

COMMERCE.GOV WEBSITE USER SURVEY

**1. Based on today's visit, how would you rate your site experience overall?
(0 to 10 scale)**

**2. Which of the following best describes the primary purpose of your visit?
(Custom choices):**

- Find jobs or career opportunities at Commerce.
- Call or send an email or letter to Commerce.
- Learn more about the Commerce Secretary.
- Find a recent press release.
- Learn more about Census 2010.
- Discover grants, contracting & trade opportunities with Commerce.
- Get the official U.S. time from NIST.
- Get my local weather from the National Weather Service.
- Other.

3. Were you able to complete the purpose of your visit today? (Yes, No)

4. One of the following two (2) questions are posed to respondents based on their answers to Question 3. (4.1, if answer was Yes; and 4.2, if answer was No)

- **4.1 What do you value most about the Department of Commerce's Web site? (Open ended)**
- **4.2 Please tell us why you were not able to fully complete the purpose of your visit today? (Open ended)**