## Choosing information from your media environment: What are the options?

(Version XXX with Choice Set \# from [5 by 9 design])


Final Draft: 2/10/2011

Do not distribute or reproduce without permission ALL RIGHTS RESERVED

## Introduction

0. We are doing research at the University of Colorado. Your answers will help us understand how you get information on news and current affairs from four main sources: newspapers, radio, TV, and the Internet. Together, we call these four sources of information your media environment.

Before we start, it may be helpful to find your most recent bills from your newspaper, satellite, cable, telephone and/or Internet companies. If you cannot find them, it is okay for you to estimate what you pay.

Were you able to find your bills? (mark one answer)
O Yes O No

## Sources of Information

1. Most newspapers have a paper and an online version. The paper version is the traditional newspaper you buy at a newsstand or have delivered to your house. An online version can be read through the Internet.

Do you read any paper or online newspapers? (mark one answer)
O Yes O No Skip to Q3
2. On a typical day, about how many hours do you spend reading the newspaper(s)? (write the number of hours; for partial hours, such as 15 minutes, write 0.25 , etc.)
$\qquad$ hour(s)
3. Do you listen to the radio? (mark one answer)

$$
\begin{array}{lll}
\mathrm{O} & \text { Yes } & \text { O }
\end{array}
$$

4. Do you subscribe to a satellite radio service, such as X-M or Sirius Radio? (mark one answer)

O Yes O No
5. [KN: show if Q3 = Yes $\mathrm{OR} \mathrm{Q} 4=\mathrm{Yes}]$ On a typical day, about how many hours do you spend listening to the radio to get information on news and current affairs? (write the number of hours; if you listed for one and a half hours, write 1.5, etc.)
$\qquad$ hour(s)
6. Do you watch television? (mark one answer)

O Yes $\quad$ No Skip to Q9
7. Do you subscribe to a cable or satellite TV service? (mark one answer)

O Yes; cable TV service
O Yes; satellite TV service
8. On a typical day, about how many hours do you spend watching TV to get information on news and current affairs? (write the number of hours; for partial hours, such as 45 minutes, write 0.75 , etc.)
$\qquad$ hour(s)
9. On a typical day, about how many hours do you spend using the Internet (e.g., MSN, Yahoo, radio and TV station web sites, journalists' blogs) to get information on news and current affairs? (write the number of hours; for partial hours, such as 15 minutes, write 0.25 , etc.)
$\qquad$ hour(s)
10. A Smartphone is a cellular telephone, such as an Android, Blackberry or iPhone, that allows you to connect to the Internet to download "apps", send email and surf the web.

Do you have a Smartphone? (mark one answer)

```
O Yes O No Skip to Q12.0
```

11. On a typical day, about how many hours do you use your Smartphone to go online to get information on news and current affairs? (write the number of hours, such as 1, 1.25, etc.)
$\qquad$ hours

## Cost of Your Media Environment

12.0 Your overall media environment has a monthly cost. This is the total of any monthly subscriptions to newspapers, satellite radio, cable or satellite TV, and the Internet (including the data feature of a Smartphone contract), as well as any contributions to public radio or TV.

Some companies bundle TV, the Internet, and/or telephone service into a service plan with a single monthly bill. Do you pay a single monthly bill for a bundle of services? (mark one answer)

O Yes O No
12. [KN: show if Q1 = Yes] About how much do you pay per month for paper or online newspapers?
\$ $\qquad$ per month
13. [KN: show if Q 4 = Yes] About how much do you pay per month for satellite radio service?
\$ $\qquad$ per month
[KN: there are now 4 possible cost scenarios:]

1. "Internet households who do not bundle", i.e., those respondents who are connected to the Internet through another service (e.g., DSL, cable modem, Wi-FI, satellite or a DIFFERENT DIAL-UP SERVICE) (XLAPTOP=2) AND Q12.0=NO]
2. "Internet households who bundle", I.e., those respondents who are connected to the Internet through another service (e.g., DSL, cable modem, Wi-FI, satellite or a different DIAL-UP SERVICE) (XLAPTOP=2) AND Q12.0=YES]
3. "NON-INTERNET HOUSEHOLDS WHO DO NOT bUNDLE", I.E., THOSE RESPONDENTS WHO ARE SUPPLIED WITH LAPTOPS AND INTERNET ACCESS FROM KN AND ARE NOT CONNECTED TO THE Internet through another service (e.g., DSL, cable modem, Wi-FI, satellite or a different DIAL-UP SERVICE) (XLAPTOP=1) AND Q12.0=No]
4. "NON-INTERNET HOUSEHOLDS WHO BUNDLE", I.E., THOSE RESPONDENTS WHO ARE SUPPLIED WITH Laptops and Internet access from KN and are not connected to the Internet through another service (e.g., DSL, cable modem, Wi-FI, satellite or a different dial-up service) (XLAPTOP=1) AND Q12.0=YES]

COST SCENARIO 1
14. [KN: show if Q7 = Yes] About how much do you pay per month for the TV service at your home?
\$ $\qquad$ per month
15. [KN: show if Q3 = Yes or Q4 = Yes or Q7 = Yes] During the past 12 months, about how much did you contribute to public radio stations (e.g., NPR) and/or public TV stations (e.g., PBS)? (write " 0 " if you made no contributions)
\$ $\qquad$
16. About how much do you pay per month for the Internet service at your home?
\$ $\qquad$ per month
17. [KN: show if Q10 = Yes] About how much do you pay per month for the data feature of your Smartphone contract?
\$ $\qquad$ per month
[KN: CREATE DOV_AMT = Q12+Q13+Q14+(Q15/12)+Q16+Q17. Note: ANY SKIPPED QUESTIONS IN THIS LIST SHOULD HAVE ZERO FOR A VALUE IN THE CALCULATION OF DOV_AMT.]

