

**0960-0696
i1020
Revised screen shots**

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A. Pages

A.1. Explanation of Changes

The following changes described below apply to the overall application and not to individual screens.

Header and Banner Change

- The Social Security Administration Emblem and Title now display at the top of every page.
- The Extra Help With Medicare Prescription Drug Plan Costs banner has changed from a red and blue color scheme to a gray and blue color scheme.

Page Navigation

- 'Next' and 'Previous' buttons have replaced the 'Previous' and 'Continue' buttons.
- The buttons have also moved from the right hand margin to the left hand margin.
- The primary action, which is 'Next' in most cases, is presented first with the secondary action, 'Previous' following beside it.
- The "Sign Out (Finish this Later)" button has changed to 'Save & Exit' and is located at the bottom of the screen

Progress Bar

- The Progress Bar now contains numbered indicators, as opposed to plain unnumbered bullets.

Support Panel

- Each data collection screen within the application now contains a Support Panel along the right-hand side. This Support Panel will include the #800 information as well as the agency's hours of Operation.
- The 'Need Help?' link is now contained within this Support Panel.

Text Size & Accessibility Help

- The option to increase the text size is now available in the upper right hand corner of each screen.
- An 'Accessibility Help' link is also now available in the upper right hand corner of each screen.

Progressive Disclosure

A new feature of the application will effectively condense the application when a question regarding income or wages is answered 'No'. For instance, if the question "Do you expect to earn wages this calendar year?" is answered 'No', the user will not see the text and data collection field related to the amount of their expected wages.

Question and Answer Layout

The radio button options and associated text fields are now positioned below the question. Previously, these fields were located to the right of the question.

Phone Number Fields

Phone Number fields are now one input field as opposed to three smaller input fields.

Address Line Fields

All Address Line fields have been renamed as 'Street Line' fields. The number of available address fields has been reduced from 3 to 2, with the option to expand the number of fields to 4 if necessary. The '**Apt No.**' field has been removed.

Name Fields

All Name Fields now have the 'First', 'M.I.', 'Last' and 'Suffix' field identifiers below the actual field. These indicators were previously under the field title (i.e. *Spouse's Name*, *Primary Applicant's Name*, etc)

SSN Fields

SSN fields did not previously accept dashes or hyphens. The '**(Do NOT include dashes or hyphens.)**' reminder has been removed since the field now accepts these values.

Help Screens

SCREEN DESIGN DOCUMENTATION

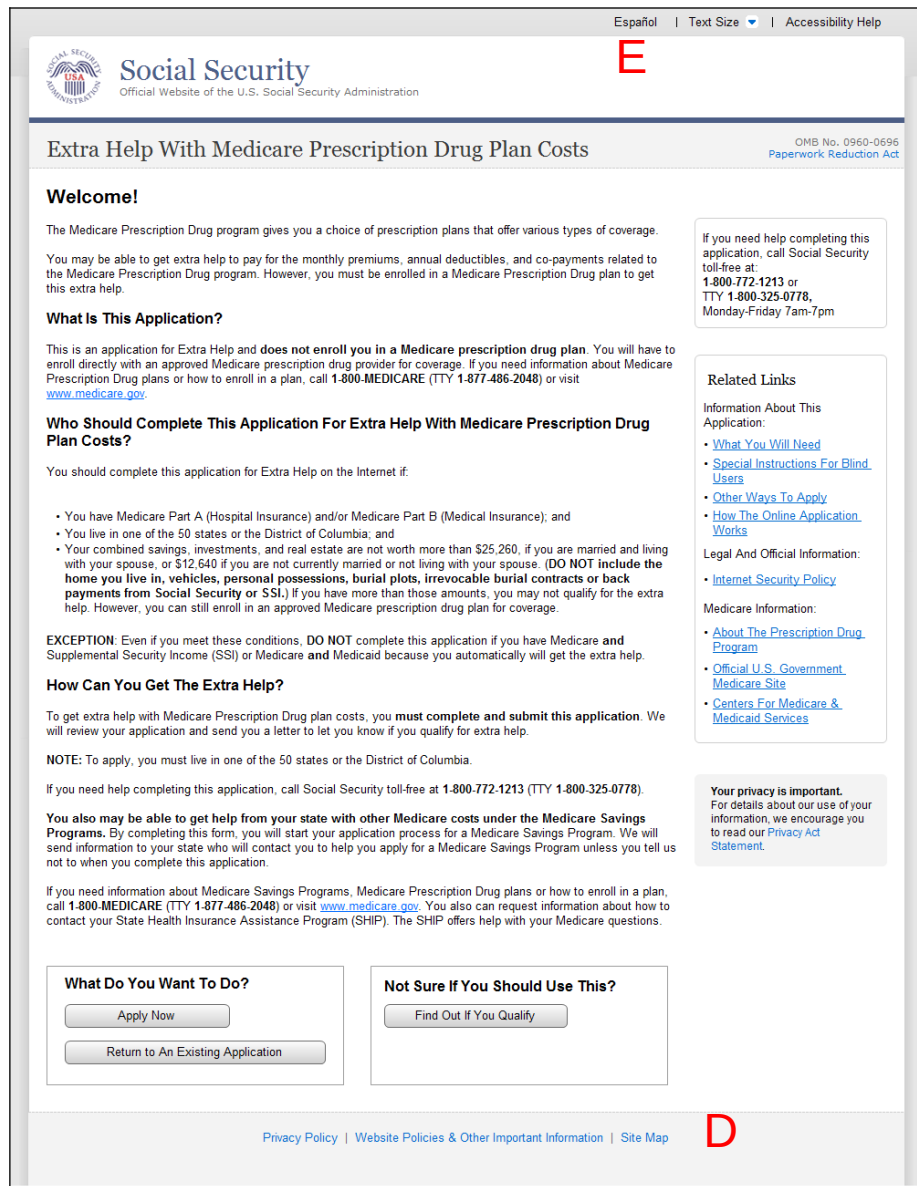
All help screens now begin with 'Help:' with the appropriate topic following the colon. Each Help screen also contains a 'Close' box now as opposed to the text '**Close this window to return to the application.**'

Message Screens

On each Message screen that contains a 'Close' box, the text '**Close this window to return to the application.**' was replaced with 'Close'.

A.2. Welcome

A.2.1. User Interface



- A. The Welcome Page now displays in a single column view as opposed to a two-column view.
- B. The 'What Do You Want To Do?' box now contains only 'Apply Now' and 'Return to An Existing Application' options. The 'Find Out If You Qualify' option has been separated.
- C. The Support Panel on the 'Welcome' page now contains the 'Related Links' section and the Privacy Act Statement hyperlink.
- D. The Privacy Policy, Website Policy & Other Important Information and Site Map links formerly included in the Related Links section are now located at the bottom of the page.
- E. The Welcome Page now allows the user to switch to Spanish. If selected, all the pages after this one will be presented in Spanish.

A.4. Welcome

A.4.1. User Interface

Extra Help With Medicare Prescription Drug Plan Costs

OMB No. 0960-0696
Paperwork Reduction Act

Welcome!

The Medicare Prescription Drug program gives you a choice of prescription plans that offer various types of coverage.

You may be able to get extra help to pay for the monthly premiums, annual deductibles, and co-payments related to the Medicare Prescription Drug program. However, you must be enrolled in a Medicare Prescription Drug plan to get this extra help.

What Is This Application?

This is an application for Extra Help and **does not enroll you in a Medicare prescription drug plan**. You will have to enroll directly with an approved Medicare prescription drug provider for coverage. If you need information about Medicare Prescription Drug plans or how to enroll in a plan, call **1-800-MEDICARE (TTY 1-877-486-2048)** or visit www.medicare.gov.

Who Should Complete This Application For Extra Help With Medicare Prescription Drug Plan Costs?

You should complete this application for Extra Help on the Internet if:

- You have Medicare Part A (Hospital Insurance) and/or Medicare Part B (Medical Insurance); and
- You live in one of the 50 states or the District of Columbia; and
- Your combined savings, investments, and real estate are not worth more than \$25,260, if you are married and living with your spouse, or \$12,640 if you are not currently married or not living with your spouse. **(DO NOT include the home you live in, vehicles, personal possessions, burial plots, irrevocable burial contracts or back payments from Social Security or SSI.)** If you have more than those amounts, you may not qualify for the extra help. However, you can still enroll in an approved Medicare prescription drug plan for coverage.

EXCEPTION: Even if you meet these conditions, **DO NOT** complete this application if you have Medicare and Supplemental Security Income (SSI) or Medicare and Medicaid because you automatically will get the extra help.

How Can You Get The Extra Help?

To get extra help with Medicare Prescription Drug plan costs, you **must complete and submit this application**. We will review your application and send you a letter to let you know if you qualify for extra help.

NOTE: To apply, you must live in one of the 50 states or the District of Columbia.

If you need help completing this application, call Social Security toll-free at **1-800-772-1213 (TTY 1-800-325-0778)**.

You also may be able to get help from your state with other Medicare costs under the Medicare Savings Programs. By completing this form, you will start your application process for a Medicare Savings Program. We will send information to your state who will contact you to help you apply for a Medicare Savings Program unless you tell us not to when you complete this application.

If you need information about Medicare Savings Programs, Medicare Prescription Drug plans or how to enroll in a plan, call **1-800-MEDICARE (TTY 1-877-486-2048)** or visit www.medicare.gov. You also can request information about how to contact your State Health Insurance Assistance Program (SHIP). The SHIP offers help with your Medicare questions.

What Do You Want To Do?

Related Links

Information About This Application:

- [What You Will Need](#)
- [Special Instructions For Blind Users](#)
- [Other Ways To Apply](#)
- [How The Online Application Works](#)

Legal And Official Information:

- [Internet Security Policy](#)

Medicare Information:

- [About The Prescription Drug Program](#)
- [Official U.S. Government Medicare Site](#)
- [Centers For Medicare & Medicaid Services](#)

Your privacy is important. For details about our use of your information, we encourage you to read our [Privacy Act Statement](#).

Privacy Policy | Website Policies & Other Important Information | Site Map

A.5.

- A. The Welcome Page now displays in a single column view as opposed to a two-column view.
- B. The Support Panel on the 'Welcome' page now contains the 'Related Links' section and the Privacy Act Statement hyperlink.
- C. The Privacy Policy, Website Policy & Other Important Information and Site Map links formerly included in the Related Links section are now located at the bottom of the page.

A.6. Should You Use This Application?

A.6.1. User Interface

Text Size | Accessibility Help

Social Security
Official Website of the U.S. Social Security Administration

OMB No. 0960-0696
Paperwork Reduction Act

Extra Help With Medicare Prescription Drug Plan Costs

Should You Use This Application?
Not everyone will be able to use the online Application For Extra Help With Medicare Prescription Drug Plan Costs. You must answer a few questions to help determine if you should use this Internet form. Any time there is a link at the end of a question that says "More Info," you can follow that link to get help with that question.

Are you assisting someone (other than your spouse who lives with you) with this application? [More Info](#)

No Yes

If you are helping another person fill out this application, answer the following questions as if you were the person.

Did you (or your spouse, if married and living together) get an application in the mail from us? [More Info](#)

No Yes

Do you (or your spouse, if married and living together) have Medicare? [More Info](#)

No Yes

Are you (or your spouse, if married and living together) 64 years and 9 months old or older? [More Info](#)

No Yes

Have you (or your spouse, if married and living together) received Social Security disability benefits for 24 months; disability benefits based on Lou Gehrig's disease (ALS); or Renal dialysis treatments or a kidney transplant? [More Info](#)

No Yes

In which state do you (and your spouse, if married and living together) live? [More Info](#)

What is your marital status? [More Info](#)

Do you have combined savings, investments and real estate worth more than \$25,260 if you are married and living with your spouse; or \$12,640 if you are not married or not living with your spouse? [More Info](#)

Include the things you own by yourself, with your spouse or with someone else. **DO NOT** include the home you live in, vehicles, personal possessions, burial plots, irrevocable burial contracts or back payments from Social Security or SSI.

No or Not Sure Yes

Next **Previous**

A

B

B

If you need help completing this application, call Social Security toll-free at:
1-800-772-1213 or
TTY 1-800-325-0778,
Monday-Friday 7am-7pm

[Need Help?](#)

A.7.

- A. Bullets moved between the question and sentence to make the question easier to understand.
- B. Bullets removed from within questions for formatting purposes.

A.8. Welcome Back

A.8.1. User Interface

The screenshot shows the Social Security Administration website interface. At the top right, there are links for 'Text Size' and 'Accessibility Help'. The main header features the Social Security Administration logo and the text 'Social Security Official Website of the U.S. Social Security Administration'. Below the header is a title 'Extra Help With Medicare Prescription Drug Plan Costs'. The main content area is divided into two columns. The left column contains a 'Welcome Back!' message followed by instructions: 'Please enter the applicant's Social Security and Reentry Numbers to return to the Application For Extra Help With Medicare Prescription Drug Plan Costs already started. If you do not have the applicant's Reentry Number, you will not be able to continue with the application already begun. You may start a new online application up to three times. If you have a problem using this online application, call our toll-free number at 1-800-772-1213 (TTY 1-800-325-0778) and they will help you. However, Social Security cannot access the applicant's Reentry Number.' Below this text are two input fields: 'Applicant's Social Security Number (SSN):' and 'Reentry Number:'. A red letter 'A' is positioned to the right of the SSN input field. The right column contains a call to action: 'If you need help completing this application, call Social Security toll-free at: 1-800-772-1213 or TTY 1-800-325-0778, Monday-Friday 7am-7pm'. At the bottom of the form are two buttons: 'Next' and 'Previous'.

A. Added '(SSN)' after 'Social Security Number'

A.10. Save & Exit

A.10.1. User Interface

Text Size | Accessibility Help

Social Security
Official Website of the U.S. Social Security Administration

Extra Help With Medicare Prescription Drug Plan Costs

i Save & Exit

If you want to, you can stop now. Later, you can come back to where you left off and continue with this application. You can review the parts you already completed and add or change information.

Applicant's Social Security Number: **743-99-7076**

Reentry Number: **72257395**

Print or save this page so you will have a copy of your Reentry Number.

[Print this Page](#)

Reentry Instructions

To Come Back To This Application:

1. Go to this website: www.socialsecurity.gov/prescriptionhelp; and
2. Type in the Applicant's Social Security and Reentry Numbers shown above.

If you lose or forget your Reentry Number, you will have to begin this application again, and you will lose all the information already entered. You can start a new application up to three times. Social Security can help you start the process again, but we cannot look up the Reentry Number for you.

Last Date To Complete This Application

You need to complete an application by **March 20, 2011**; otherwise, you may lose benefits.

Important Information

You might have received a notice from us advising you of an earlier time period for filing the application. If you did, it was because you or someone on your behalf contacted us about filing before you started the Internet application. Generally, it is to your advantage to file within that earlier period to receive the earliest filing date.

[Need Help?](#)


[Continue With This Application](#) [Exit](#)

- A
- A. 'i' icon added to indicate important information. Background color set to light blue to draw attention to information. Section now titled 'Save & Exit' instead of 'Sign Out'.
 - B. Added a 'Print this Page' link instead of directing user to the 'Print Button' at the top of their browser.
 - C. The 'To Come Back To This Application', 'Last Date To Complete This Application' and 'Important Information' are now housed under a new section titled 'Reentry Instructions'

A.12. You Are Not Eligible For The Extra Help

A.12.1. User Interface

Text Size | Accessibility Help



Social Security
Official Website of the U.S. Social Security Administration

Extra Help With Medicare Prescription Drug Plan Costs

You Are Not Eligible For The Extra Help

Based on the information you gave us about your combined savings, investments and real estate, you are not eligible for extra help. You do not need to complete this application. However, if you need a letter stating you are not eligible, complete the application. Whether or not you qualify for the extra help, you may still enroll in an approved Medicare prescription drug plan for coverage. If you need information about Medicare Prescription Drug plans or how to enroll in a plan, call 1-800-MEDICARE (TTY 1-877-486-2048) or visit www.medicare.gov.

What You Can Do Next

1. You may begin the application process by selecting Apply Now,
2. You may go back to make changes by selecting Previous, or
3. You may Exit this application.

If you select Apply Now, you will get a Reentry Number after you fill in your name and address. If you choose to Exit this application before it is complete, you may use your Reentry Number at any time to come back. You will also be able to change your answers later.

What You Will Need

If you decide to complete this application, we will ask about your income (and your spouse's income, if married and living together) and the things that you and your spouse own. Documents that may help you prepare include:

- Social Security card;
- bank account statements, including checking, savings, and certificates of deposit;
- Individual Retirement Accounts (IRAs), stocks, bonds, savings bonds, mutual funds, other investment statements;
- tax returns;
- payroll slips; and
- your most recent Social Security benefits award letters or statements for Railroad Retirement benefits, Veterans benefits, pensions and annuities.

If you do not have these documents, provide us with your best estimate so that we can tell you whether you are likely to qualify for extra help with your prescription drug costs. This information is to help you complete the application. You will not have to submit the documents unless contacted by a Social Security representative.

If you need help completing this application, call Social Security toll-free at:
1-800-772-1213 or
TTY 1-800-325-0778,
Monday-Friday 7am-7pm

[Need Help?](#)

[Apply Now](#) [Previous](#) [Exit](#)

A.13. Go Ahead

A.13.1. User Interface

The screenshot displays the Social Security Administration's website interface. At the top right, there are links for 'Text Size' and 'Accessibility Help'. The main header features the Social Security Administration logo and the text 'Social Security Official Website of the U.S. Social Security Administration'. Below this is a sub-header 'Extra Help With Medicare Prescription Drug Plan Costs'. The main content area is titled 'Go Ahead' and contains the following text: 'To complete the application, select Apply Now at the bottom of this page.' and 'We will ask about your income, your spouse's income, and the things that you and your spouse own. Documents that may help you prepare include:'. A bulleted list follows: 'Social Security card;', 'bank account statements, including checking, savings, and certificates of deposit;', 'Individual Retirement Accounts (IRAs), stocks, bonds, savings bonds, mutual funds, other investment statements;', 'tax returns;', 'payroll slips; and', and 'your most recent Social Security benefits award letters or statements for Railroad Retirement benefits, Veterans benefits, pensions and annuities.'. A callout box on the right provides contact information: 'If you need help completing this application, call Social Security toll-free at: 1-800-772-1213 or TTY 1-800-325-0778, Monday-Friday 7am-7pm' and a 'Need Help?' link. At the bottom, there are two buttons: 'Apply Now' and 'Previous'.

Text Size | Accessibility Help

Social Security
Official Website of the U.S. Social Security Administration

Extra Help With Medicare Prescription Drug Plan Costs

Go Ahead

To complete the application, select **Apply Now** at the bottom of this page.

We will ask about your income, your spouse's income, and the things that you and your spouse own. Documents that may help you prepare include:

- Social Security card;
- bank account statements, including checking, savings, and certificates of deposit;
- Individual Retirement Accounts (IRAs), stocks, bonds, savings bonds, mutual funds, other investment statements;
- tax returns;
- payroll slips; and
- your most recent Social Security benefits award letters or statements for Railroad Retirement benefits, Veterans benefits, pensions and annuities.

If you do not have these documents, provide us with your best estimate so that we can tell you whether you are likely to qualify for extra help with your prescription drug costs. This information is to help you complete the application. You will not have to submit the documents unless contacted by a Social Security representative.

If you need help completing this application, call Social Security toll-free at:
1-800-772-1213 or
TTY 1-800-325-0778,
Monday-Friday 7am-7pm

[Need Help?](#)

Apply Now Previous

A.14. Preparing To Find Out If You Qualify

A.14.1. User Interface

A

Text Size | Accessibility Help

Social Security
Official Website of the U.S. Social Security Administration

Extra Help With Medicare Prescription Drug Plan Costs

Preparing to Find Out if You Qualify

Do not use your browser's Back button
To go back, select Previous at the bottom of the page.

If you need help completing this application, call Social Security toll-free at:
1-800-772-1213 or
TTY 1-800-325-0778,
Monday-Friday 7am-7pm

What information will you need?

To determine if you could be eligible for extra help with prescription drug plan costs, Social Security needs information about your (and your spouse's, if married and living together) income and resources. Documents that may help you prepare include:

- Social Security card;
- bank account statements, including checking, savings, and certificates of deposit;
- Individual Retirement Accounts (IRAs), stocks, bonds, savings bonds, mutual funds, other investment statements;
- tax returns;
- payroll slips; and
- your most recent Social Security benefits award letters or statements for Railroad Retirement benefits, Veterans benefits, pensions and annuities.

If you do not have these documents, provide us with your best estimate so that we can tell you whether you are likely to qualify for extra help with your prescription drug costs. This information is to help you complete the application. You will not have to submit the documents unless contacted by a Social Security representative.

You may apply regardless of the Qualifier results. If you apply right away, the information you enter will be saved in the application. Whatever you enter here will not affect your benefits or the application decision; you can change your financial information when you enter the application.

What if you need to stop and come back later?

If you select Apply Now, you will get a Reentry Number after you fill in your name and address. If you choose to Save & Exit this application before it is complete, you may use your Reentry Number at any time to come back. You will also be able to change your answers later.

Can you edit your information?

When you have completed the application, you will get a full summary of the information you entered. You can make changes if necessary prior to submission. After you submit the application electronically, you will be able to print or save a receipt, and your submitted application.

How long can you work on each page?

For security reasons, there are time limits on each page. You will receive a warning after 25 minutes but you can extend your time on that page. After the third warning on a page, you must move to another page or your time will run out and all your work on that page will be lost.

If you have turned JavaScript off in your browser, you will not receive these warnings and, after 30 minutes on a page, you must go to another page or your application session will end, and your work on the last page will be lost.

If you are unsure about how to use this application, you can find more details on the following pages:

- [How the Online Application Works](#)
- [Special Instructions for Blind Users](#)

Next Previous

A.15.

A.1. A. Area highlighted with background color.

