

Formative Research
Focus Group Handout #2

Quality Aim						
	Safety/ Avoiding Injuries	Effectiveness	Patient- Centeredness	Timeliness	Efficiency	Equity/Fairness
Measures of Hospital Quality	Serious Complications	Inpatient Heart Attack Care	Survey of Patients' Experiences	Emergency Department Care	Use of Medical Imaging for Outpatients	Comparison of Care in Different Hospitals
	Deaths from Certain Conditions	Inpatient Heart Failure Care				Comparison of Care in Different Regions
	Hospital-Acquired Conditions	Inpatient Pneumonia Care				
	Healthcare-Associated Infections	Inpatient Surgical Care				
		Outpatient Surgical Care				
	Inpatient Pediatric Asthma Care					