



ASSESSMENT OF COMMUNITY POLICING TOOL

Community Partner

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ASSESSMENT OF COMMUNITY POLICING COMMUNITY PARTNER FORM

The enclosed Community Partner Assessment (CPA) has been developed to complement the Community Policing Self-Assessment Tool (CP-SAT) that was designed to be administered to law enforcement agencies to help them assess three key areas in community policing: community partnerships, problem solving and organizational transformation. The goal of the CPA is to collect input from community partners regarding your perspective on how your partner law enforcement agency is approaching community policing according to the three designated areas mentioned.

COMMUNITY PARTNERSHIPS

Collaborative partnerships between the law enforcement agency and the individuals and organizations that serve or include anyone with a stake in the community.

PROBLEM SOLVING

The process and effect of problem solving should be assessed at each stage of the problem solving process.

ORGANIZATIONAL TRANSFORMATION

The extent to which the agency environment, personnel, practices and policies are supportive of community policing philosophy and activities.

COMMUNITY PARTNERSHIPS

Community Partnerships:

The extent to which the law enforcement agency staff support and develop collaborative relationships among individuals and organizations in the community.

There are three aspects of partnerships measured on this survey:

- The extent to which your law enforcement agency has a wide range of partnerships.
- The resources/commitment your enforcement agency expects of its community partners.
- The level of interaction the law enforcement agency maintains with your organization and its other community partners.

Reminder: This survey is completely anonymous and you may skip any items you do not feel comfortable answering, but we encourage you to respond to as many survey items as possible.

Agency Has a Wide Range of Partnerships <i>Please indicate the extent to which you agree with the following statements about <u>your law enforcement agency's partnerships</u> by circling the appropriate number to the right.</i>	0 Strongly disagree 1 Disagree 2 Neither agree nor disagree 3 Agree 4 Strongly agree
1. My law enforcement agency integrates its efforts with other agencies that deliver public services.	0 1 2 3 4
2. Officers consult community members for solutions to community problems.	0 1 2 3 4
3. Officers keep citizens informed about police activities in the neighborhood.	0 1 2 3 4
4. Officers make contact with <u>community leaders</u> within their beats to assess their priorities.	0 1 2 3 4
5. Officers make contact with <u>average citizens</u> within their beats to assess their priorities.	0 1 2 3 4

<p>Agency Has a Wide Range of Partnerships Please indicate the extent to which you agree that your law enforcement agency <i>maintains active partnerships</i> with <u>organizations or individuals from the following sectors</u> by circling the appropriate number to the right.</p>	<p>0 Strongly disagree 1 Disagree 2 Neither agree nor disagree 3 Agree 4 Strongly agree Don't Know</p>
6. Government agencies who serve the community.	0 1 2 3 4 DK
7. Non-profit or community-based organizations that serve or include community members.	0 1 2 3 4 DK
8. Businesses operating in the community.	0 1 2 3 4 DK
9. The local media.	0 1 2 3 4 DK
10. Individuals residing, working, or otherwise having an interest in the community.	0 1 2 3 4 DK

<p>Resources/Commitment of Partners Please indicate the extent to which you agree with the following statements about <u>the resources and commitment expected of community partners by your law enforcement agency</u> by circling the appropriate number to the right.</p>	<p>0 Strongly disagree 1 Disagree 2 Neither agree nor disagree 3 Agree 4 Strongly agree</p>
11. My law enforcement agency has made residents aware of their responsibilities – that the success of community policing depends on them.	0 1 2 3 4
12. Community members are held accountable for developing solutions to community problems.	0 1 2 3 4
13. The community shoulders its share of the responsibility in maintaining public safety.	0 1 2 3 4

The following questions focus on the nature of the partnership between your organization and your law enforcement agency.

<p>Nature of Partnership The next set of questions asks about the nature of the partnership. To what extent do you agree that <u>your law enforcement agency</u> brings the following resources to its <i>partnership with your organization?</i> My law enforcement agency...</p>	<p>0 Strongly disagree 1 Disagree 2 Neither agree nor disagree 3 Agree 4 Strongly agree</p>
14. engages multiple people from my organization in community policing.	0 1 2 3 4
15. orchestrates opportunities for community partners to work together on community policing needs.	0 1 2 3 4
16. has accurate and current community information.	0 1 2 3 4

