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OSHA Occupational Safety and Health Administration

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2012 Heat Outreach Campaign Webpage Evaluation Customer Satisfaction Survey

11%

The Occupational Safety and Health Administration (OSHA) would like to complete an evaluation of its 2012 heat illness website. By completing this survey, you will be helping OSHA to gauge the usefulness of the heat illness website and to identify possible updates to the website.

Please follow the directions provided on this survey. If you need to leave the survey and finish later, SurveyMonkey automatically saves your answers after each page is completed.

Approximate time to complete survey: 15 min.

Paperwork Reduction Act 1995

Public reporting burden for this voluntary collection of information is estimated to take 15 minutes per response including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. An Agency may not conduct or sponsor, and persons are not required to respond to the collection of information unless it displays a valid OMB Control Number. Send comment regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to the Directorate of Technical Support and Management, Department of Labor, Room N-3655, 200 Constitution Ave., NW, Washington, DC; 20210.

OMB Approval# 1225-0088; Expires: 06-30-2014

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22%

1. How did you learn about OSHA's Campaign to Prevent Heat Illness in Outdoor Workers website? (Check all that apply.)

- OSHA's website
- Trade Press (Please provide the publication name below.)
- OSHA QuickTakes
- OSHA staff
- Department of Labor Twitter/Facebook
- OSHA heat outreach campaign billboard
- Other (Please explain below.)

Other:

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2. In which language did you view the website?

English

Spanish

3. What other languages should the website be available in to be useful for you or your workforce?

4. Was the website easy to use and navigate?

Yes

No

If No, please explain.

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2012 Heat Outreach Campaign Webpage Evaluation Customer Satisfaction Survey



5. Have you used any of the educational resources provided/suggested by OSHA on the website?

- Yes
- No

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6. If yes, which educational resource did you find most useful?

- Illustrated, low-literacy fact sheet for workers
- OSHA Heat Illness Prevention Lesson Plan
- Worksites poster for employers that illustrates heat illness
- Community posters that list heat prevention tips and provide OSHA contact information
- OSHA Heat Tool (app for smart phones)

7. Was the information in the educational resource clear and helpful?

- Yes
- No

If No, please explain.

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8. Did the educational resources provide information that was helpful for the type of work you do?

Yes

No

If No, please explain.

9. Did you or do you plan to use any of the educational resources during training?

Yes

No

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10. If yes, how much time was/will be spent on heat illness prevention training?

- Less than 15 minutes
- Less than 30 minutes
- Less than 60 minutes
- More than 60 minutes

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2012 Heat Outreach Campaign Webpage Evaluation Customer Satisfaction Survey



11. Did you visit the OSHA webpage *Using the Heat Index: A Guide for Employers*?

- Yes
- No

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2012 Heat Outreach Campaign Webpage Evaluation Customer Satisfaction Survey



12. If yes, which resource from *Using the Heat Index: A Guide for Employers*, if any, did you find most helpful?

- Using the Heat Index to Protect Workers
- Protective Measures to Take at Each Risk Level
- Planning Checklists
- Preparing for and Responding to Heat-Related Emergencies
- About Work/Rest Schedules
- Estimating Work Rates or Loads
- Acclimatizing Workers
- Monitoring Workers at Risk of Heat-Related Illness

13. Do you think you will visit OSHA's Campaign to Prevent Heat Illness in Outdoor Workers website again?

- Yes
- No

If No, please explain.

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14. What improvements could be made to the website? For example, are there any resources that you think OSHA should add to the website to help you?

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15. What type of work do you or your company do?

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Thank You



Thank you!

We appreciate and value your input regarding your experiences and thoughts regarding the OSHA 2012 heat illness website. Your input will be used to help OSHA better support your work.

Prev Done