## COST SCENARIO 2

14. [KN: show if Q7 = Yes] About how much do you pay per month for the TV service at your home? (If you bundle TV with other services, just write the TV portion of your bundle)
$\qquad$ per month
15. [KN: show if Q3 = Yes or Q4 = Yes or Q7 = Yes] During the past 12 months, about how much did you contribute to public radio stations (e.g., NPR) and/or public TV stations (e.g., PBS)? (write " 0 " if you made no contributions)
\$
$\qquad$
16. About how much do you pay per month for the Internet service at your home? (If you bundle the Internet with other services, just write the Internet portion of your bundle)
\$ $\qquad$ per month
17. [KN: show if $\mathrm{Q} 10=$ Yes] About how much do you pay per month for the data feature of your Smartphone contract? (If you bundle a Smartphone contract with other services, just write the Smartphone portion of your bundle)
\$ $\qquad$ per month
[KN: CREATE DOV_AMT = Q12+Q13+Q14+(Q15/12)+Q16+Q17. NOTE: ANY SKIPPED QUESTIONS IN THIS LIST SHOULD HAVE ZERO FOR A VALUE IN THE CALCULATION OF DOV_AMT.]

## COST SCENARIO 3

14. [KN: show if Q7 = Yes] About how much do you pay per month for the TV service at your home?
\$ $\qquad$ per month
15. [KN: show if Q3 = Yes or Q4 = Yes or Q7 = Yes] During the past 12 months, about how much did you contribute to public radio stations (e.g., NPR) and/or public TV stations (e.g., PBS)? (write "0" if you made no contributions)
\$ $\qquad$
16. [KN: show if Q10 = Yes] About how much do you pay per month for the data feature of your Smartphone contract?
\$ $\qquad$ per month
[KN: CREATE DOV_AMT = Q12+Q13+Q14+(Q15/12)+Q17. Note: ANY SKIPPED QUESTIONS IN THIS LIST SHOULD HAVE ZERO FOR A VALUE IN THE CALCULATION OF DOV_AMT.]

COST SCENARIO 4
14. [KN: show if Q7 = Yes] About how much do you pay per month for the TV service at your home? (If you bundle TV with other services, just write the TV portion of your bundle)
$\qquad$ per month
15. [KN: show if Q3 = Yes or Q4 = Yes or Q7 = Yes] During the past 12 months, about how much did you contribute to public radio stations (e.g., NPR) and/or public TV stations (e.g., PBS)? (write " 0 " if you made no contributions)
\$ $\qquad$
17. [KN: show if Q10 = Yes] About how much do you pay per month for the data feature of your Smartphone contract? (If you bundle a Smartphone contract with other services, just write the Smartphone portion of your bundle)
$\qquad$ per month
[KN: Create DOV_AMT = Q12+Q13+Q14+(Q15/12)+Q17. Note: ANY SKIPPED QUESTIONS IN THIS LIST SHOULD HAVE ZERO FOR A VALUE IN THE CALCULATION OF DOV_AMT.]

## Features of Your Media Environment

Besides cost, there are some other features of your media environment. They are the . . .
(1) diversity of opinion in reporting information;
(2) amount of information on community news and events;
(3) coverage of multiculturalism: i.e. ethnic, gender, and minority issues; and
(4) amount of advertising.

In the next few questions we will ask you to think about these other features. Recall that your overall media environment provides you with information on news and current affairs from all of your media sources together: newspapers, radio, TV, and the Internet.

We are especially interested in what is available in your media environment, rather than what you usually view or listen to. It is possible that your media environment provides you with many different news options. This is what we would like to know, even if you choose to view or listen to the same news programs every day. Please bear this in mind when completing the next three questions.
18. A *low* diversity of opinion media environment provides information on news and current affairs from only one viewpoint. For example, if only the Wall Street Journal was available, the diversity of opinion from newspapers would be low. In a *medium* diversity of opinion environment the information available could come from a few different viewpoints. For example, if you could watch CNN or Fox news for different opinions about a national issue, the diversity of opinion from TV would be medium. As another example, if you could listen to a few radio talk shows with different opinions about an issue, the diversity of opinion from Radio would also be medium. A *high* diversity of opinion environment provides information from many different viewpoints.

Please indicate the level of diversity of opinion from your overall media environment. (mark one answer)
O Low
O Medium
O High
19. Now consider the information available to you on community news and events. Examples are reports on: school sporting results, local council meetings, city/county elections, neighborhood crime, local heroes who give their time to the community, or job layoffs at a local factory.

A media environment with *low* community news provides very little or no information on community news and events. With *medium* community news, there is some information on community news and events. With *high* community news, there is a lot of information on community news and events.

Please indicate the level of community news from your overall media environment. (mark one answer)

$$
\begin{array}{lllll}
\text { O Low } & \text { O } & \text { Medium } & \text { O } & \text { High }
\end{array}
$$

20. Next, consider the information available to you that reflects the interests of women and minorities. We will call this multiculturalism. Examples are reports on: Black History month, the Cinco de Mayo celebration, female wage inequality, or programs that help people with disabilities find a job.

A media environment with *low* multiculturalism provides very little or no information that reflects the interests of women and minorities. With *medium* multiculturalism, the information reflects some of the interests of women and minorities. With *high* multiculturalism, the information reflects many of the interests of women and minorities.

Please indicate the level of multiculturalism from your overall media environment. (mark one answer)

$$
\begin{array}{lllll}
\text { O Low } & \text { O } & \text { Medium } & \text { O } & \text { High }
\end{array}
$$

21. Finally, consider the amount of advertising.

With *low* advertising, the amount of space on a newspaper or web page, or the amount of air time devoted to commercial advertising on radio or TV, is barely noticeable. With *medium* advertising, the space or time devoted to advertising is more noticeable. With *high* advertising, the space or time devoted to advertising is very noticeable, to the point of being annoying when you are viewing or listening to your media source.

