

OPM JOB SEEKER POST - COMPLETER MODEL QUESTIONS		
ELEMENTS (drivers of satisfaction)	CUSTOMER SATISFACTION	FUTURE BEHAVIORS
	<i>Satisfaction questions are required. Satisfaction questions appear on all surveys.</i>	<i>Future behaviors may be modified based on your site's objectives. Future behavior questions appear on all surveys.</i>
<b>Hiring Process (1=Poor, 10=Excellent, Don't Know)</b>	<b>Satisfaction (1=Poor, 10=Excellent)</b>	<b>Apply Next Time (1=Not Very Likely, 10=Very Likely)</b>
Please rate the <b>efficiency</b> of the Federal hiring process.	What is your <b>overall satisfaction</b> with the Federal hiring process experience?	How likely are you to <b>come back to this site to apply for a position</b> the next time you look for a job?
Please rate the <b>convenience</b> of Federal hiring process.	How well does this Federal hiring process experience <b>meet your expectations?</b>	<b>Recommend (1=Not Very Likely, 10=Very Likely)</b>
Please rate the <b>appropriateness of application status notifications</b> during the Federal hiring process.	How does this experience <b>compare to your idea of an ideal Federal hiring process?</b>	How likely are you to <b>recommend this site</b> to someone else?
<b>Job Application Tracking (1=Poor, 10=Excellent, Don't Know)</b>		
Please rate the <b>simplicity</b> of tracking your job application online.		
Please rate the <b>accuracy</b> of tracking your job application online.		
Please rate the <b>acceptability</b> of how frequently the tracking report about your application is updated.		

**CUSTOM QUESTIONS - OPM Job Seeker - Post Completer Model**

*Custom questions complement the model questions and allow for additional data analysis*

Question Text	Answer Choices (limited to 50 characters)	Type <i>drop-down menu check boxes radio buttons open-ended</i>	Required Y/N	Select one or all that apply
What notification did you receive regarding your final status as an applicant?	I was notified that I was not being considered for the position I was eligible for the position but was not selected I was contacted for a job interview for that position I was never notified regarding my final status as an applicant Other, please specify:	Radio buttons	Y	select one
How does this job application notification compare with the communication/notification you have received when applying for private sector jobs?	Better--I was notified of my status more consistently than when applying for jobs with private companies Comparable--My experience was similar to applying with private companies Worse--I was notified of my status more consistently when applying for jobs with private companies Not applicable--I have not applied for positions with private companies	Radio buttons	Y	select one
How does this job application notification compare with communication/notification you have received when applying for previous Federal positions?	Better--I was notified sooner of my status this time Comparable--My experience was similar to the past Slower--I was notified of my status sooner in the past Other, please specify	Radio buttons	Y	select one
Were you contacted for an interview regarding this job application?	Yes No	Drop-down menu	Y	select one
If yes, how long after you applied were you contacted?	Less than 30 days 31-60 days 61 to 90 days over 90 days	Radio buttons	Y	select one
Were you offered a position in the Federal government?	Yes No	Drop-down menu	Y	select one
If yes, how long after you interviewed were you offered the position?	Less than 30 days 31-60 days 61 to 90 days over 90 days	Radio buttons	Y	select one
Did you accept or decline the position?	Accept Decline	Drop-down menu	Y	select one
If you declined the position, please tell us why:	Compensation/Benefits Location Actual duties and/or conditions of employment did not match job announcement Actual duties did not interest me Offered another position within the Federal government Offered another position in the private sector Other, please specify	Radio buttons	Y	multi-select
If you accepted the position, how long have you worked at your new job?	Less than 30 days 31-60 days 61 to 90 days over 90 days Other, please specify	Radio buttons	Y	select one
If you accepted the position, how similar are the actual job duties of the position to those described in the job announcement and interview process?	Very similar Somewhat similar Not similar Other, please specify	Drop-down menu	Y	select one
How do you feel the Federal job application process compares to private sector job application processes?	Federal job application process is more cumbersome Federal job application process is less cumbersome Federal job application process and private sector job application process are about the same	Radio buttons	Y	select one
What are your expectations regarding the length of the hiring process when applying for Federal job versus a private sector job?	Federal hiring process will be longer Federal hiring process will be shorter Federal and private sector hiring processes are about the same.	Radio buttons	Y	select one
Would you recommend others to apply for a Federal position?	Yes No Not sure	Drop-down menu	Y	select one
If not, why not? If you could make one improvement to the Federal hiring process, what would it be?		Open-ended Open-ended	N N	