Attachment 4: CSAT GBHI Stakeholder Survey

Center for Substance Abuse Treatment (CSAT) Grants for the Benefit of Homeless Individuals (GBHI), Treatment for Homeless, Cross-Site Evaluation

Stakeholder Survey

Today's Date:
CSAT GBHI Site Number
Stakeholder Organization Identification Number [Pre-filled]

Public Burden Statement: An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. The OMB control number for this project is 0930-xxxx. Public reporting burden for this collection of information is estimated to average 17 minutes per respondent, per year, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to SAMHSA Reports Clearance Officer, 1 Choke Cherry Road, Room 7-1044, Rockville, Maryland, 20857.

Welcome—and thank you for taking this survey!

 First we would like to ask about your persproject. For each of the following statements involvement. 	sonal involvement with the local CSAT GBHI please indicate whether it describes your					
 a. I helped plan for or prepare our initial CSA b. I have been involved with the CSAT GBHI c. I regularly attend stakeholder meetings d. I am directly involved with the CSAT GBHI 	project since it was fundedYesNoNo					
2. Has Federal funding for your local CSAT GBHI project ended?YesN						
[If Yes, Q21 will be asked; If No it will be skippe	d.]					
About your Agency						
3. The next questions are about your ag	ency					
Which of the following types best describes your agency or organization? (check all that apply)	Social servicesSubstance abuse treatmentMental health treatmentHospitalHousingShelterDrop-in centerEmployment or job skillsEducationVeteransCriminal justiceCase managementNot a service provider (e.g., state/city government)Other, specify:					
b. Is your agency or organization: (check one)	State or local government agencyFor-profit companyNon-profit organizationFaith-based organizationUniversityOther, specify:					

c.	What types of staff expertise does your agency or organization make available to CSAT GBHI project clients? (check all that apply)	Licensed Psychiatrist Licensed Psychologist Licensed Social Worker Licensed Registered Nurse Certified/licensed substance abuse counselor Vocational specialist Housing specialist Case manager Peer advocate Other (please specify)
d.	What percentage of your agency or organization clients receives SSI/SSD for a psychiatric or medical disability? (check one)	None1% to 25%26% to 50%51% to 75%76% to 100%Don't Know
e.	For what percentage of your clients does your agency or organization serve as a representative payee for SSI/SSD?	None1% to 25%26% to 50%51% to 75%76% to 100%Don't KnowNot applicable

Services Provided

4. The following questions address the types of services provided by your agency or organization. Please indicate whether each service is provided by your agency or organization staff and/or through referrals or linkages. For each service that is directly provided by your agency, please indicate whether the client pays a fee or a co-pay whether "out of pocket", through insurance or government subsidy for housing, etc.

		Provid		
	Service	Program Staff in my Agency	Referrals/ linkages	If Yes provided by Your Agency: Client pays fee
a.	Substance abuse treatment	Yes No	Yes No	Yes No
b.	Mental health treatment	Yes No	Yes No	Yes No
C.	Integrated mental health and substance abuse treatment	Yes No	Yes No	Yes No
d.	Case management	Yes No	Yes No	Yes No
e.	Substance abuse and mental health screening/assessment	Yes No	Yes No	Yes No
f.	Detoxification services	Yes No	Yes No	Yes No
g.	Medication/med. management	Yes No	Yes No	Yes No
h.	Drug testing	Yes No	Yes No	Yes No

