

Model Instance Name: US Courts  
 uscourts.gov  
 MID: ZY95BI5gkg8IBp1oFZgU4Q==  
 Date: 6/9/2011

~~red & strike through~~: DELETE  
underlined & italicized: RE-ORDER  
 pink: ADDITION  
 blue + -->: REWORDING

uscourts.gov CUSTOM QUESTION LIST

QID	Skip Logic Label	Question Text	AnswerIDs (DOT)	Answer Choices (limited to 50 characters)	Skip to	Type (select from list)	Single or Multi	Required Y/N	Special Instructions	CQ Label	
SAC2315		How frequently do you visit the uscourts.gov website?	SAC2315A001 SAC2315A002 SAC2315A003 SAC2315A004 SAC2315A005	First time Daily Once a week Once a month Every 6 months or less		Radio button, one-up vertical	Single	Y		Visit Frequency	1
SAC2316		I am visiting uscourts.gov today as a:	SAC2316A001 SAC2316A002 SAC2316A003 SAC2316A004 SAC2316A005 SAC2316A006 SAC2316A007 SAC2316A008 SAC2316A009	Member of the General Public Government Employee Member of a Jury / Prospective Juror Member of the Legal Community Member of the Media Researcher Educator Student Other, please specify:	A B C	Radio button, one-up vertical	Single	Y	Skip Logic Group	Role	2
SAC2317	A	Please select the grade level you currently teach or education position you currently hold:	SAC2317A001 SAC2317A002 SAC2317A003 SAC2317A004 SAC2317A005 SAC2317A006 SAC2317A007	K-5 Teacher 6-8 Teacher 9-12 Teacher College Professor Post Graduate Professor or Researcher School Librarian Other, please specify:	D	Radio button, one-up vertical	Single	Y	Skip Logic Group	Educator Grade	3
SAC2318	D	Other teaching grade level: (no email or name please)				Text area, no char limit		N	Skip Logic Group	Other Educator Grade level	4
SAC2319	B	Please select your current grade level:	SAC2319A001 SAC2319A002 SAC2319A003 SAC2319A004 SAC2319A005 SAC2319A006	K-5 Student 6-8 Student 9-12 Student College Student Post Graduate Student Other, please specify:	E	Radio button, one-up vertical	Single	Y	Skip Logic	Student Grade	5
SAC2320	E	Other student grade level: (no email or name please)				Text area, no char limit		N	Skip Logic Group	Other Student Grade level	6
SAC2321	C	Please specify your role in visiting uscourts.gov today:				Text area, no char limit		N	Skip Logic Group	OE Role	7
SAC2322		What is your primary reason for visiting the site today?	SAC2322A001 SAC2322A002 SAC2322A003 SAC2322A004 SAC2322A005 SAC2322A006 SAC2322A007 SAC2322A008 SAC2322A009 SAC2322A010 SAC2322A011 SAC2322A012 SAC2322A013	News from the federal Judiciary General information about the Federal Find your local court Find court records or case information Find a court form or fee Federal court rules or policies Information on / about federal judges or Statistics Find educational resources Homework help Get bankruptcy forms or information Search for a job Other, please specify:	B	Radio button, one-up vertical	Single	Y	Skip Logic Group	Primary Reason	8
SAC2323	B	Other primary reason for visiting the site today				Text area, no char limit		N	Skip Logic Group	OE Primary Reason	9
SAC2324		Did you find the information you were looking for?	SAC2324A001 SAC2324A002	Yes No	E	Radio button, one-up vertical	Single	Y	Skip Logic Group	Did you find	10
SAC2325	E	What information were you unable to find?				Text area, no char limit		N	Skip Logic Group	OE Looking for	11
SAC2326		How did you look for information on the site today? (Please select all that apply.)	SAC2326A001 SAC2326A002 SAC2326A003 SAC2326A004 SAC2326A005 SAC2326A006	Search feature Top navigation bar Left navigation bar Links in the center of the page Information For list Other, please specify:	A,Z B,Y B,Y B,Y B,Y C	Checkbox, one-up vertical	Multi	Y	Skip Logic Group	How look for information	12
SAC2327	C	Please specify what other way you looked for information:				Text area, no char limit		N	Skip Logic Group	OE_How look for	13
SAC2328	A	Please tell us about your experience with the site's search feature today. (Please select all that apply.)	SAC2328A001 SAC2328A002 SAC2328A003 SAC2328A004 SAC2328A005 SAC2328A006 SAC2328A007	Search results were helpful Results were not relevant/not what I wanted Too many results/I needed to refine my Not enough results Returned NO results Received error message(s) Search speed was too slow			Multiple	Y	Skip Logic Group	Search experience	14

