

From: Klion Catherine [mailto:Klion.Catherine@pbgc.gov]
Sent: Tuesday, June 14, 2011 5:06 PM
To: Watts.Thomas.Linda@dol.gov
Cc: Kraemer, John; Gabriel Tom
Subject: RE: Generic (PBGC's request for Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery)

Linda -

PBGC's estimate of 90 focus group respondents annually represents the total number of respondents for an estimate of 9 focus groups of 10 persons each. For example, PBGC anticipates that it would schedule several focus groups of ten persons each in conjunction with a multi-day conference of pension practitioners.

If you or John Kraemer have any questions, please contact me. Thank you.

Catherine B. Klion
Manager, Regulatory and Policy Division
Legislative and Regulatory Department
Pension Benefit Guaranty Corporation
(202) 326-4223, ext. 3041
klion.catherine@pbgc.gov

From: Gabriel Tom
Sent: Tuesday, June 14, 2011 3:47 PM
To: Klion Catherine
Subject: FW: Generic

From: Watts-Thomas, Linda - OASAM [mailto:Watts.Thomas.Linda@dol.gov]
Sent: Tuesday, June 14, 2011 11:44 AM
To: Gabriel Tom
Subject: FW: Generic

Hello Gabriel,

Please give me a call concerning this generic clearance.

Thanks,

Linda Watts Thomas
(202) 693-4223

From: Kraemer, John [mailto:John_Kraemer@omb.eop.gov]
Sent: Tuesday, June 14, 2011 10:02 AM
To: Watts-Thomas, Linda - OASAM

Cc: Smyth, Michel - OASAM ITC
Subject: FW: Generic

Forwarding—Linda can you track this down please?

From: Kraemer, John
Sent: Tuesday, June 14, 2011 10:01 AM
To: 'Smyth, Michel - OASAM ITC'
Subject: Generic

Michel,

I have a follow-up question on the following generic clearance; the package indicates that up to 90 individuals may be contacted in a focus group context. This number seems rather high—can you provide more detail with regard to why such a large focus group enrollment class would be required. Thank you.

John

OMB Control Number:	Agency ICR Tracking Number:
ICR Reference Number: 201103-1212-001	Previous ICR Reference Number:
Agency/Sub Agency: PBGC	Title: Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery
OIRA Reviewer: Kraemer, John	Type of Review Requested: Regular
Statistician:	Related to the Affordable Care Act [PPACA, P.L. 111-148 & 111-152]: No
Privacy Officer: Herms, Kevin	Related to the Dodd-Frank Act [Dodd-Frank Wall Street Reform and Consumer Protection Act, P.L. 111-203]: No
	Related to the American Recovery and Reinvestment Act of 2009 (ARRA): No
Resource Management Officer:	Type of Information Collection: New collection (Request for a new OMB Control Number)
Date Received: 03/10/2011	Current Expiration Date:
Due Date: 05/09/2011	Requested Expiration Date: 36 Months from Approved Date
Abstract: This collection of information is necessary to enable the Agency to garner customer and stakeholder feedback in an efficient, timely manner, in accordance with our commitment to improving service delivery. The information collected from our customers and stakeholders will help ensure that users have an effective, efficient, and satisfying experience with the Agency's programs.	

Focus Group	90	1	2	180
-------------	----	---	---	-----

John Kraemer
Office of Management and Budget
Office of Information and Regulatory Affairs
JKraemer@omb.eop.gov

(202) 395-4816