	Provi	ided by			
Service	Program Staff in my Agency	Referrals <i>l</i> linkages	If Yes provided by Your Agency: Client pays fee		
i. Discharge planning	Yes No	Yes No	Yes No		
j. Aftercare	Yes No	Yes No	Yes No		
k. Crisis care (e.g., 24 hour crisis response service)	Yes No	Yes No	Yes No		
I. Self help groups/peer support	Yes No	Yes No	Yes No		
m. General medical treatment	Yes No	Yes No	Yes No		
n. Specialized medical care for women	Yes No	Yes No	Yes No		
o. HIV/AIDS testing	Yes No	Yes No	Yes No		
p. HIV/AIDS/STD medical treatment	Yes No	Yes No	Yes No		
q. HIV/AIDS/STD prevention education	Yes No	Yes No	Yes No		
r. Vocational training	Yes No	Yes No	Yes No		
s. Job placement/Employment	Yes No	Yes No	Yes No		
t. Education/GED program	Yes No	Yes No	Yes No		
u. Housing	Yes No	Yes No	Yes No		
v. Housing assistance	Yes No	Yes No	Yes No		
w. Housing readiness training	Yes No	Yes No	Yes No		
x. Family counseling/services	Yes No	Yes No	Yes No		
y. Money management	Yes No	Yes No	Yes No		
z. Benefits application (e.g., SSI/SSD, food stamps)	Yes No	Yes No	Yes No		
aa. Medical insurance applications (including Medicaid/Medicare)	Yes No	Yes No	Yes No		
bb. Transportation	Yes No	Yes No	Yes No		
cc. Assistance getting identification	Yes No	Yes No	Yes No		
dd. Legal assistance	Yes No	Yes No	Yes No		
ee. Parenting skills/education	Yes No	Yes No	Yes No		
ff. Childcare	Yes No	Yes No	Yes No		
gg. Other, specify:	Yes No	Yes No	Yes No		
agency provides?Yes 6. If Yes, please indicate whether chas not changed, been expanded, oin the CSAT GBHI project. (Check o	 5. Has your participation as a partner in the CSAT GBHI project changed the services your agency provides?YesNo [Skip to Q7] 6. If Yes, please indicate whether each of the services offered by your agency listed below has not changed, been expanded, or been added as a result of your participation as a partner in the CSAT GBHI project. (Check one box for each service.) [Note: Only items endorsed "Yes" as provided in Q4 will be displayed in Q6] 				
a. Substance abuse treatment	Not changed	Expanded service	Added new service		
b. Mental health treatment					
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service
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[On web survey, for questions 7-9: Only ask 7 IF Q4a = YES, If No, skip to Q8; Only ask 8 if Q4b is = Yes, If no, skip to Q9, Only ask Q9 if Q4c = Yes. If Q4a, Q4b, and Q4c = No, Skip to Q10.]

7. [If yes, to Q4a]. You answered that your agency staff directly provides substance abuse treatment. Approximately what percentage of your agency's clients receive each of the following type(s) of substance abuse treatment services?

Substance Abuse Treatment Services	None	1%- 25%	26%- 50%	51%- 75%	76%- 100%
7a. ANY substance abuse treatment					
7b. Group outpatient counseling					
7c. Individual outpatient counseling					
7d. Pharmacotherapy (e.g., methadone, buprenorphine, etc)					
7e. Residential treatment (group and individual counseling)					
7f. AA/NA or other 12-step peer support					
7g. Other, specify:					

8. [If yes to Q4b] You answered that your agency staff directly provides mental health treatment. Approximately, what percentage of your agency's clients receive each of the following type(s) of mental health treatment services?

N	lental Health Treatment Services	None	1%- 25%	26%- 50%	51%– 75%	76%- 100%
8a.	ANY mental health treatment services					
8b.	Group outpatient counseling					
8c.	Individual outpatient counseling					
1	Residential treatment (group and individual counseling)					
8e.	Trauma/PTSD treatment/services					
8f.	Prescribed psychotropic medication					
	Peer to peer mental health counseling/support					
8h.	Other, specify:					

	mental health an	buse treatment to GBHI d substance abuse treat	ment you provide			
	a. Clients are screened problems	for both mental health and	d substance use		☐ Yes [No
	use diagnosis with a lice needs	for <u>both</u> mental health dia nsed professional and acc	companying treatme		☐ Yes ☐	No
	c. Clients receive menta substance abuse treatm	I health services on-site ar ent services off-site	nd are referred to		☐ Yes □	No
		nce abuse treatment serv h services, including medi			Yes	□ No
	e. Clients receive menta same site	l health and substance ab	use treatment at th	е	Yes	□ No
		e group sessions specifica substance use problems (e			Yes	No
		nealth professionals who p e abuse professionals who			Yes	No
	h. Staff are cross-trained treatment	l in substance abuse and	mental health		Yes	□ No
i. Clients must be in recovery prior to beginning mental health treatment					☐ Yes	□ No
	j. Mental health and sub team and collaborate on	stance abuse treatment s treatment plan	taff serve on the sa	me	Yes	□ No
	k. Clients must be stable treatment	mentally before beginning	g substance abuse		Yes	□No
	implemented by	te whether each Evide your agency or organi GBHI project was fund	zation GBHI initi			
	ЕВР	Has your agency ever implemented this EBP?	Before GBHI Project		ring GBHI Project	After Cessation o GBHI Project Funding
	12-Step	Yes No [if No, skip to next question]	Yes No		es No	Yes N
	Assertive Community Treatment (ACT)	Yes No [if No, skip to next question]	Yes No	☐ Y	es No	Yes N

