CSEPP Public Affairs IPT Questionnaire

OMB Control Number: 1660-0057

Expiration Date: 06/30/2011

DESERET SITE SURVEY

General Introduction...

Hello, this is (FIRST AND LAST NAME) of CR Dynamics working with the Federal Emergency Management Agency on behalf of your local emergency preparedness providers. We are not selling anything. We are conducting a survey among people living near the Deseret (Děz-er-ět) Chemical Depot. This survey has been approved by the Office of Management and Budget (OMB) under FEMA Information Collection 1660-0057 and has an estimated response time of 10 to 15 minutes. Your participation is strictly voluntary and FEMA is not maintaining any personally identifiable information about you for this survey. Do you have a few minutes to answer a few questions?

IF YES: Are you 18 years of age or older?

IF YES: Start Survey. IF NOT: Is there someone else I can talk to who is 18 years of age or older? IF UNAVAILABLE SCHEDULE CALLBACK AND TERMINATE.

SCREENER QUESTIONS

- S1. What county do you live in? (VERIFY NAME OF COUNTY PROVIDED BY FIPS CODE)
 - 1. Tooele County
 - 2. Utah County
 - 3. None of the above counties TERMINATE CALL
- S2. What city do you live in or closest to? (SINGLE RESPONSE)

IF RESPONSE IS NOT ON THE LIST, READ THE LIST

Tooele County

- 1. Erda
- 2. Grantsville
- 3. Faust
- 4. Lake Point
- 5. Lofgreen
- 6. Ophir
- 7. Pine Canyon
- 8. Rush Valley (including Clover and ST. John)
- 9. Stansbury Park
- 10. Stockton

- 11. Tooele
- 12. Vernon
- 13. Dugway.....Outside EPZ terminate call
- 14. TerraOutside EPZ terminate call
- 15. Wendover...Outside EPZ terminate call

Utah County

- 16. Cedar Fort
- 17. Eagle Mountain
- 18. Fairfield
- 19. Lehi.....Outside EPZ terminate call

MAIN SURVEY

- 1. Are you aware of the chemical agents at the Deseret (Děz-er-ět) Chemical Depot?
 - 1. Yes
 - 2. No
- 2. For many years the Army has been disposing of chemical agents at the Deseret Chemical Depot. Do you feel that the risk to the public has stayed the same, has been reduced, or has increased?
 - 1. Stayed the same
 - 2. Reduced
 - 3. Increased
- 3. Do you feel the destruction of chemical agents at the Deseret Chemical Depot poses a significant risk to you?
 - 1. Yes
 - 2. No
 - 3. Other (PLEASE SPECIFY)
- 4. Do you live in an Immediate Response Zone (IRZ) or a Protective Action Zone (PAZ) around Deseret Chemical Depot?

IF RESPONDENT ANSWERS "DON'T KNOW" THEN CLARIFY: When you say "don't know" is it because you are not familiar with the terms Immediate Response Zone and Protective Action Zone, or because you "don't know" which zone you live in?

- 1. IRZ
- 2. PAZ
- 8. Don't know: Not familiar with terms Immediate Response Zone and Protective Action Zone
- 9. Don't know which zone I live in.

- 5. How would you know if there were a chemical emergency at the Deseret Chemical Depot? (DON'T READ, ACCEPT MULTIPLE RESPONSES, CATEGORIZE RESPONSE AS FOLLOWS)
 - 1. AM/FM radio
 - 2. Emergency Alert System (EAS)
 - 3. Family/Friend
 - 4. Highway Message Board/Readerboard
 - 5. Siren/Loudspeaker
 - 6. Television
 - 7. Tone alert radio (TAR)

- 97 Other (PLEASE SPECIFY)
- 99. Don't know
- 6. What is the first action you would take if alerted of a chemical emergency? (DON'T READ, CATEGORIZE RESPONSES AS FOLLOWS, ACCEPT MULTIPLE RESPONSES)
 - 1. Shelter in place
 - 2. Evacuate
 - 3. Turn on/Watch television
 - 4. Turn on/Listen to AM/FM radio
 - 5. Listen to tone alert radio
 - 6. Follow instructions given on TV, radio, or tone alert radio
 - 7. Await instructions to shelter in place or evacuate from local government officials
 - 8. Call 911
 - 9. Contact family/friends
 - 10. Go to work (Depot, hospital, fire dept, police)

