

Additional Phone Scripts

Telephone Script for Second Call

Hello, my name is [*interviewer's name*]. I'm calling from the National Marine Fisheries Service. May I please speak with [NAME OF PLANT MANAGER]?

[*When plant manager answers the phone*]

Good evening (afternoon/morning). My name is [*interviewer's name*]. I'm calling from NOAA's Alaska Fisheries Science Center, part of the National Marine Fisheries Service. I spoke to you a few days ago about a phone survey we are conducting to collect social information about shore-based fish processing plants in Alaska. Are you still available to take part in the phone survey at this time?

Telephone Script for 3rd Call to Complete Remainder of Questions

Hello, my name is [*interviewer's name*]. I'm calling from the National Marine Fisheries Service. May I please speak with [NAME OF PLANT MANAGER]?

[*When plant manager answers the phone*]

Good evening (afternoon/morning). My name is [*interviewer's name*]. I'm calling from NOAA's Alaska Fisheries Science Center, part of the National Marine Fisheries Service. I spoke to you a few days ago about a phone survey we are conducting to collect social information about shore-based fish processing plants in Alaska and we conducted the first portion of the survey at that time. You were going to consult your records in order to be able to answer the questions about the range of the number of workers employed by your plant by month, the range in the number of workers that stay in company-provided accommodations by month, and the range in the number of workers that received meals provided from a company galley by month. Are you still available to answer the remaining questions at this time?

Telephone Script for Follow-up Call

Hello, my name is [*interviewer's name*]. I'm calling from the National Marine Fisheries Service. May I please speak with [NAME OF PLANT MANAGER]?

[*When plant manager answers the phone*]

Good evening (afternoon/morning). My name is [*interviewer's name*]. I'm calling from NOAA's Alaska Fisheries Science Center, part of the National Marine Fisheries Service. You took part earlier in a phone survey we are conducting to collect social information about shore-based fish processing plants in Alaska. I have a few follow-up questions from our conversation.

[Continue with follow-up questions]

Telephone Script for Recruitment Call for Site-Visit Communities

Hello, my name is *[interviewer's name]*. I'm calling from the National Marine Fisheries Service. May I please speak with the plant manager?

[If plant manager is not available]

Is there a better time that I can call back to reach him or her?

[When plant manager answers the phone]

Good evening (afternoon/morning). My name is *[interviewer's name]*. I'm calling from NOAA's Alaska Fisheries Science Center, part of the National Marine Fisheries Service. We are conducting a survey to collect social information about shore-based fish processing plants in Alaska. We are conducting the survey in person in *[COMMUNITY NAME]*.

All shore-based fish processing plants in the State of Alaska are being contacted to take part in this voluntary survey.

The information we collect in this survey will be compiled into processor profiles, which are short narrative descriptions of each shore-based fish processing plant. The profile we draft for your plant, *[PLANT NAME]* will be included in the profile for the community of *[COMMUNITY NAME]*. These community profiles are important sources of information for fisheries managers and are designed to provide background information on communities involved in fishing.

Your participation is voluntary and the description of your plant produced from this information will be available to you for your review prior to publication. This survey should take approximately 30 minutes. For your information the OMB control number for this survey is _____ and the expiration date for OMB approval is _____. I am planning on visiting your community during the week of *[WEEK OF VISIT]*. Would you be able and willing to take part in this survey during the week of *[WEEK OF VISIT]*?

[If proposed week of visit does not work]

Is there a better time to come and conduct the survey in person?

[If plant manager is not willing to take part in the survey in person]

Would you be willing to take part in the survey over the phone at this time?

Yes → continue to Q1 of survey

No → Is there another person at your facility that might be willing and able to take the survey? (If not, or if second person takes the call and refuses to participate, "Thank you for your time".)