17. shares relevant information with community members.	0	1	2	3	4
18. initiates (proactive) communication with the partner.	0	1	2	3	4
19. takes ownership of community concerns.	0	1	2	3	4
20. provides human resources.	0	1	2	3	4
21. organizes community involvement in addressing crime and disorder.	0	1	2	3	4
22. provides financial resources.	0	1	2	3	4
23. provides political influence	0	1	2	3	4
24. provides technological resources.	0	1	2	3	4

<i>To what extent do you agree that <u>the law enforcement agency engages your organization to bring the following resources to the partnership?</u></i> The law enforcement agency engages my organization to....	0 Strongly disagree 1 Disagree 2 Neither agree nor disagree 3 Agree 4 Strongly agree
25. provide them relevant information for making decisions that affect the community.	0 1 2 3 4
26. provide them staff/volunteers.	0 1 2 3 4
27. involve community members to help address crime and disorder.	0 1 2 3 4
28. provide them financial resources.	0 1 2 3 4
29. provide technological resources for them.	0 1 2 3 4

<i>To what extent do you agree that the following <u>characterize your organization's partnership with the law enforcement agency?</u></i> The partnership is...	0 Strongly disagree 1 Disagree 2 Neither agree nor disagree 3 Agree 4 Strongly agree
30. characterized by shared goals for problem-solving efforts.	0 1 2 3 4
31. characterized by well-defined goals that are measurable.	0 1 2 3 4
32. characterized by high levels of accountability for the partnership activities.	0 1 2 3 4

33. The work of the partnership with your law enforcement agency has led to long-term changes in the internal or external policies,	0	1	2	3	4
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practices or structure of the law enforcement agency?	
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34. Please check the box next to the **one** statement that **best** describes the relationship between your organization and the law enforcement agency:

- Interaction involves one-way communication from the law enforcement agency to your organization (for example, educating and/or informing your organization about current law enforcement initiatives).
- Interaction involves one-way communication from your organization to the law enforcement agency (for example, informing the law enforcement agency of community-related concerns).
- Interaction involves two-way information sharing between your organization and the law enforcement agency (for example, the law enforcement agency collects information on community priorities and concerns from your organization and your organization also initiates conversations with the law enforcement agency).
- Interaction involves collaboration, shared power, and shared decision-making between your organization and the law enforcement agency to determine community needs, priorities, and appropriate responses.

How often does your organization have contact with your law enforcement agency through each of the following methods?	0 Less than 4 times a year 1 Every 2-3 months 2 About once a month 3 Several times per month 4 At least weekly
35. Community or neighborhood meetings.	0 1 2 3 4
36. Town hall meetings.	0 1 2 3 4
37. Agency storefronts or mini-stations.	0 1 2 3 4
38. Foot patrol.	0 1 2 3 4
39. Team beat assignments.	0 1 2 3 4

40. How long have you had a relationship/partnership on a continual basis? Enter the length of the relationship/partnership in months _____

PROBLEM SOLVING

Problem Solving: Problem solving is an analytic process for systematically 1) identifying neighborhood problems through coordinated community/police assessments, 2) collecting and analyzing information about the problems, 3) developing and implementing responses with the potential for eliminating or reducing the problems, and 4) evaluating the responses to determine the effectiveness. Problem solving involves an agency-wide commitment to go beyond traditional police responses to crime to proactively address a multitude of problems that adversely affect quality of life.

There are three aspects of problem solving measured on this survey:

- General Approach to Problem Solving
- Problem Solving Processes including:
 - Identifying and prioritizing problems (**S**canning)
 - Analyzing problems (**A**nalysis)
 - Responding to problems (**R**esponse)
 - Assessing problem solving initiatives (**A**ssessment)
- General Skill in Problem Solving

Reminder: This survey is completely anonymous and you may skip any items you do not feel comfortable answering, but we encourage you to respond to as many survey items as possible.