- 97. Other (PLEASE SPECIFY)
- 99. Don't know
- 6b. What other actions would you take if alerted of a chemical emergency? (DON'T READ, CATEGORIZE RESPONSES AS FOLLOWS, ACCEPT MULTIPLE RESPONSES, KEEP PROMPTING UNTIL ANSWERED COMPLETELY)
 - 1. Shelter in place
 - 2. Evacuate
 - 3. Turn on/Watch television
 - 4. Turn on/Listen to AM/FM radio
 - 5. Listen to tone alert radio
 - 6. Follow instructions given on TV, radio, or tone alert radio
 - 7. Await instructions to shelter in place or evacuate from local government officials
 - 8. Call 911
 - 9. Contact family/friends

- 10. Go to work (Depot, hospital, fire dept, police)
- 11. No other actions

- 97. Other (PLEASE SPECIFY)
- 99. Don't know
- 7. If you were instructed to shelter-in-place, what actions would you take? (DON'T READ, CATEGORIZE RESPONSES AS FOLLOWS, ACCEPT MULTIPLE RESPONSES, KEEP PROMPTING UNTIL ANSWERED COMPLETELY)

IF RESPONDENT ANSWERS "DON'T KNOW" THEN CLARIFY: When you say "don't know" is it because you are not familiar with the term shelter-in-place, or because you "don't know" what actions you would take to shelter in place?

WAIT AND ASK: Are there any other actions you would take to shelter-in-place?

- 1. Close doors and windows
- 2. Close heating/air conditioning vents
- 3. Contact family
- 4. Emergency plan/Family emergency plan
- 5. Evacuate
- 6. Find/Gather family
- 7. Get food/water supply
- 8. Go inside/Stay inside
- 9. Go into shelter room of your home/workplace
- 10. Get supplies (clothes/cell phone/book/candles/games/medicine/flashlight,ect)
- 11. Go to work (Depot, hospital, fire dept, police)
- 12. Hysterical/Panic/Die
- 13. Kneel/Pray
- 14. Listen to radio/TV for further instructions
- 15. Locate/collect pets
- 16. Lock doors and windows
- 17. Seal doors and windows of shelter room
- 18. Take radio/TV into shelter room
- 19. Turn off heating/air conditioning systems
- 20. Use emergency kit
- 21. Use shelter-in-place kit

- 97. Other (PLEASE SPECIFY)
- 98. Nothing
- 998. Don't know: Not familiar with term shelter in place
- 999. Don't know what actions I would take to shelter in place

- 8. How would you know when it would be safe to stop sheltering-in-place? (DON'T READ, CATEGORIZE RESPONSES AS FOLLOWS, ACCEPT MULTIPLE RESPONSES)
 - 1. AM/FM radio
 - 2. Chemical Stockpile Emergency Preparedness Program (CSEPP) Office
 - 3. Emergency Alert System (EAS)
 - 4. Family/Relative
 - 5. Fire department
 - 6. Friend/Neighbor
 - 7. Local emergency management agency (EMA)
 - 8. Police
 - 9. Sheriff's department
 - 10. Television
 - 11. Tone alert radio (TAR)
 - 12. Work

- 97 Other (PLEASE SPECIFY)
- 99. Don't know
- 9. Would you evacuate if you were instructed to do so?
 - 1. Yes GO TO 10
 - 2. No GO TO 9b
- 9b. Why wouldn't you evacuate? (RECORD VERBATIM RESPONSE)

99. Don't know

10. If a chemical accident occurred at the Deseret Chemical Depot, where would you get instructions on how to protect yourself and your family when you hear the warning signals? (DON'T READ, CATEGORIZE RESPONSES AS FOLLOWS, ACCEPT MULTIPLE RESPONSES, KEEP PROMPTING UNTIL ANSWERED COMPLETELY)

WAIT AND ASK: Anywhere else?

- 1. AM/FM radio
- 2. Army Depot
- 3. Calendar
- 4. Emergency Alert System (EAS)
- 5. Family/Friends
- 6. Fire department
- 7. Highway Message Boards
- 8. Local emergency management agency (EMA)
- 9. Package/kit on preparedness
- 10. Pamphlet
- 11. Police, local or state
- 12. Siren/Loudspeaker
- 13. Television
- 14. Tone alert radio (TAR)
- 15. Video

- 97. Other (PLEASE SPECIFY)
- 98. None
- 99. Don't know

11. What do you currently do when you hear the sirens go off? (DON'T READ, CATEGORIZE RESPONSES AS FOLLOWS, ACCEPT MULTIPLE RESPONSES)

IF RESPONDENT SAYS "Check if it is the Wednesday test/drill" THEN CLARIFY: "How would you check to see if it is a test/drill?"