Is the advertising in your overall media environment barely noticeable (Low), noticeable but not annoying (Medium), or annoying (High)? (mark one answer).

O Low O Medium O High

In summary, your answers indicate that you [KN: insert text from Lookup Table 1 in appendix] to get information on news and current affairs. Your overall media environment also has the five features described in Table 1 below.

| Table 1. Your actual media environment |  |  |
| :---: | :---: | :---: |
| Click here to review a summary of the levels of all the features (Table 2). To see the description of an individual feature, place your cursor over that feature |  |  |
| Feature | Level | Description |
| Diversity of opinion | [Q18 ANSWER] | Your media environment provides information on news and current affairs from [KN: insert appropriate description from table below]. |
| Community News | [Q19 ANSWER] | Your media environment provides [KN: insert appropriate description from table below] on community news and events. |
| Multiculturalism | [Q20 ANSWER] | Your media environment provides [KN: insert appropriate description from table below] that reflects the interests of women and minorities. |
| Advertising | [Q21 ANSWER] | The amount of space and/or time devoted to advertising in your overall media environment is [KN: insert appropriate description from table below]. |
| Cost | \$[DOV_AMT] per month | The total of your monthly subscriptions to all of your media sources, plus any contributions to public radio or TV stations |

****The table below is for "Table 1" inserts only, do not display to Rs

| Feature | Level | Condition | Description |
| :--- | :--- | :--- | :--- |
| Cost | \$[DOV_AMT] <br> per month |  |  |
| Advertising | Low |  | barely noticeable |
|  | Medium |  | noticeable but not annoying |
|  | High |  | annoying |
|  |  |  |  |
| Diversity of opinion | Low |  | only one viewpoint |
|  | Medium |  | a few different viewpoints |
|  | High |  | many different viewpoints |
|  |  |  |  |
| Community news | Low |  | very little or no information |
|  | Medium |  | some information |
|  | High |  | a lot of information |
|  |  |  |  |
| Multiculturalism | Low |  | very little or no information |
|  | Medium |  | some information |
|  | High |  | a lot of information |

[KN: PROVIDE HYPERLINKS to Table 1 descriptions of the five features in Table 2]

| Feature | Levels |
| :---: | :---: |
| Diversity of opinion | Only one viewpoint (Low) <br> A few different viewpoints (Medium) <br> Many different viewpoints (High) |
| Community news | Very little or no information on community news and events (Low) <br> Some information on community news and events (Medium) A lot of information on community news and events (High) |
| Multiculturalism | Very little or no information reflecting the interests of women and minorities (Low) <br> Some information reflecting the interests of women and minorities (Medium) <br> A lot of information reflecting the interests of women and minorities (High) |
| Advertising | Barely noticeable (Low) <br> Noticeable but not annoying (Medium) <br> Annoying (High) |
| Cost | [KN insert appropriate cost range; $\$ 0$ to $\$ 50$ per month if $\mathbf{\$ 0} \leq\left[D O V \_A M T\right] \leq \$ 30$ $\$ 5$ to $\$ 100$ per month if $\$ 30<\left[D O V \_A M T\right] \leq \$ 70$ $\$ 5$ to $\$ 150$ per month if $\$ 70<$ [DOV_AMT] $\leq \$ 120$ $\mathbf{\$ 1 0}$ to $\mathbf{\$ 2 0 0}$ per month if $\$ 120<$ [DOV_AMT] $\leq \$ 180$ $\mathbf{\$ 1 0}$ to $\mathbf{\$ 2 5 0}$ per month if $\$\left[D O V_{-A M T]}>\$ 180\right.$ |

$* * * * * * * *$ DESCRIPTIONS FOR HYPERLINK MOUSEOVERS******.

| Feature | Hyperlink description |
| :--- | :--- |
| Diversity of <br> Opinion | This is the extent to which the information on news and current affairs <br> in your overall media environment reflects different viewpoints. |
| Community <br> news | This is the amount of information on community news and events in <br> your overall media environment. |
| Multiculturalism | This is the amount of information on news and current affairs in your <br> overall media environment that reflects the interests of women and <br> minorities. |
| Advertising | This is the amount of space and/or time devoted to advertising in your <br> overall media environment. |
| Cost | This is the total of monthly subscriptions to all of your media sources, <br> plus any contributions to public radio or public TV stations. |

## Media Environment Choices

22. Consider two media options, $A$ and $B$, which provide information on news and current affairs from your media sources: [KN: insert text from Lookup Table 2]. The two options differ by the levels of diversity of opinion, community news, multiculturalism, advertising, and by cost.

For this first question, we highlight the differences in the levels of the five features in red. For some of these five features, there may be no difference. Check the media environment option you would prefer.

Click here to review a summary of the levels of all the features.
To see the description of an individual feature, place your cursor over that feature

23. Some choices are difficult to make - you may only have a slight preference for one of the alternatives, so you are very uncertain of your choice. Other choices are easy to make - you are very certain you prefer one alternative to the other.

On a scale from 1 to 5, with 1 indicating "Very uncertain" and 5 indicating "Very certain", how certain were you of the choice you just made? (mark one answer)

| 1. <br> Very uncertain | 2. <br> Somewhat <br> uncertain | 3. <br> Somewhat <br> certain | 4. <br> Pretty certain | 5. <br> Very certain |
| :---: | :---: | :---: | :---: | :---: |
| 0 | 0 | 0 | 0 | 0 |

24. Since you currently have a media environment at home, we also ask if you would actually switch to the media environment, [INSERT RS CHOICE: OPTION A OR OPTION B], you have chosen.