A.16. Preparing To Use This Application

A.16.1. User Interface

The screenshot shows the Social Security Administration's website. At the top, there is a header with the Social Security logo and the text "Social Security Official Website of the U.S. Social Security Administration". Below this is a sub-header "Extra Help With Medicare Prescription Drug Plan Costs". The main content area is titled "Preparing To Use This Application". A yellow warning box with a red 'A' icon and a warning symbol contains the text: "Do not use your browser's Back button. To go back, select Previous at the bottom of the page." To the right of this box is a white box with a grey border containing contact information: "If you need help completing this application, call Social Security toll-free at: 1-800-772-1213 or TTY 1-800-325-0778, Monday-Friday 7am-7pm". Below the warning box, there are several sections of text: "What information will you need?", "What if you need to stop and come back later?", "Can you edit your information?", and "How long can you work on each page?". At the bottom of the page, there are two buttons: "Next" (a dark blue button with white text) and "Previous" (a light blue button with dark blue text).

A.2. A. Area highlighted with background color.

A.3.

(Apply Now)

A.17. About You and Your Spouse

A.17.1. User Interface

Social Security
Official Website of the U.S. Social Security Administration

Text Size | Accessibility Help

Extra Help With Medicare Prescription Drug Plan Costs

1 Complete Application 2 Review 3 Submit 4 Print Receipt

About You and Your Spouse

We need some basic information about how to contact you and your spouse in case we have any questions about this application. Once you complete all the information on this page, we will provide you with a receipt number and you will be able to exit the application and return to complete it later.

If you need help completing this application, call Social Security toll-free at 1-800-772-1233 or TTY 1-800-325-0778, Monday-Friday, 7am-7pm. [Need Help?](#)

About You

Your Name: [More Info](#)
Enter your name as it appears on your most recent Social Security card

First: [] M.I.: [] Last: [] Suffix: []

Your Social Security Number (SSN): [More Info](#)

What is your date of birth? [More Info](#)

Month: [] Day: [] Year: []

Have you worked in 2010 or 2011? [More Info](#)

No Yes

About Your Spouse

Spouse's Name: [More Info](#)
Enter your spouse's name as it appears on his or her most recent Social Security card

First: [] M.I.: [] Last: [] Suffix: []

Spouse's Social Security Number (SSN): [More Info](#)

What is your spouse's date of birth? [More Info](#)

Month: [] Day: [] Year: []

Has your spouse worked in 2010 or 2011? [More Info](#)

No Yes

Contact Information

We have changed our address within the last three months.

Your Mailing Address: [More Info](#)

Street Line 1: []

Street Line 2: [] [Add More Lines](#)

City/Town: [] State: [] ZIP Code: []

Your Phone Number: [More Info](#)

10-digit Number: []

Other Information

If your spouse has Medicare (or expects to have it in the next three months), does he or she also wish to apply? [More Info](#)

No Yes

Do you have combined savings, investments, and real estate worth more than \$25,267? [More Info](#)
Includes the things you own by yourself with your spouse or with another person. DO NOT include the home you live in, vehicles, personal possessions, burial plans, irrevocable burial contracts or back payments from Social Security or SSA.
 No or Not Sure Yes

If you selected YES, you are not eligible for the Extra Help. But, your state may be able to help you with your Medicare costs through their Medicare Savings Programs. To start your application process for Medicare Savings Programs, please see the information below.

Information about Medicare Savings Programs: You may be able to get help from your state with your Medicare costs under the Medicare Savings Programs. To start your application process for the Medicare Savings Programs, Social Security will send information from this form to your state unless you tell us not to. If you need help from the Medicare Savings Programs, do not complete the question below. Just complete and submit your application and your state will contact you.

If you are **not** interested in filing for the Medicare Savings Programs, please select below.

No, do not send the information to the state.

OPTIONAL: If you want us to contact someone else if we have additional questions, please provide the person's name and a daytime phone number. [More Info](#)

Contact Person's Name:

First: [] Last: []

Contact's Phone Number: [More Info](#)

10-digit Number: []

[Next](#)

A.18. About You and Your Spouse - With

A.18.1. User Interface

A.19.

- A. The 'Change This Answer' button has been removed. Users can now change this answer, if necessary, by selecting the appropriate radio button. The 'Note: Changing your answer...' language was added to alert the user of the effects.

SCREEN DESIGN DOCUMENTATION

A.20. About You

A.20.1. User Interface

Social Security
Official Website of the U.S. Social Security Administration

Text Size | Accessibility Help

Extra Help With Medicare Prescription Drug Plan Costs

1 Complete Application 2 Review 3 Submit 4 Print Receipt

About You

We need some basic information about how to contact you in case we have any questions about this application. Once you complete all the information on this page, we will provide you with a reentry number and you will be able to exit the application and return to complete it later.

Your Name: [More Info](#)
Enter your name as it appears on your most recent Social Security card

First M.I. Last Suffix

Your Social Security Number (SSN): [More Info](#)

What is your date of birth? [More Info](#)
Month Day Year

Have you worked in 2010 or 2011? [More Info](#)
 No Yes

Contact Information

I have changed my address within the last three months.

Your Mailing Address: [More Info](#)

Street Line 1:
Street Line 2: [Add More Lines](#)

City/Town: State: ZIP Code:

Your Phone Number: [More Info](#)
10-digit Number

Other Information

OPTIONAL: If you want us to contact someone else if we have additional questions, please provide the person's name and a daytime phone number. [More Info](#)

Contact Person's Name:
First Last

Contact's Phone Number: [More Info](#)
10-digit Number

Do you have combined savings, investments, and real estate worth more than \$12,640? [More Info](#)
Include the things you own by yourself or with another person. **DO NOT** include the home you live in, vehicles, personal possessions, burial plots, irrevocable burial contracts or back payments from Social Security or SSI.

No or Not Sure Yes

If you selected YES, you are not eligible for the Extra Help. But, your state may be able to help you with your Medicare costs through their Medicare Savings Programs. To start your application process for Medicare Savings Programs, please see the information below.

Information about Medicare Savings Programs: You may be able to get help from your state with your Medicare costs under the Medicare Savings Programs. To start your application process for the Medicare Savings Programs, Social Security will send information from this form to your state unless you tell us not to. If you want help from the Medicare Savings Programs, do not complete the question below. Just complete and submit your application and your state will contact you.

If you are not interested in filing for the Medicare Savings Programs, please select below.

No, do not send the information to the state.

[Next](#)

If you need help completing this application, call Social Security toll-free at 1-800-772-1213 or TTY 1-800-325-0778, Monday-Friday 7am-7pm

[Need Help?](#)

A.21.

A.5. Changes covered on Page 11.

SCREEN DESIGN DOCUMENTATION

A.22. About the Person Completing

A.22.1. User Interface

The screenshot shows a web form titled "Extra Help With Medicare Prescription Drug Plan Costs" from the Social Security Administration. The form is divided into several sections with "Show Info" links for each. The sections include:

- About the Person Completing the Form and The People You Are Helping:** Contains instructions and contact information for Social Security.
- About the Person Completing the Form:** Fields for Form Completer's Name (First, Last), Relationship to Applicant, Form Completer's Phone Number (7-digit), and Form Completer's Address (Street Line 1, Street Line 2, City/Town, State, ZIP Code).
- About the Person You Are Helping:** Fields for Primary Applicant's Name (First, Last), Primary Applicant's Social Security Number, and birth date (Month, Day, Year). It also includes questions about Medicare enrollment in 2019 or 2017 and whether the applicant has Medicare in the next three months.
- About the Applicant's Spouse:** Fields for Spouse's Name (First, Last), Spouse's Social Security Number (SSN), and spouse's date of birth (Month, Day, Year). It also includes a question about Medicare enrollment in 2019 or 2017.
- Applicant's Contact Information:** Fields for Mailing Address (Street Line 1, Street Line 2, City/Town, State, ZIP Code) and Phone Number (7-digit).
- Other Information:** An optional field for Contact Person's Name (First, Last) and Contact Person's Phone Number (7-digit).

A "Next" button is located at the bottom of the form.

Changes covered on Page 11.

A.23. About the Person Completing

A.23.1. User Interface

Social Security
Official Website of the U.S. Social Security Administration

Text Size | 1 Accessibility Help

Extra Help With Medicare Prescription Drug Plan Costs

1 Complete Application 2 Review 3 Submit 4 Print Receipt

About the Person Completing the Form And The Person You Are Helping

We need some basic information about how to contact you and the person(s) you are helping in case we have any questions about this application. Once you complete all the information on this page, we will provide you with a meeting number and you will be able to visit the application and return to complete it later.

If you need help completing this application, call Social Security toll free at 1-800-772-4213 or TTY 1-800-325-0776, Monday-Friday, 7am-7pm

[Need Help?](#)

About the Person Completing the Form

Form Completer's Name:

First M.I. Last

Relationship to Applicant: [More Info](#)

If other, please indicate:

Form Completer's Phone Number: [More Info](#)

10-digit Number

Form Completer's Address: [More Info](#)

Street Line 1

Street Line 2 [Add More Lines](#)

City/Town State ZIP Code

About the Person You Are Helping

Applicant's Name: [More Info](#)

Enter the name as it appears on the applicant's most recent Social Security card.

First M.I. Last Suffix

Applicant's Social Security Number: [More Info](#)

What is the applicant's date of birth? [More Info](#)

Month Day Year

Has the applicant worked in 2010 or 2011? [More Info](#)

No Yes

Applicant's Contact Information

The applicant has changed his/her address within the last three months.

Mailing Address: [More Info](#)

Street Line 1

Street Line 2 [Add More Lines](#)

City/Town State ZIP Code

Phone Number: [More Info](#)

10-digit Number

Other Information

OPTIONAL: If you want us to contact someone else if we have additional questions, please provide the person's name and a daytime phone number. [More Info](#)

Contact Person's Name:

First Last

Contact's Phone Number: [More Info](#)

10-digit Number

Does the applicant have combined savings, investments, and real estate worth more than \$12,640? [More Info](#)

Include the things the applicant owns separately or with another person. DO NOT include the home he or she lives in, vehicles, personal possessions, burial plots, irrevocable burial contracts or back payments from Social Security or SSDI.

No or Not Sure Yes

If you selected YES, the applicant is not eligible for the Extra Help. But, he or she might be able to help him or her with your Medicare costs through their Medicare Savings Programs. To start his or her application process for Medicare Savings Programs, please see the information below.

Information about Medicare Savings Programs: The applicant may be able to get help from his or her state with his or her Medicare costs under the Medicare Savings Programs. To start his or her application process for the Medicare Savings Programs, Social Security will send information from this form to his or her state unless the applicant tells us not to. If the applicant wants help from the Medicare Savings Programs, do not complete the question below. Just complete and submit the application and the state will contact the applicant.

If the applicant is **not** interested in filing for the Medicare Savings Programs, please select below.

No, do not send the information to the state.


[Next](#)

A.6. Changes covered on Page 11.

Reentry Number Issued Normal Process

A.23.2. User Interface

Text Size | Accessibility Help



Social Security
Official Website of the U.S. Social Security Administration

Extra Help With Medicare Prescription Drug Plan Costs

1 Complete Application 2 Review 3 Submit 4 Print Receipt


Print The Reentry Number

Before going any further, we are giving you a Reentry Number. If you get disconnected, or if you decide to continue the application later, you will need this number. It will let you come back to the application and continue where you left off without losing any information you already entered.

Applicant's Social Security Number: **743-99-7076**

Re-Entry Number: **72257395**

Print or save this page so you will have a copy of your Reentry Number.

 [Print this Page](#)

If you need help completing this application, call Social Security toll-free at:
1-800-772-1213 or
TTY 1-800-325-0778,
Monday-Friday 7am-7pm

[Need Help?](#)

Reentry Instructions

To Come Back To This Application:

1. Go to this website: <http://www.socialsecurity.gov/prescriptionhelp>; and
2. Type in the Social Security and Reentry Numbers shown above.

If you lose or forget your Reentry Number, you will have to begin this application again, and you will lose all the information already entered. You can start a new application up to three times. Social Security can help you start the process again, but we cannot look up the Reentry Number for you.

Last Date To Complete This Application

You need to complete an application by **March 20, 2011**; otherwise you may lose benefits.

Important Information

You might have received a notice from us advising you of an earlier time period for filing the application. If you did, it was because you or someone on your behalf contacted us about filing before you started the Internet application. Generally, it is to your advantage to file within that earlier period to receive the earliest filing date.

[Next](#) [Save & Exit](#)

A.24. About You And Your Spouse's Living Situation - Married

A.24.1. User Interface


The screenshot shows the Social Security Administration website interface. At the top right, there are links for 'Text Size' and 'Accessibility Help'. The main header features the Social Security Administration logo and the text 'Social Security Official Website of the U.S. Social Security Administration'. Below this is a title bar for 'Extra Help With Medicare Prescription Drug Plan Costs'. A progress indicator shows four steps: 1. Complete Application (active), 2. Review, 3. Submit, and 4. Print Receipt. The main content area is titled 'About Your And Your Spouse's Living Situation'. It contains the following text: 'Not counting your spouse, how many other relatives live in your household and receive at least one-half of their financial support from you or your spouse? Do NOT include yourself or your spouse in the number you enter. If your household consists only of you and your spouse, enter "0."' followed by a 'More Info' link. Below this is a sub-question: 'We ask this because your household size may affect the amount of help you can get. We count relatives related to you by blood, marriage or adoption.' There is an empty input field below the text. To the right of the main content is a help box with contact information: 'If you need help completing this application, call Social Security toll-free at: 1-800-772-1213 or TTY 1-800-325-0778, Monday-Friday 7am-7pm' and a 'Need Help?' link. At the bottom of the form are three buttons: 'Next' (highlighted in blue), 'Previous', and 'Save & Exit'.

A A.7. Changes covered on Page 11.

A.26. About Your Living Situation - Single

A.26.1. User Interface

Text Size | Accessibility Help



Social Security
Official Website of the U.S. Social Security Administration

Extra Help With Medicare Prescription Drug Plan Costs

1 Complete Application 2 Review 3 Submit 4 Print Receipt

About Your Living Situation

How many relatives live in your household and receive at least one-half of their financial support from you? Do NOT include yourself in the number you enter. If your household consists only of you enter "0."

[More Info](#)

We ask this because your household size may affect the amount of help you can get. We count relatives related to you by blood, marriage or adoption.

If you need help completing this application, call Social Security toll-free at:
1-800-772-1213 or
TTY 1-800-325-0778,
Monday-Friday 7am-7pm

[Need Help?](#)

Next Previous Save & Exit

A.27. Wages And Earnings - Married

A.27.1. User Interface

Text Size | Accessibility Help

Social Security
Official Website of the U.S. Social Security Administration

Extra Help With Medicare Prescription Drug Plan Costs

1 Complete Application 2 Review 3 Submit 4 Print Receipt

Wages And Earnings
To qualify for extra help with your prescription drug costs, we need to know your and your spouse's combined income, including wages and self-employment income. However, if your spouse lives at a different address permanently, like a nursing home, we do not count your spouse's income when we determine your eligibility for extra help.

Have you worked in 2010 or 2011? [More Info](#)
 No Yes

A Has your spouse worked in 2010 or 2011? [More Info](#)
 No Yes

B Do you expect to earn wages this calendar year? [More Info](#)
 No Yes

Amount of your expected wages before taxes and deductions this calendar year:
 \$
 Wages this year

C What do you expect your net earnings from self-employment to be this calendar year? [More Info](#)
 None Net EARNINGS Net LOSS

Amount of your expected Net EARNINGS from self-employment this calendar year:
 \$
 Net Earnings this year

Have these wages or self-employment earnings decreased in the last two years? [More Info](#)
 No Yes

D Have you stopped working in 2010 or 2011, or plan to stop working in 2011 or 2012? [More Info](#)
 No Yes

When did you stop working in 2010 or 2011, or plan to stop working in 2011 or 2012?
 - - - -
 Month Year

[Next](#) [Previous](#) [Save & Exit](#)

If you need help completing this application, call Social Security toll-free at:
 1-800-772-1213 or
 TTY 1-800-325-0778,
 Monday-Friday 7am-7pm

[Need Help?](#)

- A. The 'Change This Answer' button has been removed. Users can now change this answer by selecting the appropriate radio button. The 'Note: Changing your answer...' language was added to alert the user of the effects.
- B. Regardless of whether the spouse indicated work in 2010/2011, the application now asks the applicant and spouse wage and earnings question separately. Since the spouse did not indicate work on the above example, there is no field available for their wages and earnings. The current application asks 'What do you or your spouse expect to earn in wages before taxes and deductions this calendar year?'
- C. Similar to [B] above, the language referencing the spouse is removed from the question. Since the spouse did not indicate work on the above example, there is no field available for their wages and earnings. The question used to read 'What do you or your spouse expect your net earnings from self-employment to be this calendar year?'
- D. Similar to [B] and [C] above, the language referencing the spouse is removed from the question. Since the spouse did not indicate work on the above example, there is no field available for their wages and earnings. The question used to read 'Have you or your spouse stopped working in 2010 or 2011, or plan to stop working in 2011 or 2012?'

A.29. Wages And Earnings - Married

A.29.1. User Interface

The screenshot shows the Social Security Administration's 'Extra Help With Medicare Prescription Drug Plan Costs' application form. The form is titled 'Wages And Earnings' and includes several questions and input fields. Red callouts A, B, C, and D highlight specific changes to the form's structure and content.

- A:** Points to the 'Change This Answer' button, which has been removed.
- B:** Points to the question 'What do you or your spouse expect to earn in wages before taxes and deductions this calendar year?', which has been broken into two questions. The 'What' has been removed from the question as only an affirmative answer will reveal the 'Amount of your expected wages' language and input field.
- C:** Points to the question 'What do you or your spouse expect your net earnings from self-employment to be this calendar year?', which has been broken into two questions. The 'What' has been removed from the question as only an affirmative answer will reveal the 'Amount of your expected Net Earnings' language and input field.
- D:** Points to the question 'Have you or your spouse stopped working in 2010 or 2011, or plan to stop working in 2011 or 2012?', which has been broken into two questions. An affirmative answer will reveal a follow-up question to capture the month and year. This is a new question and reads 'When did you stop working in 2010 or 2011, or plan to stop working in 2011 or 2012?'.

- A. The 'Change This Answer' button has been removed.
- B. Here the question 'What do you or your spouse expect to earn in wages before taxes and deductions this calendar year?' is broken into two questions. The 'What' has been removed from the question as only an affirmative answer will reveal the 'Amount of your expected wages' language and input field.
- C. Here the question 'What do you or your spouse expect your net earnings from self-employment to be this calendar year?' is broken into two questions. The 'What' has been removed from the question as only an affirmative answer will reveal the 'Amount of your expected Net Earnings' language and input field.
- D. Here the question 'Have you or your spouse stopped working in 2010 or 2011, or plan to stop working in 2011 or 2012?' is broken into two questions. An affirmative answer will reveal a follow-up question to capture the month and year. This is a new question and reads 'When did you stop working in 2010 or 2011, or plan to stop working in 2011 or 2012?'

A.31. Wages And Earnings - Single (WITHOUT)

A.31.1. User Interface

Text Size | Accessibility Help

Social Security
Official Website of the U.S. Social Security Administration

Extra Help With Medicare Prescription Drug Plan Costs

1 Complete Application 2 Review 3 Submit 4 Print Receipt

Wages And Earnings

To qualify for extra help with your prescription drug costs, we need to know your income, including wages and self-employment income.

A Have you worked in 2010 or 2011? [More Info](#)
 No Yes

B Do you expect to earn wages this calendar year? [More Info](#)
 No Yes
 Amount of your expected wages before taxes and deductions this calendar year:
 \$ 1500
 Wages this year

C What do you expect your net earnings from self-employment to be this calendar year? [More Info](#)
 None Net EARNINGS Net LOSS

Have these wages or self-employment earnings decreased in the last two years? [More Info](#)
 No Yes

Have you stopped working in 2010 or 2011, or plan to stop working in 2011 or 2012? [More Info](#)
 No Yes

D When did you stop working in 2010 or 2011, or plan to stop working in 2011 or 2012?
 September --
 Month Year

[Next](#) [Previous](#) [Save & Exit](#)

If you need help completing this application, call Social Security toll-free at:
 1-800-772-1213 or
 TTY 1-800-325-0778,
 Monday-Friday 7am-7pm
[Need Help?](#)

- A. The 'Change This Answer' button has been removed.
- B. The 'What' has been removed from the question as only an affirmative answer will reveal the 'Amount of your expected wages' language and input field.
- C. The 'What' has been removed from the question as only an affirmative answer will reveal the 'Amount of your expected Net Earnings' language and input field.
- D. An affirmative answer to 'Have you stopped working in 2010 or 2011, or plan to stop working in 2011 or 2012?' will reveal a follow-up question to capture the month and year. This is a new question and reads 'When did you stop working in 2010 or 2011, or plan to stop working in 2011 or 2012?'

A.33. Wages And Earnings - Single (WITH)

A.33.1. User Interface

Text Size | Accessibility Help

Social Security
Official Website of the U.S. Social Security Administration

Extra Help With Medicare Prescription Drug Plan Costs

1 Complete Application 2 Review 3 Submit 4 Print Receipt

Wages And Earnings
To qualify for extra help with your prescription drug costs, we need to know your income, including wages and self-employment income.

