

***This is a survey preview. No data will be saved.***

## Welcome

Welcome to this study, and thank you for agreeing to participate! This activity should not take longer than 20 minutes to complete today.

This is not a test of your ability and there are no right or wrong answers.

Your responses will simply **help us to organize our website** and make it easier to use.

Find out how on the next page >>

**Email \***

**Continue**

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## Instructions

### Here's how it works:

You will be asked to find information on a topic. We want to know what path you would expect to take to get this information on our website.

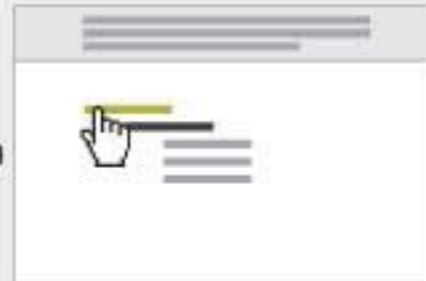


You will be presented with a list of links. Click on links in the list until you see the link that you think should have the information we asked you to find.



When you find a link that should get you the information on the topic we asked about, you will click "I'd find it here."

If you have clicked through a few levels of links and do not believe that any of the choices would contain the information you are looking for, you can backtrack by clicking on a link above or the Home link and then trying a different path.



**\*\*Please don't use the back button on your browser.\*\***

path you would expect to take to get this information on our website.



You will be presented with a list of links. Click on links in the list until you see the link that you think should have the information we asked you to find.

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*That's it, let's get started!*

**Continue**

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**Task 1 of 9**

Find out about the new health care laws that have been going into effect recently to figure out how they will affect you.

**Start task**

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### **Task 1 of 9**

Find out about the new health care laws that have been going into effect recently to figure out how they will affect you.

- ▼ Home
  - Employee Benefits Security Administratinon (EBSA)
  - Life Events
  - Audiences
  - Health & Retirement Topics
  - Laws and Regulations
  - Research

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### **Task 1 of 9**

Find out about the new health care laws that have been going into effect recently to figure out how they will affect you.

- Home
- ▼ Laws and Regulations
  - Laws
  - Rules & Regulations
  - Guidance

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## Task 1 of 9

Find out about the new health care laws that have been going into effect recently to figure out how they will affect you.

Home

Laws and Regulations

▼ Laws

Affordable Care Act (ACA)

COBRA Assistance

ERISA

HIPAA

Mental Health Parity Act

Pension Protection Act

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### Task 1 of 9

Find out about the new health care laws that have been going into effect recently to figure out how they will affect you.

Home

Laws and Regulations

Laws

Affordable Care Act (ACA)

I'd find it here



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### **Task 2 of 9**

Imagine that you are in the process of a divorce and want to determine whether you have rights to your spouse's retirement benefits.

**Start task**

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## Task 2 of 9

Imagine that you are in the process of a divorce and want to determine whether you have rights to your spouse's retirement benefits.

- ▼ Home
  - Employee Benefits Security Administratinon (EBSA)
  - Life Events
  - Audiences
  - Health & Retirement Topics
  - Laws and Regulations
  - Research

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## Task 2 of 9

Imagine that you are in the process of a divorce and want to determine whether you have rights to your spouse's retirement benefits.

- Home
- ▼ Life Events
  - Active Duty
  - Changing Jobs Mid-Career
  - Childbirth & Adoption
  - Death of a Family Member
  - Disaster Relief
  - First Job
  - Job Loss
  - Loss of Dependent Coverage
  - Marriage/Domestic Partnership
  - Preparing for Retirement
  - Separation & Divorce

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## Task 2 of 9

Imagine that you are in the process of a divorce and want to determine whether you have rights to your spouse's retirement benefits.

Home

Life Events

Separation & Divorce

I'd find it here

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**Task 3 of 9**

Find an overview of what the government agency called EBSA does.

**Start task**

### Task 3 of 9

Find an overview of what the government agency called EBSA does.