General Approach to Problem Solving <i>Please indicate the extent to which you agree with the following statements about your law enforcement agency's <u>general problem solving approach</u> by circling the appropriate number to the right.</i>	0 Strongly disagree 1 Disagree 2 Neither agree nor disagree 3 Agree 4 Strongly agree
1. My law enforcement agency provides adequate training in problem-solving approaches.	0 1 2 3 4
2. Patrol officers typically respond to calls for service using a problem-solving approach.	0 1 2 3 4

General Approach to Problem Solving <i>Please indicate the extent to which you agree with the following statements about your law enforcement agency's <u>general problem solving approach</u> by circling the appropriate number to the right.</i>	0 Strongly disagree 1 Disagree 2 Neither agree nor disagree 3 Agree 4 Strongly agree
3. My law enforcement agency allows officers time to develop effective problem solving strategies.	0 1 2 3 4
4. Special units or specific officers are the only members of the agency who do problem solving.	0 1 2 3 4

<p>Problem Solving Processes: Identifying and prioritizing problems <i>Please indicate the extent to which you agree with the following statements about the way your law enforcement agency <u>identifies problems</u> by circling the appropriate number to the right.</i></p> <p>When <u>identifying</u> problems in my community, my law enforcement agency ...</p>	<p>0 Strongly disagree 1 Disagree 2 Neither agree nor disagree 3 Agree 4 Strongly agree</p>
5. looks for patterns and trends involving repeat locations, victims, and offenders.	0 1 2 3 4
6. maps specific crimes (for example, hot spots).	0 1 2 3 4
7. reviews formal documentation (for example, police reports and citizen complaints).	0 1 2 3 4
8. engages in community outreach.	0 1 2 3 4
9. uses community surveys.	0 1 2 3 4
10. involves community partners.	0 1 2 3 4

<p>Problem Solving Processes: Identifying and prioritizing problems <i>Please indicate the extent to which you agree with the following statements about the way your law enforcement agency <u>prioritizes problems</u> by circling the appropriate number to the right.</i></p> <p>When <u>prioritizing</u> problems in my community, the law enforcement agency considers ...</p>	<p>0 Strongly disagree 1 Disagree 2 Neither agree nor disagree 3 Agree 4 Strongly agree</p>
11. the impact of the problem on the community (for example, size, cost, harm).	0 1 2 3 4
12. priorities in the community.	0 1 2 3 4
13. the potential to successfully address the problem.	0 1 2 3 4

<p>Problem Solving Processes: Analyzing problems <i>Please indicate the extent to which you agree with the following statements about the way your organization <u>analyzes information</u> by circling the appropriate number to the right.</i></p> <p>When <u>analyzing</u> problems, my law enforcement agency ...</p>	<p>0 Strongly disagree 1 Disagree 2 Neither agree nor disagree 3 Agree 4 Strongly agree</p>
14. <u>uses</u> available resources to assist in developing a deeper understanding of the problem.	0 1 2 3 4
15. analyzes the strengths and limitations of current responses to the problem.	0 1 2 3 4
16. collects data from community partners.	0 1 2 3 4
17. gathers information about the victims or stakeholders affected by the problem (for example, crime reports, victim interviews).	0 1 2 3 4

<p>Problem Solving Processes: Analyzing problems Please indicate the extent to which you agree with the following statements about the way your organization <u>analyzes information</u> by circling the appropriate number to the right.</p> <p>When analyzing problems, my law enforcement agency ...</p>	<p>0 Strongly disagree 1 Disagree 2 Neither agree nor disagree 3 Agree 4 Strongly agree</p>
<p>18. encourages officers to engage in problem analysis.</p>	<p>0 1 2 3 4</p>

<p>Problem Solving Processes: Responding to problems <i>Please indicate the extent to which you agree with the following statements about the way your law enforcement agency <u>responds to problems in your community</u> by circling the appropriate number to the right.</i></p> <p>When <u>responding</u> to problems in my community, the law enforcement agency...</p>	<p>0 Strongly disagree 1 Disagree 2 Neither agree nor disagree 3 Agree 4 Strongly agree</p>
19. shares information about what was learned about a given problem.	0 1 2 3 4
20. looks at what other communities have done to solve similar problems.	0 1 2 3 4
21. brainstorms new solutions with stakeholders.	0 1 2 3 4
22. prioritizes solutions in terms of their likely success.	0 1 2 3 4
23. considers how supportive the community will be of a chosen response.	0 1 2 3 4
24. gives officers discretion in choosing responses by not just relying on standard agency procedures.	0 1 2 3 4
25. develops a formal response plan that includes details such as a schedule for implementation and responsible parties.	0 1 2 3 4
26. sets realistic goals for problem solving efforts.	0 1 2 3 4
27. focuses on long-term solutions to problems.	0 1 2 3 4
28. clearly links responses with the results of problem solving analysis.	0 1 2 3 4
29. uses only traditional police tactics such as highly visible patrol, issuing summons and making arrests.	0 1 2 3 4
30. uses traditional and non-traditional police tactics.	0 1 2 3 4
31. views the development of innovative responses as essential in the problem-solving process.	0 1 2 3 4
32. involves community partners.	0 1 2 3 4