If you need help completing this application, call Social Security toll-free at:
1-800-772-1213 or
TTY 1-800-325-0778,
Monday-Friday 7am-7pm

[Need Help?](#)

A Have you worked in 2010 or 2011? [More Info](#)
 No Yes

Do you expect to earn wages this calendar year? [More Info](#)
 No Yes

B Amount of your expected wages before taxes and deductions this calendar year:
\$
Wages this year

What do you expect your net earnings from self-employment to be this calendar year? [More Info](#)
 None Net EARNINGS Net LOSS

C Amount of your expected Net EARNINGS from self-employment this calendar year:
\$
Net Earnings this year

Have these wages or self-employment earnings decreased in the last two years? [More Info](#)
 No Yes

Have you stopped working in 2010 or 2011, or plan to stop working in 2011 or 2012? [More Info](#)
 No Yes

D When did you stop working in 2010 or 2011, or plan to stop working in 2011 or 2012?
Month: Year:

Do you have to pay for things related to a disability or blindness that enable you to work? [More Info](#)
We will count only a part of your earnings towards the income limit if you work and receive Social Security benefits based on a disability or blindness and you have work-related expenses for which you are not reimbursed. Examples of such expenses are: the cost of medical treatment and drugs for AIDS, cancer, depression, or epilepsy; a wheelchair, personal attendant services; vehicle modification, driver assistance, or other special work-related transportation needs; work-related assistive technology; guide dog expenses; sensory and visual aids; and Braille translations.
 No Yes

Next Previous Save & Exit

- A. The 'Change This Answer' button has been removed.
- B. The 'What' has been removed from the question as only an affirmative answer will reveal the 'Amount of your expected wages' language and input field.
- C. The 'What' has been removed from the question as only an affirmative answer will reveal the 'Amount of your expected Net Earnings' language and input field.
- D. An affirmative answer to 'Have you stopped working in 2010 or 2011, or plan to stop working in 2011 or 2012?' will reveal a follow-up question to capture the month and year. This is a new question and reads 'When did you stop working in 2010 or 2011, or plan to stop working in 2011 or 2012?'

A.35. Income Other Than Wages And Earnings - Married

A.35.1. User Interface


Similar to pages above, these questions are no longer phrased to include both the applicant and spouse together. Both the applicant and spouse must answer individual questions regarding SSA, RRB, VA and other pension and annuity questions. If the answer is 'yes', a follow-up question will be revealed to collect the amount.

The screenshot shows the Social Security Administration's online application interface for Extra Help with Medicare Prescription Drug Plan Costs. The page is titled "Income Other Than Wages And Earnings" and is designed for married applicants. It features a series of questions for both the applicant and their spouse, covering various income sources such as Social Security, Railroad Retirement, and Veterans benefits. Each question is followed by a "Yes" or "No" option. If the answer is "Yes", a follow-up question is revealed to collect the amount received per month. The page includes a progress bar at the top with steps: Complete Application, Review, Submit, and Print Receipt. A "Next" button is visible at the bottom of the page.

A.36. Income Other Than Wages And Earnings - Single

A.36.1. User Interface

Text Size | Accessibility Help

**Social Security**
Official Website of the U.S. Social Security Administration

Extra Help With Medicare Prescription Drug Plan Costs

1 Complete Application2 Review3 Submit4 Print Receipt

Income Other Than Wages And Earnings

If you receive income from any of the sources listed below, please enter the total amount you receive each month. If the amount changes from month to month or you do not receive it every month, enter the average monthly income for the past year for each type in the appropriate fields.

Do NOT list wages and self-employment, interest income, public assistance, medical reimbursements or foster care payments here. If you do not receive income from a source listed below, select **No** for that source.

If you need help adding your pensions or annuities, select **Add Pensions Or Annuities**. If you need help adding your other income, select **Add Other Income**. The total dollar amount calculated will appear in the dollar amount field on this page when **Add And Use Total** is selected on the page calculating the totals.

If you need help completing this application, call Social Security toll-free at: 1-800-772-1213 or TTY 1-800-325-0778, Monday-Friday 7am-7pm

[Need Help?](#)

Do you receive Social Security benefits? [More Info](#)

No Yes

Amount of your Social Security benefits:

\$

per month (before deductions)

Do you receive Railroad Retirement benefits? [More Info](#)

No Yes

Amount of your Railroad Retirement benefits:

\$

per month (before deductions)

Do you receive Veterans benefits? [More Info](#)

No Yes

Amount of your Veterans benefits:

\$

per month (before deductions)

[Add Pensions or Annuities](#)

Do you receive income from other pensions or annuities? [More Info](#)

(Do NOT include include annuities from certificates of deposit, stocks, bonds, mutual funds, Individual Retirement Accounts (IRAs) or any other investments.)

No Yes

Amount of your income from other pensions or annuities:

\$

per month (before deductions)

[Add Pensions or Annuities](#)

Do you receive other income not listed above, including alimony, net rental income, workers' compensation, private or state disability payments, etc.? [More Info](#)

(Do NOT include help with rent or utilities, money you have in bank accounts, stocks, bonds, savings bonds, mutual funds, Individual Retirement Accounts (IRAs) or any similar investments, or any cash at home or anywhere else.)

No Yes

Amount of your other income not listed above:

\$

per month

[Add Other Income](#)

Type of your other income not listed above:

Has any of the income from these sources decreased in the last two years? [More Info](#)

No Yes

[Next](#) [Previous](#) [Save & Exit](#)

A.37. Resources - Married

A.37.1. User Interface

Text Size | Accessibility Help

Social Security
Official Website of the U.S. Social Security Administration

Extra Help With Medicare Prescription Drug Plan Costs

1 Complete Application 2 Review 3 Submit 4 Print Receipt

Resources
Please enter the money amounts of all bank accounts, investments or cash that either you, your spouse, or both of you own. Also include items that either of you own with another person.
If you need help adding your bank accounts, select Add Accounts. If you need help adding your investments, select Add Investments. The total dollar amount calculated will appear in the dollar amount field on this page when Add And Use Total is selected on the page calculating the totals.

If you need help completing this application, call Social Security toll-free at:
1-800-772-1213 or
TTY 1-800-325-0778,
Monday-Friday 7am-7pm

[Need Help?](#)

Do you or your spouse have bank accounts (checkings, savings and certificates of deposit)? [More Info](#)
 No Yes

A Combined total of all bank accounts (checkings, savings and certificates of deposit):
 \$
[Add Accounts](#)

Do you or your spouse have stocks, bonds, savings bonds, mutual funds, Individual Retirement Accounts (IRAs) or other similar investments? [More Info](#)
 No Yes

Combined total of your stocks, bonds, savings bonds, mutual funds, Individual Retirement Accounts (IRAs) or other similar investments:
 \$
[Add Investments](#)

Do you or your spouse have any other cash at home or anywhere else? [More Info](#)
 No Yes

Combined total of your other cash at home or anywhere else:
 \$

Will some money from any of the sources listed above be used to pay for your funeral or burial expenses? [More Info](#)
 This includes any bank accounts, investments, and cash that you listed. If Yes, skip to the next question. If no, select No and then go to the next question.
 No

Will some money from any of the sources listed above be used to pay for your spouse's funeral or burial expenses? [More Info](#)
 This includes any bank accounts, investments, and cash that your spouse listed. If Yes, skip to the next question. If no, select No and then go to the next question.
 No

Other than your home and the property on which it is located, do you or your spouse own any real estate? [More Info](#)
 Examples of other real estate are summer homes, rental properties or undeveloped land you own which is separate from your home.
 No Yes

[Next](#) [Previous](#) [Save & Exit](#)

A. The first three questions were originally under an umbrella statement:
 'Do you or your spouse have any of the following resources? If Yes, enter the combined total for those items.
 Combined total of all bank accounts (checking, savings and certificates of deposit)
 Combined total of all stocks, bonds, savings bonds, mutual funds, Individual Retirement Accounts or other similar investments
 Any other Cash at home or anywhere else'

A.39. Resources - Single

A.39.1. User Interface

Text Size | Accessibility Help

Social Security Administration
Official Website of the U.S. Social Security Administration

Extra Help With Medicare Prescription Drug Plan Costs

1 Complete Application 2 Review 3 Submit 4 Print Receipt

Resources
Please enter the money amounts of all bank accounts, investments or cash that you own. Also include items that you own with another person.

If you need help adding your bank accounts, select Add Accounts. If you need help adding your investments, select Add Investments. The total dollar amount calculated will appear in the dollar amount field on this page when Add And Use Total is selected on the page calculating the totals.

Do you have bank accounts (checkings, savings and certificates of deposit)? [More Info](#)
 No Yes
 Combined total of your bank accounts (checkings, savings and certificates of deposit):
 \$

Do you have stocks, bonds, savings bonds, mutual funds, Individual Retirement Accounts (IRAs) or other similar investments? [More Info](#)
 No Yes
 Combined total of your stocks, bonds, savings bonds, mutual funds, Individual Retirement Accounts (IRAs) or other similar investments:
 \$

Do you have any other cash at home or anywhere else? [More Info](#)
 No Yes
 Combined total of your other cash at home or anywhere else:
 \$

Will some money from any of the sources listed above be used to pay for your funeral or burial expenses? [More Info](#)
 This includes any bank accounts, investments, and cash that you listed. If Yes, skip to the next question. If no, select No and then go to the next question.
 No [More Info](#)

Other than your home and the property on which it is located, do you own any real estate?
 Examples of other real estate are summer homes, rental properties or undeveloped land you own which is separate from your home.
 No Yes


If you need help completing this application, call Social Security toll-free at:
 1-800-772-1213 or
 TTY 1-800-325-0778,
 Monday-Friday 7am-7pm
[Need Help?](#)

- A. The first three questions were originally under an umbrella statement:
- B. 'Do you or your spouse have any of the following resources? If Yes, enter the combined total for those items.
- C. Combined total of all bank accounts (checking, savings and certificates of deposit)
- D. Combined total of all stocks, bonds, savings bonds, mutual funds, Individual Retirement Accounts or other similar investments
- E. Any other Cash at home or anywhere else'
- F. These questions were generated to improve clarity.

A.41. Tool: Add Up Your Accounts

A.41.1. User Interface

[Text Size](#) | [Accessibility Help](#)



Social Security
Official Website of the U.S. Social Security Administration

Extra Help With Medicare Prescription Drug Plan Costs

1 Complete Application 2 Review 3 Submit 4 Print Receipt

Tool: Add Up Your Accounts
We have provided a tool to help you accurately calculate the total value of your bank accounts. Enter the appropriate amounts and we will calculate it for you.

Note: Once you leave this page, this tool will not save the individual amounts.

Bank Accounts: Checking Accounts

Checking Account 1:
\$

Checking Account 2:
\$

Checking Account 3:
\$

Checking Account 4:
\$

Bank Accounts: Savings Accounts

Savings Account 1:
\$

Savings Account 2:
\$

Savings Account 3:
\$

Savings Account 4:
\$

Bank Accounts: Certificates of Deposit (CD)

Certificate of Deposit Account 1:
\$

Certificate of Deposit Account 2:
\$

Certificate of Deposit Account 3:
\$

Certificate of Deposit Account 4:
\$

Add And Use Total Cancel


If you need help completing this application, call Social Security toll-free at:
1-800-772-1213 or
TTY 1-800-325-0778,
Monday-Friday 7am-7pm

[Need Help?](#)

A.42. Tool: Add Up Your Investments

A.42.1. User Interface

Text Size ▾ | Accessibility Help



Social Security
Official Website of the U.S. Social Security Administration

Extra Help With Medicare Prescription Drug Plan Costs

1 Complete Application 2 Review 3 Submit 4 Print Receipt

Tool: Add Up Your Investments

We have provided a tool to help you accurately calculate the total value of your investments. Enter the appropriate amounts and we will calculate it for you.

Note: Once you leave this page, this tool will not save the individual amounts.

Investments: Stocks, Bonds, Savings Bonds, Mutual Funds, Individual Retirement Accounts (IRAs)

Investment Type 1:
\$

Investment Type 2:
\$

Investment Type 3:
\$

Investment Type 4:
\$

Investment Type 5:
\$

Investment Type 6:
\$

Investment Type 7:
\$

Investment Type 8:
\$

[Add And Use Total](#) [Cancel](#)


If you need help completing this application, call Social Security toll-free at:
1-800-772-1213 or
TTY **1-800-325-0778**,
Monday-Friday 7am-7pm

[? Need Help?](#)

A.43. Tool: Add Up Your Other Pensions And Annuities

A.43.1. User Interface

Text Size ▾ | Accessibility Help



Social Security

Official Website of the U.S. Social Security Administration

Extra Help With Medicare Prescription Drug Plan Costs

1 Complete Application 2 Review 3 Submit 4 Print Receipt

Tool: Add Up Your Other Pensions And Annuities
We have provided a tool to help you accurately calculate the total value of your pensions and annuities. Enter the appropriate amounts and we will calculate it for you.

Note: Once you leave this page, this tool will not save the individual amounts.

You said that your other pensions and annuities total: \$500
If you use the amounts you enter here, the new total will replace your previous answer.

Other Pensions and Annuities

Pension or Annuity Type 1:
\$

Pension or Annuity Type 2:
\$

Pension or Annuity Type 3:
\$

Pension or Annuity Type 4:
\$

Pension or Annuity Type 5:
\$

Pension or Annuity Type 6:
\$

Pension or Annuity Type 7:
\$

Pension or Annuity Type 8:
\$

If you need help completing this application, call Social Security toll-free at:
1-800-772-1213 or
TTY 1-800-325-0778,
Monday-Friday 7am-7pm


[? Need Help?](#)

Add And Use Total Cancel

A.44. Tool: Add Up Your Types Of Income

A.44.1. User Interface

Text Size ▾ | Accessibility Help



Social Security

Official Website of the U.S. Social Security Administration

Extra Help With Medicare Prescription Drug Plan Costs

1 Complete Application 2 Review 3 Submit 4 Print Receipt

Tool: Add Up Your Types Of Income

We have provided a tool to help you accurately calculate the total value of your other types of income. Enter the appropriate amounts and we will calculate it for you.

Note: Once you leave this page, this tool will not save the individual amounts.

You said that your other income totals: \$500
If you use the amounts you enter here, the new total will replace your previous answer.

Other Types of Income (including alimony, net rental income, workers' compensation, private or state disability payments, etc.)

Other Income Type 1:
\$

Other Income Type 2:
\$

Other Income Type 3:
\$

Other Income Type 4:
\$

Other Income Type 5:
\$

Other Income Type 6:
\$

Other Income Type 7:
\$

Other Income Type 8:
\$

Add And Use TotalCancel

If you need help completing this application, call Social Security toll-free at:
1-800-772-1213 or
TTY 1-800-325-0778,
Monday-Friday 7am-7pm

[? Need Help?](#)

A.45. (Find Out if You Qualify)

A.46. Find Out If You And Your Spouse Qualify (Married) Part 1 (WITHOUT)

A.46.1. User Interface

Text Size ▾ | Accessibility Help

Social Security
Official Website of the U.S. Social Security Administration

Extra Help With Medicare Prescription Drug Plan Costs

1 Find Out If You Qualify 2 Complete Application 3 Review 4 Submit 5 Print Receipt

Find Out If You And Your Spouse Qualify : Part 1
The next few pages provide a tool that can tell you if you are likely to qualify for extra help to pay for your prescription drug costs so that you do not have to go through the entire application process unnecessarily. If this tool suggests that it is unlikely you will qualify, you may still apply. We will save your answers only if you decide to apply now. You may change your answers at any time until you submit your application.

If you need help completing this application, call Social Security toll-free at:
1-800-772-1213 or
TTY 1-800-325-0778,
Monday-Friday 7am-7pm

[Need Help?](#)

Have you worked in this calendar year? [More Info](#)
 No Yes

Has your spouse worked in this calendar year? [More Info](#)
 No Yes

Are you UNDER age 65? [More Info](#)
 No Yes

Is your spouse UNDER age 65? [More Info](#)
 No Yes

Not counting your spouse, how many other relatives live in your household and receive at least one-half of their financial support from you or your spouse? Do NOT include yourself or your spouse in the number you enter. If your household consists only of you and your spouse, enter "0." [More Info](#)
We ask this because your household size may affect the amount of help you can get. We count relatives related to you by blood, marriage or adoption.

Next Previous

F.1. A. These questions were previously worded as ‘Have you or your spouse worked in this calendar year?’ and ‘Are you or your spouse UNDER age 65?’. The questions have been separated.

A.48. Find Out If You And Your Spouse Qualify (Married) Part 1 (WITH)

A.48.1. User Interface

Text Size | Accessibility Help

Social Security
Official Website of the U.S. Social Security Administration

Extra Help With Medicare Prescription Drug Plan Costs

1 Find Out If You Qualify 2 Complete Application 3 Review 4 Submit 5 Print Receipt

Find Out If You And Your Spouse Qualify : Part 1

The next few pages provide a tool that can tell you if you are likely to qualify for extra help to pay for your prescription drug costs so that you do not have to go through the entire application process unnecessarily. If this tool suggests that it is unlikely you will qualify, you may still apply. We will save your answers only if you decide to apply now. You may change your answers at any time until you submit your application.

If you need help completing this application, call Social Security toll-free at:
1-800-772-1213 or
TTY 1-800-325-0778,
Monday-Friday 7am-7pm

[Need Help?](#)

A Have you worked in this calendar year? [More Info](#)
Note: Changing your answer may delete information you have provided about this question or require you to provide additional information.
 No Yes

Has your spouse worked in this calendar year? [More Info](#)
Note: Changing your answer may delete information you have provided about this question or require you to provide additional information.
 No Yes

A Are you UNDER age 65? [More Info](#)
Note: Changing your answer may delete information you have provided about this question or require you to provide additional information.
 No Yes

Is your spouse UNDER age 65? [More Info](#)
Note: Changing your answer may delete information you have provided about this question or require you to provide additional information.
 No Yes

Not counting your spouse, how many other relatives live in your household and receive at least one-half of their financial support from you or your spouse? Do NOT include yourself or your spouse in the number you enter. If your household consists only of you and your spouse, enter "0." [More Info](#)
We ask this because your household size may affect the amount of help you can get. We count relatives related to you by blood, marriage or adoption.


Next Previous

A. The 'Change This Answer' button has been removed. Users can now change this answer, if necessary, by selecting the appropriate radio button. The 'Note: Changing your answer...' language was added to alert the user of the effects.

A.49. Find Out If You Qualify (Single) Part 1

A.49.1. User Interface

Text Size | Accessibility Help



Social Security
Official Website of the U.S. Social Security Administration

Extra Help With Medicare Prescription Drug Plan Costs

1 Find Out If You Qualify 2 Complete Application 3 Review 4 Submit 5 Print Receipt

Find Out If You Qualify : Part 1

The next few pages provide a tool that can tell you if you are likely to qualify for extra help to pay for your prescription drug costs so that you do not have to go through the entire application process unnecessarily. If this tool suggests that it is unlikely you will qualify, you may still apply. We will save your answers only if you decide to apply now. You may change your answers at any time until you submit your application.

Have you worked in this calendar year? [More Info](#)

No Yes

Are you UNDER age 65? [More Info](#)

No Yes

How many relatives live in your household and receive at least one-half of their financial support from you? Do NOT include yourself in the number you enter. If your household consists only of you, enter "0."

[More Info](#)

We ask this because your household size may affect the amount of help you can get. We count relatives related to you by blood, marriage or adoption.

[Next](#) [Previous](#)

If you need help completing this application, call Social Security toll-free at:
1-800-772-1213 or
TTY 1-800-325-0778,
Monday-Friday 7am-7pm

[Need Help?](#)

A.50. Find Out If You Qualify (Married) Part 3 (WITH)

A.50.1. User Interface

F.1.1.

A.51.

The screenshot shows the Social Security Administration's 'Extra Help With Medicare Prescription Drug Plan Costs' form. The form is titled 'Find Out If You And Your Spouse Qualify: Part 3 of 3'. It contains several sections of questions for both the applicant and their spouse. Red 'F' markers are placed on the left side of the form, highlighting specific changes in the layout. The questions include: 'Have you worked in this calendar year?', 'Has your spouse worked in this calendar year?', 'Do you have to pay for things related to a disability or blindness that enable you to work?', 'Does your spouse have to pay for things related to a disability or blindness that enable him/her to work?', 'Do you expect to earn wages this calendar year?', 'Amount of your expected wages before taxes and deductions this calendar year:', 'Does your spouse expect to earn wages this calendar year?', 'Amount of your spouse's expected wages before taxes and deductions this calendar year:', 'What do you expect your net earnings from self-employment to be this calendar year?', 'What does your spouse expect the net earnings from self-employment to be this calendar year?', 'Amount of your spouse's expected Net EARNINGS from self-employment this calendar year:', 'Have you stopped working in 2010 or 2011, or plan to stop working in 2011 or 2012?', and 'Has your spouse stopped working in 2010 or 2011, or plan to stop working in 2011 or 2012?'. The form also includes a 'Need Help?' button and a 'Text Size | Accessibility Help' link in the top right corner.

- A. The 'Change This Answer' button has been removed. Users can now change this answer, if necessary, by selecting the appropriate radio button.
- B. These questions previously applied to both applicant and spouse. The questions have been separated so that each member of the couple has their own question/answer.

A.52. Find Out If You Qualify (Single) Part 3 (WITHOUT)

A.52.1. User Interface

The screenshot shows the Social Security Administration website interface for the 'Find Out If You Qualify' process. The page title is 'Extra Help With Medicare Prescription Drug Plan Costs'. A progress bar at the top indicates five steps: 1. Find Out If You Qualify (active), 2. Complete Application, 3. Review, 4. Submit, and 5. Print Receipt. The main content area is titled 'Find Out If You Qualify: Part 3 of 3' and contains several questions with radio buttons and text input fields. A red letter 'A' is placed to the left of the first question, and a red letter 'B' is placed to the left of the second question. A 'Next' button is located at the bottom left of the form area. On the right side, there is a help box with contact information and a 'Need Help?' link. The top right corner of the page has 'Text Size' and 'Accessibility Help' links.

A. The 'Change This Answer' button has been removed. Users can now change this answer, if necessary, by selecting the appropriate radio button.

B. This question has been re-worded. It previously read: 'What do you expect your net earnings from self-employment to be this calendar year?' The 'Amount of your expected wages before taxes and deductions this calendar year:' and text box are now only displayed with an affirmative answer.

C.

