

PAPERWORK REDUCTION ACT SUBMISSION WORKSHEET

Part II: Information Collection Detail

This template is intended for staff without an ICRAS account. Please fill out and submit to the appropriate Operating Division to enter into ICRAS. The form mirrors the screens available in the ICRAS 4 system. To request an account to log into ICRAS.

Instructions for filling out the form are available at www.paperworkreduction.gov.

Title 1-800 MEDICARE Beneficiary Satisfaction Survey (Outbound Telephone Survey)

Is this a Common Form?

Yes

No

Obligation to respond (*check one*)

a. Voluntary

b. Required to obtain or retain benefits

c. Mandatory

Frequency of reporting (*check all that apply*)

a. Hourly (24 -7)

b. Hourly Bus (40 per week)

c. Daily (7 per week)

d. Daily Bus (5 per week)

e. Weekly (52 per year)

f. Monthly

g. Yearly

h. Every Decade

i. Quarterly

j. Semi-annually

k. Biennially

l. Once

m. occasionally

CFR Citation(s) for the information collection under review (if applicable).

Title ____ Part ____ Section ____

Title ____ Part ____ Section ____

Title ____ Part ____ Section ____

Title ____ Part ____ Section ____

Information Collection Instruments - Send all instruments along with the Part 2 form(s). If more than one Part 2 is completed make sure to identify which instruments are associated with which Part 2 form. Phone Script Attached.

Federal Enterprise Architecture Business Reference Model (Select one Services for Citizens Line of Business and one Subfunction from its group)

Table 1. Federal Enterprise Architecture Business Reference Model

Services for Citizens Line of Business	Subfunction
None	
Community and Social Services <input type="checkbox"/>	Homeownership Promotion <input type="checkbox"/> Community and Regional Development <input type="checkbox"/> Social Services <input type="checkbox"/> Postal Service <input type="checkbox"/> None <input type="checkbox"/>
Correctional Activities <input type="checkbox"/>	Criminal Incarceration <input type="checkbox"/>

	Criminal Rehabilitation <input type="checkbox"/> None <input type="checkbox"/>
Defense and National Security <input type="checkbox"/>	Strategic National and Theater Defense <input type="checkbox"/> Operational Defense <input type="checkbox"/> Tactical Defense <input type="checkbox"/> None <input type="checkbox"/>
Disaster Management <input type="checkbox"/>	Disaster Monitoring and Predication <input type="checkbox"/> Disaster Preparedness and Planning <input type="checkbox"/> Disaster Repair and Restore <input type="checkbox"/> Emergency Response <input type="checkbox"/> None <input type="checkbox"/>
Economic Development <input type="checkbox"/>	Business and Industry Development <input type="checkbox"/> Intellectual Property Protection <input type="checkbox"/> Financial Sector Oversight <input type="checkbox"/> Industry Sector Income Stabilization <input type="checkbox"/> None <input type="checkbox"/>
Education <input type="checkbox"/>	Elementary, Secondary, and Vocational Education <input type="checkbox"/> Higher Education <input type="checkbox"/> Cultural and Historic Preservation <input type="checkbox"/> Cultural and Historic Exhibition <input type="checkbox"/> None <input type="checkbox"/>
Energy <input type="checkbox"/>	Energy Supply <input type="checkbox"/> Energy Conservation and Preparedness <input type="checkbox"/> Energy Resource Management <input type="checkbox"/> Energy Production <input type="checkbox"/> None <input type="checkbox"/>
Environmental Management <input type="checkbox"/>	Environmental Monitoring and Forecasting <input type="checkbox"/> Environmental Remediation <input type="checkbox"/> Pollution Prevention and Control <input type="checkbox"/> None <input type="checkbox"/>
General Science and Innovation <input type="checkbox"/>	Scientific and Technological Research and Innovation <input type="checkbox"/> Space Exploration and Innovation <input type="checkbox"/> None <input type="checkbox"/>
Health <input checked="" type="checkbox"/>	Illness Prevention <input type="checkbox"/> Immunization Management <input type="checkbox"/> Public Health Monitoring <input type="checkbox"/> Health Care Services <input checked="" type="checkbox"/> Consumer Health and Safety <input type="checkbox"/> None <input type="checkbox"/>
Homeland Security <input type="checkbox"/>	Border and Transportation Security <input type="checkbox"/> Key Asset and Critical Infrastructure Protection <input type="checkbox"/> Catastrophic Defense <input type="checkbox"/> None <input type="checkbox"/>
Income Security <input type="checkbox"/>	General Retirement and Disability <input type="checkbox"/> Unemployment Compensation <input type="checkbox"/> Housing Assistance <input type="checkbox"/> Food and Nutrition Assistance <input type="checkbox"/> Survivor Compensation <input type="checkbox"/> None <input type="checkbox"/>
Intelligence Operations <input type="checkbox"/>	Intelligence Planning and Direction/Needs <input type="checkbox"/> Intelligence Collection <input type="checkbox"/> Intelligence Analysis and Production <input type="checkbox"/> Dissemination <input type="checkbox"/> None <input type="checkbox"/>
International Affairs and Commerce <input type="checkbox"/>	Foreign Affairs <input type="checkbox"/> International Development and Humanitarian Aid <input type="checkbox"/> Global Trade <input type="checkbox"/> None <input type="checkbox"/>
Law Enforcement <input type="checkbox"/>	Criminal Apprehension <input type="checkbox"/> Criminal Investigation and Surveillance <input type="checkbox"/> Citizen Protection <input type="checkbox"/> Crime Prevention <input type="checkbox"/> Leadership Protection <input type="checkbox"/> Property Protection <input type="checkbox"/> Substance Control <input type="checkbox"/> None <input type="checkbox"/>
Litigation and Judicial Activities <input type="checkbox"/>	Judicial Hearing <input type="checkbox"/>

