

National Archives Public Vaults Survey

The National Archives would like to hear from you. In order to help improve the National Archives experience, we would appreciate you taking time to answer a few questions. For multiple choice questions, please circle the number(s) corresponding to your answer. You may return your completed survey to the professional interviewer who gave it to you. All of your responses are for research purposes only and will remain confidential.

Thank you!

Q1. What was your primary purpose for coming to the National Archives today? **(Mark all that apply.)**

- ₀₁ Academic research
- ₀₂ Because the National Archives is a historical building
- ₀₃ Boeing Learning Center
- ₀₄ Charters of Freedom (Constitution, Declaration of Independence, Bill of Rights)
- ₀₅ *Discovering the Civil War* exhibit
- ₀₆ Genealogical/Family research
- ₀₇ General interest in U.S. history
- ₀₈ Part of visiting the DC area along with other national/historical points of interest
- ₀₉ Program at the William G. McGowan Theater
- ₁₀ Public Vaults
- ₉₅ Other **(Please specify:)** _____

Q2. Which of the following did you visit today? **(Mark all that apply.)**

- ₀₁ Rotunda/The Charters of Freedom (Constitution, Declaration of Independence, Bill of Rights)
- ₀₂ A program at the William G. McGowan Theater
- ₀₃ The *Discovering the Civil War* exhibit in the O'Brien Gallery
- ₀₄ The Public Vaults
- ₀₅ The Boeing Learning Center
- ₀₆ Archives' shop
- ₀₇ The Charters Café (The Farmer's Market)

Please answer questions 3 and 4 for each venue you visited today:

Q3. How long was your wait in line today to see/do each of the following? **(Mark one answer for each venue visited.)**

	Very short	Somewhat short	Acceptable	Somewhat long	Too long
a. Enter the National Archives building	<input type="checkbox"/> ₀₅	<input type="checkbox"/> ₀₄	<input type="checkbox"/> ₀₃	<input type="checkbox"/> ₀₂	<input type="checkbox"/> ₀₁
b. Rotunda/The Charters of Freedom (Constitution, Declaration of Independence, Bill of Rights)	<input type="checkbox"/> ₀₅	<input type="checkbox"/> ₀₄	<input type="checkbox"/> ₀₃	<input type="checkbox"/> ₀₂	<input type="checkbox"/> ₀₁
c. The William G. McGowan Theater	<input type="checkbox"/> ₀₅	<input type="checkbox"/> ₀₄	<input type="checkbox"/> ₀₃	<input type="checkbox"/> ₀₂	<input type="checkbox"/> ₀₁
d. The <i>Discovering the Civil War</i> exhibit in the O'Brien Gallery	<input type="checkbox"/> ₀₅	<input type="checkbox"/> ₀₄	<input type="checkbox"/> ₀₃	<input type="checkbox"/> ₀₂	<input type="checkbox"/> ₀₁
e. The Public Vaults	<input type="checkbox"/> ₀₅	<input type="checkbox"/> ₀₄	<input type="checkbox"/> ₀₃	<input type="checkbox"/> ₀₂	<input type="checkbox"/> ₀₁

Q4. How long did you spend today seeing/doing each of the following? **(Mark one answer for each venue visited.)**

	Less than 15 minutes	15 to 29 minutes	30 to 59 minutes	1 hour or more
a. Entering the building	<input type="checkbox"/> ₀₁	<input type="checkbox"/> ₀₂	<input type="checkbox"/> ₀₃	<input type="checkbox"/> ₀₄
b. Rotunda/The Charters of Freedom (Constitution, Declaration of Independence, Bill of Rights)	<input type="checkbox"/> ₀₁	<input type="checkbox"/> ₀₂	<input type="checkbox"/> ₀₃	<input type="checkbox"/> ₀₄
c. The <i>Discovering the Civil War</i> exhibit in the O'Brien Gallery	<input type="checkbox"/> ₀₁	<input type="checkbox"/> ₀₂	<input type="checkbox"/> ₀₃	<input type="checkbox"/> ₀₄
d. The Public Vaults	<input type="checkbox"/> ₀₁	<input type="checkbox"/> ₀₂	<input type="checkbox"/> ₀₃	<input type="checkbox"/> ₀₄

Everyone please answer:

Q5. How would you rate the ease of finding each of the following venues in the National Archives? **(Mark one answer for each.)**

	Extremely easy	Very easy	Somewhat easy	Not very easy	Not at all easy	Don't know
a. Rotunda/The Charters of Freedom (Constitution, Declaration of Independence, Bill of Rights)	<input type="checkbox"/> ₀₅	<input type="checkbox"/> ₀₄	<input type="checkbox"/> ₀₃	<input type="checkbox"/> ₀₂	<input type="checkbox"/> ₀₁	<input type="checkbox"/> ₉₉
b. The William G. McGowan Theater	<input type="checkbox"/> ₀₅	<input type="checkbox"/> ₀₄	<input type="checkbox"/> ₀₃	<input type="checkbox"/> ₀₂	<input type="checkbox"/> ₀₁	<input type="checkbox"/> ₉₉
c. The O'Brien Gallery	<input type="checkbox"/> ₀₅	<input type="checkbox"/> ₀₄	<input type="checkbox"/> ₀₃	<input type="checkbox"/> ₀₂	<input type="checkbox"/> ₀₁	<input type="checkbox"/> ₉₉
d. The Public Vaults	<input type="checkbox"/> ₀₅	<input type="checkbox"/> ₀₄	<input type="checkbox"/> ₀₃	<input type="checkbox"/> ₀₂	<input type="checkbox"/> ₀₁	<input type="checkbox"/> ₉₉
e. The Boeing Learning Center	<input type="checkbox"/> ₀₅	<input type="checkbox"/> ₀₄	<input type="checkbox"/> ₀₃	<input type="checkbox"/> ₀₂	<input type="checkbox"/> ₀₁	<input type="checkbox"/> ₉₉
f. Archives' shop	<input type="checkbox"/> ₀₅	<input type="checkbox"/> ₀₄	<input type="checkbox"/> ₀₃	<input type="checkbox"/> ₀₂	<input type="checkbox"/> ₀₁	<input type="checkbox"/> ₉₉
g. The Charters Café (The Farmer's Market)	<input type="checkbox"/> ₀₅	<input type="checkbox"/> ₀₄	<input type="checkbox"/> ₀₃	<input type="checkbox"/> ₀₂	<input type="checkbox"/> ₀₁	<input type="checkbox"/> ₉₉

Everyone please answer. The next few questions are specifically about your experiences in the Public Vaults.

Q6. Overall, how satisfied are you with today's visit to the Public Vaults? **(Mark one answer.)**

- ₀₅ Extremely satisfied
- ₀₄ Very satisfied
- ₀₃ Somewhat satisfied
- ₀₂ Not very satisfied
- ₀₁ Not at all satisfied

Q7. Please rate how satisfied you were with each of the following aspects of the interactive exhibits during today's visit to the Public Vaults? **(Mark one answer for each.)**

	Extremely satisfied	Very satisfied	Somewhat satisfied	Not very satisfied	Not at all satisfied	Not applicable
a. Lines to wait for interactive (touch screen or hands-on) exhibits	<input type="checkbox"/> ₀₅	<input type="checkbox"/> ₀₄	<input type="checkbox"/> ₀₃	<input type="checkbox"/> ₀₂	<input type="checkbox"/> ₀₁	<input type="checkbox"/> ₉₆
b. Instructions on how to use interactive exhibits	<input type="checkbox"/> ₀₅	<input type="checkbox"/> ₀₄	<input type="checkbox"/> ₀₃	<input type="checkbox"/> ₀₂	<input type="checkbox"/> ₀₁	<input type="checkbox"/> ₉₆
c. How well interactive exhibits were working	<input type="checkbox"/> ₀₅	<input type="checkbox"/> ₀₄	<input type="checkbox"/> ₀₃	<input type="checkbox"/> ₀₂	<input type="checkbox"/> ₀₁	<input type="checkbox"/> ₉₆
d. How long it takes for the interactive exhibits to play	<input type="checkbox"/> ₀₅	<input type="checkbox"/> ₀₄	<input type="checkbox"/> ₀₃	<input type="checkbox"/> ₀₂	<input type="checkbox"/> ₀₁	<input type="checkbox"/> ₉₆
e. Interactive exhibits showing you what you want to see	<input type="checkbox"/> ₀₅	<input type="checkbox"/> ₀₄	<input type="checkbox"/> ₀₃	<input type="checkbox"/> ₀₂	<input type="checkbox"/> ₀₁	<input type="checkbox"/> ₉₆
f. Not feeling overcrowded with the number of people	<input type="checkbox"/> ₀₅	<input type="checkbox"/> ₀₄	<input type="checkbox"/> ₀₃	<input type="checkbox"/> ₀₂	<input type="checkbox"/> ₀₁	<input type="checkbox"/> ₉₆

