

#	Case Name	Case Description	Precondition	Steps	Expected Outcome	Pass/Fail	Defect #s	Comments
TC1	Assign JULS Case to MPA	Test that a new JULS Case can be located by a Supervisor and assigned to an MPA	Unassigned JULS case	<ul style="list-style-type: none"> * Log in as a Supervisor * Find JULS Case in unassigned queue * Open Case * Assign to MPA 	Assigned JULS case			
TC2	Approve a new JULS Case	Test that an MPA can locate a JULS Case, approve the JobLock application (lock the SSN), and receive the correct notification email	Assigned JULS case	<ul style="list-style-type: none"> * Log in as an MPA * Find JULS Case in assigned queue * Open JULS Case * Choose resolution to Lock SSN * Add comments * Receive correct email notice 	<ul style="list-style-type: none"> * Approved Application / Locked SSN * Comments added * Email notice of successful application received 			
TC3	Reject a new JULS Case (FTC complaint not found)	Test that an MPA can locate a JULS Case, reject the JobLock application (for the reason that no matching FTC complaint was found), and receive the correct notification email	Assigned JULS case	<ul style="list-style-type: none"> * Log in as an MPA * Find JULS Case in assigned queue * Open JULS Case * Select resolution to Reject Case for "Application not Found in FTC" * Add comments * Receive correct email notice 	<ul style="list-style-type: none"> * Rejected Application * Data purged * Comments added * Email notice of rejected application received 			
TC4	Reject a new JULS Case (Complaint does not match App)	Test that an MPA can locate a JULS Case, reject the JobLock application (for the reason that the FTC complaint data does not match the JULS Case), and receive the correct notification email	Assigned JULS case	<ul style="list-style-type: none"> * Log in as an MPA * Find JULS Case in assigned queue * Open JULS Case * Select resolution to Reject Case for "FTC Does not Match Application" * Add comments * Receive correct email notice 	<ul style="list-style-type: none"> * Rejected Application * Data purged * Comments added * Email notice of rejected application received 			
TC5	Set a new JULS Case to Pending (FTC Complaint Verification)	Test that an MPA can locate a JULS Case, place it into a Pending state (for the reason that the FTC Complaint has not been Verified), and receive the correct notification email	Assigned JULS case	<ul style="list-style-type: none"> * Log in as an MPA * Find JULS Case in assigned queue * Open JULS Case * Select resolution to set Case to Pending for "FTC Not Validated" * Add comments * Receive correct email notice 	<ul style="list-style-type: none"> * Pending Application * Comments added * Email notice of pending application received 			
TC6	System changes Pending JULS Case to unassigned	Test that the system will move Pending JULS Cases into the unassigned queue after 15 days have elapsed	Pending JULS case not in a workflow queue	<ul style="list-style-type: none"> * System determines that 15 days have elapsed * System moves the Pending Case into the unassigned queue 	Unassigned JULS case			Automated system action
TC7	Assign JULS Case to MPA (after Pending timer has expired)	Test that a JULS Case can be located by a Supervisor (after the Pending timer expires) and assigned to an MPA	Unassigned JULS case	<ul style="list-style-type: none"> * Log in as a Supervisor * Find JULS Case in unassigned queue * Open Case * Assign to MPA 	Assigned JULS case			
TC8	Assign JULS Case to MPA (before Pending timer has expired)	Test that a JULS Case can be located by a Supervisor (before the Pending timer expires) and assigned to an MPA	Pending JULS case not in a workflow queue	<ul style="list-style-type: none"> * Log in as a Supervisor * Search for JULS Case * Open Case * Assign to MPA 	Assigned JULS case			

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TC9	Approve a JULS Case after it has been Pending	Test that an MPA can locate a JULS Case (after it has been Pending and then assigned back out), approve the JobLock application (lock the SSN), and receive the correct notification email	Assigned JULS case	<ul style="list-style-type: none"> * Log in as an MPA * Find JULS Case in assigned queue * Open JULS Case * Select resolution to Lock SSN * Add comments * Receive correct email notice 	<ul style="list-style-type: none"> * Approved Application / Locked SSN * Comments added * Email notice of successful application received 			