▼ Home

Employee Benefits Security  
Administratinon (EBSA)

Life Events

Audiences

Health & Retirement Topics

Laws and Regulations

Research

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### Task 3 of 9

Find an overview of what the government agency called EBSA does.

- Home
- Employee Benefits Security Administration (EBSA)
  - About Us
  - Our Activities

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### Task 3 of 9

Find an overview of what the government agency called EBSA does.

- Home
- Employee Benefits Security Administration (EBSA)
  - About Us
    - Consumer Assistance
    - Find Your Regional Office
    - Mission Statement
    - Organization Chart
    - ERISA Advisory Council



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### Task 3 of 9

Find an overview of what the government agency called EBSA does.

Home

Employee Benefits Security  
Administratinon (EBSA)

About Us

Mission Statement

I'd find it here

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**Task 4 of 9**

You are interviewing for your first “real” job and want to know what to expect regarding health and retirement benefits.

**Start task**

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### **Task 4 of 9**

You are interviewing for your first “real” job and want to know what to expect regarding health and retirement benefits.

- ▼ Home
  - Employee Benefits Security Administratinon (EBSA)
  - Life Events
  - Audiences
  - Health & Retirement Topics
  - Laws and Regulations
  - Research

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### **Task 4 of 9**

You are interviewing for your first "real" job and want to know what to expect regarding health and retirement benefits.

- Home
- ▼ Life Events
  - Active Duty
  - Changing Jobs Mid-Career
  - Childbirth & Adoption
  - Death of a Family Member
  - Disaster Relief
  - First Job
  - Job Loss
  - Loss of Dependent Coverage
  - Marriage/Domestic Partnership
  - Preparing for Retirement
  - Separation & Divorce

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### **Task 4 of 9**

You are interviewing for your first “real” job and want to know what to expect regarding health and retirement benefits.

Home

Life Events

First Job

I'd find it here

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**Task 5 of 9**

You can't find the answer to your benefits question on this site and you want to contact someone who might be able to answer your question.

**Start task**

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### **Task 5 of 9**

You can't find the answer to your benefits question on this site and you want to contact someone who might be able to answer your question.

▼ **Home**

**Employee Benefits Security  
Administratinon (EBSA)**

**Life Events**

**Audiences**

**Health & Retirement Topics**

**Laws and Regulations**

**Research**

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### **Task 5 of 9**

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- Home
- Employee Benefits Security Administration (EBSA)
  - About Us
  - Our Activities



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- Home
- Employee Benefits Security Administration (EBSA)
  - ▼ About Us
    - Consumer Assistance
    - Find Your Regional Office
    - Mission Statement
    - Organization Chart
    - ERISA Advisory Council

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### Task 5 of 9

You can't find the answer to your benefits question on this site and you want to contact someone who might be able to answer your question.

Home

Employee Benefits Security  
Administratinon (EBSA)

About Us

Consumer Assistance

I'd find it here

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**Task 6 of 9**  
Learn how much you should be saving for retirement.

**Start task**

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## Task 6 of 9

Learn how much you should be saving for retirement.

- ▼ Home
  - Employee Benefits Security Administratinon (EBSA)
  - Life Events
  - Audiences
  - Health & Retirement Topics
  - Laws and Regulations
  - Research

## **Task 6 of 9**

Learn how much you should be saving for retirement.

- Home
- ▼ Health & Retirement Topics
  - Health & Welfare
  - Retirement
  - Reporting & Filing

***This is a survey preview. No data will be saved.***

## Task 6 of 9

Learn how much you should be saving for retirement.

Home

Health & Retirement Topics

Retirement

I'd find it here

***This is a survey preview. No data will be saved.***

**Task 7 of 9**  
You have just been laid off and want to know if you're eligible for COBRA health insurance benefits.

**Start task**

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## Task 7 of 9

You have just been laid off and want to know if you're eligible for COBRA health insurance benefits.

