## Request for Approval under the "Generic Clearance for the Collection of Routine Customer Feedback" (OMB Control Number: 0690-0030)

**TITLE OF INFORMATION COLLECTION:** USPTO Customer Outreach Poll for the Biotechnology/Chemical/Pharmaceutical Partnership Meeting

**PURPOSE:** This survey/poll is for the purpose of gauging the agency outreach efforts and to provide needed training for our customers/stakeholders. The feedback will provide direction as to how USPTO can improve the Partnership meeting. The questions will be focused on what types of training are most needed by our customers, and how to improve the meeting format.

## **DESCRIPTION OF RESPONDENTS:**

The respondents for the poll are the Partnership participants; this includes USPTO internal invitees and outside customers/stakeholders (including patent attorneys/agents and inventors).

<b>TYPE OF COLLECTION:</b> (Check one)				
[ ] Customer Comment Card/Complaint Form [] Usability Testing (e.g., Website or Software [x] Focus Group	[ ] Customer Satisfaction Survey [ ] Small Discussion Group [ ] Other:			
CERTIFICATION:				
<ol> <li>I certify the following to be true:</li> <li>The collection is voluntary.</li> <li>The collection is low-burden for respondents and low-cost for the Federal Government.</li> <li>The collection is non-controversial and does <u>not</u> raise issues of concern to other federal agencies.</li> <li>The results are <u>not</u> intended to be disseminated to the public.</li> <li>Information gathered will not be used for the purpose of <u>substantially</u> informing <u>influential</u> policy decisions.</li> <li>The collection is targeted to the solicitation of opinions from respondents who have experience with the program or may have experience with the program in the future.</li> </ol>				
Name: Sue Liu				
To assist review, please provide answers to the following question:				
Personally Identifiable Information:	10 5 1 77 5 771 37			
1. Is personally identifiable information (PII) collected? [ ] Yes [ X] No				
2. If Yes, is the information that will be collected included in records that are subject to the				
Privacy Act of 1974? [ ] Yes [ ] No 3. If Applicable, has a System or Records Notice been published? [ ] Yes [ ] No				
Gifts or Payments:				
Is an incentive (e.g., money or reimbursement of expenses, token of appreciation) provided to				
participants? [ ] Yes [ X] No				

## **BURDEN HOURS**

Category of Respondent	No. of	Participation	Burden
	Respondents	Time	Hours
Patent Stakeholders Attending the	360	20 mins	120
Biotechnology/Chemical/Pharmaceutical Partnership			hours
Meeting			
Totals	360		120 Hrs

	respondents	111110	Hours
Patent Stakeholders Attending the	360	20 mins	120
Biotechnology/Chemical/Pharmaceutical Partnership			hours
Meeting			
Totals	360		120 Hrs
<b>FEDERAL COST:</b> The estimated annual cost to the (one GS-15 step 1; plus 30% compensation, for 30 mi	_	nent is\$38 _	3.55
If you are conducting a focus group, survey, or plane provide answers to the following questions:	ı to employ stat	istical method	<u>ls, please</u>
<ul><li>The selection of your targeted respondents</li><li>1. Do you have a customer list or something similar to respondents and do you have a sampling plan for something similar to respondents.</li></ul>	electing from thi		ential
All the participants for the TC1600 Partnership survey, and voluntarily vote on a set of multipl session.	_		
If the answer is yes, please provide a description of bothe answer is no, please provide a description of how y respondents and how you will select them?	,	-	01 /
Administration of the Instrument  1. How will you collect the information? (Check all to a line of the collect the information of the collect the information? (Check all to a line of the collect the information? (Check all to a line of the collect the information? (Check all to a line of the collect the information? (Check all to a line of the collect the information? (Check all to a line of the collect the information? (Check all to a line of the collect the information? (Check all to a line of the collect the information? (Check all to a line of the collect the information? (Check all to a line of the collect the information? (Check all to a line of the collect the information? (Check all to a line of the collect the information? (Check all to a line of the collect the information? (Check all to a line of the collect the information? (Check all to a line of the collect the information? (Check all to a line of the collect the c	hat apply)		

2. Will interviewers or facilitators be used? [ ] Yes [ X ] No