

National Quality Strategy Stakeholder Survey of Awareness, Information Needs and Satisfaction

Purpose The National Quality Strategy seeks feedback from self-identified stakeholders (see respondent description below) on awareness and perceptions of the Strategy's aims, priorities and efforts to improve the quality of health and health care for all Americans.

Objectives To help guide ongoing outreach activities for different groups of stakeholders (Federal, state, and industry)

To assess awareness and perceived importance of NQS tenets (Aims, Priorities, Levers) among stakeholders

To document alignment or intentions to align with NQS aims and priorities among private-public organizations

-
1. Which of the following best describes your role in the health care community?
- Health Care Provider
 - Clinical Executive (e.g. Chief Medical Officer, Chief Quality Officer, Chief Nursing Officer)
 - Administrator (e.g. Chief Executive Officer, Chief Financial Officer)
 - Doctor
 - Nurse Practitioner
 - Nurse
 - Other (please specify) _____
 - Health Care Purchaser
 - Health Care Payer
 - Policy Maker
 - Government Contractor
 - Academic Researcher
 - Other [text box]

Public reporting burden for this collection of information is estimated to average 10 minutes per response, the estimated time required to complete the survey. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to: AHRQ Reports Clearance Officer Attention: PRA, Paperwork Reduction Project (0935-0179) AHRQ, 540 Gaither Road, Room #5036, Rockville, MD 20850.

2. What best describes your organization?

- Federal Government Agency
- State Government Agency
- Private Sector Business
- Non-Profit Organization
- Foundation
- Individual or Group Practice
- Hospital
- Clinic or Health Center: __Public __Private
- Health Plan / Insurance Company
- Academic Institution
- Other (please specify)

3. Please indicate how familiar you are with the following

| | *I have never seen or heard about this | I may have seen or heard about this | I have seen or heard about this | I have seen or heard about this often |
|---|---|--|--|--|
| Three National Quality Strategy Aims | | | | |
| Six National Quality Strategy Priorities | | | | |
| Nine National Quality Strategy Levers | | | | |
| National Healthcare Quality and Disparities Reports (NHQR/DR) | | | | |
| National HQDR <u>State</u> Healthcare Q and D Snapshots (State Snapshots) | | | | |

*Information about scale validation is forthcoming

4. Please indicate how helpful you have found the following NQS outreach activities and products.

| | Not at all helpful | Somewhat helpful | Very helpful | Don't know/ Unaware of this resource |
|--|--------------------|------------------|--------------|---|
| National Quality Strategy Stakeholder Toolkit | | | | |
| Priorities in Action | | | | |
| NQS webinars | | | | |
| NQS Annual Progress Report | | | | |
| Working for Quality website (www.ahrq.gov/workingforquality) | | | | |

5. Have you...?

| | No | Yes | Not Yet but I Intend to | Not Sure/Can't Remember | Unaware of this Resource |
|--|----|-----|-------------------------|-------------------------|--------------------------|
| Referred to or consulted the National Quality Strategy in the last 12 months as part of your job | | | | | |
| Visited the Working for Quality website (www.ahrq.gov/workingforquality) | | | | | |
| Focused on one or more of the six priorities to guide your health care improvement effort | | | | | |
| Used a "lever" within your organization to align with NQS | | | | | |

6. Please indicate which, if any, desired outcomes from National Quality Strategy implementation would be important for your work.

| | Not at all important | Not important | Somewhat important | Very important |
|--|----------------------|---------------|--------------------|----------------|
| Improved monitoring of population health | | | | |
| Increased support for prevention programs | | | | |
| Decreased burden for providers and payers | | | | |
| Improved health care outcomes for consumers | | | | |
| Reduced disparity in health care | | | | |
| Reduced confusion for providers and consumers | | | | |
| Increased alignment of public and private sectors in health care aims and priorities | | | | |
| Reduced health care costs | | | | |
| Increased focus on primary care | | | | |
| Improved quality of clinical data collection and harmonization efforts | | | | |
| Other: [text box] | | | | |

7. Which of the following activities or resources are of interest to your organization? (Please check all that apply)

- Webinars on [text box]
- Shared resources and best practices on how to develop and implement quality improvement strategies and plans
- Journal articles or editorials from leadership on implementing NQS aims and priorities
- Resources on measure alignment and harmonization.
- Other, please describe [text box]

8. Do you have any other comments on NQS resources and outreach activities? [text box]

###