

**International Trade Administration Commercial Service**

**Comment Card for ~~Export Assistance Services~~ Sustainable Manufacturing Initiative Services**

As a valued client, your feedback is important to us. Please take 5 minutes to tell us about the experience you have had with us.

1. What is your overall satisfaction with the ~~export~~ assistance that you received from the ~~Commercial Service~~ Department of Commerce's Sustainable Manufacturing Initiative (SMI)?

○ ○ ○ ○ ○ ○ ○ ○ ○ ○ ○ ○

0 1 2 3 4 5 6 7 8 9 10

Not at all Completely  
Satisfied Satisfied

2. Based upon your experience with our ~~[overseas city, country]~~ office services, how likely are you to recommend ~~the Commercial Service~~ SMI services to others (Note: Could be MAS, CS, or MEP)?

○ ○ ○ ○ ○ ○ ○ ○ ○ ○ ○ ○

0 1 2 3 4 5 6 7 8 9 10

Definitely Definitely  
Would Not Would

3. How well did we meet your objectives?

○ ○ ○ ○ ○ ○ ○ ○ ○ ○ ○ ○

0 1 2 3 4 5 6 7 8 9 10

Objectives Objectives  
Not Met Completely Met

4. How easy was it to work with us?

○ ○ ○ ○ ○ ○ ○ ○ ○ ○ ○ ○

0 1 2 3 4 5 6 7 8 9 10

Not at all Extremely  
Easy Easy

5. Was there anything exceptional about the services you received or could we have served you better?

6. What steps have you taken towards becoming more sustainable since this event.

Thank you for your feedback! Your responses will help us to improve the service that we provide to you.

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