

## Customer Feedback

### Tell us about your experience

As a valued client, your feedback is important to us. Please take about 10 minutes to tell us about the experience you have had working with our staff by sharing your comments, suggestions and success stories in this comment card.

#### **(OPTIONAL) Your Contact Information**

Your Name:

Your Company:

Your E-mail Address:

Your Phone Number:

#### **I recently worked with:**

1)

2)



#### **Dropdown box information:**

NOVA USEAC  
Jan Brown  
Sandra Collazo  
William Fanjoy  
Robert Jones

#### **Based on your experience with our staff, how likely is it that you would recommend the U.S. Commercial Service?**

0 0 0 0 0 0 0 0 0 0

1 2 3 4 5 6 7 8 9 10

Definitely Would Not Definitely Would

#### **Comments/Suggestions:**

**(OPTIONAL) In the past year, has the assistance provided by our staff significantly contributed to any of the following results for your company (check all that apply):**

- An export sale, lease, or rental
- An export-related agreement such as an agency or distribution agreement, joint venture arrangement, licensing agreement, franchise, etc.
- An overseas office opening or other substantive overseas investment that directly supports your export activities

- Avoidance of financial loss or other significant harm to your export activities
  - Removal of a market access barrier (such as standards, regulations, testing and certification)
  - Resolution of an export trade complaint
  - Purchase of U.S. education by foreign students
  - Foreign (travel/tourism) publicity
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**Thank you for your feedback! Your responses will help us to improve the service that we provide to you.**

This report is authorized by law (15 U.S.C. 1512 et seq., 15 U.S.C. 171 et seq.) While you are not required to respond, your cooperation is needed to make the results of this evaluation comprehensive, accurate and timely. Public reporting for this collection of information is estimated to be 10 minutes per response, including the time for reviewing instructions, and completing and reviewing the collection information. All responses to this collection of information are voluntary. Notwithstanding any other provision of law, no person is required to respond to nor shall a person be subject to a penalty for failure to comply with a collection of information subject to the requirements of the Paperwork Reduction Act unless that collection of information displays a currently valid OMB control number. Send comments regarding the burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to the Reports Clearance Officer, International Trade Administration, Department of Commerce, Room 4001, 14th and Constitution Avenue, NW, Washington, D.C. 20230.