<p>Problem Solving Processes: Assessing problem solving initiatives Please indicate the extent to which you agree with the following statements about the way your law enforcement agency <u>assesses its problem solving efforts</u> by circling the appropriate number to the right.</p> <p>When assessing its problem-solving efforts, my law enforcement agency ...</p>	<p>0 Strongly disagree 1 Disagree 2 Neither agree nor disagree 3 Agree 4 Strongly agree</p>
33. analyzes the nature of the problem further if the response does not work.	0 1 2 3 4
34. continues to monitor the response to sustain effectiveness.	0 1 2 3 4
35. uses alternatives to routinely collected policing measurements to evaluate outcomes (for example, fear of crime or perceived safety among residents).	0 1 2 3 4
36. shares information about assessment results <u>externally</u> with the community.	0 1 2 3 4
37. uses assessment results to modify problem solving responses.	0 1 2 3 4
38. involves community partners.	0 1 2 3 4

<p>General Skill in Problem Solving Please indicate <u>your law enforcement agency's</u> skill level in the following areas by circling the appropriate number to the right:</p>	<p>0 Very low 1 Low 2 Satisfactory 3 High 4 Very high</p>
39. Collaborating with the community in problem solving.	0 1 2 3 4
40. Coordinating problem-solving efforts across shifts and teams.	0 1 2 3 4
41. Integrating problem solving into daily work.	0 1 2 3 4

ORGANIZATIONAL TRANSFORMATION

Organizational Transformation: The extent to which your law enforcement agency’s environment, personnel, practices and policies are supportive of community policing philosophy and activities.

There are four aspects of organizational transformation measured on this survey:

- Agency management
- Organizational structure
- Personnel Practices
- Technology and information systems

Reminder: This survey is completely anonymous and you may skip any items you do not feel comfortable answering, but we encourage you to respond to as many survey items as possible.

Agency Management: Agency climate and culture Please indicate the extent to which you agree with the following statements about the <u>philosophy of your law enforcement agency</u> by circling the appropriate number to the right.	0 Strongly disagree 1 Disagree 2 Neither agree nor disagree 3 Agree 4 Strongly agree
1. Agency personnel treat community policing as a valid strategy of policing.	0 1 2 3 4
2. Officers act as though police actions can be successful at improving citizens' quality of life.	0 1 2 3 4
3. Most agency personnel support community policing as the most effective means of ensuring community safety.	0 1 2 3 4
4. Officers take responsibility for public safety in the neighborhoods to which they are assigned.	0 1 2 3 4
5. Officers work towards maintaining positive relationships with the people in the communities to which they are assigned.	0 1 2 3 4
6. Agency leadership uses their positions to educate external groups about community policing.	0 1 2 3 4
7. Agency leadership communicates to personnel the importance of community policing.	0 1 2 3 4
8. The agency treats quality of life concerns as legitimate police activity.	0 1 2 3 4
9. The agency empowers officers to engage in community policing.	0 1 2 3 4

<p>Agency Management: Leadership <i>Please indicate the extent to which you agree that the <u>chief/sheriff</u> does the following things effectively by circling the appropriate number to the right.</i> The chief/sheriff ...</p>	<p>0 Strongly disagree 1 Disagree 2 Neither agree nor disagree 3 Agree 4 Strongly agree</p>
<p>2. communicates the law enforcement agency’s vision for community policing <u>externally</u>.</p>	<p>0 1 2 3 4</p>
<p>3. develops strategies to achieve the agency’s vision for community policing.</p>	<p>0 1 2 3 4</p>
<p>4. works with diverse communities to gather support for community policing.</p>	<p>0 1 2 3 4</p>
<p>5. empowers agency personnel to act on the agency’s vision for community policing.</p>	<p>0 1 2 3 4</p>
<p>6. serves as a credible messenger of the agency’s vision for community policing.</p>	<p>0 1 2 3 4</p>
<p>7. stresses the importance of community policing <u>externally</u>.</p>	<p>0 1 2 3 4</p>
<p>8. serves as a strong community policing role model for others in my agency.</p>	<p>0 1 2 3 4</p>
<p>9. takes steps to remove barriers to effective community policing.</p>	<p>0 1 2 3 4</p>

