

***This is a survey preview. No data will be saved.***

## Welcome

Welcome to this study, and thank you for agreeing to participate! This activity should not take longer than 20 minutes to complete today.

This is not a test of your ability and there are no right or wrong answers.

Your responses will simply **help us to organize our website** and make it easier to use.

Find out how on the next page >>

**Email \***

**Continue**

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## ***Instructions***

### ***Here's how it works:***

You will be asked to find information on a topic. We want to know what path you would expect to take to get this information on our website.



You will be presented with a list of links. Click on links in the list until you see the link that you think should have the information we asked you to find.



When you find a link that should get you the information on the topic we asked about, you will click "I'd find it here."

If you have clicked through a few levels of links and do not believe that any of the choices would contain the information you are looking for, you can backtrack by clicking on a link above or the Home link and then trying a different path.



You will be presented with a list of links. Click on links in the list until you see the link that you think should have the information we asked you to find.



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**\*\*Please don't use the back button on your browser.\*\***

*That's it, let's get started!*

**Continue**

**Task 1 of 9**

You are interviewing for your first “real” job and want to know what to expect regarding health and retirement benefits.

**Start task**

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## **Task 1 of 9**

You are interviewing for your first “real” job and want to know what to expect regarding health and retirement benefits.

▼ **Home**

**Employee Benefits Security Administration-EBSA (Learn About Our Agency)**

**Consumers (Assisting Workers and Families)**

**Professionals (Guiding Benefits Specialists & Employers)**

**Researchers (Providing Data, Statistics, & Media Resources)**

**Health & Retirement Topics**

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### **Task 1 of 9**

You are interviewing for your first “real” job and want to know what to expect regarding health and retirement benefits.

- Home
- ▼ Consumers (Assisting Workers and Families)
  - Life Events
  - Audiences

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### Task 1 of 9

You are interviewing for your first "real" job and want to know what to expect regarding health and retirement benefits.

- Home
- Consumers (Assisting Workers and Families)
  - ▼ Life Events
    - Active Duty
    - Changing Jobs Mid-Career
    - Childbirth & Adoption
    - Death of a Family Member
    - Disaster Relief
    - First Job
    - Job Loss
    - Loss of Dependent Coverage
    - Marriage/Domestic Partnership
    - Preparing for Retirement

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## Task 1 of 9

You are interviewing for your first "real" job and want to know what to expect regarding health and retirement benefits.





**Task 2 of 9**

Imagine that you are in the process of a divorce and want to determine whether you have rights to your spouse's retirement benefits.

**Start task**

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## Task 2 of 9

Imagine that you are in the process of a divorce and want to determine whether you have rights to your spouse's retirement benefits.

▼ Home

Employee Benefits Security Administration-EBSA (Learn About Our Agency)

Consumers (Assisting Workers and Families)

Professionals (Guiding Benefits Specialists & Employers)

Researchers (Providing Data, Statistics, & Media Resources)

Health & Retirement Topics

## Task 2 of 9

Imagine that you are in the process of a divorce and want to determine whether you have rights to your spouse's retirement benefits.

Home

▼ Consumers (Assisting Workers and Families)

Life Events

Audiences

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## Task 2 of 9

Imagine that you are in the process of a divorce and want to determine whether you have rights to your spouse's retirement benefits.

- Home
- Consumers (Assisting Workers and Families)
  - ▼ Life Events
    - Active Duty
    - Changing Jobs Mid-Career
    - Childbirth & Adoption
    - Death of a Family Member
    - Disaster Relief
    - First Job
    - Job Loss
    - Loss of Dependent Coverage
    - Marriage/Domestic Partnership
    - Preparing for Retirement

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## Task 2 of 9

Imagine that you are in the process of a divorce and want to determine whether you have rights to your spouse's retirement benefits.

Home

Consumers (Assisting  
Workers and Families)

Life Events

Separation & Divorce

I'd find it here

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**Task 3 of 9**  
You have just been laid off and want to know if you're eligible for COBRA health insurance benefits.

**Start task**

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### Task 3 of 9

You have just been laid off and want to know if you're eligible for COBRA health insurance benefits.

▼ Home

Employee Benefits Security Administration-EBSA (Learn About Our Agency)

Consumers (Assisting Workers and Families)

Professionals (Guiding Benefits Specialists & Employers)

Researchers (Providing Data, Statistics, & Media Resources)

Health & Retirement Topics

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### Task 3 of 9

You have just been laid off and want to know if you're eligible for COBRA health insurance benefits.