A.54. Find Out if You Qualify (Single) Part 3 (WITH)

A.54.1. User Interface

The screenshot shows the Social Security Administration's website for 'Extra Help With Medicare Prescription Drug Plan Costs'. At the top, there is a progress bar with five steps: 1. Find Out if You Qualify, 2. Complete Application, 3. Review, 4. Submit, and 5. Print Receipt. The current step is 'Find Out if You Qualify: Part 3 of 3'. Below the progress bar, there is a 'Need Help?' box with contact information: 'If you need help completing this application, call Social Security toll-free at: 1-800-772-1213 or TTY 1-800-325-0778, Monday-Friday 7am-7pm'. The main form contains several questions:

- Question 1:** 'Have you worked in this calendar year?' with radio buttons for 'No' and 'Yes'. A red letter 'A' is overlaid on the 'More Info' link and the radio buttons.
- Question 2:** 'Do you have to pay for things related to a disability or blindness that enable you to work?' with radio buttons for 'No', 'Yes, for blindness', and 'Yes, for a disability'. A red letter 'B' is overlaid on the 'More Info' link.
- Question 3:** 'Do you expect to earn wages this calendar year?' with radio buttons for 'No' and 'Yes'.
- Question 4:** 'Amount of your expected wages before taxes and deductions this calendar year:' with a text box for '\$' and 'Wages this year'.
- Question 5:** 'What do you expect your net earnings from self-employment to be this calendar year?' with radio buttons for 'None', 'Net EARNINGS', and 'Net LOSS'.
- Question 6:** 'Amount of your expected Net EARNINGS from self-employment this calendar year:' with a text box for '\$' and 'Net earnings this year'.
- Question 7:** 'Have you stopped working in 2010 or 2011, or plan to stop working in 2011 or 2012?' with radio buttons for 'No' and 'Yes'.
- Question 8:** 'When did you stop working in 2010 or 2011, or plan to stop working in 2011 or 2012?' with dropdown menus for 'Month' and 'Year'.

At the bottom of the form, there are 'Next' and 'Previous' buttons.

- A. The 'Change This Answer' button has been removed. Users can now change this answer, if necessary, by selecting the appropriate radio button.
- B. This question has been re-worded. It previously read: 'What do you expect your net earnings from self-employment to be this calendar year?' The 'Amount of your expected wages before taxes and deductions this calendar year:' and text box are now only displayed with an affirmative answer.

A.56. Find Out If You Qualify (Married) Part 2

A.56.1. User Interface

Similar to pages above, these questions are no longer phrased to include both the applicant and spouse together. Both the applicant and spouse must answer individual questions regarding SSA, RRB, VA and other pension and annuity questions. If the answer is 'yes', a follow-up question will be revealed to collect the amount.

The screenshot shows the 'Find Out If You Qualify' form for Medicare Prescription Drug Plan Costs. The form is titled 'Find Out If You And Your Spouse Qualify : Part 2 of 3'. It contains several sections of questions, each with a 'More Info' link. The questions are: 'Do you receive Social Security benefits?', 'Do you receive Railroad Retirement benefits?', 'Do you receive Veterans benefits?', 'Do you receive income from other pensions or annuities?', and 'Do you receive other income not listed above, including alimony, net rental income, workers' compensation, private or state disability payments, etc.'. Each question has a 'Yes' or 'No' radio button and a corresponding amount field. The form also includes a 'Next' button at the bottom.

A.57. Find Out If You Qualify (Single) Part 2

A.57.1. User Interface

Text Size | Accessibility Help

Social Security
Official Website of the U.S. Social Security Administration

Extra Help With Medicare Prescription Drug Plan Costs

1 Find Out If You Qualify 2 Complete Application 3 Review 4 Submit 5 Print Receipt

Find Out If You Qualify : Part 2 of 3
Please continue to enter the information below so that we can tell you if you are likely to qualify for extra help.

If you receive income from any of the sources listed below, please enter the total amount you receive each month. If the amount changes from month to month or you do not receive it every month, enter the average monthly income for the past year for each type in the appropriate fields.

Do NOT list wages and self-employment, interest income, public assistance, medical reimbursements or foster care payments here. If you do not receive income from a source listed below, select **No** for that source.

If you need help adding your pensions or annuities, select **Add Pensions Or Annuities**. If you need help adding your other income, select **Add Other Income**. The total dollar amount calculated will appear in the dollar amount field on this page when **Add And Use Total** is selected on the page calculating the totals.

If you need help completing this application, call Social Security toll-free at:
1-800-772-1213 or
TTY 1-800-325-0778,
Monday-Friday 7am-7pm

[Need Help?](#)

Do you receive Social Security benefits? [More Info](#)
 No Yes

Amount of your Social Security benefits:
\$ _____
per month (before deductions)

Do you receive Railroad Retirement benefits? [More Info](#)
 No Yes

Amount of your Railroad Retirement benefits:
\$ _____
per month (before deductions)

Do you receive Veterans benefits? [More Info](#)
 No Yes

Amount of your Veterans benefits:
\$ _____
per month (before deductions)

Do you receive income from other pensions or annuities? [More Info](#)
(Do NOT include annuities from certificates of deposit, stocks, bonds, mutual funds, Individual Retirement Accounts (IRAs) or any other investments.)
 No Yes

Amount of your income from other pensions or annuities:
\$ _____
per month (before deductions)

[Add Pensions or Annuities](#)

Do you receive other income not listed above, including alimony, net rental income, workers' compensation, private or state disability payments, etc.? [More Info](#)
(Do NOT include help with rent or utilities, money you have in bank accounts, stocks, bonds, savings bonds, mutual funds, Individual Retirement Accounts (IRAs) or any similar investments, or any other cash at home or anywhere else.)
 No Yes

Amount of your other income not listed above:
\$ _____
per month

[Add Other Income](#)

Type of your other income not listed above:

[Next](#) [Previous](#)

The 'Amount of...' and associated text boxes are only present with an affirmative answer.

A.58. Find Out If You Qualify (You Should Apply)

A.58.1. User Interface

The screenshot displays the Social Security Administration's website interface for the 'Find Out If You Qualify' step of the Medicare Prescription Drug Plan Costs application process. The page features the SSA logo and navigation links for 'Text Size' and 'Accessibility Help'. A progress bar at the top indicates five steps: 1. Find Out If You Qualify (active), 2. Complete Application, 3. Review, 4. Submit, and 5. Print Receipt. The main heading is 'Find Out If You Qualify: Results - You Should Apply'. A message box states: 'Based on the answers you provided, you probably qualify for the extra help with prescription drug costs.' Below this, a section titled 'What You Can Do Next' lists three options: 'Apply Now', 'Previous', and 'Start Over'. A 'Need Help?' link is also present. The 'What You Will Need To Apply' section lists required documents: Social Security card, bank account statements, IRAs, stocks, bonds, savings bonds, mutual funds, other investment statements, tax returns, payroll slips, and most recent award letters or statements for Railroad Retirement benefits, Veterans benefits, pensions and annuities. A final note states that users should provide their best estimate if they lack these documents. At the bottom, there are three buttons: 'Apply Now' (highlighted), 'Previous', and 'Start Over'.

Text Size | Accessibility Help

Social Security Administration
Official Website of the U.S. Social Security Administration

Extra Help With Medicare Prescription Drug Plan Costs

1 Find Out If You Qualify 2 Complete Application 3 Review 4 Submit 5 Print Receipt

Find Out If You Qualify: Results - You Should Apply

Based on the answers you provided, you probably qualify for the extra help with prescription drug costs.

What You Can Do Next

1. You may begin the application process by selecting Apply Now.
2. You may go back to make changes by selecting Previous, or
3. You may select Start Over to reenter your information.

If you select Apply Now, you will get a Reentry Number after you fill in your name and address. If you choose to Save & Exit this application before it is complete, you may use your Reentry Number at any time to come back. You will also be able to change your answers later.

What You Will Need To Apply

If you decide to complete this application, we will ask about your income (and your spouse's income, if married and living together) and the things that you and your spouse own. Documents that may help you prepare include:

- Social Security card;
- bank account statements, including checking, savings, and certificates of deposit;
- Individual Retirement Accounts (IRAs), stocks, bonds, savings bonds, mutual funds, other investment statements;
- tax returns;
- payroll slips; and
- your most recent award letters or statements for Railroad Retirement benefits, Veterans benefits, pensions and annuities.

If you do not have these documents, provide us with your best estimate so that we can tell you whether you are likely to qualify for extra help with your prescription drug costs. This information is to help you complete the application. You will not have to submit the documents unless contacted by a Social Security representative.


[Need Help?](#)

[Apply Now](#) [Previous](#) [Start Over](#)

A.59. Find Out If You Qualify (You Probably Do Not Qualify)

A.59.1. User Interface

Text Size | Accessibility Help



Social Security
Official Website of the U.S. Social Security Administration

Extra Help With Medicare Prescription Drug Plan Costs

1 Find Out If You Qualify 2 Complete Application 3 Review 4 Submit 5 Print Receipt

Find Out If You Qualify: Results - You Probably Do Not Qualify

Based on the answers you provided, **you probably do not qualify** for extra help. You do not need to complete this application. However, if there is any doubt about your entries or you need a letter stating you are not eligible, complete the application. Whether or not you qualify for the extra help, you may still enroll in an approved Medicare prescription drug plan for coverage. For information about enrolling in a prescription drug plan, call **1-800-MEDICARE (TTY 1-877-486-2048)** or visit www.medicare.gov.

If you need help completing this application, call Social Security toll-free at:
1-800-772-1213 or
TTY 1-800-325-0778,
Monday-Friday 7am-7pm

[Need Help?](#)

What You Can Do Next

1. You may begin the application process by selecting **Apply Now**,
2. You may go back to make changes by selecting **Previous**, or
3. You may select **Start Over** to reenter your information, or
4. You may **Exit** the application.

If you select **Apply Now**, you will get a **Reentry Number** after you fill in your name and address. If you choose to **Save & Exit** this application before it is complete, you may use your **Reentry Number** at any time to come back. You will also be able to change your answers later.

What You Will Need To Apply

If you decide to complete this application, we will ask about your income (and your spouse's income, if married and living together) and the things that you and your spouse own. Documents that may help you prepare include:

- Social Security card;
- bank account statements, including checking, savings, and certificates of deposit;
- Individual Retirement Accounts (IRAs), stocks, bonds, savings bonds, mutual funds, other investment statements;
- tax returns;
- payroll slips; and
- your most recent award letters or statements for Railroad Retirement benefits, Veterans benefits, pensions and annuities.

If you do not have these documents, provide us with your best estimate so that we can tell you whether you are likely to qualify for extra help with your prescription drug costs. This information is to help you complete the application. You will not have to submit the documents unless contacted by a Social Security representative.


Apply Now Previous Start Over Exit

A.60. Review and Send

A.61. Review Your Information

A.61.1. User Interface

Text Size | Accessibility Help

 **Social Security**
Official Website of the U.S. Social Security Administration

Extra Help With Medicare Prescription Drug Plan Costs

1 Complete Application 2 **Review** 3 Submit 4 Print Receipt

Review Your Information

Review the items you completed below before you submit this application. If you need to make changes, select the Edit button in the margin just left of the page where the changes are necessary. Changes on one page may require additional information to be entered or changed on subsequent pages. You can print the summary before you submit it. Once you submit it, you will be able to print a receipt that shows exactly what is on your application.

About the Form Completer

Name: **Form Completer**
Relationship: **Family Member**
Phone: **(111) 111-1111**
Address: **123 Main Street, Anywhere, SC, 34567**

About You and Your Spouse

Applicants: **Both my spouse and I are applying.**

Work Status:
I did not work in 2010 or 2011.
My spouse did not work in 2010 or 2011.
We do not have combined savings, investments, and real estate worth more than \$25,260.

Medicare Savings Programs:
Since you did not respond to this question, our assumption is that you are interested in the Medicare Savings Programs. If this is not correct, select Edit to go back and change your answer.
We are interested in the Medicare Savings Program.

My Information
Name: **John Doe**
Social Security Number: **743 99 6078**
Date of Birth: **January 1, 1900**

My Spouse
Name: **Jane Doe**
Social Security Number: **743 99 1078**
Date of Birth: **February 2, 1901**

Mailing Address / Phone
Address: **123 Main Street, Anywhere, SC, 34567**
Phone: **(540) 555-9876**

We have not changed our address within the last three months.

Contact Person: **None given**

About Your And Your Spouse's Living Situation

Number of Dependents: **0**

Resources

Bank accounts, investments, cash:
We have no bank accounts.
We have no stocks, bonds, savings bonds, mutual funds, Individual Retirement Accounts (IRAs), or similar investments.
We have no cash at home or anywhere else.

Burial expenses:
No money from the sources mentioned will be used to pay for my funeral or burial expenses.
No money from the sources mentioned will be used to pay for my spouse's funeral or burial expenses.

Real estate:
We do not own any real estate other than our home and the property on which it is located.

Income Other Than Wages and Earnings

Income from pensions, annuities and other sources:
I did not answer the question about receiving Social Security benefits.
I did not answer the question about my spouse receiving Social Security benefits.
I do not receive Railroad Retirement benefits.
My spouse does not receive Railroad Retirement benefits.
I do not receive Veterans benefits.
My spouse does not receive Veterans benefits.
I receive \$500.00 per month from other pensions or annuities.
My spouse does not receive other pensions or annuities.
I receive \$500.00 per month from other income.
Type: **Other Income**
My spouse does not receive other income.

Decrease in income other than wages and earnings:
Our income from these sources has not decreased in the last two years.

If you need help completing this application, call Social Security toll-free at: **1-800-772-1213** or **TTY 1-800-325-0778**, Monday-Friday 7am-7pm

[Need Help?](#)

A.62. Review Your Information

A.62.1. User Interface

Text Size | Accessibility Help

Social Security
Official Website of the U.S. Social Security Administration

Extra Help With Medicare Prescription Drug Plan Costs

Complete Application | Review | Submit | Print Receipt

Review Your Information
Review the items you completed before you submit this application. If you need to make changes, select the Edit button in the margin just left of the page where the changes are necessary. Changes on one page may require additional information to be entered or changed on subsequent pages. You can print this summary before you submit it. Once you submit it, you will be able to print a receipt that shows exactly what is on your application.

If you need help completing this application, call Social Security toll-free at: 1-800-772-1213 or TTY 1-800-328-6178, Monday-Friday 7am-7pm. Need Help?

About You and Your Spouse

Applicants: I am applying. My spouse is not applying.

Work Status:
I worked in 2010 or 2011.
My spouse did not work in 2010 or 2011.
We do not have combined savings, investments, and real estate worth more than \$25,200.

Medicare Savings Programs:
Since you did not respond to this question, our assumption is that you are interested in the Medicare Savings Programs. If this is not correct, select Edit to go back and change your answer.
We are interested in the Medicare Savings Program.

My Information
Name: John Doe
Social Security Number: 743-99-3070
Date of Birth: January 1, 1960

My Spouse
Name: Jane Doe
Social Security Number: 743-99-1070
Date of Birth: February 2, 1901

Mailing Address / Phone
Address: 12 Main Street, Anywhere, SC, 34567
Phone: (545) 555-5678

We have not changed our address within the last three months.
Contact Person: None given

About Your Spouse's Living Situation

Number of Dependents:
You did not enter the number of dependents.

Resources

Bank accounts, investments, cash:
You did not give us information about your bank accounts.
You did not answer whether you have any stocks, bonds, savings bonds, mutual funds, individual retirement accounts (IRAs), or similar investments.
You did not answer whether you have any other cash at home or anywhere else.

Debt expenses:
Some money from the sources mentioned will be used to pay for my funeral or burial expenses.
If you did not respond to this question, our assumption is that some money from the sources mentioned will be used to pay for your funeral or burial expenses. If this is not correct, select Edit to go back and change your answer.
Some money from the sources mentioned will be used to pay for my spouse's funeral or burial expenses.
If you did not respond to this question, our assumption is that some money from the sources mentioned will be used to pay for your funeral or burial expenses. If this is not correct, select Edit to go back and change your answer.

Real estate:
You did not answer whether you own any real estate other than your home and the property on which it is located.

Income Other Than Wages and Earnings

Income from pensions, annuities and other sources:
I did not answer the question about receiving Social Security benefits.
I did not answer the question about my spouse receiving Social Security benefits.
I do not receive Railroad Retirement benefits.
My spouse does not receive Railroad Retirement benefits.
I do not receive Veterans benefits.
My spouse does not receive Veterans benefits.
I do not receive other pensions or annuities.
My spouse does not receive other pensions or annuities.
I do not receive other income.
My spouse does not receive other income.

Decrease in income other than wages and earnings:
Our income from these sources has not decreased in the last two years.

Wages and Earnings

Pre-tax wages this year:
I do not expect to earn wages this calendar year.
My spouse does not expect to earn wages this calendar year.

Self-employment net earnings this calendar year:
I expect to earn \$1,200.
My spouse expects to earn \$1,300.

Decrease in wages and/or net self-employment earnings:
Our income from wages and/or self-employment earnings has not decreased in the last two years.

Work plans:
I did not stop working in 2010 or 2011, and do not plan to stop in 2011 or 2012.
My spouse did not stop working in 2010 or 2011, and does not plan to stop in 2011 or 2012.

Disability-related expenses:
I do not pay for things related to disability or blindness that enable me to work.

You must provide the missing information before you can submit this application.

Previous | Save & Exit

A.63.

A. This alert is now highlighted using a shaded box and exclamation point icon.

A.64. Ready to Submit

A.64.1. User Interface

Text Size | Accessibility Help

Social Security
Official Website of the U.S. Social Security Administration

Extra Help With Medicare Prescription Drug Plan Costs

1 Complete Application 2 Review 3 Submit 4 Print Receipt

A **Important:**
After you submit this application, you will not be able to come back to it. Check the box next to your name to indicate that you have read and are signing the statement below.

Ready To Submit?
If you are ready to submit your Application for Extra Help With Medicare Prescription Drug Plan Costs, read the statement below. Checking the box next to your name means that you agree with the statement and have signed your application.

B **Terms of Agreement**
I, **John Doe**, understand that the Social Security Administration (SSA) will check my statements and compare its records with records from Federal, State, and local government agencies, including the Internal Revenue Service (IRS) to make sure the determination is correct.
By submitting this application, I am authorizing SSA to obtain and disclose information related to my income, resources, and assets, foreign and domestic, consistent with applicable privacy laws. This information may include, but is not limited to, information about my wages, account balances, investments, benefits, and pensions.
Unless otherwise indicated on this application, I am authorizing SSA to disclose the financial information entered earlier from my file, such as my name, date of birth, gender, Social Security number, etc., to the State to start the application process for Medicare Savings Programs.
[I am declaring under penalty of perjury that I have examined all the information on this form, and it is true and correct to the best of my knowledge.](#)

C I, **John Doe**, agree with the terms of agreement above.

Submit Now **Previous** **Save & Exit**

If you need help completing this application, call Social Security toll-free at: **1-800-772-1213** or **TTY 1-800-325-0778**, Monday-Friday 7am-7pm
[Need Help?](#)

- A. The 'Important' note has been moved from just above the check box to the very top of the page.
- B. The attestation section is now titled 'Terms of Agreement'
- C. The language following the check box previously read "I, John Doe, read and agree with the above."

A.65. Ready to Submit

A.65.1. User Interface

- A. The 'Important' note has been moved from just above the check box to the very top of the page.
- B. The attestation section is now titled 'Terms of Agreement'. The language following the check box has changed from 'I, John Doe, read and agree with the above.' To 'I, John Doe agree with the terms of agreement above.'
- C. Third Party Form Completers no longer attest that the information is true and correct to the best of their knowledge. Applicant attestation statements and electronic 'signatures' are now included when a third party form completer is completing the application. Third Party Form Completers also no longer authorize the disclosure of information on the applicant's behalf. Third Party Form Completers now declare that the applicant(s) have authorized them to complete an application on their behalf and that the information reflected in the application was provided to them by the applicant(s).

A.67. Ready to Submit

A.67.1. User Interface

Text Size | Accessibility Help

Social Security
Official Website of the U.S. Social Security Administration

Extra Help With Medicare Prescription Drug Plan Costs

1 Complete Application 2 Review 3 Submit 4 Print Receipt

A **Important:**
After you submit this application, you will not be able to come back to it. Check the box next to your name to indicate that you have read and are signing the statement below.

If you need help completing this application, call Social Security toll-free at:
1-800-772-1213 or
TTY 1-800-325-0778,
Monday-Friday 7am-7pm

[Need Help?](#)

Ready To Submit?

If you are ready to submit your Application for Extra Help With Medicare Prescription Drug Plan Costs, read the statement below. Checking the box next to your name means that you agree with the statement and have signed your application.

B **Terms of Agreement**

I, **John Doe**, understand that the Social Security Administration (SSA) will check my statements and compare its records with records from Federal, State, and local government agencies, including the Internal Revenue Service (IRS) to make sure the determination is correct.

By submitting this application, I am authorizing SSA to obtain and disclose information related to my income, resources, and assets, foreign and domestic, consistent with applicable privacy laws. This information may include, but is not limited to, information about my wages, account balances, investments, benefits, and pensions.

Unless otherwise indicated on this application, I am authorizing SSA to disclose the financial information entered earlier from my file, such as my name, date of birth, gender, Social Security number, etc., to the State to start the application process for Medicare Savings Programs.

[I am declaring under penalty of perjury that I have examined all the information on this form, and it is true and correct to the best of my knowledge.](#)

I, John Doe, agree with the terms of agreement above.

B **Terms of Agreement**

I, **Jane Doe**, understand that the Social Security Administration (SSA) will check my statements and compare its records with records from Federal, State, and local government agencies, including the Internal Revenue Service (IRS) to make sure the determination is correct.

By submitting this application, I am authorizing SSA to obtain and disclose information related to my income, resources, and assets, foreign and domestic, consistent with applicable privacy laws. This information may include, but is not limited to, information about my wages, account balances, investments, benefits, and pensions.

Unless otherwise indicated on this application, I am authorizing SSA to disclose the financial information entered earlier from my file, such as my name, date of birth, gender, Social Security number, etc., to the State to start the application process for Medicare Savings Programs.

[I am declaring under penalty of perjury that I have examined all the information on this form, and it is true and correct to the best of my knowledge.](#)

I, Jane Doe, agree with the terms of agreement above.

Submit Now Previous Save & Exit

A. The 'Important' note has been moved from just above the check box to the very top of the page.

B. The attestation section is now titled 'Terms of Agreement'. The language following the check box has changed from 'I, Jane Doe, read and agree with the above.'