	EBP	Has your agency ever implemented this EBP?	Before GBHI Project	During GBHI Project	After Cessation of GBHI Project Funding
C.	Adolescent Community Reinforcement Approach (ACRA)	Yes No [if No, skip to next question]	Yes No	Yes No	Yes No
d.	Case management (other than ACT, SBCM)	Yes No [if No, skip to next question]	Yes No	Yes No	Yes No
e.	Cognitive Behavioral Therapy (CBT)	Yes No [if No, skip to next question]	Yes No	Yes No	Yes No
f.	Contingency Management	Yes No [if No, skip to next question]	Yes No	Yes No	Yes No
g.	Critical Time Intervention (CTI)	Yes No [if No, skip to next question]	Yes No	Yes No	Yes No
h.	Dialectical Behavior Therapy (DBT)	Yes No [if No, skip to next question]	Yes No	Yes No	Yes No
i.	Double Trouble	Yes No [if No, skip to next question]	Yes No	Yes No	Yes No
j.	Family Education (e.g., Family Psychoeducation)	Yes No [if No, skip to next question]	☐ Yes ☐ No	Yes No	Yes No
k.	Family treatment (e.g., Multi-Systemic Treatment (MST))	Yes No [if No, skip to next question]	Yes No	Yes No	Yes No
l.	Housing First	Yes No [if No, skip to next question]	Yes No	Yes No	Yes No
m.	Integrated Dual Disorders Treatment (IDDT)	Yes No [if No, skip to next question]	Yes No	Yes No	Yes No
n.	Illness Management and Recovery (IMR)	Yes No [if No, skip to next question]	Yes No	Yes No	Yes No
0.	Matrix Model	Yes No [if No, skip to next question]	Yes No	Yes No	Yes No
p.	Medication management (e.g., Medication Algorithms Practices)	Yes No [if No, skip to next question]	Yes No	Yes No	Yes No
q.	Motivational Enhancement Therapy (MET)	Yes No [if No, skip to next question]	Yes No	Yes No	Yes No
r.	Motivational Interviewing (MI)	Yes No [if No, skip to next question]	Yes No	Yes No	Yes No
S.	Service Outreach and Recovery (SOAR)	Yes No [if No, skip to next question]	Yes No	Yes No	Yes No

	EBP	Has your agency ever implemented this EBP?	Before GBHI Project	During GBHI Project	After Cessation of GBHI Project Funding		
t.	Stages of Change	Yes No [if No, skip to next question]	Yes No	Yes No	Yes No		
u.	Strengths-Based Case Management (SBCM)	Yes No [if No, skip to next question]	Yes No	Yes No	Yes No		
V.	Substance abuse counseling	Yes No [if No, skip to next question]	Yes No	Yes No	Yes No		
W.	Supportive Employment	Yes No [if No, skip to next question]	Yes No	Yes No	Yes No		
X.	Therapeutic Community (TC)/Modified Therapeutic Community (MTC)	Yes No [if No, skip to next question]	Yes No	Yes No	☐ Yes ☐ No		
y.	Trauma EBP (e.g., Seeking Safety, Trauma Recovery and Empowerment Model (TREM), Sanctuary model)	Yes No [if No, skip to next question]	Yes No	Yes No	Yes No		
z. Treatment Improvement Protocol (TIP) Series Specify: TIP #		Yes No [if No, skip to next question]	Yes No	Yes No	Yes No		
aa.	Other, specify:	Yes No [if No, skip to next question]	Yes No	Yes No	Yes No		
	11. Can you please tell us about the role of client choice in treatment						
		your agency accommodat egard to treatment? (check	trauma, integratTypes of me Modality of Treatment	setting (e.g., res creatment, at hou eatment	c.) bed group vs. individual) idential, outpatient,		

b. Treatment assignments are determined by (check all that apply)	Client Choice The treatment program Criminal justice record Probation/parole considerations Being clean and sober Reached a certain phase of treatment Stability of mental health symptoms Stage of change Other clinical determinations, specify Psychiatric advanced directive other, specify:
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12. Does your agency provide housing? ___Yes ___No [Skip to Q17]

Housing	
13. Which type(s) of housing does your agency use? (check all that apply)	 Emergency Housing (short-term, e.g. emergency shelter, crisis housing, safe haven) Time-limited Housing (e.g. transitional, halfway house) Permanent Housing (e.g. tenant holds lease) Public Housing Other subsidized housing (e.g. affordable housing for seniors or persons with disabilities) Vouchers for Housing: Shelter Plus Vouchers for Housing: Shelter Plus care Vouchers for Housing: Section 8 Scatter-site apartments Single-site apartments (e.g. 2 or more apartments set aside for target population) Congregate Housing (e.g. SRO, rooms with shared common areas) Housing through Residential Treatment Permanent On-site support services with no time limit Permanent Off-site support services with no time limit Time-limited support services (1 year or less) Housing First Other, specify:
14. Which other housing-related services does your agency provide participants? (check all that apply)	Housing readiness Daily skills (food shopping, cleaning, etc.) Time planning Cooking Money management Furniture Other, specify None of these

