

AmeriCorps Member Exit Survey Non-Response Bias Questionnaire

The Corporation for National and Community Service is the federal agency that administers the AmeriCorps and other service programs to improve the lives of our citizens. Our records indicate that you recently completed your AmeriCorps service. We are currently conducting a survey of AmeriCorps alumni examining a variety of topics related to their experience as an AmeriCorps member. Our goal is to use the feedback provided to improve the quality of AmeriCorps programs and policies.

This survey has 14 questions and will take approximately 5 minutes to complete. Please use the survey navigation buttons below (*Next* and *Previous*) to move through the survey and do NOT use your browser's forward and back buttons.

Please read the following short questions and indicate the answer that reflects your AmeriCorps experience.

1. People join AmeriCorps for a variety of reasons. Which of the following motivated you to join?

Please rate the importance of each factor on a scale of 1 to 5, with 5 being very important and 1 being not at all important.

	5	4	3	2	1
To gain skills that would be useful in school, work, or a career	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
To help in solving a community need or challenge	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
To do something concurrent with your academic studies	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

2. Overall, how would you rate the quality of the guidance and support you received from your program/project sponsor? This could include supervision, team meetings, member activities, etc.

- Excellent
- Good
- Fair
- Poor

3. During your AmeriCorps service, how often did you plan or lead a meeting or activity?

- Never
- Rarely
- Sometimes
- Very Often
- Always / Almost Always

4. Thinking of your overall AmeriCorps experience, how satisfied were you with the following: (On a scale of 1 to 5, where 5 is very satisfied and 1 is very dissatisfied)

	5	4	3	2	1
Learning new skills?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The quality of the training, workshops, or educational programs?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

5. All things considered, how satisfied are you with your overall AmeriCorps service?

Please answer on a scale where 5 means extremely satisfied and 1 means extremely dissatisfied.

5	4	3	2	1
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

6. How much will your AmeriCorps experience affect your future participation in community service/civic engagement?

- Will make me much less likely to participate
- Will make me somewhat less likely to participate
- Will have no effect on my future participation
- Will make me somewhat more likely to participate
- Will make me much more likely to participate

7. Thinking about your AmeriCorps experience, please indicate how much you agree with the following statements:

(On a scale of 1 to 5, where 5 is strongly agree and 1 is strongly disagree)

	5	4	3	2	1
I felt I made a contribution to the community	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I re-examined my beliefs and attitudes about myself	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I did things I never thought I could do	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I figured out what my next steps are in terms of school and/or career goals.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

8. How likely is it that you will benefit as a result of your AmeriCorps service in your future educational, professional, or civic endeavors?

(on a scale of 1 to 5, where 5 is very likely and 1 is not that likely)

5	4	3	2	1
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

9. To what extent would you say that your AmeriCorps service was a defining personal or professional experience? (on a scale of 1 to 5, where 5 is a great deal and 1 is not at all).

A defining experience is one that resulted in a change or shift in your beliefs, aspirations, and/or professional goals or one that confirmed your beliefs, aspirations, and/or professional goals.

5	4	3	2	1
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

10. If a good friend told you he or she was interested in joining AmeriCorps would you?

- Advise against
- Have second thoughts about recommending it
- Recommend it

11. Thinking about your future, how much do you think AmeriCorps experience will help with improving your chances of finding a job?

(on a scale of 1 to 5, where 5 is a great deal and 1 is not at all)

5	4	3	2	1
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**12. When will you most likely use your AmeriCorps education award?
Please select the best option that describes your future plans**

- I have already used my education award
- Within the next six months
- Within the next 12 months
- Within the next 2 years
- More than 2 years from now
- I plan on transferring my education award to a family member
- I do not qualify to receive an education award
- I do not have any plans to use my education award

13. Since you completed your AmeriCorps service, have you logged onto the AmeriCorps member portal?

- Yes
- No
- I don't know

14. Please rate how much you agree or disagree with the following statements:

	Strongly agree	Somewhat agree	Neither agree or disagree	Somewhat disagree	Strongly disagree
I am interested in improving the AmeriCorps experience.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I plan to stay in touch with people I met during my AmeriCorps experience.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Thank you for participating in our survey! Please click the close button below to exit the survey. You will be redirected to the Corporation for National and Community Service's website.