

Attachment B.2 – Customer Satisfaction Survey E-mail Invitation

SAMHSA DTAC

Substance Abuse and Mental Health Services Administration • Disaster Technical Assistance Center

Customer Satisfaction Survey E-mail Invitation

E-mail Invitation

Subject Line: Share your experiences and opinions of SAMHSA DTAC!

E-mail Body: We would like to find out about your experiences with SAMHSA DTAC in a 15 minute anonymous web survey. SAMHSA DTAC (Disaster Technical Assistance Center) wants to hear your thoughts about their services so that they can ensure that they provide you with quality customer service and improve their services in the future.

We're inviting you to participate in this SAMHSA DTAC Customer Satisfaction Survey because you have either requested technical assistance from SAMHSA DTAC in the past or you are subscribed to one of SAMHSA DTAC's e-communications (*The Bulletin, The Dialogue*).

For more information and to access this short survey, please click [here](#).

If you have any questions about this survey, please e-mail our survey helpdesk at DTAC@icfsurveys.com.

Please complete this important customer satisfaction survey today! Thank you!