<p>Agency Management: Leadership Please indicate the extent to which you agree with the following statements about the work, actions, and behaviors of the <u>top command staff</u> in your law enforcement agency by circling the appropriate number to the right.</p> <p>Top command staff ...</p>	<p>0 Strongly disagree 1 Disagree 2 Neither agree nor disagree 3 Agree 4 Strongly agree</p>
10. serve as role models for using innovative approaches.	0 1 2 3 4
11. serve as role models for building collaborative relationships.	0 1 2 3 4
12. take steps to remove barriers to effective community policing.	0 1 2 3 4
13. seek input from patrol officers about meeting the needs of the community.	0 1 2 3 4
14. seek input from agency volunteers about meeting the needs of the community.	0 1 2 3 4

<p>Agency Management: Decision-making Please indicate the extent to which you agree with the following statements about <u>decision-making</u> in your law enforcement agency by circling the appropriate number to the right.</p> <p>My law enforcement agency...</p>	<p>0 Strongly disagree 1 Disagree 2 Neither agree nor disagree 3 Agree 4 Strongly agree</p>
15. supports patrol officers having decision-making authority.	0 1 2 3 4
16. streamlines police procedures to minimize unnecessary bureaucracy.	0 1 2 3 4

<p>Agency Management: Decision-making Please indicate the extent to which you agree with the following statements about <u>decision-making</u> in your law enforcement agency by circling the appropriate number to the right.</p> <p>Officers are given sufficient authority to ...</p>	<p>0 Strongly disagree 1 Disagree 2 Neither agree nor disagree 3 Agree 4 Strongly agree</p>
17. identify the most serious problems.	0 1 2 3 4
18. analyze problems.	0 1 2 3 4
19. develop responses to problems.	0 1 2 3 4
20. assess the effectiveness of the response implemented.	0 1 2 3 4
21. make crucial decisions affecting their patrol neighborhood.	0 1 2 3 4

<p>Agency Management: Decision-making <i>Please indicate the extent to which you agree with the following statements about <u>decision-making</u> in your law enforcement agency by circling the appropriate number to the right.</i></p> <p>Officers are given sufficient authority to ...</p>	<p>0 Strongly disagree 1 Disagree 2 Neither agree nor disagree 3 Agree 4 Strongly agree</p>
<p>22. form partnerships with the community.</p>	<p>0 1 2 3 4</p>

<p>Agency Management: Planning and policies <i>Please indicate the extent to which you agree with the following statements about your law enforcement agency's <u>policy and planning activities</u> related to community policing by circling the appropriate number to the right.</i></p> <p>My law enforcement agency:</p>	<p>0 Strongly disagree 1 Disagree 2 Neither agree nor disagree 3 Agree 4 Strongly agree</p>
<p>23. has included community policing values in its mission statement (e.g., empowerment, trust, accountability, problem solving, and community partnership).</p>	<p>0 1 2 3 4</p>
<p>24. engages the public near the beginning of the policy making policy.</p>	<p>0 1 2 3 4</p>

<p>Agency Management: Planning and policies Please indicate the extent to which you agree with the following statements about your law enforcement agency’s <u>strategic planning activities</u> as they relate to community policing by circling the appropriate number to the right.</p> <p>My law enforcement agency's strategic plan:</p>	<p>0 Strongly disagree 1 Disagree 2 Neither agree nor disagree 3 Agree 4 Strongly agree Don't Know</p>
<p>25. includes goal or objective statements that support community policing.</p>	<p>0 1 2 3 4 DK</p>
<p>26. identifies appropriate resources to do community policing.</p>	<p>0 1 2 3 4 DK</p>
<p>27. includes ways to measure progress towards community policing goals.</p>	<p>0 1 2 3 4 DK</p>
<p>28. is regularly updated.</p>	<p>0 1 2 3 4 DK</p>
<p>29. is made available to the public.</p>	<p>0 1 2 3 4 DK</p>
<p>30. is actively communicated externally as it pertains to community policing.</p>	<p>0 1 2 3 4 DK</p>

