

COMMERCE.GOV WEB SITE USER SURVEY QUESTIONS

**1. Based on today's visit, how would you rate your site experience overall?
(0 to 10 scale)**

**2. Which of the following best describes the primary purpose of your visit?
(Custom choices)--would be the items in our "I Want to" bar on the right hand
side of the Commerce.gov site:**

- Find jobs or career opportunities at Commerce.
- Call or send an email or letter to Commerce.
- Learn more about Commerce Secretary Gary Locke.
- Find a recent press release.
- Learn more about Census 2010.
- Discover grants, contracting & trade opportunities with Commerce.
- Get the official U.S. time from NIST.
- Get my local weather from the National Weather Service.
- Other.

3. Were you able to complete the purpose of your visit today? (Yes, No)

**4. One of the following two (2) questions are posed to respondents based on
their answers to Question 3. (4.1, if answer was Yes; and 4.2, if answer was No)**

- 4.1 What do you value most about the Department of Commerce's Web site? (Open ended)
- 4.2 Please tell us why you were not able to fully complete the purpose of your visit today? (Open ended)