Strengthening Communities Fund, Nonprofit Capacity Building Program Evaluation Survey

FBCO SURVEY

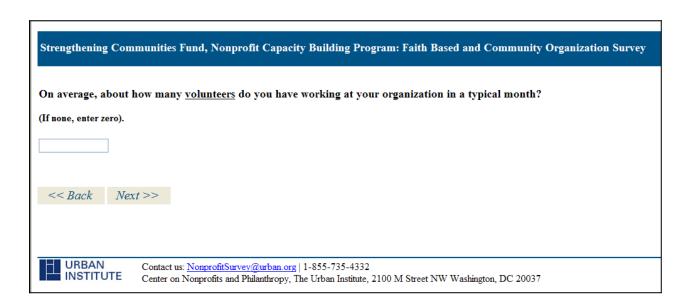
Screen Shots of the Web Version of the Survey

Strengthening Communities Fund, Nonprofit Capacity Building Program: Faith Based and Community Organization Survey	
Login	
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Strengthening Communities Fund, Nonprofit Capacity Building Program: Faith Based and Community Organization Survey
OMB Control No: XXXX-XXXX Expiration Date: mm/dd/20y
The information you provide will be seen only by Urban Institute staff for the sole purpose of learning about the effects of capacity building services supported through the SCF program. Your answers will be combined with those of other organizations that received assistance through SCF. Results of the study will be reported across organizations. We will not report information that will identify any particular individual or organization.
We appreciate your participation in this survey. You do not have to answer any questions you do not want to answer. While completing the survey is voluntary and refusal to participate will not affect the assistance you receive in any way, you are strongly encouraged to participate so your organization's unique experience is reflected in the study and the overall findings represent organizations such as yours.
If you have questions or problems completing this survey, please contact us at the UI Survey Hotline at: 1-855-735-4332.
Notice: Paperwork Reduction Act of 1995 (Pub. L. 104-13). Public reporting burden for this collection of information is estimated to average 30 minutes per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information.
An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.
Responses to this data collection will be used only for statistical purposes. We will treat your information in a private manner and will not identify you or your organization to anyone outside the study team, except as required by law.
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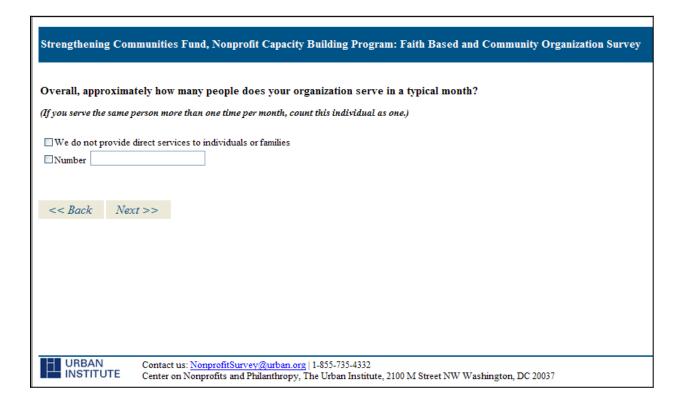
About Your Organization What are the main services your organization provides? (Check all that apply) Advocacy and legal services Children and youth services Elder Services Employment and Training Financial management and asset building services Housing assistance, including homeless services Information and Referral services Other (specify)





If the respondent used volunteers, then the following question is asked:

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Do any of your volunteers work directly with your SCF-related activities?
□No
□Yes, how many?
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About the SCF Program
About how many months did your organization receive SCF capacity-building services?
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How did your organization learn about the SCF program and its services, such as training or technical assistance (TA)?

(Check all that apply)



Has your organization provided new services or expanded existing services in any of the following areas as a result of the SCF program?