- 1. Listen to siren announcement
- 2. Can't hear the sirens
- 3. Sirens are too far away
- 4. Don't pay attention / Ignore sirens / Don't listen
- 5. Assume it is the Wednesday test/drill
- 6. Assume it is a fire fighter alert
- 7. Put gas mask on
- 8. Check local news/ radio/ scanner for more information
- 9. Check the calendar to see if it is a Wednesday test/drill

- 97. Other (PLEASE SPECIFY)
- 98. Nothing
- 99. Don't know
- 12. In the event of a chemical emergency at the Depot, sirens will alert residents that an accident has occurred. Sirens make a different sound when they are used by some of the local fire departments to summon volunteer firefighters to duty. Do you know the difference between the two siren sounds?
 - 1. Yes
 - 2. No
- 13. Please answer yes or no to the following questions:
 - 1. Are you familiar with the names of the major roads and highways in your area?
 - 2. In the event of an emergency, do you have a family meeting place?
 - 3. Do you have an out-of-state telephone contact?
 - 4. Do you have a shelter-in-place kit with duct tape, plastic, and instructions?
 - 5. Do you have a disaster supply kit or a 72-hour kit (emergency supplies such as: food, water, first aid kit, flashlight, battery-operated radio, etc.)?
 - 6. Is the gas tank of your car at least $\frac{1}{2}$ full at all times?
 - 7. Do you have a fire extinguisher? IF YES: Go to q13_7a, IF NO: Go to question q14.
 - 7a. Do you know how to use your fire extinguisher?
- 14. Do you have a Tone Alert Radio (also called TAR or weather alert radio)?
 - 1. Yes GO TO 15
 - 2. No GO TO 14b and then SKIP 15

14b. Why don't you have a Tone Alert Radio? (RECORD VERBATIM RESPONSE)

IF RESPONDENT SAYS "THEY" OR "THEM" CLARIFY: "Who do you mean by they/them?"

- 15. Is your Tone Alert Radio plugged in? (DON'T READ, CATEGORIZE RESPONSE AS FOLLOWS)
 - 1. Yes
 - 2. No
 - 7. Other (PLEASE SPECIFY)
 - 9. Don't know
- 16. How confident are you that you know how to shelter-in-place in the event of a chemical emergency?

IF THE RESPONDENT SAYS "DON'T KNOW" SAY: "Please choose the one that most closely reflects your opinion." (READ 1-4)

- 1. Very confident
- 2. Somewhat confident
- 3. Not very confident
- 4. Not confident at all
- 17. Do you have children in a local school in grades K-12?

1.	Yes	GO TO 18
2.	No	GO TO 22
3.	NA/Refused	GO TO 22

- 18. Are you familiar with the emergency plan at your child(ren)'s school?
 - 1. Yes
 - 2. No

19. How confident are you that your child/children would be safe in the care of their school(s) in the event of a chemical emergency at the Deseret Chemical Depot?

IF THE RESPONDENT SAYS "DON'T KNOW" SAY: "Please choose the one that most closely reflects your opinion." (READ 1-4)

- 1. Very confident
- 2. Somewhat confident
- 3. Not very confident
- 4. Not confident at all
- 20. In the event of a chemical emergency at the Deseret Chemical Depot, are you likely or unlikely to go to the school to get your child/children?

WAIT AND ASK: Is that very likely/unlikely or somewhat likely/unlikely?

IF THE RESPONDENT SAYS "DON'T KNOW" SAY: "Please choose the one that most closely reflects your opinion." (READ 1-4)

1.	Very likely	GO TO 20b
2.	Somewhat likely	GO TO 20b
3.	Somewhat unlikely	GO TO 21b
4.	Very unlikely	GO TO 21b

- 20b. Would you pick up your children immediately or when notified that it is safe to do so?
 - 1. Immediately GO TO 21 and SKIP 21b
 - 2. When notified it is safe GO TO 21 and SKIP 21b
- 21. Why do you say that? (DON'T READ, CATEGORIZE RESPONSES AS FOLLOWS, ACCEPT MULTIPLE RESPONSES)

IF RESPONDENT SAYS "THEY" OR "THEM" CLARIFY: "Who do you mean by they/them?"