TC10	Reject a JULS Case after it has been Pending (FTC complaint not found)	Test that an MPA can locate a JULS Case (after it has been Pending and then assigned back out), reject the JobLock application (for the reason that no matching FTC complaint was found), and receive the correct notification email	Assigned JULS case	<ul style="list-style-type: none"> * Log in as an MPA * Find JULS Case in assigned queue * Open JULS Case * Select resolution to Reject Case for "Application not Found in FTC" * Add comments * Receive correct email notice 	<ul style="list-style-type: none"> * Rejected Application * Data purged * Comments added * Email notice of rejected application received 			
TC11	Reject a JULS Case after it has been Pending (Complaint does not match App)	Test that an MPA can locate a JULS Case (after it has been Pending and then assigned back out), reject the JobLock application (for the reason that the FTC complaint data does not match the JULS Case), and receive the correct notification email	Assigned JULS case	<ul style="list-style-type: none"> * Log in as an MPA * Find JULS Case in assigned queue * Open JULS Case * Select resolution to Reject Case for "FTC Does not Match Application" * Add comments * Receive correct email notice 	<ul style="list-style-type: none"> * Rejected Application * Data purged * Comments added * Email notice of rejected application received 			
TC12	Reject a JULS Case after it has been Pending (FTC Complaint Verified)	Test that an MPA can locate a JULS Case (after it has been Pending and then assigned back out), reject the JobLock application (for the reason that the FTC complaint was not verified), and receive the correct notification email	Assigned JULS case	<ul style="list-style-type: none"> * Log in as an MPA * Find JULS Case in assigned queue * Open JULS Case * Select resolution to Reject Case for "FTC Not Validated" * Add comments * Receive correct email notice 	<ul style="list-style-type: none"> * Rejected Application * Data purged * Comments added * Email notice of rejected application received 			
TC13	Reassign a JULS Case	Test that a Supervisor can locate a JULS Case currently assigned to an MPA and can assign to a different MPA	Assigned JULS case	<ul style="list-style-type: none"> * Log in as a Supervisor * Search for JULS Case * Open Case * Assign to different MPA * Add comments 	<ul style="list-style-type: none"> * Assigned JULS case * Comments added 			
TC14	Reassign a JULS Case after it has been Pending	Test that a Supervisor can locate a JULS Case currently assigned to an MPA and can assign to a different MPA, after the Case has been Pending	Assigned JULS case	<ul style="list-style-type: none"> * Log in as a Supervisor * Search for JULS Case * Open Case * Assign to different MPA * Add comments 	<ul style="list-style-type: none"> * Assigned JULS case * Comments added 			
TC15	Unlock a Case in JULS after Challenge Question answered correctly	Test that an MPA can locate a locked SSN in JULS, unlock it in the situation that a Challenge Question has been answered correctly, and receive the correct notification email	Locked SSN	<ul style="list-style-type: none"> * Log in as an MPA * Find JULS Case * Open Case * Select resolution to Unlock * Add comments * Receive correct email notice 	<ul style="list-style-type: none"> * Unlocked SSN / Closed JULS case * Comments added * Email notice of unlocked SSN received 			Same as TC18? (successful ASC visit)
TC16	Respond to Challenge Questions all failed (without a TNC)	Test that an MPA can locate a locked SSN in JULS, respond to a failed unlock attempt (where all Challenge Questions were answered incorrectly) outside of the TNC process, and receive the correct notification email with ASC referral instructions	Locked SSN	<ul style="list-style-type: none"> * Log in as an MPA * Find JULS Case * Open Case * Select "Challenge Questions Failed" option to send email to participant * Add comments * Receive correct email notice 	<ul style="list-style-type: none"> * Locked SSN * Comments added * Email notice of failed unlock attempt received (ASC referral instructions) 			