▼ Home

Employee Benefits Security  
Administratinon (EBSA)

Life Events

Audiences

Health & Retirement Topics

Laws and Regulations

Research



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## Task 7 of 9

You have just been laid off and want to know if you're eligible for COBRA health insurance benefits.

- Home
- ▼ Life Events
  - Active Duty
  - Changing Jobs Mid-Career
  - Childbirth & Adoption
  - Death of a Family Member
  - Disaster Relief
  - First Job
  - Job Loss
  - Loss of Dependent Coverage
  - Marriage/Domestic Partnership
  - Preparing for Retirement
  - Separation & Divorce

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### Task 7 of 9

You have just been laid off and want to know if you're eligible for COBRA health insurance benefits.

Home

Life Events

Job Loss

I'd find it here

***This is a survey preview. No data will be saved.***

**Task 8 of 9**  
Learn more about the laws associated with 401(k) retirement plans.

**Start task**

**This is a survey preview. No data will be saved.**

## Task 8 of 9

Learn more about the laws associated with 401(k) retirement plans.

- ▼ Home
  - Employee Benefits Security Administratinon (EBSA)
  - Life Events
  - Audiences
  - Health & Retirement Topics
  - Laws and Regulations
  - Research

## Task 8 of 9

Learn more about the laws associated with 401(k) retirement plans.

Home

▼ Laws and Regulations

Laws

Rules & Regulations

Guidance

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## Task 8 of 9

Learn more about the laws associated with 401(k) retirement plans.

- Home
- Laws and Regulations
  - ▼ Laws
    - Affordable Care Act (ACA)
    - COBRA Assistance
    - ERISA
    - HIPAA
    - Mental Health Parity Act
    - Pension Protection Act

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## Task 8 of 9

Learn more about the laws associated with 401(k) retirement plans.

Home

Laws and Regulations

Laws

Pension Protection Act

I'd find it here

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**Task 9 of 9**

Find a set of frequently asked questions (FAQ) about healthcare benefits.

**Start task**



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## Task 9 of 9

Find a set of frequently asked questions (FAQ) about healthcare benefits.

- ▼ Home
  - Employee Benefits Security Administratinon (EBSA)
  - Life Events
  - Audiences
  - Health & Retirement Topics
  - Laws and Regulations
  - Research

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## Task 9 of 9

Find a set of frequently asked questions (FAQ) about healthcare benefits.

- Home
- Employee Benefits Security Administration (EBSA)
  - About Us
  - Our Activities

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### Task 9 of 9

Find a set of frequently asked questions (FAQ) about healthcare benefits.

- Home
- Employee Benefits Security Administratinon (EBSA)
  - Our Activities
    - Newsroom - What's New at EBSA
    - Programs and Initiatives
    - Public Disclosure
    - Regulatory Agenda & Related Events
    - Resource Center

**This is a survey preview. No data will be saved.**

### Task 9 of 9

Find a set of frequently asked questions (FAQ) about healthcare benefits.

- Home
- Employee Benefits Security Administratinon (EBSA)
- Our Activities
  - ▼ Resource Center
    - Fact Sheets
    - FAQs
    - Publications
    - Reports
    - Research Papers & Bulletins
    - Seminars
    - Speeches & Testimony
    - Videos
    - Webcasts & Webinars

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## Task 9 of 9

Find a set of frequently asked questions (FAQ) about healthcare benefits.

Home

Employee Benefits Security  
Administratinon (EBSA)

Our Activities

Resource Center

FAQs

I'd find it here

***This is a survey preview. No data will be saved.***

## ***Just about finished***

***OPTIONAL: If you have any comments, you may enter them now.***

**Continue**

***This is a survey preview. No data will be saved.***

## ***Thanks***

All done for today, awesome!

**You will be contacted in a few days to perform the second part of this study. You will need to complete both parts of this study in order to receive your study incentive.**

Thanks again for your participation. Your feedback is incredibly useful in helping to determine how our website should be organized.

You may now close this window or navigate to another web page.