<p>Agency Management: Organizational evaluations Please indicate the extent to which you agree with the following statements about your law enforcement agency’s <u>organizational evaluations</u> by circling the appropriate number to the right.</p> <p><i>Organizational program evaluation is defined as a systematic process of gathering and analyzing information in order to assess and improve strategies and programs. It provides a structured way to assess the effectiveness and efficiency of programs by verifying, documenting, and quantifying program activities and their results.</i></p> <p>My law enforcement agency’s organizational evaluations...</p>	<p>0 Strongly disagree 1 Disagree 2 Neither agree nor disagree 3 Agree 4 Strongly agree NA</p>
<p>31. include the assessment of community policing.</p>	<p>0 1 2 3 4 NA</p>
<p>32. allow the community opportunities for input.</p>	<p>0 1 2 3 4 NA</p>
<p>33. are shared with the community.</p>	<p>0 1 2 3 4 NA</p>
<p>34. consider whether community partners achieved their partnership goals.</p>	<p>0 1 2 3 4 NA</p>

<p>Agency Management: Transparency <i>Please indicate the extent to which you agree with the following statements about your law enforcement <u>agency's transparency</u> by circling the appropriate number to the right.</i></p> <p>My law enforcement agency ...</p>	<p>0 Strongly disagree 1 Disagree 2 Neither agree nor disagree 3 Agree 4 Strongly agree</p>
<p>35. regularly communicates with residents (for example, websites, newsletters, public meetings).</p>	<p>0 1 2 3 4</p>
<p>36. communicates with the <u>community</u> openly.</p>	<p>0 1 2 3 4</p>
<p>37. communicates with its <u>partner organizations</u> openly.</p>	<p>0 1 2 3 4</p>
<p>38. shares information on crime problems with external parties.</p>	<p>0 1 2 3 4</p>
<p>39. provides residents with a mechanism to provide feedback to the agency.</p>	<p>0 1 2 3 4</p>
<p>40. makes it easy for community residents and others to contact the beat officer assigned to their area.</p>	<p>0 1 2 3 4</p>
<p>41. regularly communicates with the media.</p>	<p>0 1 2 3 4</p>
<p>Organizational Structure: Geographic assignment of officers <i>Please indicate the extent to which you agree with the following statements about your law enforcement agency's <u>geographic assignment of officers</u> by circling the appropriate number to the right.</i></p>	<p>0 Strongly disagree 1 Disagree 2 Neither agree nor disagree 3 Agree 4 Strongly agree</p>
<p>42. Beat assignments are long enough to allow police to have a <u>measurable impact</u> on community problems.</p>	<p>0 1 2 3 4</p>
<p>43. Beat assignments are long enough to allow police to <u>form strong relationships</u> with the community.</p>	<p>0 1 2 3 4</p>
<p>44. The community has input in determining boundaries of beat areas.</p>	<p>0 1 2 3 4</p>
<p>45. Beat boundaries correspond to natural neighborhood boundaries.</p>	<p>0 1 2 3 4</p>

<p>Organizational Structure: Geographic assignment of officers <i>Please indicate the extent to which you agree with the following statements about your law enforcement agency's <u>geographic assignment of officers</u> by circling the appropriate number to the right.</i></p> <p>Officers in the agency...</p>	<p>0 Strongly disagree 1 Disagree 2 Neither agree nor disagree 3 Agree 4 Strongly agree</p>
<p>46. are available and granted flexibility in adapting work hours to accommodate community policing activities.</p>	<p>0 1 2 3 4</p>
<p>47. <u>introduce themselves</u> to residents and others within their beat.</p>	<p>0 1 2 3 4</p>
<p>48. <u>develop relationships</u> with residents and others within their beat.</p>	<p>0 1 2 3 4</p>
<p>49. are aware of the priorities of residents and others within their beat.</p>	<p>0 1 2 3 4</p>
<p>50. attend community events within their beat.</p>	<p>0 1 2 3 4</p>

<p>Organizational Structure: Despecialization <i>Please indicate the extent to which you agree with the following statements about your law enforcement agency's <u>despecialization of officers</u> by circling the appropriate number to the right.</i></p>	<p>0 Strongly disagree 1 Disagree 2 Neither agree nor disagree 3 Agree 4 Strongly agree</p>
<p>51. Community policing is an agency-wide effort involving all staff.</p>	<p>0 1 2 3 4</p>
<p>52. Officers collaborate with the community on problem solving efforts.</p>	<p>0 1 2 3 4</p>
<p>53. Officers are given time to allow for daily, face-to-face contact with the public.</p>	<p>0 1 2 3 4</p>