Q8. Please rate how much you agree with each of the following in regards to the Public Vaults. **(Mark one answer for each.)**

	Completely agree	Somewhat agree	Neither Agree Nor disagree	Somewhat disagree	Completely disagree
a. It helped you gain a better understanding of why records are important	<input type="checkbox"/> ₀₅	<input type="checkbox"/> ₀₄	<input type="checkbox"/> ₀₃	<input type="checkbox"/> ₀₂	<input type="checkbox"/> ₀₁
b. It helped you gain a better understanding of what is inside the National Archives	<input type="checkbox"/> ₀₅	<input type="checkbox"/> ₀₄	<input type="checkbox"/> ₀₃	<input type="checkbox"/> ₀₂	<input type="checkbox"/> ₀₁
c. It helped you gain a better understanding of some interesting events and people in United States' history	<input type="checkbox"/> ₀₅	<input type="checkbox"/> ₀₄	<input type="checkbox"/> ₀₃	<input type="checkbox"/> ₀₂	<input type="checkbox"/> ₀₁
d. It made you more interested in doing research on your own family's history	<input type="checkbox"/> ₀₅	<input type="checkbox"/> ₀₄	<input type="checkbox"/> ₀₃	<input type="checkbox"/> ₀₂	<input type="checkbox"/> ₀₁
e. It made you more interested in doing research on United States' history	<input type="checkbox"/> ₀₅	<input type="checkbox"/> ₀₄	<input type="checkbox"/> ₀₃	<input type="checkbox"/> ₀₂	<input type="checkbox"/> ₀₁
f. It taught you something new or refreshed your knowledge in some way	<input type="checkbox"/> ₀₅	<input type="checkbox"/> ₀₄	<input type="checkbox"/> ₀₃	<input type="checkbox"/> ₀₂	<input type="checkbox"/> ₀₁
g. The records shown in the Public Vaults are from the National Archives	<input type="checkbox"/> ₀₅	<input type="checkbox"/> ₀₄	<input type="checkbox"/> ₀₃	<input type="checkbox"/> ₀₂	<input type="checkbox"/> ₀₁
h. Records matter	<input type="checkbox"/> ₀₅	<input type="checkbox"/> ₀₄	<input type="checkbox"/> ₀₃	<input type="checkbox"/> ₀₂	<input type="checkbox"/> ₀₁

Q9. Please rate whether you believe each of the following is true or false in regards to the Public Vaults. **(Mark one answer for each.)**

	True	False
a. There are personal and other records available to you through the National Archives	<input type="checkbox"/> ₀₁	<input type="checkbox"/> ₀₂
b. You are allowed to visit the National Archives and use documents for your own personal research	<input type="checkbox"/> ₀₁	<input type="checkbox"/> ₀₂
c. There are National Archives locations throughout the country that you can visit to conduct your own personal research	<input type="checkbox"/> ₀₁	<input type="checkbox"/> ₀₂

Q10. Could you please rate the Public Vaults on the following scales? **(Mark one answer for each.)**

