telephone service to talk with a FVAP staff member in 2010? Mark "Yes" or "No". ☒ Yes ☒ No	
A		58. [Ask if Q57 = "Yes"] Overall, how satisfied or dissatisfied were you with the assistance you received in 2010 when you called the Federal Voting Assistance Program's (FVAP) toll-free telephone service? ☒ Very satisfied ☒ Satisfied ☒ Neither satisfied nor dissatisfied ☒ Dissatisfied ☒ Very dissatisfied	

2010 Post-Election Voting Survey of Overseas Citizens (As of 10/20/2010)

	Base	Conditional	Alternate																														
A		59. [Ask if Q57 = "No"] In 2010 why didn't you use the Federal Voting Assistance Program's (FVAP) toll-free telephone service? Mark "Yes" or "No" for each item. <table border="1"> <thead> <tr> <th></th> <th>Yes</th> <th>No</th> </tr> </thead> <tbody> <tr> <td>a. I did not know what it was for.....</td> <td align="center">☒</td> <td align="center">☒</td> </tr> <tr> <td>b. I did not know the telephone number.</td> <td align="center">☒</td> <td align="center">☒</td> </tr> <tr> <td>c. I got all the information I needed from other sources.....</td> <td align="center">☒</td> <td align="center">☒</td> </tr> <tr> <td>d. I did not need it.....</td> <td align="center">☒</td> <td align="center">☒</td> </tr> <tr> <td>e. It was a long-distance call.</td> <td align="center">☒</td> <td align="center">☒</td> </tr> <tr> <td>f. I could not get through.</td> <td align="center">☒</td> <td align="center">☒</td> </tr> <tr> <td>g. A toll-free number is not available in my country of residence.</td> <td align="center">☒</td> <td align="center">☒</td> </tr> <tr> <td>h. The time difference made it difficult to reach the Federal Voting Assistance Program (FVAP) during office hours.</td> <td align="center">☒</td> <td align="center">☒</td> </tr> <tr> <td>i. Other.....</td> <td align="center">☒</td> <td align="center">☒</td> </tr> </tbody> </table>		Yes	No	a. I did not know what it was for.....	☒	☒	b. I did not know the telephone number.	☒	☒	c. I got all the information I needed from other sources.....	☒	☒	d. I did not need it.....	☒	☒	e. It was a long-distance call.	☒	☒	f. I could not get through.	☒	☒	g. A toll-free number is not available in my country of residence.	☒	☒	h. The time difference made it difficult to reach the Federal Voting Assistance Program (FVAP) during office hours.	☒	☒	i. Other.....	☒	☒	
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A		[Ask if Q59 i = "yes"] Please specify your other reason.																															
A	60. The Federal Voting Assistance Program (FVAP) has created accounts on two social networking sites, Twitter and Facebook, that provide updates on voting-related information and resources. In preparation for the 2010 primaries and general election, did you visit FVAP on either of these sites? Mark "Yes" or "No" for each item.																																

2010 Post-Election Voting Survey of Overseas Citizens (As of 10/20/2010)

	Base	Conditional	Alternate
	No Yes a. Twitter ☒ ☒ b. Facebook ☒ ☒		
A		61. [Ask if Q60 a = "Yes"] In preparation for the 2010 primaries and general election, how many times did you visit FVAP on Twitter? <i>Mark one.</i> ☒ One ☒ Two to four ☒ Five to ten ☒ Eleven or more ☒ Do not recall	
A		62. [Ask if Q60 b = "Yes"] In preparation for the 2010 primaries and general election, how many times did you visit FVAP on Facebook? <i>Mark one.</i> ☒ One ☒ Two to four ☒ Five to ten ☒ Eleven or more ☒ Do not recall	
A		63. [Ask if Q60 a = "Yes"] In 2010, how satisfied or dissatisfied were you with the voting information from FVAP on Twitter? <i>Mark one.</i> ☒ Very satisfied ☒ Satisfied ☒ Neither satisfied nor dissatisfied ☒ Dissatisfied ☒ Very dissatisfied	

