

Model Instance Name: FMCSA Share the Road v2

MID: I4E10tVBwtEBZ8IR4dBAQ==

Date: 5/6/2011

~~red & strike-through~~: DELETE

underlined & italicized: RE-ORDER

pink: ADDITION

blue + -->: REWORDING

CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	AnswerIDs (DOT)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions
CJS0075		How frequently do you visit this site?	CJS0075A001 CJS0075A002 CJS0075A003 CJS0075A004 CJS0075A005	First time Daily Weekly Monthly Annually		Radio button, one-up vertical	Single	Y	
CJS0076		Which category describes you best in terms of your visit today?	CJS0076A001 CJS0076A002 CJS0076A003 CJS0076A004 CJS0076A005 CJS0076A006 CJS0076A007 CJS0076A008 CJS0076A009 CJS0076A010 CJS0076A011 CJS0076A012	Bicyclist Car driver Educator / Teacher FMCSA staff Mature Driver Motorcyclist Pedestrian Press / Media Student / Researcher Truck or bus driver Under age 16 Other, please specify:	A	Radio button, one-up vertical	Single	Y	OPS Group
CJS0077	A	Other, describes you best.				Text field, <100 char		N	OPS Group
CJS0078		What information were you trying to find today?	CJS0078A001 CJS0078A002 CJS0078A003 CJS0078A004 CJS0078A005 CJS0078A006 CJS0078A007	Calendar of events Campaign research Download brochures Laws (ex., helmet law, seat belt law, cell phones, etc) No-Zone information (ex., blind spots) Safety tips Other, please specify:	A	Radio button, one-up vertical	Single	Y	OPS Group
CJS0079	A	Other, information trying to find.				Text field, <100 char		N	OPS Group
CJS0080		Did you find what you were looking for today?	CJS0080A001 CJS0080A002 CJS0080A003	Yes No Still Looking	A A	Radio button, one-up vertical	Single	Y	Skip Logic Group
CJS0081	A	What were you looking for?				Text area, no char limit	Single	N	Skip Logic Group
CJS0082		How would you describe your navigation experience on this site today? (Please select all that apply.)	CJS0082A001 CJS0082A002 CJS0082A003 CJS0082A004 CJS0082A005 CJS0082A006 CJS0082A007	Did not have difficulty while looking for information on this site Links did not take me where I expected Links/labels were difficult to understand Had technical difficulties (e.g. broken links, error messages, etc.) Did not know how to get back to previous pages visited Too many links to choose from Other	A B	Checkbox, one-up vertical	Multi	Y	Skip Logic Group
CJS0083	A	What technical difficulties did you encounter?				Text area, no char limit		N	Skip Logic Group
CJS0084	B	What other difficulty did you have while looking for information on this site?				Text area, no char limit		N	Skip Logic Group
CJS0085		Did you use the search feature today?	CJS0085A001 CJS0085A002	Yes No	A,B	Radio button, one-up vertical	Single	Y	Skip Logic Group
CJS0086	A	Were the search results helpful?	CJS0086A001 CJS0086A002	Yes No		Radio button, one-up vertical	Single	Y	Skip Logic Group
CJS0087	B	Did you encounter any difficulty with the search feature?	CJS0087A001 CJS0087A002	Yes No	C	Radio button, one-up vertical	Single	Y	Skip Logic Group
CJS0088	C	What type of difficulty did you primarily encounter?	CJS0088A001 CJS0088A002 CJS0088A003 CJS0088A004 CJS0088A005 CJS0088A006 CJS0088A007 CJS0088A008 CJS0088A009 CJS0088A010 CJS0088A011	It returned no results It returned too many results It returned too few results Results links were broken Results were not relevant to my search terms or needs Results were too similar/redundant Search required too many attempts I was not sure what words to use in my search Search speed was too slow Search results were not organized well Other	D E F	Drop down, select one	Single	Y	Skip Logic Group
CJS0089	D	Which results links were broken?				Text area, no char limit		N	Skip Logic Group

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CJS0090	E	What search term/keyword did you use?				Text area, no char limit		N	Skip Logic Group
CJS0091	F	What type of difficulty did you primarily encounter?				Text area, no char limit		N	Skip Logic Group
CJS0092		In what language do you prefer to read the content on our site?	CJS0092A001	English		Radio button, one-up vertical	Single	Y	
			CJS0092A002	Spanish					
			CJS0092A003	Arabic					
			CJS0092A004	Chinese					
			CJS0092A005	French					
			CJS0092A006	Other					
CJS0093		How did you hear about this site?	CJS0093A001	Brochure/publication		Radio button, one-up vertical	Single	Y	
			CJS0093A002	Friend/family/acquaintance					
			CJS0093A003	News/media					
			CJS0093A004	Internet search					
			CJS0093A005	Other Web site					
			CJS0093A006	Other					
CJS0094		What information would you like to see on the site that is not currently available?				Text area, no char limit		N	

CQ Label
Frequency of visit
Describe yourself
OE_Best describes Information
OE_Information Looking for
Did not find Navigation
OE_Technical Difficulties OE_Navigation
Search
Search Helpful
Encounter Search Difficulty
Search Difficulties
OE_Broken Search Links

CQ Label
OE_Search Keywords Used
OE_Search Difficulties
Language
Hear about
OE_like to see