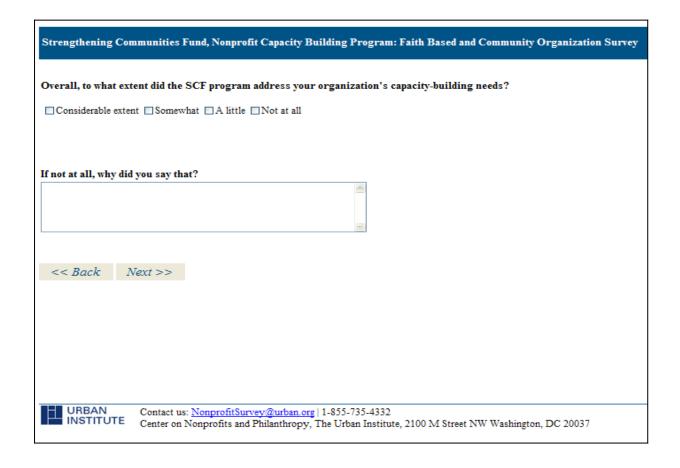
	New Service	Expanded Service	Didn't Do This
Job Readiness			
Employment training			
Employment support services (e.g., child care, counseling, transportation)			
Assessment of "green needs"			
Training for "green jobs"			
Information/counseling for recovery-related benefits or programs, including EITC			
Conduct workforce assessments			
Other (specify)			
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Before receiving SCF capacity-building assistance, approximately how many people did your organization serve in a typical month?
(If you served the same person more than one time per month, count this individual as one.)
□ We do not provide direct services to individuals or families □ Number
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How would you rate the helpfulness of the assistan	ce/service y	ou receive	ed under S	CF?			
	Excellent	Good	Fair	Poor	N/A		
One-on-one customized technical assistance (TA)							
Training through workshops or conferences							
Funding or a grant received from SCF							
Other (specify)							
If poor on any of the above, why did you say that? << Back Next >>							
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Strengthening	Communities I	Fund, Nonprofit Capacity Building Program: Faith Based and Community Organization Survey	
About Capacity-	Building Assis	stance You Received Through SCF	
The following se each question as		out the areas in which your organization may have received capacity-building assistance. Please answer	
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Financial Management

Please indicate the extent to which each of the following was a capacity-building focus area for your organization. Check one box for each focus area. See the key below.

- A = Implemented steps to address focus area
 B = Developed plans or ideas to work on this, but haven't implemented them yet
- C = Know we should work on this, but we lack the time or resources

 D = Not a focus because we are satisfied with our achievement in this area; Not a priority at this time.

			A	В	C	D	
Developing syst	tems that will hel	p manage the organization's finances more effectively					
Putting in place	a budget proces	s that ensures effective allocation of resources					
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Funding

Approximately, what is the size of your organization's operating budget:

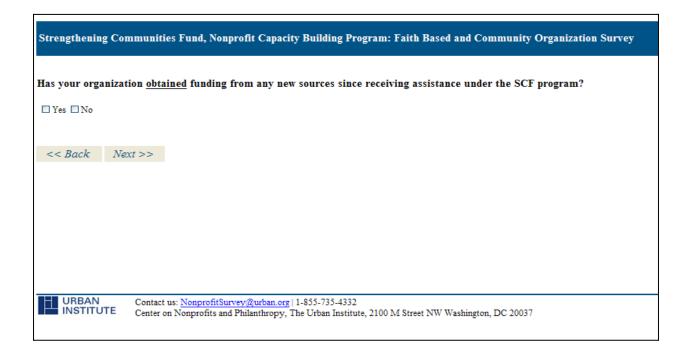
		Dollar Amount
This current bud	get year?	
Last budget yea	r?	
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Strengthening Co	Strengthening Communities Fund, Nonprofit Capacity Building Program: Faith Based and Community Organization Survey					
	e extent to which each of the following was a fo each focus area. See the key below.	cus area f	or your o	rganizatio	on.	
B = Developed plans C = Know we should	eps to address focus area or ideas to work on this, but haven't implemented t work on this, but we lack the time or resources use we were satisfied with our achievement in this a	•	priority at t	his time		
		A	В	C	D	
Identifying and pursuin	g new sources of government funding					
Identifying and pursuin	g new sources of non-government funding					
Identifying and pursuin	g new sources of in-kind donations					
Developing a fund-dev	elopment plan (including setting fundraising goals)					
Developing or improvi	ng grant-writing capacity					
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If Yes, the respondent is asked the following question:

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What was the source of the new funds?
□ Government □ Non-government □ Both
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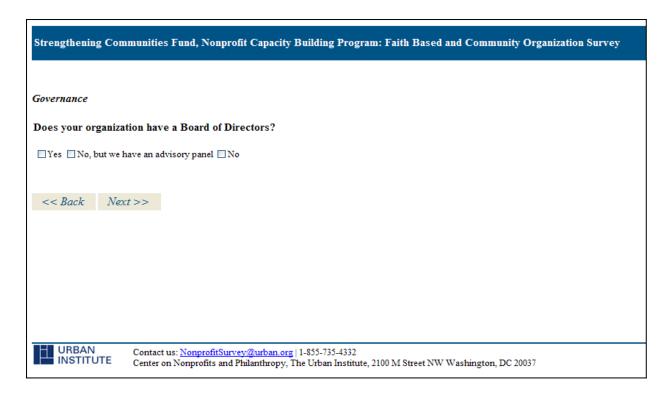
Leadership and Staff Development

Please indicate the extent to which each of the following was a focus area for your organization. Check one box for each focus area. See the key below.

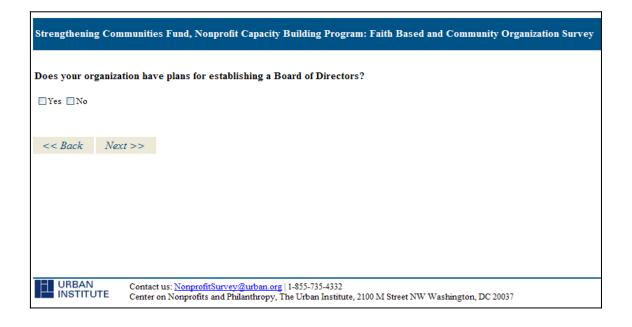
- A = Implemented steps to address focus area
- B = Developed plans or ideas to work on this, but haven't implemented them yet
- C = Know we should work on this, but we lack the time or resources
- D = Not a focus because we were satisfied with our achievement in this area; Not a priority at this time

	A	В	C	D
Creating a plan or locating resources to help our executive director and/or other staff improve their leadership skills				
Providing staff with professional development and training to enhance skills in service delivery				
Providing staff with professional development and training to enhance skills in administration and management				
Recruiting, developing, and managing volunteers more effectively				





If No board of directors, the respondent is asked the following question:



Please indicate the extent to which each of the following was a focus area for your organization. Check one box for each focus area. See the key below.

- A = Implemented steps to address focus area
- B = Developed plans or ideas to work on this, but haven't implemented them yet
- C = Know we should work on this, but we lack the time or resources
- D = Not a focus because we were satisfied with our achievement in this area; Not a priority at this time

	A	В	C	D
Researching/finding resources to determine how best to form a board				
Recruiting Board members with diverse expertise or skill sets				
Developing a Board that represents a cross-section of our community				
Providing information to the Board so they can better understand their responsibilities or improve their performance				





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Information Technology

Please indicate the extent to which each of the following was a focus area for your organization. Check one box for each focus area. See key below.

- A = Implemented steps to address focus area
- B = Developed plans or ideas to work on this, but haven't implemented them yet
- C = Know we should work on this, but we lack the time or resources
- D = Not a focus because we were satisfied with our achievement in this area; Not a priority at this time

	A	В	C	D
Increasing the number of computers				
Adding or upgrading software				
Increasing staff capabilities to use computers or software programs				
Developing or improving information systems				

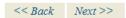


Performance Measurement and Evaluation

Please indicate the extent to which each of the following was a focus area for your organization. Check one box for each focus area. See the key below.