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A		64. [Ask if Q60 b = "Yes"] In 2010, how satisfied or dissatisfied were you with the voting information from FVAP on Facebook? Mark one. ☒ Very satisfied ☒ Satisfied ☒ Neither satisfied nor dissatisfied ☒ Dissatisfied ☒ Very dissatisfied																																																									
OTHER SOURCES OF VOTING INFORMATION																																																											
A	65. Did you receive voting information from any of the following sources in 2010? Mark one answer for each item. <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr style="background-color: #e0e0e0;"> <th></th> <th align="center" colspan="3">Not available</th> </tr> <tr> <th></th> <th align="center" colspan="3">No</th> </tr> <tr style="background-color: #e0e0e0;"> <th></th> <th align="center" colspan="3">Yes</th> </tr> </thead> <tbody> <tr> <td>a. U.S. embassy or consulate</td> <td align="center">☒</td> <td align="center">☒</td> <td align="center">☒</td> </tr> <tr> <td>b. Other Federal agency/agencies</td> <td align="center">☒</td> <td align="center">☒</td> <td align="center">☒</td> </tr> <tr> <td>c. Political organizations</td> <td align="center">☒</td> <td align="center">☒</td> <td align="center">☒</td> </tr> <tr> <td>d. Other private organization or company</td> <td align="center">☒</td> <td align="center">☒</td> <td align="center">☒</td> </tr> <tr> <td>e. State or local election official</td> <td align="center">☒</td> <td align="center">☒</td> <td align="center">☒</td> </tr> <tr> <td>f. Voting News Releases</td> <td align="center">☒</td> <td align="center">☒</td> <td align="center">☒</td> </tr> <tr> <td>g. "Honor the Past, Support the Future. Vote!" motivational poster</td> <td align="center">☒</td> <td align="center">☒</td> <td align="center">☒</td> </tr> <tr> <td>h. Election dates chart.....</td> <td align="center">☒</td> <td align="center">☒</td> <td align="center">☒</td> </tr> <tr> <td>i. Absentee Voting Frequently Asked Questions.....</td> <td align="center">☒</td> <td align="center">☒</td> <td align="center">☒</td> </tr> <tr> <td>j. Local television, radio and print media</td> <td align="center">☒</td> <td align="center">☒</td> <td align="center">☒</td> </tr> <tr> <td>k. CNN International</td> <td align="center">☒</td> <td align="center">☒</td> <td align="center">☒</td> </tr> </tbody> </table>		Not available				No				Yes			a. U.S. embassy or consulate	☒	☒	☒	b. Other Federal agency/agencies	☒	☒	☒	c. Political organizations	☒	☒	☒	d. Other private organization or company	☒	☒	☒	e. State or local election official	☒	☒	☒	f. Voting News Releases	☒	☒	☒	g. "Honor the Past, Support the Future. Vote!" motivational poster	☒	☒	☒	h. Election dates chart.....	☒	☒	☒	i. Absentee Voting Frequently Asked Questions.....	☒	☒	☒	j. Local television, radio and print media	☒	☒	☒	k. CNN International	☒	☒	☒		
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		q. The Internet	☒	☒	☒	☒	☒	
ELECTRONIC TRANSMISSION OF VOTING MATERIALS								
A	67. Some states allow you to fax and email voting materials such as your absentee ballot request or the completed ballot itself. Do you have access to the following? Mark "Yes" or "No" for each item. No Yes a. Fax..... ☒ ☒ b. Email ☒ ☒							
A		68. [Ask if Q67 a = "Yes"] During 2010, did you <u>fax</u> any of the following materials? Mark one answer for each item. No Yes, but not using the FVAP toll-free faxing service Yes, using the FVAP toll-free faxing service						

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A		[Ask if Q68 e = "Yes, using the FVAP toll-free faxing service" or Q68 e = "Yes, but not using the FVAP toll-free faxing service"] Please specify other voting materials that you faxed during 2010.																						
A		69. [Ask if Q67 b = "Yes"] During 2010, did you <u>e-mail</u> any of the following materials? Mark "Yes" or "No" for each item. <table border="1"> <tr> <td></td> <td align="center" colspan="2">No</td> </tr> <tr> <td></td> <td align="center" colspan="2">Yes</td> </tr> <tr> <td>a. Federal Post Card Application (FPCA)</td> <td>☒</td> <td>☒</td> </tr> <tr> <td>b. Non-Federal Post Card Application request for absentee ballot</td> <td>☒</td> <td>☒</td> </tr> <tr> <td>c. Ballot.....</td> <td>☒</td> <td>☒</td> </tr> <tr> <td>d. Federal Write-In Absentee Ballot (FWAB).....</td> <td>☒</td> <td>☒</td> </tr> <tr> <td>e. Other voting materials</td> <td>☒</td> <td>☒</td> </tr> </table>		No			Yes		a. Federal Post Card Application (FPCA)	☒	☒	b. Non-Federal Post Card Application request for absentee ballot	☒	☒	c. Ballot.....	☒	☒	d. Federal Write-In Absentee Ballot (FWAB).....	☒	☒	e. Other voting materials	☒	☒	
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A		[Ask if Q69 e = "Yes"] Please specify other voting materials that you e-mailed during 2010.																						

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2008 ELECTION			
A 70.	Elections for President, the U.S. Senate, and U.S. House of Representatives were held in 2008. A lot of respondents did not get to vote because they weren't registered, they were sick, or they just didn't have time. How about you -- did you vote in that election? ☒ Yes, I voted in person ☒ Yes, I voted by mail ☒ Yes, I voted by email/fax ☒ No, I did not vote ☒ Not sure		
TAKING THE SURVEY			
A 71.	Thank you for participating in the Post-Election Voting Survey. There are no more questions on this survey. If you would like to know when and where the results of this and other DMDC surveys are available, follow DMDC Facebook (http://www.facebook.com/go2dmdc) or Twitter (http://www.twitter.com/dmdc). If you have comments or concerns that you were not able to express in answering this survey, please enter them in the space provided. Your comments will be viewed and considered as policy deliberations take place. Any comments you make on this questionnaire will be kept confidential, and no follow-up action will be taken in response to any specifics reported. Your feedback is useful and appreciated.		