Likely to pick up child(ren)

- 1. Child(ren) are safer with me
- 2. Don't trust the school
- 3. I want my child(ren) with me so we can leave the area
- 4. I want my child(ren) with me (general)
- 5. Make sure my child(ren) are safe
- 6. Protect my child(ren)
- 7. School is not prepared

- 97. Other (PLEASE SPECIFY)
- 99. Don't know/Refused

21b. Why do you say you are unlikely to get your child/children from school? (DON'T READ, CATEGORIZE RESPONSES AS FOLLOWS, ACCEPT MULTIPLE RESPONSES)

IF RESPONDENT SAYS "THEY" OR "THEM" CLARIFY: "Who do you mean by they/them?"

Unlikely to pick up child(ren)

- 1. My child(ren) is/are safer at the school
- 2. My child(ren) would be evacuated/bused elsewhere
- 3. Not able to get child(ren) even if I tried
- 4. School is too far away
- 5. Told not to try to get them
- 6. Trust the school

97. Other (PLEASE SPECIFY)

99. Don't know/Refused

ALL RESIDENTS

- 22. How would you prefer to receive emergency preparedness information? (ACCEPT MULTIPLE RESPONSES, READ 1-7, 7-1)
 - 1. AM/FM radio
 - 2. Calendar
 - 3. Direct mail
 - 4. Fairs
 - 5. Internet
 - 6. Newspaper
 - 7. Public presentations
 - 8. (DON'T READ) Other (PLEASE SPECIFY)

- 23. When was the last time you heard, saw, or read any information about how to prepare for a chemical emergency?
 - 1. Within the last week
 - 2. Within the last month
 - 3. Within the last year
 - 4. More than a year
 - 5. (DON'T READ) Never GO TO 26
 - 6. (DON'T READ) Don't recall receiving CSEPP information GO TO 26
 - 7. (DON'T READ) Have received CSEPP information but don't recall when it was received GO TO 24
- 24. How have you received information about how to prepare for a chemical emergency? (DON'T READ, CATEGORIZE RESPONSES AS FOLLOWS, ACCEPT MULTIPLE RESPONSES, KEEP PROMPTING UNTIL ANSWERED COMPLETELY)

WAIT AND ASK: Anything else?

- 1. AM/FM radio
- 2. Calendar
- 3. Community event/Fair/Booth
- 4. Highway Message Board/Readerboard
- 5. Informational package/kit
- 6. Informational pamphlet/flyer
- 7. Internet
- 8. Magazine
- 9. Mail
- 10. Newspaper
- 11. Siren/Loudspeaker drills/testing
- 12. Speaker/Speech
- 13. Television
- 14. Tone alert radio
- 15. Video
- 16. Word-of-mouth
- 17. Work/Training

- 97 Other (PLEASE SPECIFY)
- 99. Don't know

25. What do you remember from what you heard, saw, or read? (DON'T READ, CATEGORIZE RESPONSES AS FOLLOWS, ACCEPT MULTIPLE RESPONSES, KEEP PROMPTING UNTIL ANSWERED COMPLETELY)

WAIT AND ASK: Anything else?

- 1. Calendar
- 2. Chemical agents/gases
- 3. Children will be safe in school
- 4. Didn't listen or read/Didn't pay attention
- 5. Don't go to school to pick up child(ren)
- 6. Drills/Tests
- 7. Evacuation plan
- 8. Evacuation directions
- 9. Evacuation route
- 10. Evacuation zones
- 11. Follow instructions
- 12. Food/Water storage
- 13. Listen to Tone Alert Radio(TAR)/ Siren
- 14. Pamphlet
- 15. School's plan for an emergency
- 16. Shelter in place
- 17. Shelter-in-place kit
- 18. Shelter/Reception center
- 19. Sirens make different sounds/tones
- 20. Wait for instructions

- 97. Other (PLEASE SPECIFY)
- 98. Nothing
- 998. Don't remember
- 999. Don't know
- 26. Have you read the emergency preparedness information in the annual Tooele County emergency preparedness calendar?

IF RESPONDENT ANSWERS "NO" THEN CLARIFY: "Have you received a Tooele County emergency preparedness calendar?"