- Home
- ▼ Consumers (Assisting Workers and Families)
  - Life Events
  - Audiences



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### Task 3 of 9

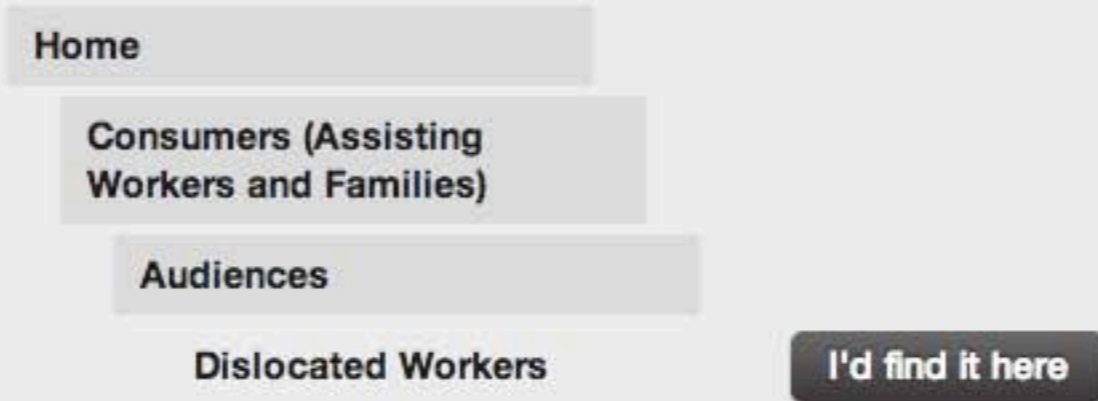
You have just been laid off and want to know if you're eligible for COBRA health insurance benefits.

- Home
- Consumers (Assisting Workers and Families)
  - ▼ Audiences
    - Beneficiaries
    - Dislocated Workers
    - First Time Job Seekers
    - Retiring Workers
    - Self-Employed
    - Women
    - Young Adults

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### Task 3 of 9

You have just been laid off and want to know if you're eligible for COBRA health insurance benefits.



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**Task 4 of 9**

You can't find the answer to your benefits question on this site and you want to contact someone who might be able to answer your question.

**Start task**

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### **Task 4 of 9**

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▼ **Home**

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**Consumers (Assisting Workers and Families)**

**Professionals (Guiding Benefits Specialists & Employers)**

**Researchers (Providing Data, Statistics, & Media Resources)**

**Health & Retirement Topics**

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### Task 4 of 9

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- Home
- Employee Benefits Security Administration-EBSA (Learn About Our Agency)
- About Us
- Our Activities

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### **Task 4 of 9**

You can't find the answer to your benefits question on this site and you want to contact someone who might be able to answer your question.

- Home
- Employee Benefits Security Administration-EBSA (Learn About Our Agency)
- ▼ About Us
  - Consumer Assistance
  - Find Your Regional Office
  - Mission Statement
  - Organization Chart
  - ERISA Advisory Council

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### **Task 4 of 9**

You can't find the answer to your benefits question on this site and you want to contact someone who might be able to answer your question.

Home

Employee Benefits Security  
Administration-EBSA (Learn  
About Our Agency)

About Us

Consumer Assistance

**I'd find it here**

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**Task 5 of 9**

Find out about the new health care laws that have been going into effect recently to figure out how they will affect you.

**Start task**



## Task 5 of 9

Find out about the new health care laws that have been going into effect recently to figure out how they will affect you.

▼ Home

Employee Benefits Security Administration-EBSA (Learn About Our Agency)

Consumers (Assisting Workers and Families)

Professionals (Guiding Benefits Specialists & Employers)

Researchers (Providing Data, Statistics, & Media Resources)

Health & Retirement Topics

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## Task 5 of 9

Find out about the new health care laws that have been going into effect recently to figure out how they will affect you.

Home

▼ Health & Retirement Topics

Laws

Health & Welfare

Retirement

Reporting & Filing

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### Task 5 of 9

Find out about the new health care laws that have been going into effect recently to figure out how they will affect you.

Home

Health & Retirement Topics

Health & Welfare

I'd find it here

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**Task 6 of 9**  
Learn how much you should be saving for retirement.

**Start task**

## Task 6 of 9

Learn how much you should be saving for retirement.

▼ Home

Employee Benefits Security Administration-EBSA (Learn About Our Agency)

Consumers (Assisting Workers and Families)

Professionals (Guiding Benefits Specialists & Employers)

Researchers (Providing Data, Statistics, & Media Resources)

Health & Retirement Topics

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## Task 6 of 9

Learn how much you should be saving for retirement.

Home

▼ Consumers (Assisting Workers and Families)

Life Events

Audiences

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## Task 6 of 9

Learn how much you should be saving for retirement.

