

Attachment E:

**2014 NS-DATA
Introductory Scripts and
Answering Machine/Voice Mail Messages**

Introductory Scripts and Answering Machine/Voice Mail Messages

Address-Match Cases

Introduction

Hello, my name is _____. I'm calling on behalf of the CDC's National Center for Health Statistics to follow up on a letter that was sent to your home. On [INTERVIEW DATE], we conducted a telephone survey on children's health with an adult at this phone number about a [Male/Female] child who would now be about [ESTIMATED AGE] years old. The person we spoke with told us [he was/she was/they were] the child's [RELATION]. We are interested in speaking with this child's [RELATION] again, or with another parent or guardian of the child. For quality assurance, this call may be monitored or recorded. Is this person available?

Answering Machine/Voice Mail Message

Hello, my name is _____. I'm calling on behalf of the CDC's National Center for Health Statistics to follow up on a letter that was sent to your home. On [INTERVIEW DATE], we conducted a telephone survey on children's health with an adult at this phone number about a [Male/Female] child who would now be about [ESTIMATED AGE] years old. The person we spoke with told us [he was/she was/they were] the child's [RELATION]. We are interested in speaking with this person again, or a knowledgeable parent or guardian to complete a survey on children with specific special health care needs. If you would like to participate immediately, please call our toll-free number, 1-XXX-XXX-XXXX. In appreciation for your time, we will send you [MONEY AMOUNT] in cash once the interview is completed. Again, our toll-free number is 1-XXX-XXX-XXXX. Thank you.

Cases without Address Match

Introduction

Hello, my name is _____. I'm calling on behalf of the CDC's National Center for Health Statistics. On [INTERVIEW DATE], we conducted a telephone survey on children's health with an adult at this phone number about a [Male/Female] child who would now be about [ESTIMATED AGE] years old. The person we spoke with told us [he was/she was/they were] the child's [RELATION]. We are interested in speaking with this child's [RELATION] again, or with another parent or guardian of the child. For quality assurance, this call may be monitored or recorded. Is this person available?

Answering Machine/Voice Mail Message

Hello, my name is _____. I'm calling on behalf of the CDC's National Center for Health Statistics. On [INTERVIEW DATE], we conducted a telephone survey on children's health with an adult at this phone number about a [Male/Female] child who would now be about [ESTIMATED AGE] years old. The person we spoke with told us [he was/she was/they were] the child's [RELATION]. We are interested in speaking with this person again, or a knowledgeable parent or guardian to complete a survey on children with specific special health care needs. If you would like to participate immediately, please call our toll-free number, 1-XXX-XXX-XXXX. In appreciation for your time, we will send you [MONEY AMOUNT] in cash once the interview is completed. Again, our toll-free number is 1-XXX-XXX-XXXX. Thank you.