

OnGuardOnline Card Sort Screen-by-Screen



#1) WELCOME

Thanks for be willing to participate in our usability feedback survey! We greatly appreciate your participation and we thank you in advance for your time.

Your responses will **help us organize the content of our online safety website.** Find out how on the next page...



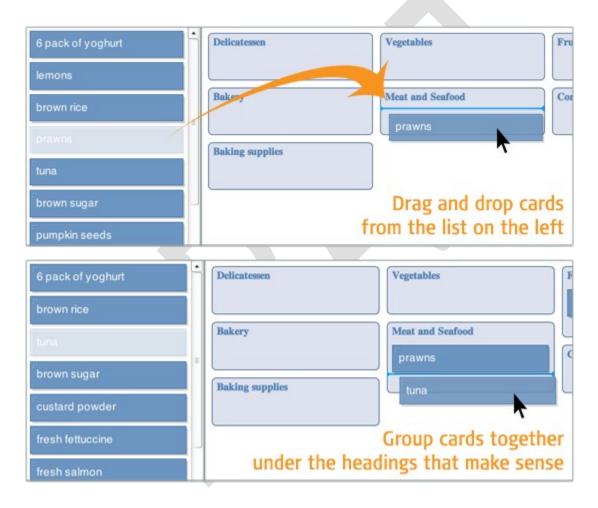
#2) INSTRUCTIONS

Your task is to organize a list of items into groups that make sense to you.

On the next screen you'll see the list of items. Grouping them is easy (and maybe a bit of fun):

- 1. Click on an item from the list on the left
- 2. Drag it into the category it most closely matches
- 3. Repeat for all of the items

This is what it will look like:



Remember, there are no wrong answers because we aren't testing you. We're just learning from you so we can make our website better and easier to use.

Easy enough? Time to get started!

#3) CARD SORT

Categories:

Avoid Scams
Secure Your Computer
Protect Kids Online
Be Smart Online

Cards:

Common Online Scams

Phishing

Online Dating Scams

Identity Theft

Money Transfer Scams

Tax-Related Identity Theft

Computer Security

Disposing of Old Computers

Malware

Kids and Socializing Online

Securing Your Wireless Network

Tips for Using Public Wi-Fi Networks

Laptop Security

P2P File-Sharing Risks

Kids and Computer Security

Understanding Mobile Apps

Online Auctions

Shopping Online

Investing Online

Shopping for High-Speed Internet Service

Buying Health Products and Services Online

Internet Phone Service (VoIP)

Kids and Mobile Phones

Researching Products Online

Cyberbullying

Parental Controls

Kids and Virtual Worlds

Kids Privacy

Laptop Security Bookmark

Online Penny Auctions

#4) ALMOST FINISHED

Were there any items that you had trouble sorting because you weren't sure what they were? If so, which ones?

(open text field)

#5) THANKS

All done, awesome! Thanks again for your participation. Your feedback is incredibly helpful.

You may now close this window or navigate to another web page.