- 1. Yes GO TO 27
- 2. No, received a calendar but did not read it GO TO 28
- 3. No, have not received a calendar GO TO 28

- 27. Do you feel the information in the calendar has helped you to become more prepared for a possible chemical emergency?
 - 1. Yes
 - 2. No
- 28. How confident are you that the public will be notified quickly in case of a chemical emergency at the Deseret Chemical Depot?

IF THE RESPONDENT SAYS "DON'T KNOW" SAY: "Please choose the one that most closely reflects your opinion." (READ 1-4)

- 1. Very confident
- 2. Somewhat confident
- 3. Not very confident
- 4. Not confident at all
- 29. Why do you say that you are confident/not confident? (DON'T READ, CATEGORIZE RESPONSES AS FOLLOWS, ACCEPT MULTIPLE RESPONSES)

IF RESPONDENT SAYS "THEY" OR "THEM" CLARIFY: "Who do you mean by they/them?"

Confident

- 1. Alert system is good
- 2. Always been told when something happens
- 3. Depot does a lot of drills/tests
- 4. Depot is prepared
- 5. Depot has kept the public informed
- 6. Depot would try to contain the accident before alerting the public
- 7. Depot would take a chemical release seriously
- 8. I trust the Depot
- 9. I trust the local government officials
- 10. I work/worked at the Depot
- 11. Local media would let us know
- 12. Local government officials would try to contain the accident before alerting the public
- 13. Someone I know works/worked at the Depot

Not confident

- 14. Alert system does not work
- 15. Depot is not prepared
- 16. Depot would try to cover up a chemical release
- 17. Cannot hear/understand the sirens
- 18. Community is not very well informed
- 19. I do not trust the Depot
- 20. I don't trust the local government officials

- 21. Not enough time to alert everyone
- 22. Local government officials are not prepared
- 23. Local government officials would try to cover up a chemical release
- 24. There have been incidents before and we were not told

- 97. Other (PLEASE SPECIFY)
- 99. Don't know
- 30. Please tell me if you agree or disagree with the following statement: "I am able to protect myself and my family in the event of a chemical emergency."

WAIT AND ASK: Is that strongly agree/disagree or somewhat agree/disagree?

IF THE RESPONDENT SAYS "DON'T KNOW" SAY: "Please choose the one that most closely reflects your opinion." (READ 1-4)

- 1. Agree strongly
- 2. Agree somewhat
- 3. Disagree somewhat
- 4. Disagree strongly

To conclude, I have a few questions for statistical purposes.

- 31. What is your approximate age, please? (READ 1-7)
 - 1. 18-29
 - 2. 30-34
 - 3. 35-44
 - 4. 45-54
 - 5. 55-59
 - 6. 60-64
 - 7. 65+
 - 9. (DON'T READ) Refused
- 32. Gender (BY OBSERVATION)
 - 1. Male
 - 2. Female
- 33. Are you of Hispanic or Latino origin?
 - 1. Yes GO TO 34
 - 2. No
 - 9. Don't know/Refused
- 33b. What is your race? Please select one or more. Are you.... (READ 1-5 of LIST ONLY; ACCEPT MULTIPLE RESPONSES)

	1. 2.	White Black or African American		
	2. 3.	Asian		
	4.	Native Hawaiian or other Pacific Islander		
	5.	American Indian or Alaska Native		
	6. 99.	(Other (PLEASE SPECIFY)) DON'T READ		
34.	. How long have you lived in the vicinity of the Deseret Chemical Depot? (REA			
	1.	Less than one year		
	2.	1-5 years		
	3.	6-10 years		
	4.	11-15 years		
	5. 6.	16-20 years More than 20 years		
	0. 9.	(DON'T READ) Don't know/refused		
		(=====)================================		
35.	Do you have access to the Internet?			
	1. 2.	Yes Give Internet address at the end of the survey No Don't give Internet address at the end of the survey		
36.	Are you or any member of your household a member of the local emergency management or first responder community (fire, police, etc.)?			
	1.	Yes		
	2. N			
37.	Are you or any member of your household employed by Deseret Chemical Depot contractor of the Depot?			
	1. 2. 3.	Yes, Deseret Chemical Depot Yes, Contractor of Deseret Chemical Depot No		
38.	Zip code (recorded by CATI)			
Thanks for your timewe really appreciate it.				
Thoules again!				
Thanks again!				