Housing	
15. In which ways does your agency accommodate client choice with regard to housing? (check all that apply)	Housing location Type of housing in terms of whether treatment (substance abuse or mental health) is required Type of housing in terms of permanence/transitional/crisis Other, specify Not able to accommodate client choice
16. Housing assignments are determined by: (check all that apply)	Client choice The treatment program Criminal justice record Probation/parole considerations Being clean and sober Reached a certain phase of treatment Stability of mental health symptoms Other clinical determinations, specify Other, specify:

Implementation of Local CSAT GBHI Initiative

17. The following statements refer to your agency or organization's staff experience with cultural competence, gender services and trauma. The statements are worded for grantees that are currently operating. If your local CSAT GBHI grant has ended, please think about the situation just prior to the grant ending. Please indicate the extent to which you agree or disagree.

Please indicate the extent to which you agree or disagree with the following statements about the services provided by your agency or organization:		strongly agree (SA), agree (A), neither agree nor disagree (N), disagree (D), or strongly disagree (SD)					
		SA	Α	N	D	SD	
a.	Our staff has experience serving the target population (e.g., homeless youth, adults or families with substance use and/or co-occurring mental disorders)						
b.	Our staffing has diversity reflecting the target population						
C.	We have specific plans to overcome language barriers (bilingual staff, instruments in various languages)						
d.	We have had training(s) on cultural sensitivity						
e.	We assess the client's trauma history						
f.	We offer trauma-specific treatment or other services						
g.							
h.	We offer gender-specific treatment or services options						
i.	We have had training(s) on gender-specific treatment or other services						
j.	Our clients have choice in selecting treatment or other services in which to participate						

Please indicate the extent to which you agree or disagree with the following statements about the services provided by your agency or organization:		strongly agree (SA), agree (A), neither agree nor disagree (N), disagree (D), or strongly disagree (SD)						
		SA	Α	N	D	SD		
k.	Our clients have choice in selecting type of housing							
I.	We conduct client satisfaction surveys							
m.	Clients/consumers serve as paid staff members							

18. The following statements refer to the implementation and operation of the local CSAT GBHI project. The statements are worded for grantees that are currently operating. If your local CSAT GBHI grant has ended, please think about the situation just prior to the grant ending. Please indicate the extent to which you agree or disagree.

disagree with the following statements about the		strongly agree (SA), agree (A), neither agree nor disagree (N), disagree (D), or strongly disagree (SD)				
proj	• •	SA	Α	N	D	SD
a.	Information sharing about specific clients among partners has improved as a result of CSAT GBHI					
b.	Communication among partnering organizations has improved as a result of CSAT GBHI					
C.	CSAT GBHI partners have created common goals as a result of the CSAT GBHI project					
d.	Support for the CSAT GBHI project from grantee agency line staff has been strong					
e.	Support for the CSAT GBHI project from housing partner(s) line staff has been strong					
f.	Support for the CSAT GBHI project from substance abuse partner(s) line staff has been strong					
g.	Support for the CSAT GBHI project from mental health treatment partner(s) line staff has been strong					
h.	Support for the CSAT GBHI project from housing partner(s) administration has been strong					
i.	Support for the CSAT GBHI project from substance abuse partner(s) administration has been strong					
j.	Support for the CSAT GBHI project from mental health treatment partner(s) administration has been strong					
k.	CSAT GBHI has increased clients' willingness to access available services					
I.	CSAT GBHI has increased my agency or organization's capabilities to provide clients effective and appropriate services					
m.	The CSAT GBHI project has tapped into other federal, state or local government funding to enhance its activities during CSAT GBHI funding					
n.	The CSAT GBHI project has tapped into federal, state or local government funding to sustain its activities after CSAT GBHI funding ends					