A.69. Ready to Submit

A.69.1. User Interface

Text Size | Accessibility Help

Social Security
Official Website of the U.S. Social Security Administration

Extra Help With Medicare Prescription Drug Plan Costs

1 Complete Application 2 Review 3 Submit 4 Print Receipt

Important:
After you submit this application, you will not be able to come back to it. Check the box next to your name to indicate that you have read and are signing the statement below.

If you need help completing this application, call Social Security toll-free at 1-800-772-1213 or TTY 1-800-325-0778, Monday-Friday 7am-7pm

[Need Help?](#)

Ready To Submit?

If you are ready to submit your Application for Extra Help With Medicare Prescription Drug Plan Costs, read the statement below. Checking the box next to your name means that you agree with the statement and have signed your application.

Terms of Agreement

I, **John Doe**, understand that the Social Security Administration (SSA) will check my statements and compare its records with records from Federal, State, and local government agencies, including the Internal Revenue Service (IRS) to make sure the determination is correct.

By submitting this application, I am authorizing SSA to obtain and disclose information related to my income, resources, and assets, foreign and domestic, consistent with applicable privacy laws. This information may include, but is not limited to, information about my wages, account balances, investments, benefits, and pensions.

Unless otherwise indicated on this application, I am authorizing SSA to disclose the financial information entered earlier from my file, such as my name, date of birth, gender, Social Security number, etc., to the State to start the application process for Medicare Savings Programs.

[I am declaring under penalty of perjury that I have examined all the information on this form, and it is true and correct to the best of my knowledge.](#)

I, John Doe, agree with the terms of agreement above.

Terms of Agreement

I, **Jane Doe**, understand that the Social Security Administration (SSA) will check my statements and compare its records with records from Federal, State, and local government agencies, including the Internal Revenue Service (IRS) to make sure the determination is correct.

By submitting this application, I am authorizing SSA to obtain and disclose information related to my income, resources, and assets, foreign and domestic, consistent with applicable privacy laws. This information may include, but is not limited to, information about my wages, account balances, investments, benefits, and pensions.

Unless otherwise indicated on this application, I am authorizing SSA to disclose the financial information entered earlier from my file, such as my name, date of birth, gender, Social Security number, etc., to the State to start the application process for Medicare Savings Programs.

[I am declaring under penalty of perjury that I have examined all the information on this form, and it is true and correct to the best of my knowledge.](#)

I, Jane Doe, agree with the terms of agreement above.

Terms of Agreement

I, **Form Completer**, declare under the penalty of perjury that the applicant(s) above have authorized me to complete this form on their behalf. I have accurately reflected in completing this form the information that was provided by the applicant(s).

I, Form Completer, agree with the terms of agreement above.

Submit Now Previous Save & Exit

- A. The 'Important' note has been moved from just above the check box to the very top of the page.
- B. The attestation section is now titled 'Terms of Agreement'. The language following the check box has changed from 'I, John Doe, read and agree with the above.'
- C. Third Party Form Completers no longer attest that the information is true and correct to the best of their knowledge. Applicant attestation statements and electronic 'signatures' are now included when a third party form completer is completing the application. Third Party Form Completers also no longer authorize the disclosure of information on the applicant's behalf. Third Party Form Completers now declare that the applicant(s) have authorized them to complete an application on their behalf and that the information reflected in the application was provided to them by the applicant(s).

A.71. Ready to Submit

A.71.1. User Interface

Text Size | Accessibility Help

Social Security
Official Website of the U.S. Social Security Administration

Extra Help With Medicare Prescription Drug Plan Costs

1 Complete Application 2 Review 3 Submit 4 Print Receipt

Important:
After you submit this application, you will not be able to come back to it. Check the box next to your name to indicate that you have read and are signing the statement below.

If you need help completing this application, call Social Security toll-free at:
1-800-772-1213 or
TTY 1-800-325-0778,
Monday-Friday 7am-7pm

[Need Help?](#)

Ready To Submit?

If you are ready to submit your Application for Extra Help With Medicare Prescription Drug Plan Costs, read the statement below. Checking the box next to your name means that you agree with the statement and have signed your application.

Terms of Agreement

I, **John Doe**, understand that the Social Security Administration (SSA) will check my statements and compare its records with records from Federal, State, and local government agencies, including the Internal Revenue Service (IRS) to make sure the determination is correct.

By submitting this application, I am authorizing SSA to obtain and disclose information related to my income, resources, and assets, foreign and domestic, consistent with applicable privacy laws. This information may include, but is not limited to, information about my wages, account balances, investments, benefits, and pensions.

Unless otherwise indicated on this application, I am authorizing SSA to disclose the financial information entered earlier from my file, such as my name, date of birth, gender, Social Security number, etc., to the State to start the application process for Medicare Savings Programs.

[I am declaring under penalty of perjury that I have examined all the information on this form, and it is true and correct to the best of my knowledge.](#)

I, **John Doe**, agree with the terms of agreement above.

Terms of Agreement

I, **Jane Doe**, understand that by signing this application, I am authorizing Social Security to obtain and disclose information related to my income, resources, and assets, foreign and domestic, consistent with applicable privacy laws. This information may include, but is not limited to, information about my wages, account balances, investments, benefits, and pensions.

I, **Jane Doe**, agree with the terms of agreement above.

Submit Now Previous Save & Exit

- A. The 'Important' note has been moved from just above the check box to the very top of the page.
- B. The attestation section is now titled 'Terms of Agreement'. The language following the check box has changed from 'I, John Doe, read and agree with the above.' to 'I, John Doe, agree with the terms of agreement above.'

A.73. Ready to Submit

A.73.1. User Interface

The screenshot shows the Social Security Administration's website for the 'Extra Help With Medicare Prescription Drug Plan Costs' application. At the top, there is a progress bar with four steps: 1. Complete Application (checked), 2. Review (checked), 3. Submit (active), and 4. Print Receipt. A yellow 'Important' note is positioned at the top left, stating that users cannot return to the application after submission and must check a box to indicate they have read and signed the statement. To the right of this note is a 'Need Help?' link with contact information for Social Security. Below the note is a 'Ready To Submit?' section with a paragraph explaining the submission process. This is followed by three 'Terms of Agreement' sections. The first is for John Doe, the second for Jane Doe, and the third for the Form Completer. Each section contains a paragraph of terms and a checkbox for agreement. At the bottom of the page are three buttons: 'Submit Now', 'Previous', and 'Save & Exit'. The page also features a 'Text Size' dropdown and an 'Accessibility Help' link in the top right corner.

- A. The 'Important' note has been moved from just above the check box to the very top of the page.
- B. The attestation section is now titled 'Terms of Agreement'. The language following the check box has changed from 'I, John Doe, read and agree with the above.'
- C. Third Party Form Completers no longer attest that the information is true and correct to the best of their knowledge. Applicant attestation statements and electronic 'signatures' are now included when a third party form completer is completing the application. Third Party Form Completers also no longer authorize the disclosure of information on the applicant's behalf. Third Party Form Completers now declare that the applicant(s) have authorized them to complete an application on their behalf and that the information reflected in the application was provided to them by the applicant(s).

A.75. Successful Submission - Print Or Save Your Receipt

A.75.1. User Interface

Text Size | Accessibility Help

Social Security
Official Website of the U.S. Social Security Administration

Extra Help With Medicare Prescription Drug Plan Costs

1 Complete Application 2 Review 3 Submit 4 Print Receipt

The Application For Extra Help With Medicare Prescription Drug Plan Costs was received by Social Security on January 19, 2011, 11:35:19 am.

Successful Submission - Print Or Save Your Receipt
We recommend that you print or save this page for your records. We have included the exact details of your submitted application. For instructions on how to print, save, or view the saved file, please refer to the [Print/Save/View Guide](#).
Select this link to [print this page](#) or [save it](#) to your computer.

About You and Your Spouse

You
Name: **John Doe**
Social Security Number: **743-99-5078**
Date of birth: **January 1, 1900**
Have you worked in 2010 or 2011? **Yes**

Spouse
Name: **Jane Doe**
Social Security Number: **743-99-1078**
Date of birth: **February 2, 1901**
Has your spouse worked in 2010 or 2011? **No**

Mailing Address: **123 Main Street, Anywhere, SC, 34567**
We have not changed our address within the last three months.
Telephone Number: **(540) 555-9876**
If your spouse has Medicare (or expects to have it in the next three months), does he or she also wish to apply? **Yes**
Do you have combined savings, investments, and real estate worth more than \$25,260? **No or Not Sure**
Medicare Savings Programs: **Interested**
If you would prefer that we contact someone else if we have additional questions, please provide the person's name and a daytime phone number: **None Provided**

About Your And Your Spouse's Living Situation

Not counting your spouse, how many other relatives live in your household and receive at least one-half of their financial support from you or your spouse? **0**

Resources

Do you or your spouse have bank accounts (checking, savings and certificates of deposit)? **No**
Do you or your spouse have stocks, bonds, savings bonds, mutual funds, Individual Retirement Accounts (IRAs) or other similar investments? **No**
Do you or your spouse have any other cash at home or anywhere else? **No**
Will some money from any of these sources be used to pay for your funeral or burial expenses? **No**
Will some money from any of these sources be used to pay for your spouse's funeral or burial expenses? **No**
Other than your home and the property on which it is located, do you or your spouse own any real estate? **No**

Income Other Than Wages and Earnings

Do you receive income from Social Security benefits?
Does your spouse receive income from Social Security benefits?
Do you receive income from Railroad Retirement benefits? **No**
Does your spouse receive income from Railroad Retirement benefits? **No**
Do you receive income from Veterans benefits? **No**
Does your spouse receive income from Veterans benefits? **No**
Do you receive income from other pensions and annuities? **Yes, \$500.00 per month**
Does your spouse receive income from Veterans benefits? **No**
Do you receive income from other income not listed, including alimony, net rental income, workers' compensation, private or state disability payments, etc.? **Yes, \$500.00 per month from Other Income**
Does your spouse receive income from other income not listed, including alimony, net rental income, workers' compensation, private or state disability payments, etc.? **No**
Has any of the income from these sources decreased in the last two years? **No**

Wages and Earnings

Do you expect to earn wages this calendar year? **Yes, \$1,000.00 before taxes and deductions**
What do you expect your net earnings from self-employment to be this calendar year? **Net earnings of \$1,000.00 this year**
Have these wages or self-employment earnings decreased in the last two years? **No**
Have you stopped working in 2010 or 2011, or plan to stop working in 2011 or 2012? **No**

Next

If you need help completing this application, call Social Security toll-free at 1-800-772-1213 or TTY 1-800-325-0778, Monday-Friday 7am-7pm

This section houses the same information, however, the layout has been changed to a single column view.

A.76. Unsuccessful Submission

A.76.1. User Interface

A. This field is highlighted with a shaded box.

Text Size | Accessibility Help



Social Security
Official Website of the U.S. Social Security Administration

Extra Help With Medicare Prescription Drug Plan Costs

1 Complete Application 2 Review 3 Submit 4 Print Receipt

⚠ Unsuccessful Submission

We cannot process your request at this time. If you still wish to complete the application, you may:

- Try again later.
- Call our toll-free number, **1-800-772-1213**. If you are deaf or hard of hearing, call our toll-free TTY number, **1-800-325-0778**. Representatives are available Monday through Friday from 7 a.m. to 7 p.m.

Select Exit to leave this application. You will be taken to the Social Security home page.

If you need help completing this application, call Social Security toll-free at:
1-800-772-1213 or
TTY 1-800-325-0778,
Monday-Friday 7am-7pm


Exit

A.77. Next Steps

A.77.1. User Interface

The screenshot shows the Social Security Administration's website. At the top right, there are links for 'Text Size' and 'Accessibility Help'. The main header features the Social Security Administration logo and the text 'Social Security Official Website of the U.S. Social Security Administration'. The page title is 'Extra Help With Medicare Prescription Drug Plan Costs'. Below this, a 'Next Steps' section is highlighted. It contains three sub-sections: 'What you just did', 'What we will do', and 'What you need to do'. To the right of the 'Next Steps' section, there is a callout box with contact information for help. At the bottom left of the 'Next Steps' section, there is a blue 'Exit' button.

Text Size | Accessibility Help

 **Social Security**
Official Website of the U.S. Social Security Administration

Extra Help With Medicare Prescription Drug Plan Costs

Next Steps

What you just did:

You completed the Application for Extra Help With Medicare Prescription Drug Plan Costs.

What we will do:

We will process your application as quickly as possible. We will contact you if we need more information. When we finish, we will send a letter to advise whether you qualify for extra help.

What you need to do:

Carefully read the letter we provide. It will say what to do next. Please remember, if you or the person/people you are helping qualify for this extra help, enrollment in a Medicare prescription drug plan is required.

If you do not choose a Medicare prescription drug plan, Medicare will select one for you to be sure this benefit is received. However, if you wait for Medicare to choose, there may be months for which there is no prescription drug coverage.

For information about prescription drug plans in your area, you may call toll-free **1-800-MEDICARE** (1-800-633-4227) or visit www.medicare.gov. If you are deaf or hard of hearing, you may call the Medicare TTY number toll-free at **1-877-486-2048**.

If you need help completing this application, call Social Security toll-free at:
1-800-772-1213 or
TTY **1-800-325-0778**,
Monday-Friday 7am-7pm

Exit

A.78. Missing Information (Fix Errors)

A.78.1. User Interface

The screenshot displays the Social Security Administration's website interface for completing a Medicare Prescription Drug Plan application. At the top right, there are links for 'Text Size' and 'Accessibility Help'. The main header features the Social Security Administration logo and the text 'Social Security Official Website of the U.S. Social Security Administration'. Below this, the page title is 'Extra Help With Medicare Prescription Drug Plan Costs'. A progress bar shows four steps: '1 Complete Application', '2 Review', '3 Submit', and '4 Print Receipt'. The 'Review' step is currently active. A 'Missing Information' section contains the following text: 'You must provide the missing information before you can submit this application. To review the information entered, select "Review All Information" button.' Below this text are two error messages, each with a 'Fix This Page' button: 'Missing Information: About Your And Your Spouse's Living Situation' and 'Missing Information: Resources'. At the bottom of the main content area, there are two buttons: 'Review All Information' and 'Save & Exit'. On the right side, a help box provides contact information: 'If you need help completing this application, call Social Security toll-free at: 1-800-772-1213 or TTY 1-800-325-0778, Monday-Friday 7am-7pm' and a 'Need Help?' link.

A.79. Successful Submission - Print Or Save Your Receipt (print)

A.79.1. User Interface

This section houses the same information, however, the layout has been changed to a single column view.

The Application For Extra Help With Medicare Prescription Drug Plan Costs was received by Social Security on January 19, 2011, 11:35:19 am.

Successful Submission - Print Or Save Your Receipt

About You and Your Spouse

You
 Name: **John Doe**
 Social Security Number: **743-99-5078**
 Date of birth: **January 1, 1900**
 Have you worked in 2010 or 2011? **Yes**

Spouse
 Name: **Jane Doe**
 Social Security Number: **743-99-1078**
 Date of birth: **February 2, 1901**
 Has your spouse worked in 2010 or 2011? **No**

Mailing Address: **123 Main Street, Anywhere, SC, 34567**
We have not changed our address within the last three months.
 Telephone Number: **(540) 555-9876**

If your spouse has Medicare (or expects to have it in the next three months), does he or she also wish to apply?
Yes
 Do you have combined savings, investments, and real estate worth more than \$25,260? **No or Not Sure**
 Medicare Savings Programs: **Interested**
 If you would prefer that we contact someone else if we have additional questions, please provide the person's name and a daytime phone number: **None Provided**

About Your And Your Spouse's Living Situation

Not counting your spouse, how many other relatives live in your household and receive at least one-half of their financial support from you or your spouse? **0**

Resources

Do you or your spouse have bank accounts (checking, savings and certificates of deposit)? **No**
 Do you or your spouse have stocks, bonds, savings bonds, mutual funds, Individual Retirement Accounts (IRAs) or other similar investments? **No**
 Do you or your spouse have any other cash at home or anywhere else? **No**
 Will some money from any of these sources be used to pay for your funeral or burial expenses? **No**
 Will some money from any of these sources be used to pay for your spouse's funeral or burial expenses? **No**
 Other than your home and the property on which it is located, do you or your spouse own any real estate? **No**

Income Other Than Wages and Earnings


Do you receive income from Social Security benefits?
 Does your spouse receive income from Social Security benefits?
 Do you receive income from Railroad Retirement benefits? **No**
 Does your spouse receive income from Railroad Retirement benefits? **No**
 Do you receive income from Veterans benefits? **No**
 Does your spouse receive income from Veterans benefits? **No**
 Do you receive income from other pensions and annuities? **Yes, \$500.00 per month**
 Does your spouse receive income from Veterans benefits? **No**
 Do you receive income from other income not listed, including alimony, net rental income, workers' compensation, private or state disability payments, etc.? **Yes, \$500.00 per month from Other Income**
 Does your spouse receive income from other income not listed, including alimony, net rental income, workers' compensation, private or state disability payments, etc.? **No**
 Has any of the income from these sources decreased in the last two years? **No**

Wages and Earnings

Do you expect to earn in wages this calendar year? **Yes, \$1,000.00 before taxes and deductions**
 What do you expect your net earnings from self-employment to be this calendar year? **Net earnings of \$1,000.00 this year**
 Have these wages or self-employment earnings decreased in the last two years? **No**
 Have you stopped working in 2010 or 2011, or plan to stop working in 2011 or 2012? **No**

A.80. Unsuccessful Submission

A.80.1. User Interface

**Unsuccessful Submission**

We cannot process your request at this time. If you still wish to complete the application, you may:

A

- Try again later,
- Call our toll-free number, **1-800-772-1213**. If you are deaf or hard of hearing, call our toll-free TTY number, **1-800-325-0778**. Representatives are available Monday through Friday from 7 a.m. to 7 p.m.

A. A. This information is not highlighted using a shaded box.


A.82. Message Pages

E.1. "Please Confirm" message pages have been removed as they are no longer required with the navigational changes.


Authentication - Medicare Part D Database Not Eligible Or SSI Recipient

A.82.1. User Interface

Text Size ▾ | Accessibility Help

 **Social Security**
Official Website of the U.S. Social Security Administration

Extra Help With Medicare Prescription Drug Plan Costs

 **We Cannot Process Your Request**

We have not been able to match the information you entered with our records. If the information you provided is correct, then it may be necessary to correct your information with Social Security.

To resolve this problem, call our toll-free number, **1-800-772-1213**. If you are deaf or hard of hearing, call our toll-free TTY number, **1-800-325-0778**. Representatives are available Monday through Friday from 7 a.m. to 7 p.m.

Select Exit to leave this application. You will be taken to the Social Security home page.

If you need help completing this application, call Social Security toll-free at:
1-800-772-1213 or
TTY **1-800-325-0778**,
Monday-Friday 7am-7pm

[Exit](#)

A.83. Check The Social Security Number You Entered

A.83.1. User Interface

The screenshot shows the Social Security Administration website interface. At the top right, there are links for "Text Size" and "Accessibility Help". The main header features the Social Security Administration logo and the text "Social Security Official Website of the U.S. Social Security Administration". Below the header, the page title is "Extra Help With Medicare Prescription Drug Plan Costs". A prominent yellow warning box contains the following text:

Check The Social Security Numbers You Entered

Our system cannot accept an application on at least one of the Social Security numbers you entered: **743997078; 743991078**.

Please check these numbers.

- If you typed the wrong number(s), you will need to correct it before continuing.
- If these are the correct Social Security numbers, contact Social Security to make other arrangements to complete an application.

Be sure to tell the representative that you tried the online application and received this message.

To contact Social Security, call our toll-free number, **1-800-772-1213**. If you are deaf or hard of hearing, call our toll-free TTY number, **1-800-325-0778**. Representatives are available Monday through Friday from 7 a.m. to 7 p.m.

To the right of the warning box, a white box provides contact information: "If you need help completing this application, call Social Security toll-free at: **1-800-772-1213** or TTY **1-800-325-0778**, Monday-Friday 7am-7pm".

At the bottom left of the page, there is a blue button labeled "Previous".

A.84. How The Online Application Works

A.84.1. User Interface

Text Size | Accessibility Help

Social Security
Official Website of the U.S. Social Security Administration

Extra Help With Medicare Prescription Drug Plan Costs

How The Online Application Works

This application does not have to be completed all at once. After you fill in your name and address, you will get a Reentry Number. You will be able to stop working on the application whenever you want, and then use this Reentry Number to come back. Each application has its own Reentry Number that can only be used for that application on the web site.

When you have completed the application, you will get a full summary of the information you entered. You can make any necessary changes prior to submission. After you send the application to us electronically, you will be able to print or save a receipt, and your submitted application.

Please read the following information about using this online application:

- You may complete the application in English or Spanish. If, after starting an application, you prefer to complete the application in a different language, you must exit the application and begin a new application in the desired language. Any information entered in the previous application will be lost, and must be reentered.
- Select Next to move forward, or Previous to move backward. Both options are located at the bottom of the page. Do NOT use the Back button on your browser to move backward.
- **IMPORTANT:** Do not use the Enter key to move around in the application or to select from the drop-down lists.
- Additional buttons, other than Next and Previous, may appear at the bottom of a page. These buttons allow you to take an action such as returning to the Review page.
- You must complete all required information before you can send us the application. After the data entry pages, you will see a list of the pages with missing information. You will not be able to sign and submit the application to us until you fix all the errors and provide the missing information.
- If you Sign Out of the application before completing this basic information, when you return to the application we will return you to the page where you left off.
- Additional information may appear in a pop-up window. Close this window to return to the application.
- Keyboard commands, hotkeys or access keys will vary based upon browser and the version of that browser that you are using. A list of these commands can be found in the Help section of your browser. The Help feature can be located on the Menu bar of your browser or by using the F1 function key on the keyboard. Any assistive devices that you may be using will also have a list of these shortcut keys in the Help section. Also see our [Keyboard Commands](#) web page.
- Special characters such as ~, ", ' are not permitted throughout the application.
- [Special Instructions for Blind Users](#).