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TC17	Purge JULS Case data after a successful unlock	Test that an MPA can purge a JobLock participant's personal information from JULS after a successful unlock request	Unlocked SSN / Closed JULS case	* Select to "Purge" Data * Add comments	* Data purged * Comments added			
TC18	Unlock a Case in JULS after successful ASC visit email	Test that an MPA can locate a locked SSN in JULS, unlock it in response to email notification of a successful ASC visit (where the employee's identity was authenticated), and receive the correct notification email	Locked SSN	* Log in as an MPA * Find JULS Case * Open Case * Select resolution to Unlock * Add comments * Receive correct email notice	* Unlocked SSN / Closed JULS case * Comments added * Email notice of unlocked SSN received			Same as TC15? (Ch Q's correct)
TC19	Respond to unsuccessful ASC visit email	Test that an MPA can locate a locked SSN in JULS and respond to email notification of an unsuccessful ASC visit (where the employee visited an ASC but did not authenticate his/her identity appropriately)	Locked SSN	* Log in as an MPA * Find JULS Case * Open Case * Select resolution to record unsuccessful ASC visit * Add comments	* Locked SSN * Comments added			
TC20	Clear a new JobLock TNC, keeping the SSN locked	Test that an MPA can open a JobLock TNC and clear it, using the option that the SSN will remain locked	New JobLock TNC	* Open SVS Case (using provided Test Data) * Select resolution: JobLock Authorized - SSN Remains Locked * Submit * Receive correct email notice	* Resolved TNC: JobLock Authorized - SSN Remains Locked * Email notice of successful SSN usage received			
TC21	Clear a new JobLock TNC, unlocking the SSN	Test that an MPA can open a JobLock TNC and clear it, using the option that the SSN will be unlocked	New JobLock TNC	* Open SVS Case (using provided Test Data) * Select resolution: JobLock Authorized - Unlock SSN * Submit	* Resolved TNC: JobLock Authorized - SSN Unlocked			
TC22	Refer a new JobLock TNC to an ASC (Pending)	Test that an MPA can open a JobLock TNC and place the TNC into a Pending state (referring the caller/employee to an ASC for identity authentication)	New JobLock TNC	* Open SVS Case (using provided Test Data) * Select resolution: Pending JobLock * Submit	* Unresolved TNC: Pending JobLock			
TC23	After a successful ASC visit (email notice), clear a JobLock TNC	Test that an MPA can clear a JobLock TNC after it has been placed into Pending (in the case that the employee confirms his/her identity at an ASC)	Unresolved TNC: Pending JobLock	* Select resolution: JobLock Authorized - Unlock SSN * Submit	* Resolved TNC: JobLock Authorized - SSN Unlocked			
TC24	After an unsuccessful ASC visit (email notice), set the JobLock TNC to an FNC	Test that an MPA can set a JobLock TNC to an FNC after receiving it has been placed into Pending (in the case that an ASC reports the employee being unable to confirm his/her identity)	Unresolved TNC: Pending JobLock	* Select resolution: JobLock FNC * Submit	* Resolved TNC: JobLock FNC - ASC Visit Failed			
TC25	System changes "Pending JobLock" TNC to FNC after ASC visit timer expires	Test that the system will change a JobLock TNC to an FNC after the Pending timer expires with no communication from an ASC (in the case of an ASC no show)	Unresolved TNC: Pending JobLock	* System determines that 32 days have elapsed * System changes JobLock resolution to "JobLock FNC - No Show"	* Resolved TNC: JobLock FNC - ASC No Show			Automated system action
TC26	Open a new JobLock & DHS TNC, clear the JobLock TNC keeping the SSN locked, and clear the DHS TNC	Test that an MPA can open a new JobLock/DHS "double" TNC and clear both TNC reasons, keeping the SSN locked for the JobLock TNC	New JobLock & DHS TNC	* Open SVS Case (using provided Test Data) * Select resolution: "JobLock Authorized - SSN Remains Locked" * Select resolution: "DHS Authorized" * Submit * Receive correct email notice	* Resolved JobLock TNC: JobLock Authorized - SSN Remains Locked * Resolved DHS TNC: DHS Authorized * Email notice of successful SSN usage received			