Consider the features of your actual media environment. Would you switch to the option [INSERT RS CHOICE: OPTION A OR OPTION B] you chose previously? (mark one answer)

Click here to review a summary of the levels of all the features.
To see the description of an individual feature, place your cursor over that feature.
[Example of online SQ vs. A or B choice box]

|  | Your media environment | Option A |
| :--- | :---: | :---: |
| Diversity of opinion | [q18 answer] | Low |
| Community news | [q19 answer] |  |
| [q20 answer] | Medium |  |
| Multiculturalism | [q21 answer] | Low |
| Advertising | \$[DOV_AMT] per month | High |
| Cost | C | \$25 per month |
| Check the option you prefer | I would stay with my media <br> environment | I prefer option $\mathbf{A}$ to my media <br> environment |

25. Suppose that you now had a choice between the two media environment options described below. Compare the five features for $A$ and $B$ and check the option you would prefer (even if you do not view either $A$ or $B$ as ideal, tell us which you would most prefer).
[KN: For the next eight A-B choice questions, randomly assign one of the 8-question choice sets from the 5 by 9 experimental design in the Appendix].

Click here to review a summary of the levels of all the features.
To see the description of an individual feature, place your cursor over the feature.

|  | Option A |
| :--- | :--- |
| Diversity of opinion |  |
| Community news |  |
| Multiculturalism |  |
| Advertising |  |
| Cost |  |
| Check 目 for the option <br> you prefer | I prefer option A |

26. How certain were you of the choice you just made? ? (mark one answer)

| Very uncertain | Somewhat <br> uncertain | Somewhat <br> certain | Pretty certain | Very certain |
| :---: | :---: | :---: | :---: | :---: |
| 0 | 0 | 0 | 0 | 0 |

27. Consider the features of your overall media environment. Would you switch to the option (A or B) you chose above? (mark one answer)

O Yes O No
28. Please disregard your previous choices. Compare the five features of the media environment options A and B described below and check the option you would prefer. (even if you do not view either $A$ or $B$ as ideal, tell us which you would most prefer)

Click here to review a summary of the levels of all the features.
To see the description of an individual feature, place your cursor over the feature.

|  | Option A |  |
| :--- | :--- | :--- |
| Diversity of opinion |  |  |
| Community news |  |  |
| Multiculturalism |  |  |
| Advertising |  |  |
| Cost | I prefer option A |  |
| Check 目 for the option <br> you prefer |  |  |

29. How certain were you of the choice you just made? ? (mark one answer)

| Very uncertain | Somewhat <br> uncertain <br> 0 | Somewhat <br> certain | Pretty certain | Very certain |
| :---: | :---: | :---: | :---: | :---: |
| 0 |  |  |  |  |

30. Consider the features of your overall media environment. Would you switch to the option (A or B) you chose above? (mark one answer)
O Yes
O No
31. Consider the following two media environment options, $A$ and $B$. Compare the five features for $A$ and $B$ and check the option you would prefer. (even if you do not view either $A$ or $B$ as ideal, tell us which you would most prefer)

Click here to review a summary of the levels of all the features.
To see the description of an individual feature, place your cursor over the feature.

|  | Option A | Option B |
| :---: | :---: | :---: |
| Diversity of opinion |  |  |
| Community news |  |  |
| Multiculturalism |  |  |
| Advertising |  |  |
| Cost |  |  |
| Check $\square$ for the option you prefer |  | 0 |
|  | I prefer option A | I prefer option B |

32. How certain were you of the choice you just made? ? (mark one answer)

| Very uncertain | Somewhat <br> uncertain | Somewhat <br> certain <br> 0 | 0 | Pretty certain |
| :---: | :---: | :---: | :---: | :---: |
| 0 | Very certain |  |  |  |
| 0 |  |  |  |  |

33. Now consider the features of your overall media environment. Would you switch to the option (A or B) you chose above? (mark one answer)
O Yes
O No
34. Suppose that you now had a choice between the two media environment options described below. Compare the five features for $A$ and $B$ and check the option you would prefer. (even if you do not view either $A$ or $B$ as ideal, tell us which you would most prefer)

Click here to review a summary of the levels of all the features.
To see the description of an individual feature, place your cursor over the feature.

|  | Option A |  |
| :--- | :--- | :--- |
| Diversity of opinion |  |  |
| Community news |  |  |
| Multiculturalism |  |  |
| Advertising |  |  |
| Cost | I prefer option A |  |
| Check 目 for the option <br> you prefer |  |  |

35. How certain were you of the choice you just made? ? (mark one answer)

| Very uncertain | Somewhat <br> uncertain | Somewhat <br> certain | Pretty certain | Very certain |
| :---: | :---: | :---: | :---: | :---: |
| O | 0 | 0 | 0 |  |

36. Consider the features of your overall media environment. Would you switch to the option (A or B) you chose above? (mark one answer)
O Yes
O No
37. [KN: Randomly assign feature levels from full payment card set]. Now, suppose a media environment was available to you with the same media sources you have at home, but with the following features.

| Media Environment |  |
| :--- | :---: |
| Diversity of opinion | Low |
| Community news | High |
| Multiculturalism | Low |
| Advertising | High |

Circle (or write in) the maximum amount per month that you would be willing to pay for such a media environment:

| $\$ 0$ | $\$ 10$ | $\$ 20$ | $\$ 30$ | $\$ 40$ | $\$ 50$ |
| :--- | :--- | :--- | :--- | :--- | :--- |
| $\$ 60$ | $\$ 70$ | $\$ 80$ | $\$ 90$ | $\$ 100$ | $\$ 110$ |
| $\$ 120$ | $\$ 130$ | $\$ 140$ | $\$ 150$ | $\$ 160$ | $\$ 170$ |
| \$ 180 | $\$ 190$ | $\$ 200$ |  |  |  |
| Other amount | $\$ 1$ | per month |  |  |  |

38. [KN: Randomly assign this "certainty of choice question" to half of the respondents.] On a scale from 1 to 5, with 1 indicating "Very uncertain" and 5 indicating "Very certain", how certain are you of the "willingness to pay" amount you just stated? (mark one answer)

| 1. <br> Very uncertain | 2. <br> Somewhat <br> uncertain | 3. <br> Somewhat <br> certain | 4. <br> Pretty certain | 5. <br> Very certain |
| :---: | :---: | :---: | :---: | :---: |
| 0 | 0 | 0 | 0 | 0 |

39. Please disregard your previous choices. Consider two media options, $A$ and $B$, which provide information on news and current affairs from your media sources; [KN: insert text from Lookup Table 2]. Compare the five features and check the option you would prefer. (Even if you do not view either A or B as ideal, tell us which you would most prefer)

Click here to review a summary of the levels of all the features.
To see the description of an individual feature, place your cursor over the feature.

|  | Option A | Option B |
| :---: | :---: | :---: |
| Diversity of opinion |  |  |
| Community news |  |  |
| Multiculturalism |  |  |
| Advertising |  |  |
| Cost |  |  |
| Check $\square$ for the option you prefer |  |  |
|  | I prefer option A | I prefer option B |

40. How certain were you of the choice you just made? ? (mark one answer)

| 1. <br> Very uncertain | 2. <br> Somewhat <br> uncertain | 3. <br> Somewhat <br> certain | 4. <br> Pretty certain | 5. <br> Very certain |
| :---: | :---: | :---: | :---: | :---: |
| 0 | 0 | 0 | 0 | 0 |

41. Consider the features of your overall media environment. Would you switch to the option (A or B) you chose above? (mark one answer)

O Yes O No
42. Consider the following two media environment options, $A$ and $B$. Compare the five features for A and B and check the option you would prefer. (even if you do not view either A or B as ideal, tell us which you would most prefer)

Click here to review a summary of the levels of all the features.
To see the description of an individual feature, place your cursor over the feature.

|  | Option A | Option B |
| :--- | :--- | :--- |
| Diversity of opinion |  |  |
| Community news |  |  |
| Multiculturalism |  |  |
| Advertising |  |  |
| Cost | I prefer option A option B |  |
| Check $\square$ for the option <br> you prefer |  |  |

43. How certain were you of the choice you just made? (mark one answer)

| 1. <br> Very uncertain | 2. <br> Somewhat <br> uncertain | 3. <br> Somewhat <br> certain | 4. <br> Pretty certain | 5. <br> Very certain |
| :---: | :---: | :---: | :---: | :---: |
| 0 | 0 | 0 | 0 | 0 |

44. Now consider the features of your overall media environment. Would you switch to the option (A or B) you chose above? (mark one answer)

O Yes O No
45. Suppose that you now had a choice between the two media environment options described below. Compare the five features for $A$ and $B$ and check the option you would prefer. (even if you do not view either $A$ or $B$ as ideal, tell us which you would most prefer)

Click here to review a summary of the levels of all the features.
To see the description of an individual feature, place your cursor over the feature.

|  | Option A | Option B |
| :--- | :--- | :--- |
| Diversity of opinion |  |  |
| Community news |  |  |
| Multiculturalism |  |  |
| Advertising |  |  |
| Cost | I prefer option A option B |  |
| Check $\square$ for the option <br> you prefer |  |  |

46. How certain were you of the choice you just made? (mark one answer)

| 1. <br> Very uncertain | 2. <br> Somewhat <br> uncertain | 3. <br> Somewhat <br> certain | 4. <br> Pretty certain | 5. <br> Very certain |
| :---: | :---: | :---: | :---: | :---: |
| 0 | 0 | 0 | 0 | 0 |

47. Consider the features of your overall media environment at home. Would you switch to the option (A or B) you chose above? (mark one answer)

O Yes O No
48. Please disregard your previous choices. Compare the five features of media environment options A and B described below and check the option you would prefer. (even if you do not view either $A$ or $B$ as ideal, tell us which you would most prefer)

Click here to review a summary of the levels of all the features.
To see the description of an individual feature, place your cursor over the feature.

|  | Option A | Option B |
| :--- | :--- | :--- |
| Diversity of opinion |  |  |
| Community news |  |  |
| Multiculturalism |  |  |
| Advertising |  |  |
| Cost | I prefer option A option B |  |
| Check $\square$ for the option <br> you prefer |  |  |

49. How certain were you of the choice you just made? (mark one answer)

| 1. <br> Very uncertain | 2. <br> Somewhat <br> uncertain | 3. <br> Somewhat <br> certain | 4. <br> Pretty certain | 5. <br> Very certain |
| :---: | :---: | :---: | :---: | :---: |
| 0 | 0 | 0 | 0 | 0 |

50. Consider the features of your overall media environment at home. Would you switch to the option (A or B) you chose above? (mark one answer)

O Yes O No

## 51. One final question.

Your media environment provides you with information on news and current affairs from the following sources; [KN: insert text from Lookup Table 2]. On a scale from 1 to 5, with 1 indicating "Not Satisfied" and 5 indicating "Very Satisfied", how satisfied are you with each feature? Also, how satisfied are you with your overall media environment? (mark one answer in each row)

|  | 1. <br> Not <br> Satisfied | 2. | 3. | 4. | 5. <br> Very <br> Satisfied |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Diversity of opinion | 0 | 0 | 0 | 0 | 0 |
| Community news | 0 | 0 | 0 | 0 | 0 |
| Multiculturalism | 0 | 0 | 0 | 0 | 0 |
| Advertising | 0 | 0 | 0 | 0 | 0 |
| Cost | 0 | 0 | $O$ | $O$ | 0 |
| Overall media environment | $O$ | $O$ | $O$ | $O$ | $O$ |