	Legal Defense <input type="checkbox"/> Legal Investigation <input type="checkbox"/> Legal Prosecution and Litigation <input type="checkbox"/> Resolution Facilitation <input type="checkbox"/> None <input type="checkbox"/>
Natural Resources <input type="checkbox"/>	Water Resource Management <input type="checkbox"/> Conservation, Marine and Land Management <input type="checkbox"/> Recreational Resource Management and Tourism <input type="checkbox"/> Agricultural Innovation and Services <input type="checkbox"/> None <input type="checkbox"/>
Transportation <input type="checkbox"/>	Air Transportation <input type="checkbox"/> Ground Transportation <input type="checkbox"/> Water Transportation <input type="checkbox"/> Space Operations <input type="checkbox"/> None <input type="checkbox"/>
Workforce Management <input type="checkbox"/>	Training and Employment <input type="checkbox"/> Labor Rights Management <input type="checkbox"/> Worker Safety <input type="checkbox"/> None <input type="checkbox"/>

Table 1 lists Services for Citizens Line of Business and Subfunctions

See <http://www.feapmo.gov> for the Business Reference Model categories and definitions.

Privacy Act System of Records (if applicable)

Title: _____

Federal Register Citation: Volume _____ Page number _____ Publication date ____/____/_____

Respondents

- a. Total # 14700
- b. Small Entity # _____
- c. Percent Electronic 100%

Affected public (choose one)

- a. Individuals or households
 - b. Private Sector
 - c. State, Local, or Tribal Governments
 - d. Federal Government
- (if Private Sector check all that apply)
- a. Business or other for-profits
 - b. Not-for-profit institutions
 - c. Farms

Frequency: How often on average will each respondent respond to the Information Collection?
Number of Responses per Respondent 1

Per (select the most appropriate time period for this collection)

- a. Hour (24-7) - 8736 per year
- b. Business Hour (40 per week) - 2080 per year
- c. Day (7 per week) - 364 per year
- d. Business Day (5 per week) - 260 per year
- e. Week - 52 per year
- f. Month - 12 per year
- g. Year
- h. Decade .1 per year
- i. Quarter - 4 per year
- j. Half-Year - 2 per year
- k. Biennial - 0.5 per year

Calculated: Annual Frequency = 1 times a year (per respondent)

Calculated: Annual Number Of Responses = 14700 a year

Hour and Cost Burden

Enter the hours and cost (per response) broken out by reporting, record keeping, and third-party disclosure.

Table 2. Hours and Cost per response

	Time per Response	Hour per response	Annual Hour Burden	Cost per Response	Annual cost Burden
Reporting	11 mins	.1826	2684.22		
Record keeping					
Third party disclosure					
Total	11 mins	.1826	2684.22		

Table 2 lists hours and cost

Allocate the change in burden

Table 3 Change in Burden

	Total Requested	Change Due to New Statute	Change Due to Agency Discretion	Due to Agency Estimate	Change Due Violation	Currently Approved
a. Annual Responses	14,700		1668			13,032
b. Annual Hour Burden	2684.22hours	hours	1055.22hours	hours	hours	1,629 hours
c. Annual Cost Burden		\$	\$	\$	\$	\$

Table 3 lists Change in Burden numbers