Time Limits

There are time limits for your work on each page. You will receive a warning after 25 minutes and you can extend your time on that page. After the third warning on a page, you must move to another page or your time will run out and all your work on that page will be lost. If you have turned JavaScript off in your browser, you will not receive these warnings and, after 30 minutes on a page, you must go to another page or your application session will end, and your work on that page will be lost.

Close

If you need help completing this application, call Social Security toll-free at:
1-800-772-1213 or
TTY 1-800-325-0778,
Monday-Friday 7am-7pm

A. Added new language to accommodate new Spanish language option.

A.86. Privacy Act Statement

A.86.1. User Interface

The screenshot shows the Social Security Administration's website interface. At the top right, there are links for "Text Size" and "Accessibility Help". The main header features the Social Security Administration logo and the text "Social Security Official Website of the U.S. Social Security Administration". Below this is a title "Extra Help With Medicare Prescription Drug Plan Costs". The main content area is titled "Privacy Act Statement" and contains the following text:

Collection and Use of Personal Information

Section 1860 D-14 of the Social Security Act, as amended, authorizes us to collect the information on this Internet application. We will use the information you provide to determine if you are eligible for help paying your share of the cost of a Medicare Prescription Drug plan.

The information you furnish on this form is voluntary. However, failure to provide the requested information could prevent an accurate and timely decision on your claim or could result in the loss of some benefits.

We generally use the information you supply to determine eligibility for help paying your share of the cost of a Medicare Prescription Drug plan. However, we may use it for the administration and integrity of Social Security programs. We may also disclose information to another person or to another agency in accordance with approved routine uses, which include but are not limited to the following:

1. To enable a third party or an agency to assist Social Security in establishing rights to Medicare benefits and/or coverage;
2. To comply with Federal laws requiring the release of information from Social Security records (e.g., to the Government Accountability Office and Department of Veterans' Affairs);
3. To make determinations for eligibility in similar health and income maintenance programs at the Federal, State, and local level; and
4. To facilitate statistical research, audit or investigative activities necessary to assure the integrity of Social Security programs.

We may also use the information you provide in computer matching programs. Matching programs compare our records with records kept by other Federal, State, or local government agencies. Information from these matching programs can be used to establish or verify a person's eligibility for Federally funded or administered benefit programs and for repayment of payments or delinquent debts under these programs.

Explanations about these and other reasons why information you provide us may be used or given out are available in Systems of Records Notice 60-0321 (Medicare Database File). The Notice, additional information about this form, and any other information regarding our systems and programs, are available on-line at www.socialsecurity.gov or at your local Social Security office. Our internet privacy policy is also available at www.socialsecurity.gov/privacy.html

Social Security has access to the information you provide on this application and is authorized to keep information on applications that were partially completed. This is for purposes of helping you complete the application process. If you have decided you want to continue, you can apply now or, if you are undecided, you may file at a later time.

On the right side of the page, there is a callout box with the text: "If you need help completing this application, call Social Security toll-free at: 1-800-772-1213 or TTY 1-800-325-0778, Monday-Friday 7am-7pm". At the bottom left of the main content area, there is a "Close" button.

A. E.2. This is a new message page. In the current application, the privacy act statement is on the welcome page. In the new application, on the welcome page, there is a link to the privacy act statement. When the user clicks on the link, it takes the user to this page.

A.88. Internet Security Policy

A.88.1. User Interface

The screenshot shows a web browser window displaying the Social Security Administration's website. At the top, the Social Security Administration logo and name are visible, along with the text "Official Website of the U.S. Social Security Administration". In the top right corner, there are links for "Text Size" and "Accessibility Help". The main content area features a heading "Extra Help With Medicare Prescription Drug Plan Costs". A dialog box titled "Internet Security Policy" is open, containing the following text:

Internet Security Policy

Is it safe to apply for Social Security Benefits over the Internet?

Social Security is taking all reasonable and proper measures, including encryption, to ensure that your personal information is disclosed only to you. However, the Internet is an open system and there is no absolute guarantee that others will not intercept the personal information you have entered or requested and decrypted. Although this possibility is remote, it does exist.

What is encryption?

Encryption means that all information relating to you and your account is scrambled and locked with a mathematical key during the electronic transfer. Most browsers have an icon such as a key or a lock to represent an encrypted mode or session. A broken key, open lock, or no lock indicates that the session or mode is not encrypted.

Why is special software necessary to access the Internet application?

So that your online request can remain confidential, Social Security uses a security protocol (method) called Secure Sockets Layer (SSL) for this application. You must use a Web browser that supports SSL. Netscape Navigator and Microsoft Internet Explorer are two browsers that support SSL. Using this security protocol, all information sent between your computer and our server is encrypted before being sent on the Internet.

Why SSL?

SSL provides a high level of security and is the security protocol supported by more browsers than any other. It is estimated that about 92% of Web browsers have an SSL browser available for their use.

We have found that a number of business, government, and educational networks do not have their firewalls configured to allow passage of secure Web traffic. Check with your systems administrator to determine if this is the case at your site. If this is the case you will not be able to access this application web site.

At the bottom left of the dialog box is a "Close" button. To the right of the dialog box, there is a separate box containing contact information:

If you need help completing this application, call Social Security toll-free at:
1-800-772-1213 or
TTY 1-800-325-0778,
Monday-Friday 7am-7pm

Limit Number Of Restarts

A.88.2. User Interface

The screenshot shows the Social Security Administration website interface. At the top right, there are links for "Text Size" and "Accessibility Help". The main header features the Social Security Administration logo and the text "Social Security Official Website of the U.S. Social Security Administration". Below this is a section titled "Extra Help With Medicare Prescription Drug Plan Costs". A yellow warning box contains the following text:

Limit On The Number Of New Applications Started
You have reached the limit on the number of requests you can make to start a new application.
Please contact Social Security to make other arrangements to complete an application. Be sure to tell the representative that you tried the online application and received this message.
To contact Social Security, call our toll-free number, **1-800-772-1213**. If you are deaf or hard of hearing, call our toll-free TTY number, **1-800-325-0778**. Representatives are available Monday through Friday from 7 a.m. to 7 p.m.
Select Exit to leave this application. You will be taken to the Social Security home page.

To the right of the warning box, there is a separate box with the following text:

If you need help completing this application, call Social Security toll-free at:
1-800-772-1213 or
TTY **1-800-325-0778**,
Monday-Friday 7am-7pm

At the bottom left of the main content area, there is a blue button labeled "Exit".

A.89. Limit Number Of Starts For A New Application

A.89.1. User Interface

The screenshot shows the Social Security Administration website. At the top right, there are links for "Text Size" and "Accessibility Help". The main header features the Social Security Administration logo and the text "Social Security Official Website of the U.S. Social Security Administration". Below this is a sub-header "Extra Help With Medicare Prescription Drug Plan Costs". A prominent yellow warning box contains the following text: "You Have Reached The Limit On The Number of Requests To Reenter The Application Already Started". It explains that the user has reached the limit on reentering applications and provides instructions on how to proceed, including contacting Social Security for assistance. To the right of the warning box, there is a white box with contact information: "If you need help completing this application, call Social Security toll-free at: 1-800-772-1213 or TTY 1-800-325-0778, Monday-Friday 7am-7pm". At the bottom of the warning box, there are two buttons: "Start A New Application" and "Exit".

A.90. Limit On The Number Of Tries To Start An Application

A.90.1. User Interface

The screenshot shows the Social Security Administration website. At the top right, there are links for "Text Size" and "Accessibility Help". The main header features the Social Security Administration logo and the text "Social Security Official Website of the U.S. Social Security Administration". Below the header is a section titled "Extra Help With Medicare Prescription Drug Plan Costs". A yellow warning box contains the following text:

Limit On The Number Of Tries To Start The Application

You have reached the limit on the number of tries to start this application.

Please contact Social Security to make other arrangements to complete this application. To contact Social Security, call our toll-free number, **1-800-772-1213**. If you are deaf or hard of hearing, call our toll-free TTY number, **1-800-325-0778**. Representatives are available Monday through Friday from 7 a.m. to 7 p.m.

Select Exit to leave this application. You will be taken to the Social Security home page.

Below the warning box is a blue button labeled "Exit". To the right of the warning box, there is a white box with a grey border containing the following text:

If you need help completing this application, call Social Security toll-free at:
1-800-772-1213 or
TTY **1-800-325-0778**,
Monday-Friday 7am-7pm

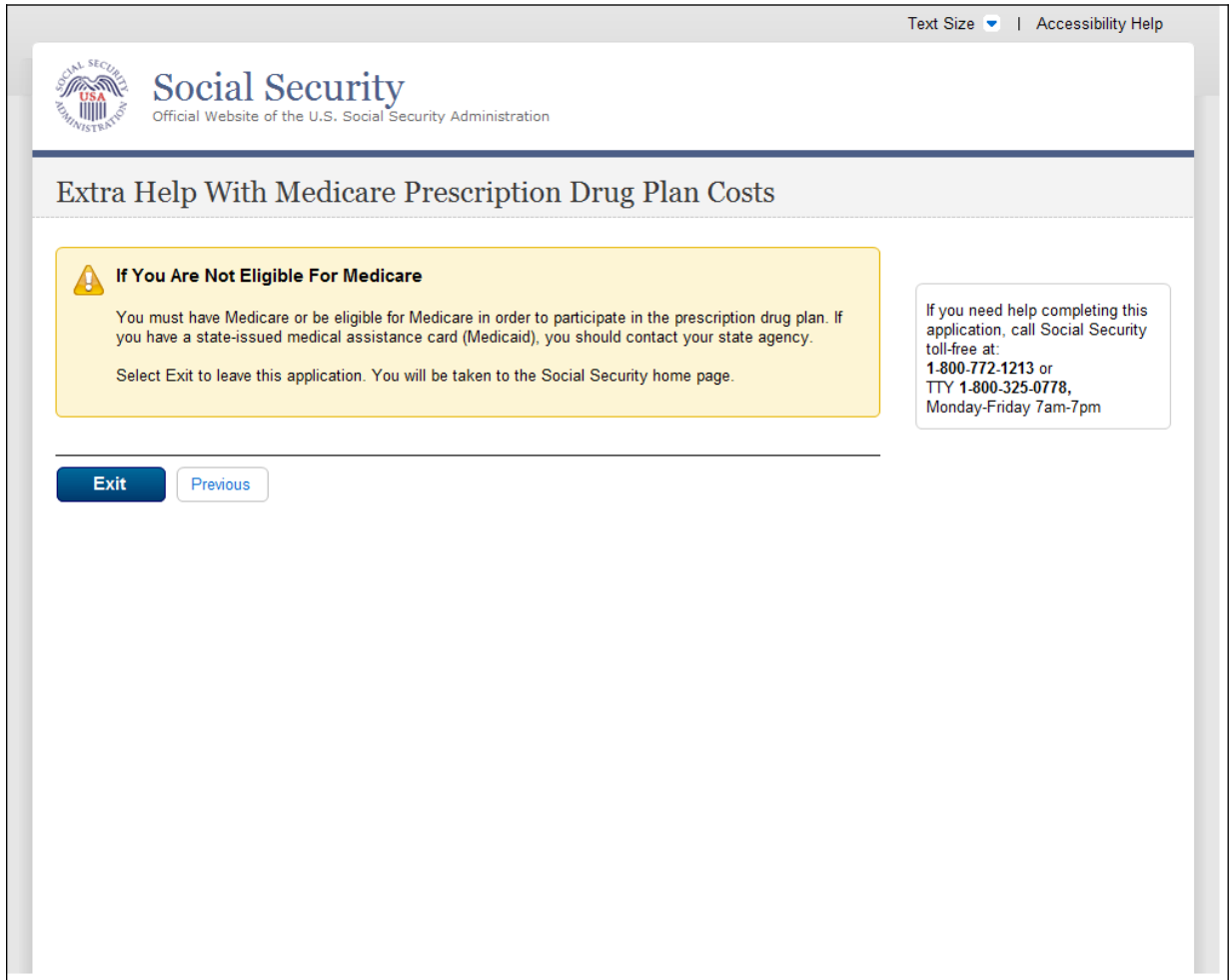
A.91. Name Check Mismatch

A.91.1. User Interface

The screenshot displays the Social Security Administration's website interface. At the top right, there are links for 'Text Size' and 'Accessibility Help'. The main header features the Social Security Administration logo and the text 'Social Security Official Website of the U.S. Social Security Administration'. Below the header, the page title is 'Extra Help With Medicare Prescription Drug Plan Costs'. A prominent yellow warning box contains the following text: 'Check The Information You Entered. The information you entered does not match our records. If you typed the wrong information, you will need to correct it before continuing. If the information is correct, please confirm it by reentering the same information. To do either of the above, select Previous. If you prefer, you can contact Social Security to make other arrangements to complete an application. Be sure to tell the representative that you tried completing the online application and received this message. To contact Social Security, call our toll-free number, 1-800-772-1213. If you are deaf or hard of hearing, call our toll-free TTY number, 1-800-325-0778. Representatives are available Monday through Friday from 7 a.m. to 7 p.m.' To the right of the warning box, a white box provides contact information: 'If you need help completing this application, call Social Security toll-free at: 1-800-772-1213 or TTY 1-800-325-0778, Monday-Friday 7am-7pm'. At the bottom left of the page, there is a blue 'Previous' button.

A.92. Not Eligible For The Prescription Drug Plan

A.92.1. User Interface



A.93. Off Hours Message

A.93.1. User Interface

The screenshot shows a web browser window with the Social Security Administration logo and the text "Social Security Official Website of the U.S. Social Security Administration". The page title is "Extra Help With Medicare Prescription Drug Plan Costs". A yellow warning box contains the message: "We Cannot Process Your Request. Please try again during business hours. This service is available during the following hours (Eastern Time): Monday through Friday: 5:00 AM - 1:00 AM, Saturday: 5:00 AM - 11:00 PM, Sunday: 8:00 AM - 10:00 PM, Holidays: 5:00 AM - 11:00 PM. Select Exit to leave this application. You will be taken to the Social Security home page." A blue "Exit" button is located below the message. A side box on the right provides contact information: "If you need help completing this application, call Social Security toll-free at: 1-800-772-1213 or TTY 1-800-325-0778, Monday-Friday 7am-7pm". The browser window also shows "Text Size" and "Accessibility Help" options in the top right corner.

A.94. Other Ways To Apply

A.94.1. User Interface

The screenshot shows a web browser window with the Social Security Administration logo and navigation links. A modal window is open with the title "Other Ways To Apply". The modal contains text about alternative application methods and a "Close" button.

Text Size | Accessibility Help

Social Security
Official Website of the U.S. Social Security Administration

Extra Help With Medicare Prescription Drug Plan Costs

Other Ways To Apply

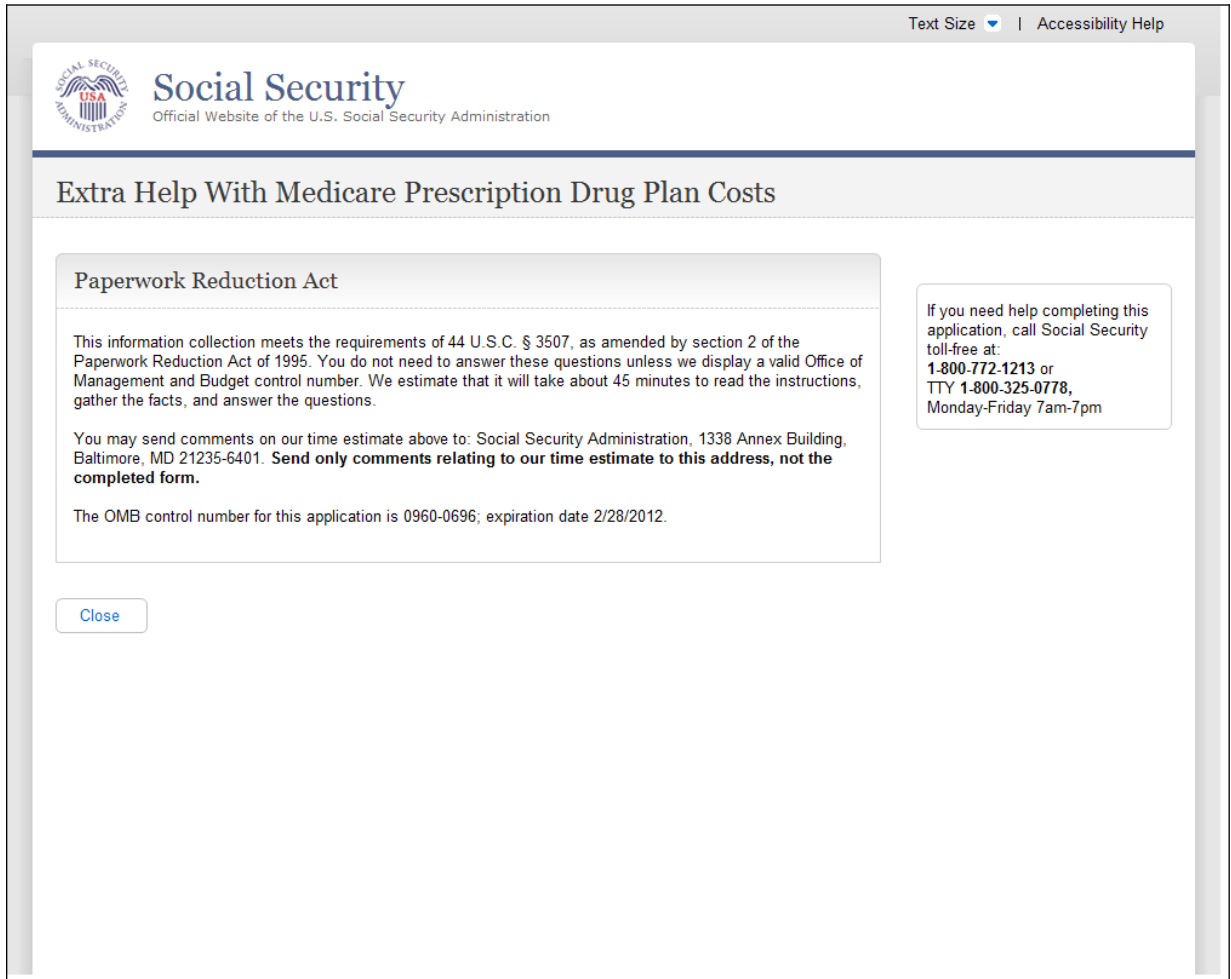
If you prefer not to fill out this application on the Internet, you can call our toll-free number, **1-800-772-1213** for a paper application or to make an appointment. If you are deaf or hard of hearing, call our toll-free TTY number, **1-800-325-0778**. Representatives are available Monday through Friday from 7 a.m. to 7 p.m. Tell the representative that you want to apply for the Help with Medicare Prescription Drug Costs.

If you need help completing this application, call Social Security toll-free at:
1-800-772-1213 or
TTY **1-800-325-0778**,
Monday-Friday 7am-7pm

Close

A.95. Paperwork Reduction Act Statement

A.95.1. User Interface



The screenshot shows a web browser window displaying the Social Security Administration's official website. The page title is "Extra Help With Medicare Prescription Drug Plan Costs". A prominent box titled "Paperwork Reduction Act" contains the following text:

This information collection meets the requirements of 44 U.S.C. § 3507, as amended by section 2 of the Paperwork Reduction Act of 1995. You do not need to answer these questions unless we display a valid Office of Management and Budget control number. We estimate that it will take about 45 minutes to read the instructions, gather the facts, and answer the questions.

You may send comments on our time estimate above to: Social Security Administration, 1338 Annex Building, Baltimore, MD 21235-6401. **Send only comments relating to our time estimate to this address, not the completed form.**

The OMB control number for this application is 0960-0696; expiration date 2/28/2012.

At the bottom left of the box is a "Close" button. To the right of the main text box is a separate box with contact information:

If you need help completing this application, call Social Security toll-free at:
1-800-772-1213 or
TTY **1-800-325-0778**,
Monday-Friday 7am-7pm


The browser window includes a "Text Size" dropdown menu and an "Accessibility Help" link in the top right corner. The Social Security Administration logo and name are visible in the top left of the page content.

A.96. Print/Save/View Guide

A.96.1. User Interface

The screenshot shows a web browser window displaying the Social Security Administration's official website. The page title is "Extra Help With Medicare Prescription Drug Plan Costs". The main content area is titled "How To Print/Save/View This Application" and contains three sections of instructions: "To print this application:", "To save this application:", and "To view the saved page:". A "Close" button is located at the bottom left of the content area. On the right side, there is a contact information box for Social Security toll-free numbers. The top right corner of the browser window shows "Text Size" and "Accessibility Help" options.

Text Size | Accessibility Help

 **Social Security**
Official Website of the U.S. Social Security Administration

Extra Help With Medicare Prescription Drug Plan Costs

How To Print/Save/View This Application

To print this application:
Choose the Print button on your browser button bar or choose Print from the File menu. Make sure the correct printer is selected and choose OK.

To save this application:
Choose Save As from the File menu. We recommend that you save as an HTML file. Provide a file name and location, if needed, and choose OK.

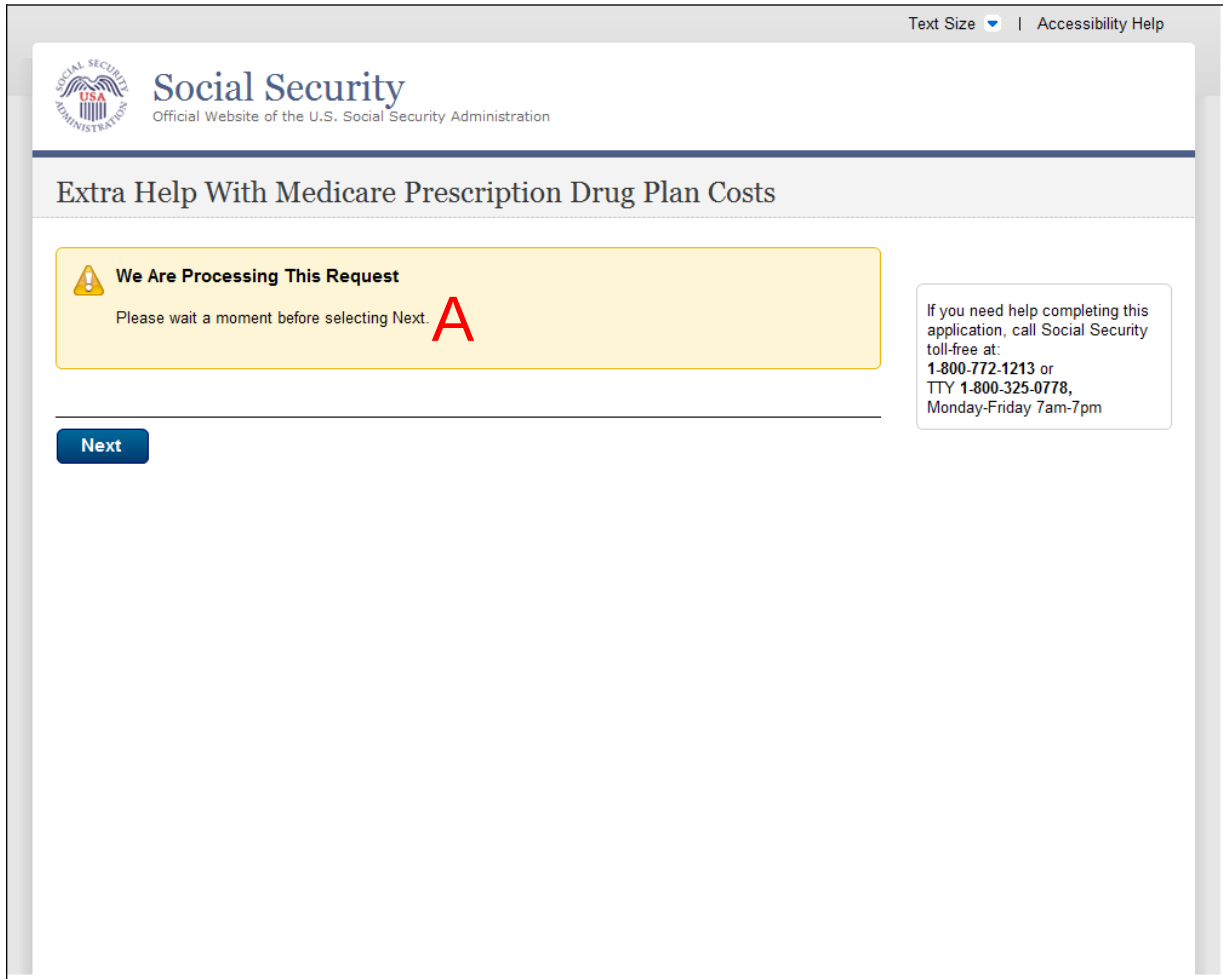
To view the saved page:
Open your browser. Choose Open from the File menu. Click Browse and locate the file name and location you used. (When you reopen this HTML file, none of the buttons or links on the page will work.)

Close

If you need help completing this application, call Social Security toll-free at:
1-800-772-1213 or
TTY 1-800-325-0778,
Monday-Friday 7am-7pm

A.97. Processing Alert

A.97.1. User Interface



A. Changed text from "Continue" to "Next" due to navigational changes.

A.99. Sign-In Problem

A.99.1. User Interface

The screenshot shows the Social Security Administration's official website. At the top right, there are links for "Text Size" and "Accessibility Help". The main header features the Social Security Administration logo and the text "Social Security Official Website of the U.S. Social Security Administration". Below the header, the page title is "Extra Help With Medicare Prescription Drug Plan Costs". A yellow warning box contains the following text: "Sign-In Problem", "We could not find a match for the Social Security number and Reentry Number you entered.", "Please check the numbers and sign in again. You can retry no more than three times.", "If you can not sign in after three tries, your application will be locked. You can start a new application or call us to apply. To ensure your privacy, we cannot access your Reentry Number.", and "To contact Social Security, call our toll-free number, 1-800-772-1213. If you are deaf or hard of hearing, call our toll-free TTY number, 1-800-325-0778. Representatives are available Monday through Friday from 7 a.m. to 7 p.m." To the right of the warning box, a white box provides contact information: "If you need help completing this application, call Social Security toll-free at: 1-800-772-1213 or TTY 1-800-325-0778, Monday-Friday 7am-7pm". At the bottom of the warning box, there are two buttons: "Reentry Sign In" (a dark blue button with white text) and "Start A New Application" (a light blue button with dark blue text).

A.100. Special Instructions For Blind Users

A.100.1. User Interface

The screenshot shows a web browser window with the Social Security Administration logo and navigation links. A dialog box titled "Special Instructions For Users Who Are Blind" is open, containing several paragraphs of text and a list of links. A "Close" button is visible at the bottom left of the dialog box. In the top right corner of the browser window, there are links for "Text Size" and "Accessibility Help".

Text Size | Accessibility Help

Social Security Administration
Official Website of the U.S. Social Security Administration

Extra Help With Medicare Prescription Drug Plan Costs

Special Instructions For Users Who Are Blind

The following instructions are for users of screen readers such as JAWS and Window-Eyes and browser-based readers such as Home Page Reader. Filling out this application is best accomplished in a Forms or MSAA mode that allows you to tab to controls and fill in input boxes, radio buttons, check boxes and list boxes. Instructional text usually occurs at the beginning of these screens and can be accessed in non-MSAA or virtual-cursor mode. Tab indices have also been added to allow for tabbing through text. Additionally, consistent headers have been set up to access questions and examples/instructions more easily. The screen reader will indicate which questions have additional help or instructional text. You can then tab to the additional help or continue tabbing to the next question to bypass this help.

Unless you have turned JavaScript off in your browser, you will receive a warning after 25 minutes and you can extend your time on the page. After the third warning, you must move to another page, or your time will run out and your work on that page will be lost.

This application contains hotkeys to improve navigation and provide information. On many screens there is a continue button at the end of the screen to allow you to go to the next page or a previous button to return to the prior page. The hotkey ALT + C is associated with the Continue button and ALT + P for the Previous button. Press ALT + C or ALT + P to move forward or back in Internet Explorer. There is also a non-interactive progress indicator (ALT + G) which lets you know the step of the application in which you are currently working. However, the use of this hotkey forces you to leave your current position on the page as it moves focus to the top, where the progress indicator is located.

Other keyboard commands, hotkeys or access keys will vary based upon browser and the version of that browser that you are using. A list of these commands can be found in the Help section of your browser. The Help feature can be located on the Menu bar of your browser or by using the F1 function key on the keyboard. Any assistive devices that you may be using will also have a list of these shortcut keys in the Help section. Also see our [Keyboard Commands](#) web page.

When you attempt to advance through the application with erroneous data or missing information, the page will redisplay with a list of links at the top for each error. Selecting these error links will take you directly to the field in question, placing focus at the specific error control. The fixed error will not be deleted from the list of links or error messages at the field until the page is re-submitted. To navigate to the next error, invoke the screen reader or screen magnifier's links list or simply tab through the fields and listen to the screen reader to hear when there is an error message.

There are instances where link and button names are repeated in an application like the following:

- More Info
- Edit
- Details

These links usually have a title attribute that describes the link in more detail. In order for screen readers to speak this additional information, the screen reader must be set up to speak the title attribute instead of the screen text. Depending on the screen reader used, this can be a verbosity setting, configuration setting, set file, etc. Please refer to the documentation for specific screen readers or browser readers if this procedure is unknown.

Close

If you need help completing this application, call Social Security toll-free at:
1-800-772-1213 or
TTY 1-800-325-0778,
Monday-Friday 7am-7pm

A.101. System Failure

A.101.1. User Interface

The screenshot displays the Social Security Administration's official website. At the top right, there are links for "Text Size" and "Accessibility Help". The main header features the Social Security Administration logo and the text "Social Security Official Website of the U.S. Social Security Administration". Below the header, the page title is "Extra Help With Medicare Prescription Drug Plan Costs". A prominent yellow warning box contains the message: "We Cannot Process Your Request At This Time". Below this message, it states: "If you still wish to complete the application, you may:" followed by a bulleted list: "• Try again later," and "• Call our toll-free number, 1-800-772-1213. If you are deaf or hard of hearing, call our toll-free TTY number, 1-800-325-0778. Representatives are available Monday through Friday from 7 a.m. to 7 p.m." Below the list, it says: "Select Exit to leave this application. You will be taken to the Social Security home page." To the right of the warning box, a white box provides contact information: "If you need help completing this application, call Social Security toll-free at: 1-800-772-1213 or TTY 1-800-325-0778, Monday-Friday 7am-7pm". At the bottom left of the page, there is a blue "Exit" button.

A.102. There Is A Pending Application For This Social Security Number

A.102.1. User Interface

The screenshot shows the Social Security Administration's official website. At the top right, there are links for "Text Size" and "Accessibility Help". The header includes the Social Security Administration logo and the text "Social Security Official Website of the U.S. Social Security Administration". The main heading is "Extra Help With Medicare Prescription Drug Plan Costs". A prominent yellow warning box contains the following text:

There Is A Pending Application For This Social Security Number

Based on the Social Security number you entered, it appears that you have already started to complete this application. To continue with the application you already started, select Reentry Sign In. If you have not already started an application, check the Social Security number you entered and reenter it by selecting Previous.

If you have lost your Reentry Number, you can start over, but you will lose all of the information you already entered. To ensure your privacy, we cannot access your Reentry Number.

If you decide to start over, select Start a New Application. Starting a new application does NOT extend the time you have to complete this application. You may lose benefits if we do not receive your application within 60 days from when you first started completing an online application.

To contact Social Security, call our toll-free number, **1-800-772-1213**. If you are deaf or hard of hearing, call our toll-free TTY number, **1-800-325-0778**. Representatives are available Monday through Friday from 7 a.m. to 7 p.m.

To the right of the warning box, a separate box provides contact information: "If you need help completing this application, call Social Security toll-free at: **1-800-772-1213** or **TTY 1-800-325-0778**, Monday-Friday 7am-7pm".

At the bottom of the warning box, there are three buttons: "Reentry Sign In" (highlighted in dark blue), "Start A New Application", and "Previous".

A.103. Warning System Shutdown


A.103.1. User Interface

The screenshot shows the Social Security Administration's website interface. At the top right, there are links for "Text Size" and "Accessibility Help". The main header features the Social Security Administration logo and the text "Social Security Official Website of the U.S. Social Security Administration". Below this is a sub-header "Extra Help With Medicare Prescription Drug Plan Costs". A prominent yellow warning box contains the following text: "Warning: System Will Shut Down", "This application for Help With Medicare Prescription Drug Plan Costs is scheduled to shut down for the day within two hours.", "This application is available during the following hours (Eastern Time):", "Monday through Friday: 5:00 AM - 1:00 AM", "Saturday: 5:00 AM - 11:00 PM", "Sunday: 8:00 AM - 10:00 PM", "Holidays: 5:00 AM - 11:00 PM", "If you choose to start the application now and the system shuts down before you finish it, you will only lose the information on the page you are working on at the time of the shutdown.", "You may want to consider starting the application at another time to avoid losing any information. If you decide to start this application later, you should write down this web site so that you can return to it: <http://www.socialsecurity.gov/prescriptionhelp>", and "If you decide to leave this application, select Exit. You will be taken to the Social Security home page." To the right of the warning box, a white box provides contact information: "If you need help completing this application, call Social Security toll-free at: 1-800-772-1213 or TTY 1-800-325-0778, Monday-Friday 7am-7pm". At the bottom of the warning box, there are two buttons: "Apply Now" and "Exit".


A.104. We Cannot Process Your Request

A.104.1. User Interface

Text Size | Accessibility Help

 **Social Security**
Official Website of the U.S. Social Security Administration

Extra Help With Medicare Prescription Drug Plan Costs

 **We Cannot Process Your Request**

We have not been able to match the information you entered with our records. If the information you provided is correct, then it may be necessary to correct your information with Social Security.

To resolve this problem, call our toll-free number, **1-800-772-1213**. If you are deaf or hard of hearing, call our toll-free TTY number, **1-800-325-0778**. Representatives are available Monday through Friday from 7 a.m. to 7 p.m.

Select Exit to leave this application. You will be taken to the Social Security home page.

If you need help completing this application, call Social Security toll-free at:
1-800-772-1213 or
TTY **1-800-325-0778**,
Monday-Friday 7am-7pm

[Exit](#)

A.105. What You Will Need

A.105.1. User Interface

The screenshot shows a web browser window displaying the Social Security Administration's website. At the top right, there are links for 'Text Size' and 'Accessibility Help'. The main header features the Social Security Administration logo and the text 'Social Security Official Website of the U.S. Social Security Administration'. Below this, the page title is 'Extra Help With Medicare Prescription Drug Plan Costs'. A modal window titled 'What You Will Need' is open, containing the following text:

To determine if you could be eligible for help with prescription drug plan costs, Social Security needs information about your (and your spouse's, if married and living together) income and resources. Documents that may help you prepare include:

- Social Security card;
- bank account statements, including checking, savings, and certificates of deposit;
- Individual Retirement Accounts (IRA), stocks, bonds, savings bonds (including book entry securities*), mutual funds, other investment statements;
- tax returns;
- payroll slips; and
- your most recent Social Security benefits award letters or statements for Railroad Retirement benefits, Veterans benefits, pensions and annuities.

* Book Entry Securities - In addition to traditional U.S. Savings Bonds, individuals now may go to the Treasury Department's Internet site and make online purchases of electronic savings bonds. Electronic savings bonds are also called "book entry securities." With book entry securities, the individual's investment is recorded electronically by the Treasury Department and a paper savings bond is not issued. If you have book entry securities, they are counted as resources and should be reported on this application.

If you do not have these documents, provide us with your best estimate so that we can tell you whether you are likely to qualify for extra help with your prescription drug costs. This information is to help you complete the application. You will not have to submit the documents unless contacted by a Social Security representative.

At the bottom left of the modal window is a 'Close' button. To the right of the modal window, there is a separate box with contact information: 'If you need help completing this application, call Social Security toll-free at: 1-800-772-1213 or TTY 1-800-325-0778, Monday-Friday 7am-7pm'.

A.106. You Do Not Live In One Of The 50 States Or DC

A.106.1. User Interface

The screenshot shows the Social Security Administration's website interface. At the top right, there are links for "Text Size" and "Accessibility Help". The main header features the Social Security Administration logo and the text "Social Security Official Website of the U.S. Social Security Administration". Below this is a sub-header "Extra Help With Medicare Prescription Drug Plan Costs". A prominent yellow warning box contains the following text: "You Do Not Live In One Of The 50 States Or DC", "People who live outside of the 50 states and the District of Columbia are not eligible for this help. For more information, visit [www.medicare.gov](\"http://www.medicare.gov\").", "To contact Social Security, visit our [Service Around the World](\"http://www.ssa.gov/service-around-the-world\") web page.", and "Select Exit to leave this application. You will be taken to the Social Security home page." To the right of the warning box, a white box provides contact information: "If you need help completing this application, call Social Security toll-free at: 1-800-772-1213 or TTY 1-800-325-0778, Monday-Friday 7am-7pm". At the bottom left of the warning box area, there is a blue "Exit" button.

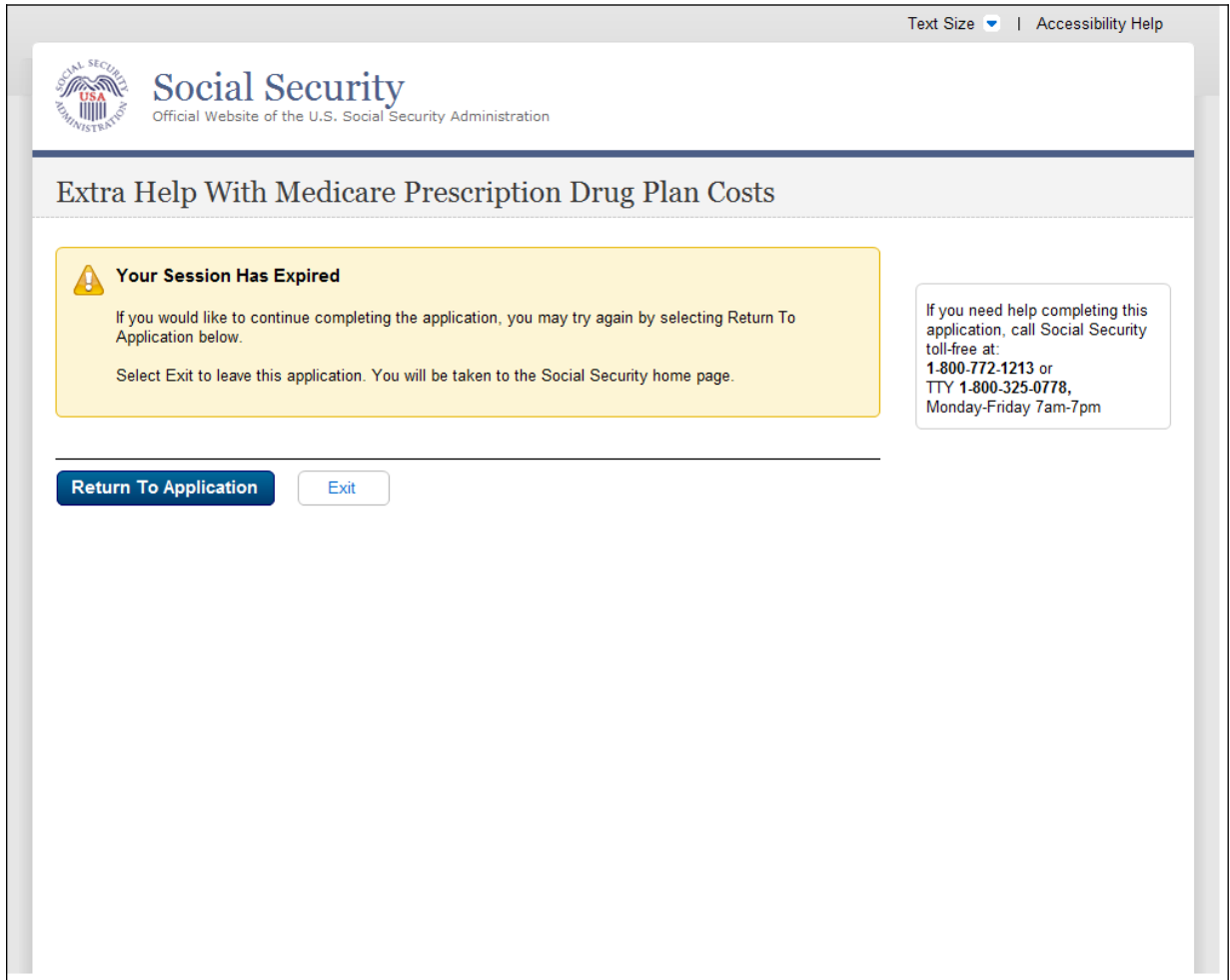
A.107. You Have Already Sent Us An Application

A.107.1. User Interface

The screenshot shows the Social Security Administration's website interface. At the top right, there are links for "Text Size" and "Accessibility Help". The main header features the Social Security Administration logo and the text "Social Security Official Website of the U.S. Social Security Administration". Below this is a section titled "Extra Help With Medicare Prescription Drug Plan Costs". A prominent yellow warning box contains the following text: "You Have Already Sent Us An Application. An Application for Help With Medicare Prescription Drug Plan Costs has already been electronically submitted to Social Security for this applicant. If you have new information, you must contact us. We cannot accept additional information over the Internet. Please contact Social Security if the information you submitted is wrong or you want to report a change in: • Address or phone number • Marital status • Income • Money, investments, or real estate. To contact Social Security, call our toll-free number, 1-800-772-1213. If you are deaf or hard of hearing, call our toll-free TTY number, 1-800-325-0778. Representatives are available Monday through Friday from 7 a.m. to 7 p.m." To the right of this box, a white box provides contact information: "If you need help completing this application, call Social Security toll-free at: 1-800-772-1213 or TTY 1-800-325-0778, Monday-Friday 7am-7pm". At the bottom left of the main content area, there is a blue "Exit" button.

A.108. Your Session Has Expired

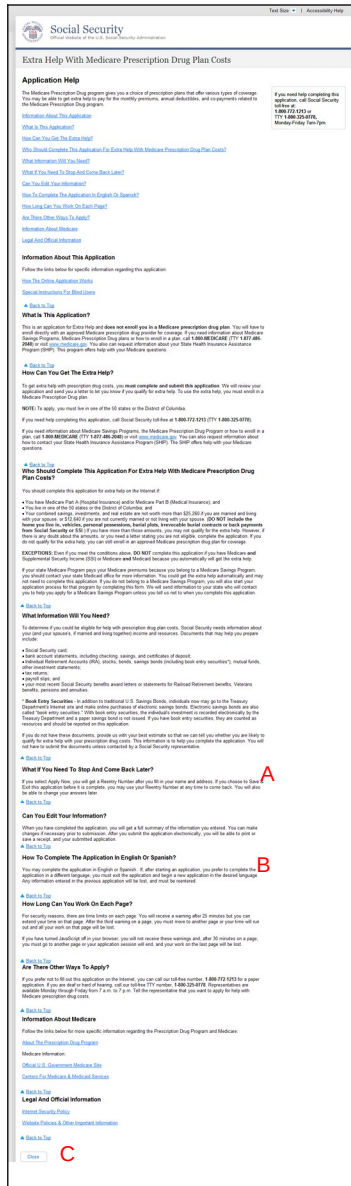
A.108.1. User Interface



A.109. Help Pages

A.110. Main Help Pages

A.110.1. User Interface



A. If you choose to Sign Out of changed to If you choose to Save & Exit

B. New Section Added to explain to the user that the application could be completed in English or Spanish. This section also explains to the user how to change languages if he/she has already started an application.

C. Removed language *Close this window to return to the application.* Replace with a left justified button that states *Close.*

A.112. Help: Are you assisting someone (other than your spouse who lives with you) with this application?

A.112.1. User Interface

E.2.1.

Help: Are you assisting someone (other than your spouse who lives with you) with this application?

In order to collect the appropriate contact information, we need to know if this form is being filled out by a third party. If you are assisting someone other than your spouse who lives with you, select Yes.

