

**Alaska Weather Information Line (AWIL) Survey Question List**

To be sent via email from [awil.feedback@noaa.gov](mailto:awil.feedback@noaa.gov). Survey to be completed online via Survey Monkey.

Email to customers would read:

“The National Weather Service is surveying its customers to determine which products and services are most beneficial.

In particular, we would like to know how our customers use the Alaska Weather Information Line (AWIL.) The AWIL is a service to all Alaskans, providing toll-free telephone access to weather information throughout the state. This service is available outside of Alaska, but it is not toll-free. The attached Alaska Weather Information Line brochure details this menu-driven service.

Your input is valuable to us. If you would like to participate, we thank you for your time and invite you to click here to access the survey.”

- 1) In what community do you live?
- 2) How do you receive your weather information? (Please check all that apply.)
  - a) Cable Television  
What channel do you watch?
  - b) Satellite Television?  
What channel do you watch?
  - c) Local Television?  
What channel do you watch?
  - d) Radio  
To what station do you listen?
  - e) NOAA All Hazards Radio?  
What frequency do you monitor?
  - f) Amateur Radio?  
What frequency do you monitor?
  - g) Cellular/Wireless?  
What application do you use?  
What number do you call?
  - h) Alaska Weather Information Line (AWIL)?

What information do you access via AWIL? (**Prompt:** For each, ask “How often?”

- i. Public (Land-based) Weather Forecast
  1. Mid Tanana Valley – Fairbanks, Ft. Wainwright, Eielson AFB, Ester, North Pole, Moose Creek, Two Rivers, Fox, Chatanika, Chena Hot Springs, Sourdough Camp

2. Central Interior - Nenana, Anderson, Tanana, Minto, Manley Hot Springs, Rampart, Lake Minchumina, Livengood
3. Deltana - Tanana Flatd - Salcha, Delta Junction, Ft. Greeley, Harding/Birch Lakes, Dry Creek, Dot Lake, Healy Lake
4. Upper Tanana & Fortymile Country - Tok, Tanacross, Eagle, Tetlin, Northway, Alcan, Chicken, Boundary
5. Eastern Alaska Range - Black Rapids, Donnelly Dome, Trims Camps, Eagle Trail, Mineral Lake
6. Denali - Healy, Denali National Park, Carlo, Kantishna
7. Upper Koyukuk Valley - Allakaket, Hughes, Bettles, Atatna, Evansville, Caribou Mt, Gobblers Knob
8. Lower Koyukuk & Mid Yukon Valleys - Galena, Nulato, Huslia, Kaltag, Ruby, Koyukuk
9. Lower Yukon Valley - Russian Mission, Holy Cross, Grayling, Shageluk, Anvik, Flat
10. Yukon Flats & Surrounding Uplands - Ft. Yukon, Venetie, Central, Circle, Stevens Village, Beaver, Chalkyiksik, Birch Creek, Circle Hot Springs, Eagle Summit, Twelvemile Summit
11. Upper Kobuk & Noaktak Valleys - Ambler, Shungnak, Kobuk
12. Southern Brooks Range - Arctic Village, Wiseman, Coldfoot, Chandalar DOT, Iniakuk Lake
13. Southern Seward Peninsula Coast - Nome, White Mountain, Golovin, Eastern Norton Sound & Nulato Hills - Unalakleet, Stebbins, St. Michael, Elim, Koyuk, Shaktoolik
14. St. Lawrence Island & Bering Strait Coast - Gambell, Savoonga, Brevig Mission, Teller, Wales, Diomede
15. Yukon Delta - Emmonak, Mountain Village, Alakanuk, Kotlik, Pilot Station, St. Mary's, Scammon Bay, Nunamiqua, Marshall
16. Baldwin Peninsula & Selawik Valley - Kotzebue, Selawik, Noorvik, Sheshalik
17. Norton & Interior Seward Peninsula - Buckland, Deering, Candle, Council, Haycock, Pilgrim Springs, Serpentine Hot Springs, Taylor
18. Chukchi Sea Coast - Pt. Hope, Shishmaref, Kivalina, Espenberg
19. Lower Kobuk & Noatak Valleys - Noatak, Iana, Red Dog Mine
20. Northern Arctic Coast - Barrow, Alaktak, Pitt Point, Nulavik
21. Western Arctic Coast - Wainwright, Atqasuk, Point Lay, Cape Lisbourne
22. Northwestern Brooks Range - Singiluk, Umiat
23. Central Beaufort Sea Coast - Nuiqsut, Prudhoe Bay, Alpine, Deadhorse, Kuparuk
24. Eastern Beaufort Sea Coast - Kaktovik, Flaxman Island
25. Northeastern Brooks Range - Anaktuvuk & Atigun Pass, Galbraith Lake, Sagwon, Franklin Bluffs
26. Bristol Bay Including King Salmon, Dillingham, Naknek, and Pilot Point
27. Kuskokwim Delta including Bethel, Hooper Bay, Nunivak Island
28. Lower Kuskokwim Valley including Aniak
29. Upper Kuskokwim Valley including McGrath
30. Pribilof Islands - St. Paul
31. Alaska Peninsula Including Cold Bay, Sand Point