<p>Organizational Structure - Resources and finance <i>Please indicate the extent to which the following resources are available from your law enforcement agency to facilitate partnerships and problem solving:</i></p>	<p>0 Not at all 1 Very little 2 Somewhat 3 A fair amount 4 Very much</p>
<p>54. Financial resources</p>	<p>0 1 2 3 4</p>
<p>55. Personnel time</p>	<p>0 1 2 3 4</p>
<p>56. Staffing</p>	<p>0 1 2 3 4</p>
<p>57. Physical resources (for example, office space; furniture)</p>	<p>0 1 2 3 4</p>
<p>Personnel Practices: Recruitment, hiring, and selection <i>Please indicate the extent to which you agree with the following statements about <u>recruitment, hiring, and selection</u> within your law enforcement agency by circling the appropriate number to the right.</i> My law enforcement agency ...</p>	<p>0 Strongly disagree 1 Disagree 2 Neither agree nor disagree 3 Agree 4 Strongly agree</p>
<p>58. incorporates the philosophy of community policing in its recruitment, selection, and hiring systems and processes.</p>	<p>0 1 2 3 4</p>
<p>59. involves the community in recruitment, selection, and hiring processes (for example, the community might help identify competencies and participate in oral boards).</p>	<p>0 1 2 3 4</p>
<p>60. encourages representatives from the community to sit on officer selection oral boards.</p>	<p>0 1 2 3 4</p>
<p>61. includes information on community policing responsibilities in recruiting materials (including job descriptions).</p>	<p>0 1 2 3 4</p>
<p>62. tests candidates for the knowledge, skills and abilities needed to be an officer in a community-policing environment.</p>	<p>0 1 2 3 4</p>

<p>Personnel Practices: Personnel evaluation and supervision <i>Please indicate the extent to which you agree with the following statements about your law enforcement agency's <u>personnel evaluation</u> by circling the appropriate number to the right.</i></p>	<p>0 Strongly disagree 1 Disagree 2 Neither agree nor disagree 3 Agree 4 Strongly agree</p>
<p>63. Agency personnel successful in community policing receive recognition.</p>	<p>0 1 2 3 4</p>
<p>64. Promotional exams, interviews and oral boards require candidates to demonstrate competency in community policing.</p>	<p>0 1 2 3 4</p>
<p>65. The performance evaluation process allows the community opportunities for input into the assessment.</p>	<p>0 1 2 3 4</p>

<p>Personnel Practices: Training <i>Please indicate the extent to which you agree with the following statements about <u>the integration of community policing into your law enforcement agency's training</u> by circling the appropriate number to the right.</i></p>	<p>0 Strongly disagree 1 Disagree 2 Neither agree nor disagree 3 Agree 4 Strongly agree</p>
<p>66. Community policing training is available to the community.</p>	<p>0 1 2 3 4</p>

<p>Personnel Practices: Training <i>Please indicate the extent to which you agree with the following statements about the content of your law enforcement agency’s training by circling the appropriate number to the right.</i></p> <p>My law enforcement agency needs to provide additional training in...</p>	<p>0 Strongly disagree 1 Disagree 2 Neither agree nor disagree 3 Agree 4 Strongly agree</p>
<p>67. interpersonal relationships.</p>	<p>0 1 2 3 4</p>
<p>68. conflict resolution.</p>	<p>0 1 2 3 4</p>
<p>69. phases of problem solving (problem identification, analysis, response, and assessment).</p>	<p>0 1 2 3 4</p>
<p>70. building community partnerships.</p>	<p>0 1 2 3 4</p>
<p>71. diversity.</p>	<p>0 1 2 3 4</p>
<p>72. understanding the importance of quality of life issues.</p>	<p>0 1 2 3 4</p>

<p>Technology and Information Systems: Communication/access to data <i>Please indicate the extent to which you agree with the following statements about <u>communication and access to data</u> by your law enforcement agency by circling the appropriate number to the right.</i></p>	<p>0 Strongly disagree 1 Disagree 2 Neither agree nor disagree 3 Agree 4 Strongly agree</p>
<p>73. Information technology is used for improving communication between officers and citizens (for example, 311, cell phones, laptops).</p>	<p>0 1 2 3 4</p>
<p>74. The Internet is used to facilitate on-going dialogue <u>between the community and the agency</u> (for example, through websites, email).</p>	<p>0 1 2 3 4</p>
<p>75. Up-to-date crime statistics are available to the public.</p>	<p>0 1 2 3 4</p>

THANK YOU FOR COMPLETING THE ASSESSMENT.