Thank you for completing this survey. If you have any comments, please write them here:
[KN: a box for written comments]

## APPENDIX: TABLES FOR KN (Not part of the survey)

| Lookup Table 1 |  |  |  |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 0 | Newspaper | Radio | TV | Internet | Smartphone | Text to insert |  |
| 1 | Q1 = yes | 0 | 0 | yes | 0 | use the Internet |  |\(\left|\begin{array}{c}read a newspaper, <br>

and use the Internet\end{array}\right|\)

Lookup Table 2

|  | Newspaper | Radio | TV | Internet | Smartphone | Text to insert |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| 0 | 0 | 0 | 0 | yes | 0 | the Internet |\(\left|\begin{array}{c}newspaper, and the <br>


Internet\end{array}\right|-\)| Q1 $=$ yes |
| :---: |
| 1 |

Experimental design for A-B choice questions

| Alt | Vers. | Set | Advertising | Diversity of opinion | Community | Multiculturalism | Cost | Cost | Cost | Cost | Cost |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  | V | IV | III | II | 1 |
| A | 1 | 1 | Low | Medium | High | Medium | 60 | 50 | 35 | 25 | 10 |
| B | 1 | 1 | Medium | Low | Medium | High | 80 | 65 | 50 | 30 | 15 |
| A | 1 | 2 | High | High | High | Medium | 50 | 40 | 30 | 20 | 10 |
| B | 1 | 2 | Low | Medium | Medium | High | 70 | 55 | 40 | 30 | 15 |
| A | 1 | 3 | Medium | Medium | High | High | 190 | 150 | 115 | 75 | 40 |
| B | 1 | 3 | High | High | Low | Low | 10 | 10 | 5 | 5 | 0 |
| A | 1 | 4 | Low | Medium | Low | Low | 50 | 40 | 30 | 20 | 10 |
| B | 1 | 4 | High | Low | High | Low | 20 | 15 | 10 | 10 | 5 |
| A | 1 | 5 | Low | Medium | High | Low | 120 | 95 | 70 | 50 | 25 |
| B | 1 | 5 | Medium | High | Low | High | 170 | 135 | 100 | 70 | 35 |
| A | 1 | 6 | Medium | High | Low | High | 150 | 120 | 90 | 60 | 30 |
| B | 1 | 6 | High | Low | High | Low | 20 | 15 | 10 | 10 | 5 |
| A | 1 | 7 | Low | Medium | High | Low | 160 | 130 | 95 | 65 | 30 |
| B | 1 | 7 | Medium | High | Medium | High | 120 | 95 | 70 | 50 | 25 |
| A | 1 | 8 | High | Medium | Medium | Medium | 10 | 10 | 5 | 5 | 0 |
| B | 1 | 8 | Medium | High | High | High | 20 | 15 | 10 | 10 | 5 |
| A | 2 | 1 | Low | Medium | Medium | High | 70 | 55 | 40 | 30 | 15 |
| B | 2 | 1 | Medium | Low | Low | Medium | 120 | 95 | 70 | 50 | 25 |
| A | 2 | 2 | Low | High | Low | Medium | 200 | 160 | 120 | 80 | 40 |
| B | 2 | 2 | Medium | Medium | High | Low | 150 | 120 | 90 | 60 | 30 |
| A | 2 | 3 | Medium | High | Low | Medium | 60 | 50 | 35 | 25 | 10 |
| B | 2 | 3 | Low | Medium | High | Low | 120 | 95 | 70 | 50 | 25 |
| A | 2 | 4 | Low | High | High | Low | 70 | 55 | 40 | 30 | 15 |
| B | 2 | 4 | Medium | Low | Medium | Medium | 190 | 150 | 115 | 75 | 40 |
| A | 2 | 5 | Medium | High | High | Medium | 250 | 200 | 150 | 100 | 50 |
| B | 2 | 5 | Low | Low | Low | High | 160 | 130 | 95 | 65 | 30 |
| A | 2 | 6 | Low | Low | Medium | Medium | 150 | 120 | 90 | 60 | 30 |
| B | 2 | 6 | Medium | Medium | Low | Low | 140 | 110 | 85 | 55 | 30 |
| A | 2 | 7 | Low | Low | High | High | 100 | 80 | 60 | 40 | 20 |
| B | 2 | 7 | Medium | High | Medium | Medium | 160 | 130 | 95 | 65 | 30 |
| A | 2 | 8 | High | Medium | Medium | Medium | 10 | 10 | 5 | 5 | 0 |
| B | 2 | 8 | Medium | Low | High | High | 20 | 15 | 10 | 10 | 5 |
| A | 3 | 1 | Low | High | Low | High | 110 | 90 | 65 | 45 | 20 |
| B | 3 | 1 | High | Medium | Medium | Medium | 10 | 10 | 5 | 5 | 0 |
| A | 3 | 2 | Medium | Low | High | High | 10 | 10 | 5 | 5 | 0 |
| B | 3 | 2 | High | Medium | Low | High | 30 | 25 | 20 | 10 | 5 |
| A | 3 | 3 | Low | High | Low | Medium | 90 | 70 | 55 | 35 | 20 |
| B | 3 | 3 | Medium | Low | High | High | 10 | 10 | 5 | 5 | 0 |
| A | 3 | 4 | Medium | Low | Medium | High | 50 | 40 | 30 | 20 | 10 |
| B | 3 | 4 | Low | High | Low | Low | 190 | 150 | 115 | 75 | 40 |
| A | 3 | 5 | Low | Low | Low | High | 160 | 130 | 95 | 65 | 30 |
| B | 3 | 5 | Medium | Medium | High | High | 200 | 160 | 120 | 80 | 40 |
| A | 3 | 6 | Medium | Low | High | High | 90 | 70 | 55 | 35 | 20 |
| B | 3 | 6 | Low | Medium | Medium | Medium | 170 | 135 | 100 | 70 | 35 |
| A | 3 | 7 | Medium | High | Low | High | 170 | 135 | 100 | 70 | 35 |
| B | 3 | 7 | Low | Medium | High | Medium | 130 | 105 | 80 | 50 | 25 |
| A | 3 | 8 | Medium | Low | Low | Low | 130 | 105 | 80 | 50 | 25 |
| B | 3 | 8 | Low | Medium | High | High | 60 | 50 | 35 | 25 | 10 |
| A | 4 | 1 | Medium | High | Medium | Low | 180 | 145 | 110 | 70 | 35 |
| B | 4 | 1 | Medium | Low | Low | Medium | 120 | 95 | 70 | 50 | 25 |


| A | 4 | 2 | Medium | Medium | High | High | 190 | 150 | 115 | 75 | 40 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| B | 4 | 2 | Low | High | Low | Medium | 200 | 160 | 120 | 80 | 40 |
| A | 4 | 3 | Low | High | Low | High | 20 | 15 | 10 | 10 | 5 |
| B | 4 | 3 | Medium | Low | High | Low | 170 | 135 | 100 | 70 | 35 |
| A | 4 | 4 | Low | High | High | Medium | 140 | 110 | 85 | 55 | 30 |
| B | 4 | 4 | Medium | Low | Low | Low | 130 | 105 | 80 | 50 | 25 |
| A | 4 | 5 | Low | High | High | Low | 70 | 55 | 40 | 30 | 15 |
| B | 4 | 5 | High | Medium | Low | High | 30 | 25 | 20 | 10 | 5 |
| A | 4 | 6 | Medium | Medium | High | High | 180 | 145 | 110 | 70 | 35 |
| B | 4 | 6 | Low | Low | Medium | Medium | 150 | 120 | 90 | 60 | 30 |
| A | 4 | 7 | Low | Medium | Low | Low | 50 | 40 | 30 | 20 | 10 |
| B | 4 | 7 | Medium | High | Medium | Medium | 160 | 130 | 95 | 65 | 30 |
| A | 4 | 8 | High | Low | Medium | Low | 10 | 10 | 5 | 5 | 0 |
| B | 4 | 8 | Low | High | Low | High | 20 | 15 | 10 | 10 | 5 |
| A | 5 | 1 | Medium | High | High | Low | 80 | 65 | 50 | 30 | 15 |
| B | 5 | 1 | Low | Low | Medium | High | 140 | 110 | 85 | 55 | 30 |
| A | 5 | 2 | Medium | Low | Medium | High | 50 | 40 | 30 | 20 | 10 |
| B | 5 | 2 | Low | Medium | High | Medium | 130 | 105 | 80 | 50 | 25 |
| A | 5 | 3 | Medium | Medium | Low | Medium | 10 | 10 | 5 | 5 | 0 |
| B | 5 | 3 | Low | Low | High | High | 100 | 80 | 60 | 40 | 20 |
| A | 5 | 4 | Medium | Medium | Low | Medium | 100 | 80 | 60 | 40 | 20 |
| B | 5 | 4 | Low | Low | High | Low | 30 | 25 | 20 | 10 | 5 |
| A | 5 | 5 | Medium | Medium | Low | Medium | 10 | 10 | 5 | 5 | 0 |
| B | 5 | 5 | Medium | Low | Medium | Low | 60 | 50 | 35 | 25 | 10 |
| A | 5 | 6 | Low | Low | High | Medium | 225 | 180 | 135 | 90 | 45 |
| B | 5 | 6 | Low | Medium | Medium | Low | 90 | 70 | 55 | 35 | 20 |
| A | 5 | 7 | High | Medium | Low | High | 30 | 25 | 20 | 10 | 5 |
| B | 5 | 7 | Medium | Low | Low | Low | 10 | 10 | 5 | 5 | 0 |
| A | 5 | 8 | Low | High | Medium | High | 130 | 105 | 80 | 50 | 25 |
| B | 5 | 8 | Medium | Medium | Low | Medium | 100 | 80 | 60 | 40 | 20 |
| A | 6 | 1 | Low | High | Low | High | 110 | 90 | 65 | 45 | 20 |
| B | 6 | 1 | Medium | Medium | High | Medium | 40 | 30 | 25 | 15 | 10 |
| A | 6 | 2 | High | High | High | High | 10 | 10 | 5 | 5 | 0 |
| B | 6 | 2 | Medium | Low | Low | Low | 250 | 200 | 150 | 100 | 50 |
| A | 6 | 3 | Medium | Medium | Low | Low | 225 | 180 | 135 | 90 | 45 |
| B | 6 | 3 | Medium | High | High | Medium | 250 | 200 | 150 | 100 | 50 |
| A | 6 | 4 | High | High | High | Medium | 50 | 40 | 30 | 20 | 10 |
| B | 6 | 4 | Medium | Low | Low | Low | 10 | 10 | 5 | 5 | 0 |
| A | 6 | 5 | Medium | High | Low | High | 150 | 120 | 90 | 60 | 30 |
| B | 6 | 5 | Low | Medium | Medium | Low | 90 | 70 | 55 | 35 | 20 |
| A | 6 | 6 | Low | Low | Low | Medium | 180 | 145 | 110 | 70 | 35 |
| B | 6 | 6 | Medium | Medium | Medium | Low | 110 | 90 | 65 | 45 | 20 |
| A | 6 | 7 | Low | Medium | Medium | High | 250 | 200 | 150 | 100 | 50 |
| B | 6 | 7 | Medium | Low | Low | Medium | 70 | 55 | 40 | 30 | 15 |
| A | 6 | 8 | Medium | High | Low | Medium | 60 | 50 | 35 | 25 | 10 |
| B | 6 | 8 | Low | Low | Medium | Low | 200 | 160 | 120 | 80 | 40 |
| A | 7 | 1 | Low | Medium | Medium | High | 250 | 200 | 150 | 100 | 50 |
| B | 7 | 1 | Medium | High | High | Low | 80 | 65 | 50 | 30 | 15 |
| A | 7 | 2 | Low | Low | High | Medium | 225 | 180 | 135 | 90 | 45 |
| B | 7 | 2 | Medium | High | Medium | High | 120 | 95 | 70 | 50 | 25 |
| A | 7 | 3 | Medium | Medium | Medium | Medium | 20 | 15 | 10 | 10 | 5 |
| B | 7 | 3 | High | Low | Low | High | 40 | 30 | 25 | 15 | 10 |
| A | 7 | 4 | Low | Low | High | Medium | 110 | 90 | 65 | 45 | 20 |
| B | 7 | 4 | Medium | Medium | Low | Low | 225 | 180 | 135 | 90 | 45 |


