**Go Direct FICorp Website Survey**

In an effort to continuously improve the Go Direct FICorp Website, we would like your feedback on how functional the site is to you. Your responses are anonymous.

What type of organization do you represent?

○ Financial Institution (bank, credit union)

○ Corporate Institution (all other)

How often do you use the Go Direct FICorp Website?

○ Daily

○ Weekly

○ Monthly or less

What type of Direct Deposit enrollments do you most often enter at one session/sitting?

○ Single/Individual enrollments (for one person)

○ Multiple enrollments (for different people)

○ Both Single and Multiple enrollments

On average how many enrollments do you process during a session/sitting?

○ 1

○ 2 to 5

○ 6 to 10

○ 10 to 20

○ Greater than 20

While entering enrollment data, what percentage of the time is the check recipient/customer available in person to provide enrollment information to you?

○ Always (100%)

○ Often (75%)

○ Sometime (50%)

○ Rarely (25%)

○ Never (0% - entering from paper enrollment form or other documentation)

When entering an enrollment, what percentage of time do you have a copy of the recipient's benefit check available?

○ Always (100%)

○ Often (75%)

○ Sometimes (50%)

○ Rarely (25%)

○ Never (0%)

Would you prefer to no longer provide a username/password to access the FICorp website?

○ Yes (this change would save time)

○ No

○ Indifferent (does not matter to me)

Do you ever use the Go Direct public website (www.godirect.gov) as an alternative to the FICorp website for single/individual enrollments?

○ Yes

○ No

Would you be interested in bulk/batch enrollment processing if it were available?

○ Yes

○ No

○ Indifferent (does not matter to me)

Please list anything you like to change about the current Go Direct FICorp Website.
*2500 character maximum*

Submit