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TC27	Open a new JobLock & DHS TNC, clear the JobLock TNC keeping the SSN locked, and do not change the DHS resolution	Test that an MPA can open a new JobLock/DHS "double" TNC and clear the JobLock TNC, keeping the SSN locked, without changing the DHS resolution	New JobLock & DHS TNC	<ul style="list-style-type: none"> * Open SVS Case (using provided Test Data) * Select resolution: "JobLock Authorized - SSN Remains Locked" * Submit * Receive correct email notice 	<ul style="list-style-type: none"> * Resolved JobLock TNC: JobLock Authorized - SSN Remains Locked * Unresolved DHS TNC: No Resolution * Email notice of successful SSN usage received 			
TC28	Update a TNC from no DHS resolution to DHS Authorized	Test that an MPA can update a TNC from no DHS resolution to DHS Authorized, with the JobLock TNC already cleared and the SSN remaining locked	<ul style="list-style-type: none"> * Resolved JobLock TNC: JobLock Authorized - SSN Remains Locked * Unresolved DHS TNC: No Resolution 	<ul style="list-style-type: none"> * Select resolution: "DHS Authorized" * Submit 	<ul style="list-style-type: none"> * Resolved JobLock TNC: JobLock Authorized - SSN Remains Locked * Resolved DHS TNC: DHS Authorized 			
TC29	Update a TNC from no DHS resolution to DHS FNC (any type)	Test than an MPA can update a TNC from no DHS resolution to a type of DHS FNC, with the JobLock TNC already cleared and the SSN remaining locked	<ul style="list-style-type: none"> * Resolved JobLock TNC: JobLock Authorized - SSN Remains Locked * Unresolved DHS TNC: No Resolution 	<ul style="list-style-type: none"> * Select resolution: "DHS FNC" * Submit 	<ul style="list-style-type: none"> * Resolved JobLock TNC: JobLock Authorized - SSN Remains Locked * Resolved DHS TNC: DHS FNC (any type) 			
TC30	Update a TNC from no DHS resolution to Continue to Process	Test that an MPA can update a TNC from no DHS resolution to Continue to Process, with the JobLock TNC already cleared and the SSN remaining locked	<ul style="list-style-type: none"> * Resolved JobLock TNC: JobLock Authorized - SSN Remains Locked * Unresolved DHS TNC: No Resolution 	<ul style="list-style-type: none"> * Select resolution: "DHS Continue to Process" * Submit 	<ul style="list-style-type: none"> * Resolved JobLock TNC: JobLock Authorized - SSN Remains Locked * Unresolved DHS TNC: Continue to Process 			
TC31	Update a TNC from Continue to Process to DHS Authorized	Test that an MPA can update a TNC from Continue to Process to DHS Authorized, with the JobLock TNC already cleared and the SSN remaining locked	<ul style="list-style-type: none"> * Resolved JobLock TNC: JobLock Authorized - SSN Remains Locked * Unresolved DHS TNC: Continue to Process 	<ul style="list-style-type: none"> * Select resolution: "DHS Authorized" * Submit 	<ul style="list-style-type: none"> * Resolved JobLock TNC: JobLock Authorized - SSN Remains Locked * Resolved DHS TNC: DHS Authorized 			
TC32	Update a TNC from Continue to Process to DHS FNC (any type)	Test that an MPA can update a TNC from Continue to Process to a type of DHS FNC, with the JobLock TNC already cleared and the SSN remaining locked	<ul style="list-style-type: none"> * Resolved JobLock TNC: JobLock Authorized - SSN Remains Locked * Unresolved DHS TNC: Continue to Process 	<ul style="list-style-type: none"> * Select resolution: "DHS FNC" * Submit 	<ul style="list-style-type: none"> * Resolved JobLock TNC: JobLock Authorized - SSN Remains Locked * Resolved DHS TNC: DHS FNC (any type) 			
TC33	Open a new JobLock & DHS TNC, clear the JobLock TNC unlocking the SSN, and clear the DHS TNC	Test that an MPA can open a new JobLock/DHS "double" TNC and clear both TNC reasons, unlocking the SSN for the JobLock TNC	New JobLock & DHS TNC	<ul style="list-style-type: none"> * Open SVS Case (using provided Test Data) * Select resolution: "JobLock Authorized - Unlock SSN" * Select resolution: "DHS Authorized" 	<ul style="list-style-type: none"> * Resolved JobLock TNC: JobLock Authorized - SSN Unlocked * Resolved DHS TNC: DHS Authorized 			
TC34	Open a new JobLock & DHS TNC, clear the JobLock TNC unlocking the SSN, and do not change the DHS resolution	Test that an MPA can open a new JobLock/DHS "double" TNC and clear the JobLock TNC, unlocking the SSN, without changing the DHS resolution	New JobLock & DHS TNC	<ul style="list-style-type: none"> * Open SVS Case (using provided Test Data) * Select resolution: "JobLock Authorized - Unlock SSN" * Submit 	<ul style="list-style-type: none"> * Resolved JobLock TNC: JobLock Authorized - SSN Unlocked * Unresolved DHS TNC: No Resolution 			
TC35	Update a TNC from no DHS resolution to DHS Authorized	Test that an MPA can update a TNC from no DHS resolution to DHS Authorized, with the JobLock TNC already cleared and the SSN unlocked	<ul style="list-style-type: none"> * Resolved JobLock TNC: JobLock Authorized - SSN Unlocked * Unresolved DHS TNC: No Resolution 	<ul style="list-style-type: none"> * Select resolution: "DHS Authorized" * Submit 	<ul style="list-style-type: none"> * Resolved JobLock TNC: JobLock Authorized - SSN Unlocked * Resolved DHS TNC: DHS Authorized 			

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TC36	Update a TNC from no DHS resolution to DHS FNC (any type)	Test that an MPA can update a TNC from no DHS resolution to a type of DHS FNC, with the JobLock TNC already cleared and the SSN unlocked	* Resolved JobLock TNC: JobLock Authorized - SSN Unlocked * Unresolved DHS TNC: No Resolution	* Select resolution: "DHS FNC" * Submit	* Resolved JobLock TNC: JobLock Authorized - SSN Unlocked * Resolved DHS TNC: DHS FNC (any type)			
TC37	Update a TNC from no DHS resolution to Continue to Process	Test that an MPA can update a TNC from no DHS resolution to Continue to Process, with the JobLock TNC already cleared and the SSN unlocked	* Resolved JobLock TNC: JobLock Authorized - SSN Unlocked * Unresolved DHS TNC: No Resolution	* Select resolution: "DHS Continue to Process" * Submit	* Resolved JobLock TNC: JobLock Authorized - SSN Unlocked * Unresolved DHS TNC: Continue to Process			
TC38	Update a TNC from Continue to Process to DHS Authorized	Test that an MPA can update a TNC from Continue to Process to DHS Authorized, with the JobLock TNC already cleared and the SSN unlocked	* Resolved JobLock TNC: JobLock Authorized - SSN Unlocked * Unresolved DHS TNC: Continue to Process	* Select resolution: "DHS Authorized" * Submit	* Resolved JobLock TNC: JobLock Authorized - SSN Unlocked * Resolved DHS TNC: DHS Authorized			
TC39	Update a TNC from Continue to Process to DHS FNC (any type)	Test that an MPA can update a TNC from Continue to Process to a type of DHS FNC, with the JobLock TNC already cleared and the SSN unlocked	* Resolved JobLock TNC: JobLock Authorized - SSN Unlocked * Unresolved DHS TNC: Continue to Process	* Select resolution: "DHS FNC" * Submit	* Resolved JobLock TNC: JobLock Authorized - SSN Unlocked * Resolved DHS TNC: DHS FNC (any type)			
TC40	Open a new JobLock & DHS TNC, set the JobLock TNC to Pending (ASC referral), and clear the DHS TNC	Test that an MPA can open a new JobLock/DHS "double" TNC, set the JobLock TNC to Pending (in the case of failed Challenge Questions and ASC referral), and clear the DHS TNC	New JobLock & DHS TNC	* Open SVS Case (using provided Test Data) * Select resolution: "Pending JobLock" * Select resolution: "DHS Authorized" * Submit	* Unresolved JobLock TNC: Pending JobLock * Resolved DHS TNC: DHS Authorized			
TC41	Open a new JobLock & DHS TNC, set the JobLock TNC to Pending (ASC referral), and do not change the DHS resolution	Test that an MPA can open a new JobLock/DHS "double" TNC and set the JobLock TNC to Pending (in the case of failed Challenge Questions and ASC referral) without changing the DHS resolution	New JobLock & DHS TNC	* Open SVS Case (using provided Test Data) * Select resolution: "Pending JobLock" * Submit	* Unresolved JobLock TNC: Pending JobLock * Unresolved DHS TNC: No Resolution			
TC42	Update a TNC from no DHS resolution to DHS Authorized	Test that an MPA can update a TNC from no DHS resolution to DHS Authorized, while the JobLock TNC is set to Pending	* Unresolved JobLock TNC: Pending JobLock * Unresolved DHS TNC: No Resolution	* Select resolution: "DHS Authorized" * Submit	* Unresolved JobLock TNC: Pending JobLock * Resolved DHS TNC: DHS Authorized			
TC43	Update a TNC from Pending to JobLock Authorized (unlocking the SSN)	Test that an MPA can update a TNC from Pending to JobLock Authorized (unlocking the SSN), when the DHS TNC has already been cleared	* Unresolved JobLock TNC: Pending JobLock * Resolved DHS TNC: DHS Authorized	* Select resolution: "JobLock Authorized - Unlock SSN" * Submit	* Resolved JobLock TNC: JobLock Authorized - SSN Unlocked * Resolved DHS TNC: DHS Authorized			
TC44	Update a TNC from Pending to JobLock FNC (unsuccessful ASC visit)	Test that an MPA can update a TNC from Pending to JobLock FNC (unsuccessful ASC visit), when the DHS TNC has already been cleared	* Unresolved JobLock TNC: Pending JobLock * Resolved DHS TNC: DHS Authorized	* Select resolution: "JobLock FNC - ASC visit failed" * Submit	* Resolved JobLock TNC: JobLock FNC - ASC Visit Failed * Resolved DHS TNC: DHS Authorized			
TC45	System changes a TNC from Pending to JobLock FNC (ASC no show)	Test that the system will change a JobLock TNC to an FNC after the Pending timer expires with no communication from an ASC (in the case of an ASC no show) - this will occur even if a DHS TNC has already been cleared	* Unresolved JobLock TNC: Pending JobLock * Resolved DHS TNC: DHS Authorized	* System determines that 32 days have elapsed * System changes JobLock resolution to "JobLock FNC - No Show"	* Resolved JobLock TNC: JobLock FNC - ASC No Show * Resolved DHS TNC: DHS Authorized			

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TC46	Update a TNC from no DHS resolution to DHS FNC (any type)	Test that an MPA can update a TNC from no DHS resolution to DHS FNC (any type), while the JobLock TNC is set to Pending	* Unresolved JobLock TNC: Pending JobLock * Unresolved DHS TNC: No Resolution	* Select resolution: "DHS FNC" * Submit	* Unresolved JobLock TNC: Pending JobLock * Resolved DHS TNC: DHS FNC (any type)			
TC47	Update a TNC from no DHS resolution to Continue to Process	Test that an MPA can update a TNC from no DHS resolution to Continue to Process, while the JobLock TNC is set to Pending	* Unresolved JobLock TNC: Pending JobLock * Unresolved DHS TNC: No Resolution	* Select resolution: "DHS Continue to Process" * Submit	* Unresolved JobLock TNC: Pending JobLock * Unresolved DHS TNC: Continue to Process			
TC48	Update a TNC from Continue to Process to DHS Authorized	Test that an MPA can update a TNC from Continue to Process to DHS Authorized, while the JobLock TNC is set to Pending	* Unresolved JobLock TNC: Pending JobLock * Unresolved DHS TNC: Continue to Process	* Select resolution: "DHS Authorized" * Submit	* Unresolved JobLock TNC: Pending JobLock * Resolved DHS TNC: DHS Authorized			
TC49	Update a TNC from Continue to Process to DHS FNC (any type)	Test that an MPA can update a TNC from Continue to Process to a type of DHS FNC, while the JobLock TNC is set to Pending	* Unresolved JobLock TNC: Pending JobLock * Unresolved DHS TNC: Continue to Process	* Select resolution: "DHS FNC" * Submit	* Unresolved JobLock TNC: Pending JobLock * Resolved DHS TNC: DHS FNC (any type)			
TC50	Update a TNC from Pending to JobLock Authorized (unlocking the SSN)	Test that an MPA can update a TNC from Pending to JobLock Authorized (unlocking the SSN), while the DHS TNC is in Continuance	* Unresolved JobLock TNC: Pending JobLock * Unresolved DHS TNC: Continue to Process	* Select resolution: "JobLock Authorized - Unlock SSN" * Submit	* Resolved JobLock TNC: JobLock Authorized - SSN Unlocked * Unresolved DHS TNC: Continue to Process			
TC51	Update a TNC from Pending to JobLock FNC (unsuccessful ASC visit)	Test that an MPA can update a TNC from Pending to JobLock FNC (unsuccessful ASC visit), while the DHS TNC is in Continuance	* Unresolved JobLock TNC: Pending JobLock * Unresolved DHS TNC: Continue to Process	* Select resolution: "JobLock FNC - ASC visit failed" * Submit	* Resolved JobLock TNC: JobLock FNC - ASC Visit Failed * Unresolved DHS TNC: Continue to Process			
TC52	System changes a TNC from Pending to JobLock FNC (ASC no show)	Test that the system will change a JobLock TNC to an FNC after the Pending timer expires with no communication from an ASC (in the case of an ASC no show) - this will occur even if a DHS TNC is in Continuance	* Unresolved JobLock TNC: Pending JobLock * Unresolved DHS TNC: Continue to Process	* System determines that 32 days have elapsed * System changes JobLock resolution to "JobLock FNC - No Show"	* Resolved JobLock TNC: JobLock FNC - ASC No Show * Unresolved DHS TNC: Continue to Process			
