

DATE: July 18, 2013

FROM: Reports Clearance Officer, SAMHSA

TO: Chief, Human Resources and Housing Branch  
Office of Information and Regulatory Affairs, OMB  
ATTN: Patrick Fushs

Through: Reports Clearance Officer, DHHS \_\_\_\_\_

SUBJECT: Customer Feedback Survey on SAMHSA System of Care Statewide Expansion Cooperative Agreement Coaching Impact Survey for Grantees (OMB No. 0930-0197)

The attached materials are provided in support of our request for approval of a customer satisfaction feedback survey under SAMHSA's generic approval for "Voluntary Customer Satisfaction Surveys to Implement Executive Order 12862 in the Substance Abuse and Mental Health Services Administration."

This is the 11th submission under this approval and will impose an estimated annual average total burden of 7 hours, which would bring the total currently approved burden under this clearance to 14,469 hours for this data collection. The approved total burden hours for the Customer Satisfaction Survey (OMB No. 0930-0197) are 23,063 in which 14,421 hours were previously used in past data collections. The remaining total burden hours in the OMB inventory is 8,586 (126 first, 20 for the second, 29 for the third, 125 for the fourth, 389 for the fifth, 40 for the sixth, 5 for the seventh, 16 for the eighth, 56 for the ninth, 17 for the tenth, and 7 for this request).

We look forward to receiving your feedback so that implementation may proceed.

Summer King

Attachments:

Data Collection Proposal and Survey Materials