

Small Plant News
Customer Satisfaction Survey

According to the Paperwork Reduction Act of 1995, an agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0583-0151. The time required to complete this information collection is estimated to average 10 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information.

Small Plant News is a newsletter for small and very small federally inspected establishment owners and operators who produce meat, poultry and egg products. The newsletter helps to thoroughly explain FSIS rules, regulations, and operational practices.

In an effort to improve the quality of the *Small Plant News* and to better serve your needs, we are asking that you take approximately 10 minutes to participate in a customer satisfaction survey.

To complete the survey, please check the box that best reflects your response to the questions. Please return your responses using the self addressed stamped envelope that accompanied this survey. If you have already completed the survey electronically, please refrain from completing and sending this version. Your responses are voluntary and will remain confidential. If you have any questions or concerns, please contact the survey administrator at 202-690-3642 or at Brittini.Brown@fsis.usda.gov.

1. Do you read *Small Plant News*?

- Yes
- No (Please return the survey to *Small Plant News*)

2. Do you find *Small Plant News* informative regarding FSIS regulations and policies?

- Strongly Agree
- Agree
- Undecided
- Disagree
- Strongly Disagree

3. Do you find *Small Plant News* helpful in running your business?

- Strongly Agree

- Agree
- Undecided
- Disagree
- Strongly Disagree

4. What do you find to be the most useful in *Small Plant News*?

- The Articles
- The Questions and Answers
- Both
- Neither

5. What topics would you like to see more of in *Small Plant News* articles? (Please select three.)

- Labeling
- Validation
- *Listeria monocytogenes*
- *E. coli* O157:H7
- non-O157:H7 STEC
- SRM/BSE
- HACCP Plan
- *Salmonella*
- Food Defense
- Humane Handling

6. Did you know that *Small Plant News* is available electronically on the FSIS Website at www.fsis.usda.gov/News_&_Events/Small_Plant_News/index.asp?

- Yes
- No

7. How do you prefer to receive *Small Plant News*?

- Hard copy delivered via U.S. Postal Service
- Electronic copy
- Both
- I do not have a preference

8. Do you have any general comments about *Small Plant News* and how we can make it more useful to you? (The electronic copy of the survey will have a limited character open ended response box.)
