

Attachment 44

Health Care Access and Utilization

Health Care Access and Utilization – Adults

Estimated time burden: 10 minutes

[HCA-00]

On the next screens, we will ask you questions about your access to health care. Consider each question by itself; then choose or type in the answer that best shows your experience.

After you make your choice, click on the NEXT button to go on to the next question. If you want to change your last answer, click on the GO BACK button to return to the previous question and then choose or type in a different answer.

Click on the CONTINUE button when you are ready to begin

[HCA-1]

About how long has it been since you last saw or talked to a doctor or other health care professional about your own health? Include doctors seen while a patient in a hospital.

- Never
 - 6 months or less
 - More than 6 months, but not more than 1 year ago
 - More than 1 year, but not more than 2 years ago
 - More than 2 years, but not more than 5 years ago
 - More than 5 years ago
-

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[HCA-2]

In the last 12 months, have you visited a doctor or medical clinic for any reason, including check-ups or visits to the emergency room or hospital outpatient department?

- Yes
 - No
-

[HCA-3]

Do you have a regular doctor or other health professional, such as a nurse or a midwife, you usually go to when you are sick or need health care?

- Yes
 - No
 - Have more than one regular doctor
-

[HCA-4]

Where do you usually go when you are sick or need health care?

- Doctor's office or private clinic
 - Community health center or other public clinic
 - Hospital outpatient department
 - Hospital emergency room
 - Some other place
 - No regular place of care
-

[HCA-5]

How much choice do you have in where you go for medical care?

- A great deal of choice
 - Some choice
 - Very little choice
-

[HCA-6]

During the last 12 months, was there any time when you had a medical problem but put off, postponed or did not seek medical care when you needed it?

- Yes
- No
-

[HCA-7]

There are many reasons why someone may delay getting medical care. Have you delayed getting care for any of the following reasons in the past 12 months? (check all that apply)

- You couldn't get through on the telephone
- You couldn't get an appointment soon enough
- Once you got there, you had to wait too long to see the doctor
- The office wasn't open when you could get there
- You didn't have transportation
- You could not afford it
- Insurance wouldn't approve it
- The clinic wasn't physically accessible
-

[HCA-7a]

Are there any other reasons why you delayed getting care in the past 12 months?

- Yes
- No
-

[HCA-7b]

If you delayed getting care for any other reasons in the past 12 months, please specify.

[HCA-8]

During the past 12 months, was there any time when you needed any of the following, but didn't get it because you couldn't afford it?

- Prescription medicines
 - Mental health counseling
 - Dental care
 - Eyeglasses
 - None of the above
-

[HCA-9]

The last time you saw a doctor, did the doctor listen to:

- Everything you had to say
 - Most of what you had to say
 - Some of what you have to say
 - Only a little of what you had to say
-

[HCA-10]

The last time you saw a doctor, did you understand:

- Everything the doctor said
 - Most of what the doctor said
 - Some of what the doctor said
 - Only a little of what the doctor said
-

[HCA-11]

The last time you saw a doctor, did you have questions about your care or treatment that you wanted to discuss, but did not?

- Yes
 - No
-

[HCA-12]

How much confidence and trust did you have in the doctor treating you?

- A great deal
 - A fair amount
 - Not too much
 - None at all
-

[HCA-13]

The last time you saw a doctor, did the doctor treat you with respect and dignity?

- A great deal
 - A fair amount
 - Not too much
 - None at all
-

[HCA-14]

The last time you saw a doctor, did the doctor involve you in decisions about your care?

- As much as you wanted
 - Almost as much as you wanted
 - Less than you wanted
 - A lot less than you wanted
 - More than you wanted
-

[HCA-15]

The last time you saw a doctor, did the doctor spend as much time with you as you wanted?

- As much as you wanted
- Almost as much as you wanted
- Less than you wanted
- A lot less than you wanted

[HCA-16]

Overall, how satisfied or dissatisfied are you with the quality of health care you have received during the last 2 years?

- Very satisfied
 - Somewhat satisfied
 - Somewhat dissatisfied
 - Very dissatisfied
-

[HCA-21]

On the next screens, we will ask you questions about your exercise and sleep habits. Consider each question by itself; then choose or type in an answer that best shows your experience.

After you make your choice, click on the NEXT button to go on to the next question. If you want to change your last answer, click on the GO BACK button to return to the previous question and then choose or type in a different answer.

Click on the CONTINUE button when you are ready to begin.

[HCA-17-1]

In a typical week, how often do you do vigorous leisure-time activities that cause heavy sweating or large increases in breath or heart rate for at least 20 minutes?

- Never
 - Less than once a week
 - 1 to 2 times a week
 - 3 times a week
 - More than 3 times a week
-

[HCA-18-2]

In a typical week, how often do you do light or moderate leisure-time physical activities for at least 10 minutes that cause only light sweating or a slight to moderate increase in breathing or heart rate?

- Never
 - Less than once a week
 - 1 to 2 times a week
 - 3 times a week
 - More than 3 times a week
-

[HCA-19-3]

In a typical week, how many times do you do strengthening physical activities?

- Never
 - Less than once a week
 - 1 to 2 times a week
 - 3 times a week
 - More than 3 times a week
-

[HCA-20-4]

On average, how many hours of sleep do you get in a 24-hour period? Enter number of hours:
