

RAND is an independent non-profit research organization based in Santa Monica, California. RAND does research to help improve policy.

RAND has been asked to join the Early Head Start Study team.



Questions? Call  
RAND Survey Director,  
Kirsten Becker, at:

1-888-800-3748

Research funded by  
The US Department of Health  
and Human Services



## Questions and Answers



### *Why are you contacting me now?*

- We hope to continue interviewing the children in this study and their caregivers. It will be important for us to reach as many families as possible. At this time we are only reaching out to you to update our records with your phone and address.

### *What are you asking me to do?*

- You can update your contact information in one of three ways. You can mail back the form we sent you. You can call us toll free. Or you can go online and log in with your personal code that we gave you in the letter.
- Updating your information should take about 5-10 minutes

## **We are updating our records!**

### **Mail Us**

Fill out the enclosed form and return it in the postage paid envelope.

### **Call us**

Call our toll-free number  
(888) 800-3748

### **Or Visit Us Online**

Visit our website at  
<https://www.randsurvey.org/headstart/>

You can find your personal  
pin code in the letter  
we sent you

### *Do I get anything for my time?*

- Yes! We will send you a check for \$15 to thank you for your time.

### *How did you get my contact information?*

- We were given a list of all families who have taken part in this project in the past.

### *Will information I provide be safe?*

- Yes! All of the information you give us will be used **ONLY** to contact you for this study.
- We keep your information encrypted and protected by passwords. Only people who work on the project have access to it.
- As you know, in papers and presentations the study never identifies parents or children by name.