TC53	Attempt to use JULS without proper access	Test that users without sufficient rights in JULS can not use the system	* SVS user accounts with various level sof JULS access	* Log in as MPA * Attempt to perform Supervisor actions * Log in with Read Only access Attempt to perform MPA and Supervisor actions	* MPA user account unable to perform Supervisor actions * Read Only user account unable to perform MPA actions			
TC54	Search for JULS Cases	Search for JULS Cases by SSN, Verification Number, and Receipt Number	* Various types of JULS Cases	* Log in as MPA * Use JULS search functions to find Cases by Receipt Number (JobLock Reference Number) * ... by Social Security Number * ... by Verification Number (after TNCs have been generated due to JULS Cases)	* Search results displayed for each type of search criteria			
TC55	Attempt to modify closed JULS Cases	Attempt to manipulate an unlocked (closed) JULS Case	* JULS Cases that have been unlocked	* Log in as an MPA * Open an unlocked JULS Case * Attempt to modify the status or data of the Case	* MPA user account unable to modify the status or data in an unlocked JULS Case			

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TC56	Generate JobLock TNC documentation	Generate TNC and Referral documents for JobLock TNC	* SSN locked in JULS (and related personal information known)	* Log into E-Verify * Perform a query using the information of a locked SSN	* JobLock TNC generated			
TC57	Generate JobLock and DHS mismatch documentation	Generate TNC and Referral documents for JobLock & DHS mismatch "dual" TNC	* Non-Citizen SSN locked in JULS (and related personal information known)	* Log into E-Verify * Perform a query using the information of a locked SSN (and incorrect immigration information)	* JobLock and DHS mismatch "double" TNC generated			
TC58	Create and modify JULS user accounts	Create/Set up JULS user	* SVS/JULS Superuser account	* Log into SVS as a Superuser * Modify the JULS access rights an SVS user account * Log into JULS with each access level	* Ability to modify JULS access rights of an SVS account * Ability to perform JULS actions appropriate for each access level			
TC59	Identify JULS Case in a Pending state	Test that the JULS Case exists in the Pending state and does not appear in any work queues	* JULS Case in a Pending state	* Log into JULS as a Supervisor * Search unassigned and assigned work queues for Pending JULS Case * Search all JULS Cases for Pending Case	* Pending Case does not appear in unassigned or assigned work queues * Pending Case can be found by searching all JULS Cases			

Data Type	Description	Special Conditions	Quantity
New JobLock Applications	JobLock Applications waiting in the JULS unassigned queue as they would appear after arriving from E-Filing	Please see the <i>Additional Notes</i> below	5 Applications/Tester 3 Testers/Group 4 Groups 60 Applications
Pending JobLock Applications	JobLock Applications in JULS with a Pending status (awaiting FTC complaint verification), timed such that the 15 day timer will elapse during UAT	Please see the <i>Additional Notes</i> below These JULS Case should be set to elapse soon after the first day of UAT - this will allow testers to identify that the JULS Case is in the Pending state at the beginning of UAT These JULS Cases should be set to elapse before the last day of UAT - this will allow testers to test that the system has placed these Cases into the proper status	1 Application/Group 4 Groups 4 Applications
Locked SSNs	SSNs locked in JULS that can be unlocked during testing	Please see the <i>Additional Notes</i> below These locked SSNs are necessary in the event that testers are not able to test with locked SSNs that result from testing the lock process	2 Cases/Tester 4 Groups 8 Cases
JobLock TNCs	New TNCs in SVS generated due to a JobLock reason (without SSA or DHS mismatches)	Please see the <i>Additional Notes</i> below	4 JobLock TNCs/Tester 4 Groups 16 JobLock TNCs
Pending JobLock TNCs	JobLock TNCs in SVS in a Pending status (referred to ASC), timed such that the 32 day timer will elapse during UAT	Please see the <i>Additional Notes</i> below Please see the <i>Special Conditions</i> listed above in the <i>Pending JobLock Applications</i> Data Type, as system actions in SVS need to be tested in the same way as in JULS	1 Pending JL TNC/Grp 4 Groups 4 Pending JL TNCs