- A = Implemented steps to address focus area
- B = Developed plans or ideas to work on this, but haven't implemented them yet
- C = Know we should work on this, but we lack the time or resources
- D = Not a focus because we were satisfied with our achievement in this area; Not a priority at this time

	A	В	C	D
Developing or improving systems to track services provided to individuals/families				
Developing or improving procedures to collect and record information about individual service recipients' outcomes				
Developing or improving procedures to collect information on service recipients' satisfaction with services				
Developing or improving procedures to analyze and use outcome information				





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Strengthening Communities Fund, Nonprofit Capacity Building Program: Faith Based and Community Organization Survey Community Engagement Since receiving services through the SCF program, has your organization undertaken a specific activity (e.g., meeting with constituents, community mapping, needs assessment survey) to gain a better understanding of the needs in your service area/community? ☐ Yes ☐ No << Back Next >> **URBAN** $Contact~us:~\underline{NonprofitSurvey@urban.org}~|~1\text{-}855\text{-}735\text{-}4332$ INSTITUTE Center on Nonprofits and Philanthropy, The Urban Institute, 2100 M Street NW Washington, DC 20037

Since receiving services through the SCF program, has your organization raised awareness about your organization to <u>individuals or families in your community/service area</u> by doing any of the following?

	Yes	No
Created or updated a website		
Developed or distributed written materials (e.g., brochure or newsletter)		
Made presentations to nonprofits or FBCOs		
Used public service anouncements or paid advertising		
Other (Specify)		

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Since receiving services through the SCF program, has your organization raised awareness about your organization to <u>potential</u> <u>partners or funders</u> by doing any of the following?

	Yes	No
Created or updated a website		
Developed or distributed written materials (e.g., brochure or newsletter)		
Made presentations to nonprofits or FBCOs		
Used public service anouncements or paid advertising		
Other (Specify)		





As a result of the SCF program, did your organization do any of the following?

	Yes	No
Form a new partnership or collaboration		
Join for the first time an existing partnership or o	collaboration	
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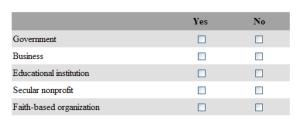
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If yes to either of the above, the following two questions are asked:

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Were any of these partnerships or collaborations with:

(Check all that apply)





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What was the purpose of the partnerships or collaborations?

(Check all that apply)

	Yes	No
To receive and make service recipient referrals		
To develop and operate joint programming		
To access new funding sources (funding alliance)		
To participate in advocacy, awareness and education		
To assess community/service recipient needs		
Peer learning (learning circle, study group)		
Other (please specify)		

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Assessment of the SCF Program

To what extent did the assistance your organization received through the SCF program help build/improve:

	Considerably	A fair amount	A little	Not at all	N/A
Financial management systems and processes					
Fund-raising capabilities					
Board capabilities					
Management and staff capabilities					
Capacity to manage volunteers					
Information technology capabilities					
Performance measurement/evaluation capabilities					





To what extent did the assistance your organization received through the SCF program:

			c	Consideral	A fa	 Not at all	N/A
Improve your or	ganization's abili	ty to help people affected by the recession					
Improve your or	ganization's abili	ty to continue operating in the future					
Increase the rec	ognition or awar	eness of your organization by others in the commun	ity				
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Strengthening Communities Fund, Nonprofit Capacity Building Program: Faith Based and Community Organization Survey How confident are you that your organization will sustain the capacity-building improvements acquired through the SCF program? \square Very confident \square Confident \square Not too confident \square Not at all confident \square N/A << Back Next>> URBAN INSTITUTE Contact us: NonprofitSurvey@urban.org | 1-855-735-4332 Center on Nonprofits and Philanthropy, The Urban Institute, 2100 M Street NW Washington, DC 20037

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Has your organization developed a plan or taken other steps to sustain the capacity-building improvements acquired through the SCF program?
□ Yes □ No
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Strengthening Communities Fund, Nonprofit Capacity Building Program: Faith Based and Community Organization Survey
Overall, how would you rate your experience with the SCF program?
Overall, how would you rate your experience with the SCF program?
□ Excellent □ Good □ Fair □ Poor



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If you have any addi	itional comments about the SCF program, please write them below.			
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