USDA

USDA USDA RURAL DEVELOPMENT

OMB No. 0503-0021

Dear Homeowner:

This is a follow up to our recent letter in which we had enclosed a LOAN SERVICING SATISFACTION SURVEY for you to complete. *If you have already completed the survey and returned it, we thank you.*

If you have not yet returned the survey, please take a few minutes to complete it. Your opinion is very important. We appreciate your returning the completed survey <u>WITHIN THE NEXT</u> <u>THREE DAYS</u>. Please use the postage paid envelope that was included with the survey to return your questionnaire to the independent market research firm of XXXXXXXXX.

Thank you for your help.

Deputy Administrator Centralized Servicing Center USDA Rural Development 4300 Goodfellow Blvd., Bldg 105E St. Louis, MO 63120-1703 PRESORTED FIRST-CLASS MAIL U.S. POSTAGE PAID ST. LOUIS MO PERMIT NO. 2540