

Firm Name:

Date:

Name:

Title:

### Treasury Auction Survey - 2014

Please rate the following items:

		<u>Satisfaction</u> 1- Very Satisfied 2- Satisfied 3- Unsatisfied 4- Very Unsatisfied	<u>Importance</u> 1- Very Important 2- Important 3- Not Important
<b>TAAPS Application</b>			
1	System Access		
2	System Navigation		
3	System Reliability		
4	System Performance		
5	System Security		
6	Bid Submission Functionality		
7	Bid Edit Functionality		
8	Bid History Capability		
9	Timeliness of Award Notifications		
10	Amount of Information Provided by System Warnings		
11	Output Formats for Processing and Recordkeeping		
12	Technical Support Received from Treasury/FRB		
13	TAAPS Enhancement Releases		
14	Help and Guides		
<b>Customer Interaction</b>			
15	Timeliness of Treasury Response to Enhancement Requests		
16	Frequency of Contact Initiated by Treasury		
17	Level of Customer Service Provided by Treasury		
18	Contingency Planning by Treasury		

19. If any item above was rated "Unsatisfied" or lower, please list and explain how satisfaction could be improved:

20. What specific improvements, if any, do you recommend to TAAPS that would enhance your auction experience?

21. Do you have any suggestions for improving the process in which Treasury securities are announced, auctioned, and/or settled?

22. Considering your operations in the future, can you give examples of TAAPS innovations which could enhance your auction participation capability?

23. Are there any additional/specific customer products or services that could be provided that are not currently offered?

24. Do you have any ideas or suggestions that we could employ to improve our customer relationships?

25. Do you have any ideas or suggestions that may improve upon risk mitigation and contingency readiness?