<table border="0"> <tr> <td>Easy to understand</td> <td><input type="checkbox"/>₀₅</td> <td><input type="checkbox"/>₀₄</td> <td><input type="checkbox"/>₀₃</td> <td><input type="checkbox"/>₀₂</td> <td><input type="checkbox"/>₀₁</td> </tr> <tr> <td>Hard to understand</td> <td><input type="checkbox"/>₀₅</td> <td><input type="checkbox"/>₀₄</td> <td><input type="checkbox"/>₀₃</td> <td><input type="checkbox"/>₀₂</td> <td><input type="checkbox"/>₀₁</td> </tr> </table>	Easy to understand	<input type="checkbox"/> ₀₅	<input type="checkbox"/> ₀₄	<input type="checkbox"/> ₀₃	<input type="checkbox"/> ₀₂	<input type="checkbox"/> ₀₁	Hard to understand	<input type="checkbox"/> ₀₅	<input type="checkbox"/> ₀₄	<input type="checkbox"/> ₀₃	<input type="checkbox"/> ₀₂	<input type="checkbox"/> ₀₁	<table border="0"> <tr> <td>Politically balanced</td> <td><input type="checkbox"/>₀₅</td> <td><input type="checkbox"/>₀₄</td> <td><input type="checkbox"/>₀₃</td> <td><input type="checkbox"/>₀₂</td> <td><input type="checkbox"/>₀₁</td> </tr> <tr> <td>Politically biased</td> <td><input type="checkbox"/>₀₅</td> <td><input type="checkbox"/>₀₄</td> <td><input type="checkbox"/>₀₃</td> <td><input type="checkbox"/>₀₂</td> <td><input type="checkbox"/>₀₁</td> </tr> </table>	Politically balanced	<input type="checkbox"/> ₀₅	<input type="checkbox"/> ₀₄	<input type="checkbox"/> ₀₃	<input type="checkbox"/> ₀₂	<input type="checkbox"/> ₀₁	Politically biased	<input type="checkbox"/> ₀₅	<input type="checkbox"/> ₀₄	<input type="checkbox"/> ₀₃	<input type="checkbox"/> ₀₂	<input type="checkbox"/> ₀₁
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Not good for children	<input type="checkbox"/> ₀₅	<input type="checkbox"/> ₀₄	<input type="checkbox"/> ₀₃	<input type="checkbox"/> ₀₂	<input type="checkbox"/> ₀₁																				

Q11. How did your experience today at the Public Vaults meet your expectations? **(Mark one answer.)**

- ₀₃ Exceeded my expectations
- ₀₂ Met my expectations
- ₀₁ Did not meet my expectations

Q12. Please rate how well each word describes the Public Vaults. **(Mark one answer for each.)**

	Describes extremely well	Describes well	Describes Somewhat well	Does not describe well	Does not describe at all
a. Educational	<input type="checkbox"/> ₀₅	<input type="checkbox"/> ₀₄	<input type="checkbox"/> ₀₃	<input type="checkbox"/> ₀₂	<input type="checkbox"/> ₀₁
b. Fun	<input type="checkbox"/> ₀₅	<input type="checkbox"/> ₀₄	<input type="checkbox"/> ₀₃	<input type="checkbox"/> ₀₂	<input type="checkbox"/> ₀₁
c. Interesting	<input type="checkbox"/> ₀₅	<input type="checkbox"/> ₀₄	<input type="checkbox"/> ₀₃	<input type="checkbox"/> ₀₂	<input type="checkbox"/> ₀₁
d. Worthwhile	<input type="checkbox"/> ₀₅	<input type="checkbox"/> ₀₄	<input type="checkbox"/> ₀₃	<input type="checkbox"/> ₀₂	<input type="checkbox"/> ₀₁
e. Surprising	<input type="checkbox"/> ₀₅	<input type="checkbox"/> ₀₄	<input type="checkbox"/> ₀₃	<input type="checkbox"/> ₀₂	<input type="checkbox"/> ₀₁
f. Noisy	<input type="checkbox"/> ₀₅	<input type="checkbox"/> ₀₄	<input type="checkbox"/> ₀₃	<input type="checkbox"/> ₀₂	<input type="checkbox"/> ₀₁
g. Frustrating	<input type="checkbox"/> ₀₅	<input type="checkbox"/> ₀₄	<input type="checkbox"/> ₀₃	<input type="checkbox"/> ₀₂	<input type="checkbox"/> ₀₁
h. Clean	<input type="checkbox"/> ₀₅	<input type="checkbox"/> ₀₄	<input type="checkbox"/> ₀₃	<input type="checkbox"/> ₀₂	<input type="checkbox"/> ₀₁
i. Crowded	<input type="checkbox"/> ₀₅	<input type="checkbox"/> ₀₄	<input type="checkbox"/> ₀₃	<input type="checkbox"/> ₀₂	<input type="checkbox"/> ₀₁
j. Boring	<input type="checkbox"/> ₀₅	<input type="checkbox"/> ₀₄	<input type="checkbox"/> ₀₃	<input type="checkbox"/> ₀₂	<input type="checkbox"/> ₀₁

