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# OTP State Profiles Report: Customer Feedback Survey

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OMB No. 0930-0197

Expiration Date: 03/31/2014

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# OTP State Profiles Report: Customer Feedback Survey

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## OTP State Profiles Report: Customer Feedback Survey

The Substance Abuse and Mental Health Services Administration's (SAMHSA) Center for Substance Abuse Treatment (CSAT) currently publishes a "State Profiles" report on medication-assisted treatment for opioid addiction. You have been identified as a possible user of this report. We are interested in knowing what aspects of the report you find most useful as well as which new data elements you'd like to see in future reports.

Your feedback is very important to us. Please mark the response that best describes your opinion. When you have finished, click the "Submit" button at the end of the survey. The responses you provide will remain confidential. All results will be presented in aggregate form only.

If you'd like to refer to the most recent "State Profiles" report as you answer our questions, please click on the following link:

[http://dpt.samhsa.gov/pdf/MedicationAssistedTreatmentForOpioidAddiction\\_2010StateProfiles03.pdf](http://dpt.samhsa.gov/pdf/MedicationAssistedTreatmentForOpioidAddiction_2010StateProfiles03.pdf)

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*Before being contacted about this survey, did you know about the existence of the SAMHSA "State Profiles" report?*

Yes

No

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*Do you use the "State Profiles" Report?*

Yes

No

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*How have you (or your organization) used the report?*

Please check all that apply.

To secure support for funding

To write legislation

To inform policy-making at the state/local levels

To see how my clinic compares on key characteristics

To update myself on current issues in the field

Other:

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*What is your position in your organization?*

*What type of organization do you work for?*

- Non-profit provider of medication-assisted treatment (opioid treatment program, or OTP)
- For-profit provider of medication-assisted treatment (OTP)
- Other substance abuse treatment provider
- State / Local Government
- Advocacy / Policy
- Academic / Library
- Law enforcement / Justice
- Community Organization (non-Governmental)
- Federal Government
- Military / VA
- Other:

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## Usefulness of Current Report

The "State Profiles" Report currently contains the following data elements for each State and selected Territories.

*Please share your level of agreement with the following statements about the usefulness of various sections of the "State Profiles" report to your organization.*

	Extremely useful	Somewhat useful	Neutral	Somewhat unuseful	Extremely unuseful	Don't Know / Not Applicable
Map of individual states showing - Opioid Treatment Program (OTP) locations.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Map of individual states showing - Drug Addiction Treatment Act (DATA) - certified physicians' locations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Summary data highlighting - State population	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Summary data highlighting - Number of patients in substance abuse treatment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Summary data highlighting - Number of	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

	Extremely useful	Somewhat useful	Neutral	Somewhat unuseful	Extremely unuseful	Don't Know / Not Applicable
substance abuse facilities						
Summary data highlighting - State Opioid Treatment Authority (SOTA) contact information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
State/National comparisons - Type of treatment: maintenance only, detox only or both	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
State/National comparisons - Number of patients: total, methadone, buprenorphine	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
State/National comparisons - Type of payment accepted: cash, PHI, Medicare, Medicaid, state, military, sliding scale, no charge	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
State/National comparisons - Type of OTP operation: PNP, PFP, local/state/federal government, tribal	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
State/National comparisons - Cumulative distribution of buprenorphine per 100K population by grams weight compared to the national distribution	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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## Formatting

Future reports will be published electronically (as PDFs available online) rather than in print. Please indicate if the following would be useful to your organization. Electronic publication will also allow us to provide some interactive data tools. These will allow you to conduct simple analysis right at your computer.

[If you do not have the software to view PDFs, free software is available at the following site:  
<http://get.adobe.com/reader/>]

	Extremely Useful	Somewhat Useful	Neutral	Somewhat Useful	Extremely Unuseful	Don't Know / Not Applicable
PDF for each state profile	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
PDF of the national summary	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
PDFs for each region	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
PDF of the entire report	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Interactive DATA TOOLS (for example, to let you check how your State compares to another)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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## Potential new measures

SAMHSA staff identified other pieces of State (or Territory)-level information that may be helpful to readers of future State Profiles reports. Following are examples of new items that may be included in future "State Profiles" reports. For each item, please think about how useful it might be for your organization and indicate whether data should be included for this item in future reports.

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	Include in future reports?	If so, with national comparison?
Summary data highlighting - OTPs in the state that are open 365 days/year	<input type="checkbox"/>	<input type="checkbox"/>
Summary data highlighting - OTPs with plan to address service discontinuity, disaster, etc.	<input type="checkbox"/>	<input type="checkbox"/>
Summary data highlighting - OTPs that conduct screening, diagnostic tests for certain medical conditions [list]	<input type="checkbox"/>	<input type="checkbox"/>
Summary data highlighting - OTPs that test for certain drugs at admission [list]	<input type="checkbox"/>	<input type="checkbox"/>
Summary data highlighting - OTPs that test, screen for certain psychiatric conditions [listing them], treat with medications, provide counseling	<input type="checkbox"/>	<input type="checkbox"/>
Summary data highlighting - types and #s of FTEs for various staff categories	<input type="checkbox"/>	<input type="checkbox"/>
Summary data highlighting - OTPs in State indicating staff use electronic/paper/both for various types of work	<input type="checkbox"/>	<input type="checkbox"/>

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	Include in future reports?	If so, with national comparison?
Summary data highlighting - OTPs in State with patients who must travel more than an hour each way	<input type="radio"/>	<input type="radio"/>
Summary data highlighting - OTP patient demographics	<input type="radio"/>	<input type="radio"/>
Summary data highlighting - OTPs with # patients in treatment for X days at that OTP	<input type="radio"/>	<input type="radio"/>
Summary data highlighting - OTPs with # patients treated with methadone, for detox/maint	<input type="radio"/>	<input type="radio"/>
- at what dose (for above)	<input type="radio"/>	<input type="radio"/>
Summary data highlighting - # of patients on methadone for 2+ years	<input type="radio"/>	<input type="radio"/>
Summary data highlighting - # of patients in treatment for X days at this OTP	<input type="radio"/>	<input type="radio"/>
Summary data highlighting - # receiving take-homes and for what # days	<input type="radio"/>	<input type="radio"/>
Summary data highlighting - OTPs with # patients treated with buprenorphine, for detox/maint	<input type="radio"/>	<input type="radio"/>
- at what dose (for above)	<input type="radio"/>	<input type="radio"/>
Summary data highlighting - # of patients on buprenorphine for 2+ years	<input type="radio"/>	<input type="radio"/>
Summary data highlighting - # of patients in treatment for X days at this OTP	<input type="radio"/>	<input type="radio"/>
Summary data highlighting - # receiving take-homes and for what # days	<input type="radio"/>	<input type="radio"/>
Summary data highlighting - # of OTPs that offer amenities such as child care, transportation [list]	<input type="radio"/>	<input type="radio"/>

Include in future reports?

If so, with national comparison?

Summary data highlighting - ED visits for ODs due to prescription drugs, last 3-5 years



***What other item(s) would you like to see included in future "State Profiles" reports? Please list them below, and describe your rationale for adding them.***

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*We would also like your feedback on the "National Section" that will introduce this report. Are there current 'hot' topics that you would like to see addressed in the national summary?*

 

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### **OTP State Profiles Report: Customer Feedback Survey**

Your responses have been recorded. Thank you for taking the time to share your feedback with us!

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