Please indicate the extent to which you agree or disagree with the following statements about the implementation and operation of your CSAT GBHI		strongly agree (SA), agree (A), neither agree nor disagree (N), disagree (D), or strongly disagree (SD)					
	ect:	SA	Α	N	D	SD	
0.	My agency has been involved in sustainability planning to help the CSAT GBHI project continue after CSAT GBHI funding ends						
p.	The CSAT GBHI project has implemented targeted approaches and strategies as planned						
q.	The CSAT GBHI project has effectively overcome obstacles or setbacks						
r.	CSAT GBHI has improved integration of services for target clients in our community						
S.	CSAT GBHI has fostered coordination between different types of service providers						
t.	CSAT GBHI includes members from all necessary or relevant agencies or organizations						
u.	Our CSAT GBHI project has clear criteria on how resources are allocated						
v.	CSAT GBHI goals and strategies are well-focused						
w.	CSAT GBHI has effectively utilized pre-existing community capabilities and assets						
х.	CSAT GBHI efforts have been undercut by turf battles or in-fighting						
у.	CSAT GBHI has had insufficient involvement from agency leaders						
Z.	CSAT GBHI has used too much of a "top down" approach						
aa.	CSAT GBHI has used too much of a "bottom up" approach						
bb.	Staff turnover has limited effectiveness of CSAT GBHI activities						
CC.	CSAT GBHI has placed too much emphasis on substance abuse treatment, at the expense of housing						
dd.	CSAT GBHI has placed too much emphasis on housing, at the expense of substance abuse treatment						
ee.	Formal interagency agreements (e.g., MOUs) have facilitated CSAT GBHI efforts						
ff.	CSAT GBHI has fostered development of uniform application, eligibility criteria, or intake assessments						
gg.	CSAT GBHI efforts have been supported by co-location of services						
hh.	CSAT GBHI has increased use of interagency MIS or client tracking systems						
ii.	The CSAT GBHI project has focused on the wrong clients						
jj.	CSAT GBHI has had little effect on how my agency or organization serves clients						
kk.	CSAT GBHI will have little lasting impact on the treatment system in our community						

Please indicate the extent to which you agree or disagree with the following statements about the implementation and operation of your CSAT GBHI		strongly agree (SA), agree (A), neither agree nor disagree (N), disagree (D), or strongly disagree (SD)						
pro	ject:	SA	Α	N	D	SD		
II. TA provided under CSAT GBHI has helped my agency or organization contribute to CSAT GBHI objectives								

19. <u>Prior to your local CSAT GBHI project</u>, how often did you collaborate with agencies or organizations in each of the following areas?

	Frequen	Frequency of collaboration prior to CSAT GBHI							
Collaborations with	Never	Rarely	Occasionally	Frequently	Don't know				
Social services (including benefits)									
Substance abuse treatment									
Mental health treatment									
Hospital									
Housing									
Shelters									
Drop-in center									
Medical									
Education									
Employment or job training									
Veterans agency									
Criminal justice									
Peer-Consumer/Family advocacy									
Policy-makers/legislators									
Research/evaluation									
20. Since the start of your local CSAT GBHI project how often have you collaborated with									

agencies or organizations in each of the following areas?

_	Frequency of collaboration since CSAT GBHI							
Collaborations with	Never	Rarely	Occasionally	Frequently	Don't know			
Social services (including benefits)								
Substance abuse treatment								
Mental health treatment								
Hospital								
Housing								

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<u>-</u>	Frequer	ncy of colla	boration since	CSAT GBHI		
Shelter Collaborations with						
Drop-in centers						
Medical						
Education						
Employment or job training						
Veterans agency						
Criminal justice						
Peer-Consumer/Family advocacy						
Policy-makers/legislators						
Research/evaluation						
IF Q2 = YES, GO TO Q21; IF Q2	= NO, SF	KIP to Q22]			
21. Since Federal funding of your local CSAT GBHI project stopped, how often have you collaborated with agencies or organizations in each of the following areas?						

	Frequency of collaboration since CSAT GBHI						
Collaborations with	Never	Rarely	Occasionally	Frequently	Don't know		
Social services (including benefits)							
Substance abuse treatment							
Mental health treatment							
Hospital							
Housing							
Shelters							
Drop-in centers							
Medical							
Education							
Employment or job training							
Veterans agency							
Criminal justice							
Peer-Consumer/Family advocacy							
Policy-makers/legislators							
Research/evaluation							

22. Since the start of your local CSAT GBHI project, how effective have your collaborations been with agencies or organizations in each of the following areas? That is, how effective have your collaborations been in helping your local CSAT GBHI project achieve its intended outcomes?

Effectiveness of collaboration in helping achieve outcomes

	Encouveriess o	· oonaboration	iii iicipiiig aoiiic	ve outcomes
Collaborations with	Not effective	Somewhat effective	Very effective	Don't know
Social services (including benefits)				
Substance abuse treatment				
Mental health treatment				
Hospital				
Housing				
Shelters				
Drop-in centers				
Medical				
Education				
Employment or job training				
Veterans agency				
Criminal justice				
Peer-Consumer/Family advocacy				
Policy-makers/legislators				
Research/evaluation				

THANK YOU VERY MUCH for participating in the survey!

The information you provided will be valuable in helping to improve the CSAT GBHI program.