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SAC2329	D	Please explain what other search issue you experienced:	SAC2328A008	I experienced a different search issue	D	Text Area – no character limit		N	Skip Logic Group	OE_Search experience	15
SAC2330	Z	How can we make the search feature more useful to you?				Text Area – no character limit		N	Skip Logic Group	OE_Search impro	16
SAC2331	B	How would you describe your <b>navigation experience on this site today?</b> (Please select all that apply.)	SAC2331A001 SAC2331A002 SAC2331A003 SAC2331A004 SAC2331A005 SAC2331A006 SAC2331A007 SAC2331A008	I had no difficulty navigating this site expected Had difficulty finding relevant information Links/labels are difficult to understand choose from Had technical difficulties (error messages, broken links, etc.) information I had a navigation difficulty not listed above:	F	Checkbox, one-up vertical	Multiple	Y	Skip Logic Group	Navigation experience	17
SAC2332	F	Please explain what other navigation difficulty issue you experienced:				Text Area – no character limit		N	Skip Logic Group	OE_Navigation experience	18
SAC2333	Y	What specific ways can we improve your experience navigating on this site?				Text Area – no character limit		N	Skip Logic Group	OE_Navigation improve	19
SAC2334		What is your gender?	SAC2334A001 SAC2334A002 SAC2334A003	Male Female Prefer not to answer		Radio button, one-up vertical	Single	N		Gender	20
SAC2335		What best describes your age range?	SAC2335A001 SAC2335A002 SAC2335A003 SAC2335A004 SAC2335A005 SAC2335A006 SAC2335A007 SAC2335A008 SAC2335A009	under 18 18-24 25-34 35-44 45-54 55-64 65-74 75 or older Prefer not to answer		Radio button, one-up vertical	Single	N		Age	21
SAC2336		Which of the following sources drove you to visit the site today? Please rank the top 3 (Rank 1 is most important). Rank 1 (Required)	SAC2336A001 SAC2336A002 SAC2336A003 SAC2336A004 SAC2336A005 SAC2336A006 SAC2336A007 SAC2336A008 SAC2336A009 SAC2336A010 SAC2336A011 SAC2336A012 SAC2336A013 SAC2336A014 SAC2336A015 SAC2336A016	Message or recommendation from a friend on a social network Video I saw on YouTube Internet blogs or discussion forums Advertising on social networks (Facebook, Message directly from the agency on a Mobile phone text messages or alerts Instant Message from a friend or colleague Familiarity with site Email list / newsletter from the site Search engine results Word of mouth recommendation from TV, radio, newspaper, or magazine Referred by another website or link Referred by a court official Don't know Other		Drop down, select one	Single	Y	Rank Group Adjust Template Randomize	SV - Rank 1 Style Sheet	22
SAC2337		Rank 2 (Optional)	SAC2337A001 SAC2337A002 SAC2337A003 SAC2337A004 SAC2337A005 SAC2337A006 SAC2337A007 SAC2337A008 SAC2337A009 SAC2337A010 SAC2337A011 SAC2337A012 SAC2337A013 SAC2337A014 SAC2337A015 SAC2337A016	Message or recommendation from a friend Video I saw on YouTube Internet blogs or discussion forums Advertising on social networks (Facebook, Message directly from the agency on a Mobile phone text messages or alerts Instant Message from a friend or colleague Familiarity with site Email list / newsletter from the site Search engine results Word of mouth recommendation from TV, radio, newspaper, or magazine Referred by another website or link Referred by a court official Don't know Other		Drop down, select one	Single	N	Rank Group Adjust Template Randomize	SV - Rank 2 Style Sheet	23
SAC2338		Rank 3 (Optional)	SAC2338A001 SAC2338A002 SAC2338A003 SAC2338A004 SAC2338A005 SAC2338A006	Message or recommendation from a friend Video I saw on YouTube Internet blogs or discussion forums Advertising on social networks (Facebook, Message directly from the agency on a Mobile phone text messages or alerts		Drop down, select one	Single	N	Rank Group Adjust Template Randomize	SV - Rank 3 Style Sheet	24

NOTE for DOT: Ok'd PINK answer choice wording changes with Gail. ALSO, added ONE additional PINK answer choice (Referred by a Court official).

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			SAC2338A007	Instant Message from a friend or colleague							
			SAC2338A008	Familiarity with site							
			SAC2338A009	Email list / newsletter from the site							
			SAC2338A010	Search engine results							
			SAC2338A011	Word of mouth recommendation from							
			SAC2338A012	TV, radio, newspaper, or magazine							
			SAC2338A013	Referred by another website or link							
			SAC2338A014	Referred by a court official							
			SAC2338A015	Don't know					Anchor Answer Choice		
			SAC2338A016	Other					Anchor Answer Choice		
SAC2339		If you heard about this website from a social network, please specify the site (i.e. Facebook, Twitter)				Text area, no char limit		N		SV - Other Social Network	25
SAC2340		If you could make <b>one improvement</b> to the site, what would it be?				Text area, no char limit		N		OE Improvement	26