- Home
- Consumers (Assisting Workers and Families)
  - ▼ Audiences
    - Beneficiaries
    - Dislocated Workers
    - First Time Job Seekers
    - Retiring Workers
    - Self-Employed
    - Women
    - Young Adults

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## Task 6 of 9

Learn how much you should be saving for retirement.

Home

Consumers (Assisting  
Workers and Families)

Audiences

Retiring Workers

I'd find it here



***This is a survey preview. No data will be saved.***

**Task 7 of 9**  
Find an overview of what the government agency called EBSA does.

**Start task**

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### Task 7 of 9

Find an overview of what the government agency called EBSA does.

▼ Home

Employee Benefits Security Administration-EBSA (Learn About Our Agency)

Consumers (Assisting Workers and Families)

Professionals (Guiding Benefits Specialists & Employers)

Researchers (Providing Data, Statistics, & Media Resources)

Health & Retirement Topics

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### Task 7 of 9

Find an overview of what the government agency called EBSA does.

- Home
- Employee Benefits Security Administration-EBSA (Learn About Our Agency)
- About Us
- Our Activities

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## Task 7 of 9

Find an overview of what the government agency called EBSA does.

- Home
- Employee Benefits Security Administration-EBSA (Learn About Our Agency)
- ▼ About Us
  - Consumer Assistance
  - Find Your Regional Office
  - Mission Statement
  - Organization Chart
  - ERISA Advisory Council

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## Task 7 of 9

Find an overview of what the government agency called EBSA does.

Home

Employee Benefits Security  
Administration-EBSA (Learn  
About Our Agency)

About Us

Mission Statement

I'd find it here

**Task 8 of 9**

Learn more about the laws associated with 401(k) retirement plans.

**Start task**

**This is a survey preview. No data will be saved.**

## Task 8 of 9

Learn more about the laws associated with 401(k) retirement plans.

▼ Home

Employee Benefits Security Administration-EBSA (Learn About Our Agency)

Consumers (Assisting Workers and Families)

Professionals (Guiding Benefits Specialists & Employers)

Researchers (Providing Data, Statistics, & Media Resources)

Health & Retirement Topics

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## Task 8 of 9

Learn more about the laws associated with 401(k) retirement plans.

Home

▼ Health & Retirement Topics

Laws

Health & Welfare

Retirement

Reporting & Filing



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## Task 8 of 9

Learn more about the laws associated with 401(k) retirement plans.

Home

Health & Retirement Topics

Retirement

I'd find it here

***This is a survey preview. No data will be saved.***

**Task 9 of 9**

Find a set of frequently asked questions (FAQ) about healthcare benefits.

**Start task**

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### **Task 9 of 9**

Find a set of frequently asked questions (FAQ) about healthcare benefits.

- ▼ Home
  - Employee Benefits Security Administration-EBSA (Learn About Our Agency)
  - Consumers (Assisting Workers and Families)
  - Professionals (Guiding Benefits Specialists & Employers)
  - Researchers (Providing Data, Statistics, & Media Resources)
  - Health & Retirement Topics

## Task 9 of 9

Find a set of frequently asked questions (FAQ) about healthcare benefits.

Home

Employee Benefits Security  
Administration-EBSA (Learn  
▼ About Our Agency)

About Us

Our Activities

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### Task 9 of 9

Find a set of frequently asked questions (FAQ) about healthcare benefits.

- Home
- Employee Benefits Security Administration-EBSA (Learn About Our Agency)
- ▼ Our Activities
  - Newsroom - What's New at EBSA
  - Programs and Initiatives
  - Public Disclosure
  - Regulatory Agenda & Related Events
  - Resource Center

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### Task 9 of 9

Find a set of frequently asked questions (FAQ) about healthcare benefits.

- Home
- Employee Benefits Security Administration-EBSA (Learn About Our Agency)
- Our Activities
  - Resource Center
    - Fact Sheets
    - FAQs
    - Publications
    - Reports
    - Research Papers & Bulletins
    - Seminars
    - Speeches & Testimony
    - Videos
    - Webcasts & Webinars

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### Task 9 of 9

Find a set of frequently asked questions (FAQ) about healthcare benefits.

Home

Employee Benefits Security Administration-EBSA (Learn About Our Agency)

Our Activities

Resource Center

FAQs

I'd find it here

***This is a survey preview. No data will be saved.***

## ***Just about finished***

***OPTIONAL: If you have any comments, you may enter them now.***

**Continue**



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## ***Thanks***

All done for today, awesome!

**You will be contacted in a few days to perform the second part of this study. You will need to complete both parts of this study in order to receive your study incentive.**

Thanks again for your participation. Your feedback is incredibly useful in helping to determine how our website should be organized.

You may now close this window or navigate to another web page.