Q13. When visiting the Public Vaults today, which of the following types of exhibits did you read/use? **(Circle all that apply.)**

- ₀₁ Touch screen exhibits ₀₃ Mechanical/Hands-on exhibits
₀₂ Static/Non-interactive exhibits ₉₆ None of these

Q14. How much time did you spend with the interactive exhibits in the Public Vaults today? **(Mark one answer.)**

- ₀₃ A lot ₀₂ A little ₀₁ None

Please answer Q15 for each type of exhibit you read/used today in the Public Vaults:

Q15. Did you feel you had enough time to read/use each of these exhibits? **(Mark one answer for each exhibit you read/used.)**

	Yes	No
a. Touch screen exhibits	<input type="checkbox"/> ₀₁	<input type="checkbox"/> ₀₂
b. Static/Non-interactive exhibits	<input type="checkbox"/> ₀₁	<input type="checkbox"/> ₀₂
c. Mechanical/Hands-on exhibits	<input type="checkbox"/> ₀₁	<input type="checkbox"/> ₀₂

Everyone please answer:

Q16. Was the amount of time you spent in the Public Vaults today more or less than you expected, or were you here as long as you expected to be today? **(Mark one answer.)**

- ₀₁ More than I expected ₀₂ As long as I expected ₀₃ Less than I expected

Q17. After your visit today, what do you believe is the central message of the Public Vaults? **(Please explain.)**

Q18. How likely are you to visit the National Archives again in the future? **(Mark one answer.)**

- ₀₅ Extremely likely ₀₃ Somewhat likely ₀₁ Not at all likely
₀₄ Very likely ₀₂ Not very likely

Q19. How likely would you be to recommend visiting the National Archives to your friends and family? **(Mark one answer.)**

- ₀₅ Extremely likely ₀₃ Somewhat likely ₀₁ Not at all likely
₀₄ Very likely ₀₂ Not very likely

Q20. Prior to visiting today, were you aware of the National Archives Web site? If so, have you ever visited this Web site? **(Circle one answer.)**

- ₀₁ Aware, and have visited ₀₂ Aware, but have not visited ₀₃ Not aware

Q21. What resources, if any, did you use to plan today's visit to the National Archives? **(Mark all that apply.)**

- ₀₁ Friend/Family recommendation
₀₂ Tour guide booklet/map
₀₃ The National Archives Web site
₀₄ A travel agent
₀₅ A tour guide **(Please specify:)** _____
₀₆ Another Web site **(Please specify:)** _____
₉₅ Other **(Please specify:)** _____
₉₆ Nothing/Did not plan today's trip

Q22. Do you have a Smartphone, such as a Blackberry or iPhone, with you today?

- ₀₁ Yes ₀₂ No

Q23. How often do you use each of the following types of social media? **(Mark one answer for each.)**

