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| Centers for medicare & Medicaid Services |
| ED Throughput Measures for Hospital Compare |
| Draft |
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| **David Miranda** |
| **1/27/2011** |

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| Draft mockups and narrative for consumer testing of ED Throughput measures |

✔***Data available***⦸[***Data not available***](http://hospitalcompare.hhs.gov/staticpages/data-not-available.aspx)

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| **General Information** | **Quality of Care** |
| **HOSPITAL NAME, ADDRESS** | **Safety** **Measures** | **Effectiveness Measures** | **Patient-Centeredness** | **Timeliness Measures** | **Measures of Resource Use** |
| **EDGEFIELD HOSPITAL**41 HIGHLAND AVE WINCHESTER, MA 01890(781) 555-9000 | ✔ | ✔ | ⦸ | ✔ | ✔ |
| **RIVER VIEW HOSPITAL**150 S. HUNTINGTON AVEJAMAICA PLAIN , MA 02130(617) 555-9500 | ✔ | ✔ | ✔ | ✔ | ✔ |
| **MITCHELL HOSPITAL**800 WASHINGTON ST BOSTON, MA 02111(617) 555-5000 | ✔ | ✔ | ✔ | ✔ | ✔ |

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|  | **Safety**  |  | **Effectiveness**  |  | **Patient-Centeredness** |  | **Timeliness**  |  | **Measures of Resource Use** |  |
|  | **Time Spent in the Emergency Department (ED)**Long waiting times in hospital emergency departments (EDs) can reduce the quality of care and increase risks for patients who have serious illnesses. Waiting times at different hospitals can vary widely, depending on the number of patients seen, ED staffing, efficiency, admitting procedures, or the availability of inpatient beds.The information below shows how much time patients spent in the ED at the hospitals you selected before they were admitted to the hospital, compared to the average for all hospitals in the U. S. **Learn what these measures mean and why they are important.** |
| **Time Spent in the Emergency Department** |  | **ALL REPORTING HOSPITALS IN U.S.** | **EDGEFIELD HOSPITAL**41 HIGHLAND PL WINCHESTER, MA 01890(781) 555-9000 | **RIVER VIEW HOSPITAL**150 HUNTINGTON STJAMAICA PLAIN , MA 02130(617) 555-9500 | **MITCHELL HOSPITAL**800 WASHINGTON RD BOSTON, MA 02111(617) 555-5000 |
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| Average (median) time patients spent in the ED, before they were admitted to the hospital as an inpatient | 4 hrs 18 min | 3 hrs 18 min | 4 hrs 6 min | 5 hrs 36 min |
| Average (median) time patients spent in the ED, after the doctor decided to admit them | 1 hr 47 min | 0 hrs 56 min | 1 hr 7 min | 2 hrs 2 min |

**Time Spent in the Emergency Department (ED)**

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| **Name**  | **What This Means and Why It’s Important** |
| ED-1 Average (median) time patients spent in the emergency department (ED), before they were admitted to the hospital as an inpatient. | This measure shows the average time patients spent in the ED - from the time they arrived in the ED to the time they left the ED for an inpatient [floor/unit/bed].Long stays in an ED before a patient is admitted may be a sign that the ED is understaffed or overcrowded. This may result in delays in treatment or lower quality care. In addition, EDs that are overwhelmed may not be able to respond appropriately to disasters or other community emergencies. |
| ED-2Average (median) time patients spent in the emergency department (ED) after the doctor decided to admit them. | This measure shows the average (median) time patients spent in the ED – from the time the doctor decided to admit them to the time they left the ED for an inpatient [floor/unit/bed]. Delays in transferring ED patients to an inpatient unit may be a sign that there’s not enough staff or there’s poor coordination among hospital departments. Long delays can also create more stress for patients and families.  |