JobLock and DHS Mismatch TNCs	New TNCs with both a JobLock reason and a DHS mismatch	Please see the <i>Additional Notes</i> below	8 Dual TNCs/Tester 4 Groups 32 Dual TNCs
Pending JobLock and DHS Mismatch TNCs	TNCs, with both a JobLock reason and a DHS mismatch, in a Pending Status (referred to ASC), timed such that the 32 day timer will elapse during UAT	Please see the <i>Additional Notes</i> below The status of the DHS mismatch may be either "Authorized" or "Continue to Process," as the elapsed timer should cause an FNC in either situation. The DHS resolution must not be an "FNC."	1 Pending Dual TNC/Grp 4 Groups 4 Pending Dual TNCs
Locked SSN that will clear an SSA automated check	A Name, Date of Birth, and SSN combination, with the SSN locked in JULS, that will produce a JobLock TNC (and no other TNCs) when queried in E-Verify	All of the data necessary to run an E-Verify query will be needed to test the TNC generation The queried data will need to clear an SSA check and generate a JobLock TNC without a DHS mismatch	1 Locked SSN with related data
Locked immigrant SSN that will clear an SSA automated check	A Name, Date of Birth, and SSN combination, with the SSN locked in JULS, that will produce a JobLock and DHS mismatch TNC when queried in E-Verify	All of the data necessary to run an E-Verify query will be needed to test the TNC generation The queried data will need to clear an SSA check and generate a TNC that has both a JobLock reason and a DHS mismatch	1 Locked SSN with related data
Additional Notes			
Test Data Designation by Location	<p>UAT will be performed by the following four distinct organizational/geographic groups:</p> <ul style="list-style-type: none"> - 3 SVO staff in Los Angeles - 3 SVO staff in Buffalo - 3 SVO and Special Operations staff in Washington, DC - 3 CCO staff <p>With these separate Groups, we would like a method for testers to identify which test data they should be using. We believe the test cases can be designated for use by a specific group through identifiers in the mock data:</p> <ul style="list-style-type: none"> - For JULS Cases, through fields such as Receipt Number, SSN, Name, or other field (e.g., the Name fields of JULS Cases to be used by the SVO Buffalo staff are "BuffaloTesterOne," "BuffaloTesterTwo," etc) - For TNCs, through Verification Case Number or other field 		
Email Addresses in Test Data	<p>Each testing Group will need to view the emails generated by their JULS and SVS testing. To facilitate this, the JULS test data designated for each Group should use an email address that a member of that Group can monitor (e.g., the DHS email address of the Group's testing lead).</p> <p>For TNC test data, the underlying JULS Case (the SSN that was locked to generate the TNC) should also use email addresses corresponding to each Group to ensure that any SVS-generated emails are sent to a monitored email address.</p> <p>The specific email addresses to use for each Group will be provided as soon as the testers in each Group have been identified.</p>		

#	Name	Organization	Location	Role	Phone	Email
	JeNeil Teel	Customer Contact Operations	Washington, DC	Tester	202-358-7503	JeNeil.Teel@dhs.gov
	Mike Mayhew	Special Operations	Washington, DC	Supervisor	202-358-7726	Michael.Mayhew@dhs.gov
	Timothy Cooke	Special Operations	Washington, DC	Tester	202-264-0071	Timothy.Cooke@dhs.gov
	David Pittman	Special Operations	Washington, DC	Tester	202-358-7829	David.M.Pittman1@dhs.gov
	Lesha Glenn-Pryer	Status Verification Operations	Buffalo, NY	Tester	716-843-8923	Lesha.Glenn-Pryer@dhs.gov
	Mark Frankel	Status Verification Operations	Buffalo, NY	Tester	716-843-8929	Mark.Frankel@dhs.gov
	Aileen Masterson	Status Verification Operations	Buffalo, NY	Supervisor	716-843-8946	Aileen.Masterson@dhs.gov
	Ross Christopher	Status Verification Operations	Buffalo, NY	Supervisor	716-843-8920	Ross.Christopher@dhs.gov
	Angel Masmela	Status Verification Operations	Los Angeles, CA	Supervisor	213-893-1301	Angel.Masmela@dhs.gov
	Omar Larais	Status Verification Operations	Los Angeles, CA	Tester	213-893-1305	Nofal.Larais@dhs.gov

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