	Every day/ Almost every day	2-3 times per week	Once per week	1-3 times per month	Less than once per month	Never
a. Facebook	<input type="checkbox"/> ₀₅	<input type="checkbox"/> ₀₄	<input type="checkbox"/> ₀₃	<input type="checkbox"/> ₀₂	<input type="checkbox"/> ₀₁	<input type="checkbox"/> ₉₆
b. Twitter	<input type="checkbox"/> ₀₅	<input type="checkbox"/> ₀₄	<input type="checkbox"/> ₀₃	<input type="checkbox"/> ₀₂	<input type="checkbox"/> ₀₁	<input type="checkbox"/> ₉₆
c. YouTube	<input type="checkbox"/> ₀₅	<input type="checkbox"/> ₀₄	<input type="checkbox"/> ₀₃	<input type="checkbox"/> ₀₂	<input type="checkbox"/> ₀₁	<input type="checkbox"/> ₉₆
d. MySpace	<input type="checkbox"/> ₀₅	<input type="checkbox"/> ₀₄	<input type="checkbox"/> ₀₃	<input type="checkbox"/> ₀₂	<input type="checkbox"/> ₀₁	<input type="checkbox"/> ₉₆
e. Flickr	<input type="checkbox"/> ₀₅	<input type="checkbox"/> ₀₄	<input type="checkbox"/> ₀₃	<input type="checkbox"/> ₀₂	<input type="checkbox"/> ₀₁	<input type="checkbox"/> ₉₆
f. LinkedIn	<input type="checkbox"/> ₀₅	<input type="checkbox"/> ₀₄	<input type="checkbox"/> ₀₃	<input type="checkbox"/> ₀₂	<input type="checkbox"/> ₀₁	<input type="checkbox"/> ₉₆
g. Blogger	<input type="checkbox"/> ₀₅	<input type="checkbox"/> ₀₄	<input type="checkbox"/> ₀₃	<input type="checkbox"/> ₀₂	<input type="checkbox"/> ₀₁	<input type="checkbox"/> ₉₆
h. Eventful	<input type="checkbox"/> ₀₅	<input type="checkbox"/> ₀₄	<input type="checkbox"/> ₀₃	<input type="checkbox"/> ₀₂	<input type="checkbox"/> ₀₁	<input type="checkbox"/> ₉₆
i. Other (Please specify:) _____	<input type="checkbox"/> ₀₅	<input type="checkbox"/> ₀₄	<input type="checkbox"/> ₀₃	<input type="checkbox"/> ₀₂	<input type="checkbox"/> ₀₁	
j. Other (Please specify:) _____	<input type="checkbox"/> ₀₅	<input type="checkbox"/> ₀₄	<input type="checkbox"/> ₀₃	<input type="checkbox"/> ₀₂	<input type="checkbox"/> ₀₁	
k. Other (Please specify:) _____	<input type="checkbox"/> ₀₅	<input type="checkbox"/> ₀₄	<input type="checkbox"/> ₀₃	<input type="checkbox"/> ₀₂	<input type="checkbox"/> ₀₁	
l. Other (Please specify:) _____	<input type="checkbox"/> ₀₅	<input type="checkbox"/> ₀₄	<input type="checkbox"/> ₀₃	<input type="checkbox"/> ₀₂	<input type="checkbox"/> ₀₁	
m. Other (Please specify:) _____	<input type="checkbox"/> ₀₅	<input type="checkbox"/> ₀₄	<input type="checkbox"/> ₀₃	<input type="checkbox"/> ₀₂	<input type="checkbox"/> ₀₁	
n. Other (Please specify:) _____	<input type="checkbox"/> ₀₅	<input type="checkbox"/> ₀₄	<input type="checkbox"/> ₀₃	<input type="checkbox"/> ₀₂	<input type="checkbox"/> ₀₁	

Everyone please answer. The final few questions are for classification purposes only.

Q24. Home zip code: _____

Check here if living outside the U.S.

Q25. Age group:

- ₀₁ 18 – 24
- ₀₂ 25 – 34
- ₀₃ 35 – 44
- ₀₄ 45 – 54
- ₀₅ 55 – 64
- ₀₆ 65 or older

Q26. Gender:

- ₀₁ Male
- ₀₂ Female

Q27. Marital status:

- ₀₁ Married
- ₀₂ Single, living alone
- ₀₃ Single, but living with a partner
- ₀₄ Divorced, separated or widowed

Q28. Are you Hispanic or Latino?

- ₀₁ Yes
- ₀₂ No

Q29. Race **(select one or more)**:

- ₀₁ American Indian or Alaskan Native
- ₀₂ Asian
- ₀₃ Black or African-American
- ₀₄ Native Hawaiian or Other Pacific Islander
- ₀₅ White
- ₉₅ Other **(Please specify:)** _____

Q30. Including yourself, please indicate the number of people in your party today for each age group:

	Number of people in party
a. Under 4 years of age	
b. Age 4 to 12	
c. Age 13 to 17	
d. Age 18 to 44	
e. Age 45 to 64	
f. Age 65 and older	
Total number of people in party:	

Q31. Highest level of education you have completed: **(Circle one answer.)**

- ₀₁ 8th grade or less
- ₀₂ Some high school
- ₀₃ Graduated high school
- ₀₄ Vocational/Technical school
- ₀₅ Some college
- ₀₆ Bachelor's/4-year degree
- ₀₇ Advanced degree (Master's/Ph.D.)

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