

Request for Approval under the “Generic Clearance for the Collection of Routine Customer Feedback”

TITLE OF INFORMATION COLLECTION: Probabilistic Hydrologic Outlook Survey

PURPOSE: Gather public feedback on the NWS text product, Probabilistic Hydrologic Outlook, to aid in establishing a common format disseminated by Weather Forecast Offices in Central Region; and to provide justification for suggesting a common format nationwide.

DESCRIPTION OF RESPONDENTS: Emergency Managers, Water Resources interests and media representatives

TYPE OF COLLECTION: (Check one)

- | | |
|---|--|
| ☐ Customer Comment Card/Complaint Form | ☒ Customer Satisfaction Survey |
| ☐ Usability Testing (e.g., Website or Software | ☐ Small Discussion Group |
| ☐ Focus Group | ☐ Other: _____ |

CERTIFICATION:

I certify the following to be true:

1. The collection is voluntary.
2. The collection is low-burden for respondents and low-cost for the Federal Government.
3. The collection is non-controversial and does not raise issues of concern to other federal agencies.
4. The results are not intended to be disseminated to the public.
5. Information gathered will not be used for the purpose of substantially informing influential policy decisions.
6. The collection is targeted to the solicitation of opinions from respondents who have experience with the program or may have experience with the program in the future.

Name: Noreen O. Schwein

To assist review, please provide answers to the following question:

Personally Identifiable Information:

1. Is personally identifiable information (PII) collected? ☐ Yes ☒ No
2. If Yes, will any information that is collected be included in records that are subject to the Privacy Act of 1974? ☐ Yes ☐ No
3. If Yes, has an up-to-date System of Records Notice (SORN) been published? ☐ Yes ☐ No

Gifts or Payments:

Is an incentive (e.g., money or reimbursement of expenses, token of appreciation) provided to participants? ☐ Yes ☒ No

BURDEN HOURS

Category of Respondent	No. of Respondents	Participation Time	Burden
Emergency Managers	50	20 mins	16.7 hours
Water Resources interests	50	20 mins	16.7 hours
Media representatives	20	20 mins	6.7 hours
Totals	120		40.1 hours (40 in ROCIS)

FEDERAL COST: The estimated annual cost to the Federal government is covered by regular staffing hours.

If you are conducting a focus group, survey, or plan to employ statistical methods, please provide answers to the following questions:

The selection of your targeted respondents

1. Do you have a customer list or something similar that defines the universe of potential respondents and do you have a sampling plan for selecting from this universe?
☐ Yes ☒ No

If the answer is yes, please provide a description of both below (or attach the sampling plan)? If the answer is no, please provide a description of how you plan to identify your potential group of respondents and how you will select them?

Each NWS Central Region Improving Hydrologic Operations and Procedures team member will send a survey to respondents with whom they know to be familiar with the survey product and/or have previously made comments or requests for changes to the product.

The customer base would include the following: (1) Emergency Managers, media, federal agencies: U.S. Army Corps of Engineers, U.S. Geological, Survey, U.S. Bureau of Reclamation, Natural Resources Conservation Service, Nuclear Regulatory Commission; (2) State agencies: Minnesota Department of Natural Resources, North Dakota State Water Commission, Montana Power and Light; (3) Dam owner/operators: Ameren Union Electric Company, Kingsley Dam in Nebraska; and (4) City agencies/officials: city engineers, Denver Water Board.

Administration of the Instrument

1. How will you collect the information? (Check all that apply)
☒ Web-based or other forms of Social Media
☐ Telephone
☐ In-person
☒ Mail
☐ Other, Explain

2. Will interviewers or facilitators be used? [] Yes [✓] No

Please make sure that all instruments, instructions, and scripts are submitted with the request.