32. Eastern Aleutians Including Unalaska, Nikolski
33. Western Aleutians Including Shemya, Amchatka
34. Central Aleutians Including Atka, Adak
35. Northeastern Prince William Sound Including Valdez, Thompson Pass
36. Southeastern Prince William Sound Including Cordova
37. Copper River Basin including Glennallen, Eureka, McCarthy, Paxson, Slana
38. Anchorage including Eagle River, Indian, Eklutna
39. Matanuska Valley including Palmer, Wasilla, Sutton, Chickaloon
40. Susitna Valley including Talkeetna, Willow, Cantwell
41. Western Kenai Peninsula including Kenai, Soldotna, Homer, Cooper Landing
42. Western Prince William Sound including Whittier, Seward, Girdwood, Moose Pass
43. Taiya Inlet & Klondike Highway Including Skagway
44. Haines Borough & Lynn Canal Including Haines
45. Glacier Bay including Gustavus
46. Eastern Chichagof Island Including Hoonah
47. Juneau Borough & Northern Admiralty Island including Juneau & Douglas
48. Inner Channels from Kupreanof Island to Etolin Island including Petersburg, Wrangell & Kake
49. Eastern Baranof Island and Southern Admiralty Island including Angoon
50. Cape Decision to Salisbury Sound Coastal Area including Sitka
51. Salisbury Sound to Cape Fairweather Coastal Area including Yakutat
52. Southern Inner Channels including Ketchikan, Metlakatla
53. Dixon Entrance to Cape Decision Coastal Area including Craig, Klawok
54. Misty Fjords including Hyder

ii. Recreational, Short Term, & Travelers' Forecasts

1. Mt. McKinley (May-Mid July) Recreational Forecast
  - a. How often?
  - b. How does this information help you?
2. Bristol Bay, Including King Salmon, Naknek, Dillingham - Short Term Forecast
  - a. How often?
  - b. How does this information help you?
3. St. Paul - Short Term Forecast
  - a. How often?
  - b. How does this information help you?
4. Haines and Skagway Roads - Travelers' Forecast
  - a. How often?
  - b. How does this information help you?

iii. Statements and Warnings

1. Bristol Bay, Including King Salmon, Naknek, Dillingham, Pilot Point
  - a. How often?
  - b. How does this information help you?

2. Kuskokwim Delta including Bethel, Hooper Bay, Nunivak Island
  - a. How often?
  - b. How does this information help you?
3. Pribilof Islands including St. Paul, St. George
  - a. How often?
  - b. How does this information help you?

iv) Marine or River Information **Prompt:** For each zone, ask a) How often? b) How does this information help you?

