

### Customer Satisfaction Survey of NOAA Coastal Services Center Technical Assistance

<p><b>Overall, how satisfied were you with the quality of the assistance provided by the Center?</b></p>	<p>Very satisfied <input type="checkbox"/></p>	<p>Somewhat satisfied <input type="checkbox"/></p>	<p>Somewhat dissatisfied <input type="checkbox"/></p>	<p>Very dissatisfied <input type="checkbox"/></p>	
<p><b>To what extent do you agree with the following statements about your experience with the Center's technical assistance?</b></p>	<p>Strongly agree</p>	<p>Agree</p>	<p>Neither agree nor disagree</p>	<p>Disagree</p>	<p>Strongly disagree</p>
<p>The Center responded promptly to my request for assistance.</p>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<p>The Center took time to understand my need.</p>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<p>I was able to understand the Center's response.</p>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<p>The Center's response was appropriate to the importance of my need.</p>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<p>The Center's assistance helped me perform the task that I requested assistance with.</p>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<p>The assistance provided by the Center helped me achieve my objective.</p>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<p><b>To what extent does/did your request contribute to improving the resiliency of your coastal community to climate and weather hazards?</b></p>	<p><input type="checkbox"/> The request's focus is on coastal resiliency</p> <hr/> <p><input type="checkbox"/> The request will make an important contribution to improving coastal resiliency, but resiliency is not the primary reason</p> <hr/> <p><input type="checkbox"/> The request is somewhat related to coastal resiliency</p> <hr/> <p><input type="checkbox"/> The request makes only a very small contribution to coastal resiliency</p> <hr/> <p><input type="checkbox"/> The request is not related to resiliency at all</p>				

**The Center would also like to know how we can help you better in the future. What emerging issues do you see as being important in the near future?**

**Paperwork Reduction Act Statement**

Public reporting burden for this collection of information is estimated to average 5 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other suggestions for reducing this burden to Chris Ellis, NOAA National Ocean Service, at [Chris.Ellis@noaa.gov](mailto:Chris.Ellis@noaa.gov), or contact him at 843-740-1195.

Respondents are not identified on their questionnaires, and any reports will present data in aggregate form only. Notwithstanding any other provisions of the law, no person is required to respond to, nor shall any person be subjected to a penalty for failure to comply with, a collection of information subject to the requirements of the Paperwork Reduction Act, unless that collection of information displays a currently valid OMB Control Number.