| A | 7 | 5 | Medium | High | Medium | Low | 100 | 80 | 60 | 40 | 20 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| B | 7 | 5 | Low | Low | High | Medium | 110 | 90 | 65 | 45 | 20 |
| A | 7 | 6 | Low | High | Medium | Low | 40 | 30 | 25 | 15 | 10 |
| B | 7 | 6 | Medium | Medium | High | High | 200 | 160 | 120 | 80 | 40 |
| A | 7 | 7 | Low | Low | High | Low | 30 | 25 | 20 | 10 | 5 |
| B | 7 | 7 | Medium | High | Medium | High | 225 | 180 | 135 | 90 | 45 |
| A | 7 | 8 | Medium | Medium | High | Medium | 40 | 30 | 25 | 15 | 10 |
| B | 7 | 8 | High | Low | Medium | Low | 10 | 10 | 5 | 5 | 0 |
| A | 8 | 1 | Low | Medium | Medium | Medium | 170 | 135 | 100 | 70 | 35 |
| B | 8 | 1 | Medium | Low | Low | Low | 250 | 200 | 150 | 100 | 50 |
| A | 8 | 2 | Medium | Medium | Low | Low | 140 | 110 | 85 | 55 | 30 |
| B | 8 | 2 | Low | Low | High | Medium | 225 | 180 | 135 | 90 | 45 |
| A | 8 | 3 | High | High | Low | Low | 10 | 10 | 5 | 5 | 0 |
| B | 8 | 3 | Medium | Low | Medium | Medium | 80 | 65 | 50 | 30 | 15 |
| A | 8 | 4 | Medium | Low | High | High | 90 | 70 | 55 | 35 | 20 |
| B | 8 | 4 | Low | High | Low | Low | 190 | 150 | 115 | 75 | 40 |
| A | 8 | 5 | Low | Medium | High | Low | 160 | 130 | 95 | 65 | 30 |
| B | 8 | 5 | Low | Low | Medium | High | 140 | 110 | 85 | 55 | 30 |
| A | 8 | 6 | Medium | High | Medium | Low | 180 | 145 | 110 | 70 | 35 |
| B | 8 | 6 | Low | Medium | Low | High | 80 | 65 | 50 | 30 | 15 |
| A | 8 | 7 | Medium | Medium | Medium | Low | 110 | 90 | 65 | 45 | 20 |
| B | 8 | 7 | Low | High | Low | Medium | 90 | 70 | 55 | 35 | 20 |
| A | 8 | 8 | Medium | High | High | High | 10 | 10 | 5 | 5 | 0 |
| B | 8 | 8 | Low | Low | Low | Medium | 180 | 145 | 110 | 70 | 35 |
| A | 9 | 1 | High | Low | High | Low | 20 | 15 | 10 | 10 | 5 |
| B | 9 | 1 | Medium | High | Medium | Medium | 30 | 25 | 20 | 10 | 5 |
| A | 9 | 2 | Low | High | Low | Low | 190 | 150 | 115 | 75 | 40 |
| B | 9 | 2 | Medium | Medium | High | High | 180 | 145 | 110 | 70 | 35 |
| A | 9 | 3 | High | Low | Low | High | 40 | 30 | 25 | 15 | 10 |
| B | 9 | 3 | Low | High | High | Medium | 140 | 110 | 85 | 55 | 30 |
| A | 9 | 4 | Medium | Low | Low | Medium | 70 | 55 | 40 | 30 | 15 |
| B | 9 | 4 | Low | High | Medium | Low | 40 | 30 | 25 | 15 | 10 |
| A | 9 | 5 | Medium | Low | Medium | Low | 60 | 50 | 35 | 25 | 10 |
| B | 9 | 5 | High | High | High | High | 10 | 10 | 5 | 5 | 0 |
| A | 9 | 6 | Low | Medium | Low | High | 80 | 65 | 50 | 30 | 15 |
| B | 9 | 6 | Medium | High | Medium | Medium | 30 | 25 | 20 | 10 | 5 |
| A | 9 | 7 | Medium | Medium | High | Low | 150 | 120 | 90 | 60 | 30 |
| B | 9 | 7 | Low | High | Medium | High | 130 | 105 | 80 | 50 | 25 |
| A | 9 | 8 | High | Medium | Medium | Medium | 10 | 10 | 5 | 5 | 0 |
| B | 9 | 8 | Medium | Low | High | Low | 170 | 135 | 100 | 70 | 35 |