4. Norton Sound/Sledge Island to Nunaktuk Island Forecast
5. Dall Point to Wales Island and St. Lawrence Island Forecast
6. St. Matthew Island Forecast
7. Kotzebue Sound Forecast
8. Wales to Cape Thompson Forecast
9. Cape Thompson to Cape Beaufort Forecast
10. Cape Beaufort to Point Franklin Forecast
11. Point Franklin to Cape Halkett Forecast
12. Cape Halkett to Flaxman Island Forecast
13. Flaxman Island to Demarcation Point Forecast
14. Bristol Bay Forecast
15. Port Heiden to Cape Sarichef Forecast
16. Cape Newenham to Dall Point Forecast
17. Bethel Tides
18. Pribilof Islands Forecast
19. Bering Sea Marine Observations
20. Castle Cape to Cape Sarichef Forecast
21. Port Heiden to Cape Sarichef Forecast
22. Cape Sarichef to Nikolski Forecast
23. Nikolski to Adak Forecast
24. Adak to Kiska Forecast
25. Kiska to Attu Forecast
26. Unalaska Bay Forecast
27. Aleutian & Gulf of Alaska Marine Observations
28. Bering Sea Observations
29. Valdez Port Forecast
30. Valdez Narrows Forecast
31. Valdez Arm Forecast
32. Cape Suckling to Gore Point Forecast
33. Prince William Sound Forecast
34. Passage Canal Forecast
35. Cook Inlet & Prince William Sound Observations
36. Cook Inlet Forecast
37. Kachemak Bay Forecast
38. Passage Canal Forecast
39. Prince William Sound Forecast
40. Resurrection Bay Forecast
41. Cook Inlet & Prince William Sound Observations
42. Chiniak Bay Forecast
43. Marmot Bay Forecast
44. Barren Islands/Kamishak Bay Forecast
45. Whittier to Anchorage Pressure Difference
46. Shuyak Island To Sitkinak Forecast

47. Shelikof Strait Forecast
48. Sitkinak to Castle Cape Forecast
49. Cape Suckling to Gore Point Forecast
50. Aleutian & Gulf of Alaska Observations
51. Cook Inlet & Prince William Sound Observations
52. Glacier Bay Forecast
53. Northern Lynn Canal Forecast
54. Southern Lynn Canal Forecast
55. Icy Strait Forecast
56. Cross Sound Forecast
57. Stephens Passage
58. Northern Chatham Strait Forecast
59. Southern Chatham Strait Forecast
60. Frederick Sound Forecast
61. Sumner Strait Forecast
62. Clarence Strait Forecast
63. Dixon Entrance to Cape Decision Forecast
64. Cape Decision to Cape Edgecumbe Forecast
65. Cape Edgecumbe to Cape Fairweather Forecast
66. Cape Fairweather to Icy Cape Forecast
67. Icy Cape to Cape Suckling Forecast
68. Yakutat Bay Forecast
69. Southeast Alaska Marine Observations
70. Dixon Entrance & Queen Charlottes Marine Observations
71. Southeast Alaska Marine Observations (accessed by calling 790-6850)

iv. Climate Data

1. McGrath Local Climate Data
  - a. How often?
  - b. How does this information help you?
2. Anchorage Climate Information
  - a. How often?
  - b. How does this information help you?
3. Juneau Climate Data
  - a. How often?
  - b. How does this information help you?

v. None of the above

- i) Other telephone source (please specify):
- j) Other (please specify):

3) If this survey made you aware of the Alaska Weather Information Line, what information do you think you would access using this tool? (Please check all that apply.)

- a) Public (Land-based) Weather Forecast **Prompt:** For each, ask 'How often?'
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b) How would this information help you?

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  - a. How often?
  - b. How would this information help you?

g) None of the above

Public reporting burden for this collection of information is estimated to average 10 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other suggestions for reducing this burden to [awil.feedback@noaa.gov](mailto:awil.feedback@noaa.gov).

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