OMB Control No. 0625-0217 Form: ITA-4107P

Expiration Date: 09-30-2012

**International Trade Administration**

**Comment Card for Sustainable Manufacturing Initiative Services**

As a valued client, your feedback is important to us.  Please take 5 minutes to tell us about the experience you have had with us.

1. **What is your overall satisfaction with the assistance that you received from the International Trade Administration’s Sustainable Manufacturing Initiative (SMI)?**

 **о о о о о о о о о о о**

 **0 1 2 3 4 5 6 7 8 9 10**

 Not at all Completely

 Satisfied Satisfied

1. **Based upon your experience with our services, how likely are you to recommend SMI services to others?**

 **о о о о о о о о о о о**

 **0 1 2 3 4 5 6 7 8 9 10**

Definitely Definitely

 Would Not Would

1. **How well did we meet your objectives?**

 **о о о о о о о о о о о**

 **0 1 2 3 4 5 6 7 8 9 10**

 Objectives Objectives

 Not Met Completely Met

1. **How easy was it to work with us?**

 **о о о о о о о о о о о**

 **0 1 2 3 4 5 6 7 8 9 10**

 Not at all Extremely

 Easy Easy

1. **Was there anything exceptional about the services you received or could we have served you better?**
2. **What steps have you taken towards becoming more sustainable since this event?**

Thank you for your feedback! Your responses will help us to improve the service that we provide to you.

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