Close

A.113. Help: Did you (or your spouse, if married and living together) get an application in the mail from us?

A.113.1. User Interface

Help: Did you (or your spouse, if married and living together) get an application in the mail from us?

We mailed scannable paper applications for Help With Medicare Prescription Drug Plan Costs to people who appeared to be below the income limits based on the information already in our records. However, if an individual received an application, it does not mean that the individual automatically qualifies for assistance.

Close

A.114. Help: Do you (or your spouse, if married and living together) have Medicare?

A.114.1. User Interface

Help: Do you (or your spouse, if married and living together) have Medicare?

Only individuals who are eligible for, or have Medicare may use this application. If you (or your spouse, if married and living together) are, you may be eligible for extra help to pay for your monthly premiums, annual deductibles, and co-payments related to the new prescription drug program.

Close

A.115. Help: Are you (or your spouse, if married and living together) 64 years and 9 months old or older?

A.115.1. User Interface

Help: Are you (or your spouse, if married and living together) 64 years and 9 months old or older?

The purpose of this question is to help us determine if you may be eligible for Medicare. If you are eligible for Medicare and have not yet applied, call our toll-free number at **1-800-772-1213**. If you are deaf or hard of hearing, call our toll-free TTY number at **1-800-325-0778**.

Close

A.116. Help: Have you (or your spouse, if married and living together) received:

A.116.1. User Interface

Help: Have you (or your spouse, if married and **A** living together) received: Social Security Disability benefits for 24 months; disability benefits based on Lou Gehrig's disease (ALS); or renal dialysis treatments or a kidney transplant?

The purpose of this question is to help us determine if you may be eligible for Medicare. To apply for Medicare a person must:

- be at least 64 years and 9 months old;
- have received Social Security disability benefits for 24 months;
- receive Social Security disability benefits based on Lou Gehrig's disease (ALS); or
- have received renal dialysis treatments or a kidney transplant.

If you (or your spouse, if married and living together) are eligible for Medicare and have not yet applied, call our toll-free number at **1-800-772-1213**. If you are deaf or hard of hearing, call our toll-free TTY number at **1-800-325-0778**.

Close

- A. A. Bullets have been removed from the help question. The types of benefits are in list form, instead of in bullet form.

A.118. Help: In which state do you (or your spouse, if married and living together) live?

A.118.1. User Interface

Help: In which state do you (and your spouse, if married and living together) live?

To be eligible for the help with prescription drug plan costs, you must live in one of the 50 states or the District of Columbia. Select the state where your permanent residence is located.

Close

A.119. Help: What is your marital status?

A.119.1. User Interface

Help: What is your marital status?

If you are married and living with your spouse, we count the income and resources of both you and your spouse when we determine whether you are eligible to receive help with prescription drug plan costs. We consider that you are living together if you and your spouse live in the same household. We count the income and resources of you and your spouse regardless of whether one or both of you are filing for this help. We consider that you are still living together if you or your spouse are **temporarily** absent from the household in a hospital or nursing home.

Close

A.120. Help: Do you have combined savings, investments, and real estate worth more than:

A.120.1. User Interface

Help: Do you have combined savings, investments, and real estate worth more than: \$25,260 if you are married and living with your spouse; or \$12,640 if you are not married or not living with your spouse?

To be eligible for extra help with prescription drug plan costs, your resources must be within certain limits. Your resources may include bank accounts (checking, savings, and certificates of deposit), stocks, bonds, savings bonds (including book entry securities*), mutual funds, Individual Retirement Accounts (IRAs), and any other cash at home or anywhere else. Your resources also include real estate you own **except for the home that you live in**. Examples of other real estate are summer homes, rental properties or undeveloped land you own. Include the things you own by yourself, with your spouse or with someone else. **DO NOT include the home you live in, vehicles, personal possessions, burial plots, irrevocable burial contracts or back payments from Social Security or SSI.**

If you are sure that your combined savings, investments, and real estate are worth more than \$25,260 (married) or \$12,640 (single), select Yes. The actual limits for eligibility are \$22,260 (married) or \$11,140 (single). However, since we may not count some of the resources you expect to use for funeral or burial expenses, you may be able to have up to \$25,260 (married) or \$12,640 (single).

* **Book Entry Securities** - In addition to traditional U.S. Savings Bonds, individuals now may go to the Treasury Department's Internet site and make online purchases of electronic savings bonds. Electronic savings bonds are also called "book entry securities." With book entry securities, the individual's investment is recorded electronically by the Treasury Department and a paper savings bond is not issued. If you have book entry securities, they are counted as resources and should be reported on this application.

Other examples of resources that should **NOT** be counted are:

- Resources you could not easily convert to cash, such as jewelry or home furnishings;
- Property you need for self support that is used in a trade or business;
- Life insurance policies;
- Irrevocable burial trusts;
- Disaster assistance;
- Certain distributions received by an Alaska Native from an Alaska Native Regional and Village Corporation;
- Land held in trust by the United States for an individual Indian or tribe;
- Funds held in trust by the Secretary of the Interior for an Indian tribe and distributed per capita to members of the tribe;
- Payments to members of specific Indian tribes as provided by Federal legislation; and
- Up to \$2,000 per year received by an Indian that is derived from individual interests in trust or restricted lands.

NOTE: Certain other money you may be holding is not counted for nine months, such as:

- Retroactive Social Security or Supplemental Security Income benefits;
- Tax advances and refunds related to earned income tax credits and child tax credits;
- Compensation you receive as a crime victim;
- Relocation assistance from a state or local government; and
- Scholarships and education grants.

Close

A.121. Help: Have you worked in 2010 or 2011?

A.121.1. User Interface

Help: Have you worked in 2010 or 2011?

When we determine whether you are eligible for help with prescription drug plan costs, we consider the wages and self-employment net earnings that you (and your spouse, if married and living together) receive.

A If you worked in 2010 or 2011, we will ask you about your wages and self-employment earnings when you complete the application for this help.

B If you did not work in these years, we will not ask you about your wages and self-employment earnings when you complete the application for this help.

If you worked in 2010 or 2011, select Yes.

[Close](#)

A.122.

- A. Removed “(or your spouse, if married and living together)” after the first two words in the sentence “If you”.
- B. Sentence changed from “*If neither you nor your spouse worked in these years, we will not ask you about your wages and self-employment earnings when you complete the application for this help.*” to “If you did not work in these years, we will not ask you about your wages and self-employment earnings when you complete the application for this help.”

A.123. Help: Has your spouse worked in 2010 or 2011?

A.123.1. User Interface

Help: Has your spouse worked in 2010 or 2011?

When we determine eligibility for help with prescription drug plan costs, we consider the wages and self-employment net earnings that your spouse receives.

If your spouse worked in 2010 or 2011, we will ask you about your spouse's wages and self-employment earnings when you complete the application for this help.

If your spouse has not worked in these years, we will not ask about your spouse's wages and self-employment earnings when you complete the application for this help.

If your spouse worked in 2010 or 2011, select Yes.

[Close](#)

A.124. E.3. New Help Screen. The help in the current application is one help page for many application questions. For the new application, there are individual help screens for each question. In the new application, we separated the applicant and spouse questions, so all the spousal questions are new and therefore all the spousal help pages are new.

A.125. Help: Have you worked this calendar year?

A.125.1. User Interface

Help: Have you worked in this calendar year?

If you have worked at any time during the present calendar year, select Yes for this question. If you have not worked at any time during the current calendar year, select No.

Close

A.126. Help: Has your spouse worked this calendar year?

A.126.1. User Interface

Help: Has your spouse worked in this calendar year?

If your spouse has worked at any time during the present calendar year, select Yes for this question. If your spouse has not worked at any time during the current calendar year, select No.

Close

A.127. Help: Are you UNDER age 65?

A.127.1. User Interface

Help: Are you UNDER age 65?

If you are under age 65, blind or disabled, **and** working, we may be able to exclude some of your earnings when we determine your eligibility for extra help with prescription drug costs. If you spend part of your earnings to pay for things needed in order to work, we will not count those earnings when we determine eligibility. For example, we would exclude the amount spent on attendant care, certain drugs, medical supplies and devices, certain types of training and therapy, certain work-related equipment, etc.

Close

A.128. Help: Is your spouse UNDER age 65?

A.128.1. User Interface

Help: Is your spouse UNDER age 65?

If your spouse is under age 65, blind or disabled, **and** working, we may be able to exclude some of his or her earnings when we determine eligibility for extra help with prescription drug costs. If your spouse spends part of his or her earnings to pay for things needed in order to work, we will not count those earnings when we determine eligibility. For example, we would exclude the amount spent on attendant care, certain drugs, medical supplies and devices, certain types of training and therapy, certain work-related equipment, etc.

Close

A.129. Help: Not counting your spouse, how many other relatives live in your household?

A.129.1. User Interface

Help: Not counting your spouse, how many other relatives live in your household and receive at least one-half of their financial support from you or your spouse? Do NOT include yourself or your spouse in the number you enter. If your household consists only of you and your spouse, enter "0."

Eligibility for the extra help is based on the amount of your income and that of your spouse compared to the Federal Poverty Level for your household's size. Therefore, we need to know how many other relatives are in your household for whom you or your spouse provide at least one-half of their financial support. We count relatives related to you by blood, marriage or adoption.

Close

A.130. Help: How many relatives live in your household and receive at least one-half of their financial support from you?

A.130.1. User Interface

Help: How many relatives live in your household and receive at least one-half of their financial support from you? Do NOT include yourself in the number you enter. If your household consists only of you, enter "0."

Eligibility for the extra help is based on the amount of your income compared to the Federal Poverty Level for your household's size. Therefore, we need to know how many relatives are in your household for whom you provide at least one-half of their financial support. We count relatives related to you by blood, marriage or adoption.

Close

A.131. Help: Do you have to pay for things related to a disability or blindness that enable you to work?

A.131.1. User Interface

E.3.1

△ Help: Do you have to pay for things related to a disability or blindness that enable you to work?

We will only count part of your earnings toward the income limit if you:

- work;
- receive Social Security benefits based on a disability or blindness; and
- have work-related expenses for which you are not reimbursed.

If you receive Social Security benefits based on a disability or blindness and have work-related expenses, select Yes. You will not need to tell us the amount of those expenses. We will not count a percentage of your earnings. When we send you a letter that says whether you are eligible for the extra help or not, we will also tell you how much of your earnings we did not count. If you think the amount of work-related expenses we used was less than your actual work-related expenses, you may contact us to tell us the actual amount of your expenses.

Close

A.132. A. Sentence changed from “Do you or your spouse have to pay for things related to a disability or blindness that enable you to work?” to “Do you have to pay for things related to a disability or blindness that enable you to work?”

A.133. Help: Does your spouse have to pay for things that enable him or her to work?

A.133.1. User Interface

Help: Does your spouse have to pay for things related to a disability or blindness that enable him or her to work?

We will only count part of your spouse's earnings toward the income limit if your spouse:

- works;
- receives Social Security benefits based on a disability or blindness; and
- has work-related expenses for which he or she is not reimbursed.

If your spouse receives Social Security benefits based on a disability or blindness and has work-related expenses, select Yes. You will not need to tell us the amount of those expenses. We will not count a percentage of your spouse's earnings. When we send you a letter that says whether you are eligible for the extra help or not, we will also tell you how much of your spouse's earnings we did not count. If you think the amount of work-related expenses we used was less than your spouse's actual work-related expenses, you may contact us to tell us the actual amount of your spouse's expenses.

Close

E.4. New Help Screen. The help in the current application is one help page for many application questions. For the new application, there are individual help screens for each question. In the new application, we separated the applicant and spouse questions, so all the spousal questions are new and therefore all the spousal help pages are new.
E.5.

A.134. Help: Do you expect to earn wages this calendar year?

A.134.1. User Interface

A Help: Do you expect to earn wages this calendar year?

B If you expect to earn money for any labor or services you provide on an hourly, daily, or piecework basis during this calendar year, select Yes and then enter the amount BEFORE taxes and deductions you think you will earn in the field provided. If you did not, and do not expect to earn wages, select No. **Do NOT** include earned income tax credit payments you may have received.

Close

- A. Changed Title from “*What do you or your spouse expect to earn in wages before taxes and deductibles this calendar year?*” to “Help: Do you expect to earn wages this calendar year?”
- B. First four words of the first sentence changed from “If you or your spouse” to “If you”.

A.135. Help: Does your spouse expect to earn wages this calendar year?

A.135.1. User Interface

Help: Does your spouse expect to earn wages this calendar year?

If your spouse expects to earn money for any labor or services he or she provides on an hourly, daily, or piecework basis during this calendar year, select Yes and then enter the amount BEFORE taxes and deductions your spouse thinks he or she will earn in the field provided. If your spouse did not, and does not expect to earn wages, select No. **Do NOT** include earned income tax credit payments your spouse may have received.

Close

A.136.

E.6. New Help Screen. The help in the current application is one help page for many application questions. For the new application, there are individual help screens for each question. In the new application, we separated the applicant and spouse questions, so all the spousal questions are new and therefore all the spousal help pages are new.
E.7.

A.137. Help: What do you expect your net earnings from self-employment to be this calendar year?

A.137.1. User Interface

E.7

- Help: What do you expect your net earnings from self-employment to be this calendar year?

B If you expect to have net earnings or a net loss from self-employment this year, select the appropriate response and then enter the NET amount you think it will be in the field provided. **Do NOT** include earned income tax credit payments you may have received. If you were not, and do not expect to be self-employed, select None.

Close

A.138.

- A. *Changed Title from "What do you or your spouse expect your net earnings from self-employment to be this calendar year?" to "Help: What do you expect your net earnings from self-employment to be this calendar year?"*
- B. First four words of the first sentence changed from "If you or your spouse" to "If you".

A.139. Help: What does your spouse expect the net earnings from self-employment to be this calendar year?

A.139.1. User Interface

Help: What does your spouse expect the net earnings from self-employment to be this calendar year?

If your spouse expects to have net earnings or a net loss from self-employment this year, select the appropriate response and then enter the NET amount your spouse thinks it will be in the field provided. **Do NOT** include earned income tax credit payments your spouse may have received. If your spouse was not, and does not expect to be self-employed, select None.

Close

A.140.

E.8. New Help Screen. The help in the current application is one help page for many application questions. For the new application, there are individual help screens for each question. In the new application, we separated the applicant and spouse questions, so all the spousal questions are new and therefore all the spousal help pages are new.
E.9.

A.141. Help: Have you stopped working in 2010 or 2011, or plan to stop working in 2011 or 2012?

A.141.1. User Interface

A Help: Have you stopped working in 2010 or 2011, or plan to stop working in 2011 or 2012?

B If you stopped working this year or last year, or plan to stop this year or next year, select Yes and enter the month and year in the fields provided.

Close

- A. Question changed from *“Have you or your spouse stopped working in 2010 or 2011, or plan to stop working in 2011 or 2012?”* to *“Help: Have you stopped working in 2010 or 2011, or plan to stop working in 2011 or 2012?”*
- B. First four words of the first sentence changed from *“If you or your spouse”* to *“If you”*.

Help: Has your your spouse stopped working in 2010 or 2011, or plan to stop working in 2011 or 2012?

A.141.2. User Interface



A.142.

E.10. New Help Screen. The help in the current application is one help page for many application questions. For the new application, there are individual help screens for each question. In the new application, we separated the applicant and spouse questions, so all the spousal questions are new and therefore all the spousal help pages are new.

F 11

A.143. Help: Do you receive Social Security benefits?

A.143.1. User Interface

E.

Help: Do you receive Social Security benefits?

B. If you currently receive benefits from Social Security, select Yes and then enter the total amount received each month in the field provided. To find out what amount to enter, use the amount on your annual cost-of-living adjustment letter you receive from Social Security (see sample below). This is the amount BEFORE the premium for Medicare Medical Insurance is deducted. Other types of deductions could include voluntary Federal tax withholding, partial recovery of an overpayment, child support payments, garnishments, etc. (This is NOT an all-inclusive list.)

Your New Benefit Amount 000801

BENEFICIARY'S NAME: JOHN Q. PUBLIC	SOCIAL SECURITY CLAIM NUMBER <small>(only the last 4 digits are shown to help prevent identity theft: xxx-xx-1111)</small>
---------------------------------------	---

Your Social Security benefits will increase by 2.7 percent in 2005, because of a rise in the cost of living. You can use this letter when you need proof of your benefit amount to receive food stamps, rent subsidies, energy assistance, bank loans, or for other business.

How Much Will I Get And When?

<ul style="list-style-type: none"> • Your new monthly amount (before deductions) is \$515.00 • The amount we are deducting for Medicare is (If you did not have Medicare as of Nov. 19, 2004, or if someone else pays your premium, we show \$0.00.) \$0.00 • The amount we are deducting for voluntary federal tax withholding is (If you did not elect voluntary federal tax withholding as of Nov. 19, 2004, we show \$0.00.) \$0.00 • After taking any other deductions, we will deposit into your bank account on Jan. 3, 2005. \$515.00 	<p>This is the amount you should use when we ask for your Social Security Benefit.</p>
---	--

If you disagree with any of these amounts, you should write to us within 60 days from the date you receive this letter.

[Close](#)

- A.
- A. Question changed from “Do you or your spouse receive Social Security Benefits?” to “Help: Do you receive Social Security benefits?”
 - B. The first words of the first sentence have been changed from “If you or your spouse” to “If you”.

A.145. Help: Does your spouse receive Social Security benefits?

A.145.1. User Interface

Help: Does your spouse receive Social Security benefits?

If your spouse currently receives benefits from Social Security, select Yes and then enter the total amount received each month in the field provided. To find out what amount to enter, use the amount on your spouse's annual cost-of-living adjustment letter your spouse receives from Social Security (see sample below). This is the amount BEFORE the premium for Medicare Medical Insurance is deducted. Other types of deductions could include voluntary Federal tax withholding, partial recovery of an overpayment, child support payments, garnishments, etc. (This is **NOT** an all-inclusive list.)

Your New Benefit Amount 000001

BENEFICIARY'S NAME: JOHN Q. PUBLIC	SOCIAL SECURITY CLAIM NUMBER <small>(only the last 4 digits are shown to help prevent identity theft: xxx-xx-1111)</small>
--	--

Your Social Security benefits will increase by 2.7 percent in 2005, because of a rise in the cost of living. You can use this letter when you need proof of your benefit amount to receive food stamps, rent subsidies, energy assistance, bank loans, or for other business.

How Much Will I Get And When?

<ul style="list-style-type: none"> • Your new monthly amount (before deductions) is • The amount we are deducting for Medicare is (If you did not have Medicare as of Nov. 19, 2004, or if someone else pays your premium, we show \$0.00.) • The amount we are deducting for voluntary federal tax withholding is (If you did not elect voluntary federal tax withholding as of Nov. 19, 2004, we show \$0.00.) • After taking any other deductions, we will deposit into your bank account on Jan. 3, 2005. 	<table style="width: 100%; border: none;"> <tr> <td style="border: 1px solid red; padding: 2px;">\$515.00</td> <td rowspan="4" style="padding-left: 10px; vertical-align: middle;">This is the amount you should use when we ask for your Social Security Benefit.</td> </tr> <tr> <td>\$0.00</td> </tr> <tr> <td>\$0.00</td> </tr> <tr> <td>\$515.00</td> </tr> </table>	\$515.00	This is the amount you should use when we ask for your Social Security Benefit.	\$0.00	\$0.00	\$515.00
\$515.00	This is the amount you should use when we ask for your Social Security Benefit.					
\$0.00						
\$0.00						
\$515.00						

If you disagree with any of these amounts, you should write to us within 60 days from the date you receive this letter.

[Close](#)

A E.12. New Help Screen. The help in the current application is one help page for many application questions. For the new application, there are individual help screens for each question. In the new application, we separated the applicant and spouse questions, so all the spousal questions are new and therefore all the spousal help pages are new.

E.13.

A.147. Help: Do you receive Railroad Retirement benefits?

A.147.1. User Interface

E..:

Help: Do you receive Railroad Retirement benefits?

B If you currently receive benefits from the Railroad Retirement Board, select Yes and then enter the total amount received each month in the field provided. To find out what amount to enter, use the amount on your annual cost-of-living adjustment letter you receive from the Railroad Retirement Board. This is the amount BEFORE the premium for Medicare Medical Insurance is deducted. Other types of deductions could include voluntary Federal tax withholding, partial recovery of an overpayment, child support payments, garnishments, etc. (This is **NOT** an all-inclusive list.)

Close

A.148.

- A. Question changed from *“Do you or your spouse receive Railroad Retirement Benefits?”* to *“Help: Do you receive Railroad Retirement Benefits?”*
- B. First words of first sentence changed from *“If you or your spouse”* to *“If you”*

A.149. Help: Does your spouse receive Railroad Retirement benefits?

A.149.1. User Interface

Help: Does your spouse receive Railroad Retirement benefits?

If your spouse currently receives benefits from the Railroad Retirement Board, select Yes and then enter the total amount received each month in the field provided. To find out what amount to enter, use the amount on your spouse's annual cost-of-living adjustment letter your spouse receives from the Railroad Retirement Board. This is the amount BEFORE the premium for Medicare Medical Insurance is deducted. Other types of deductions could include voluntary Federal tax withholding, partial recovery of an overpayment, child support payments, garnishments, etc. (This is **NOT** an all-inclusive list.)

Close

A.150.

E.14. New Help Screen. The help in the current application is one help page for many application questions. For the new application, there are individual help screens for each question. In the new application, we separated the applicant and spouse questions, so all the spousal questions are new and therefore all the spousal help pages are new.

A.151. Help: Do you receive Veterans benefits?

A.151.1. User Interface

A Help: Do you receive Veterans benefits?

B If you currently receive benefits from the Department of Veterans Affairs, select Yes and then enter the total amount received each month in the field provided. To find out what amount to enter, use the amount on your annual cost-of-living adjustment letter you receive from the Department of Veterans Affairs. This is the amount BEFORE any deductions have been made. Types of deductions could include voluntary Federal tax withholding, partial recovery of an overpayment, child support payments, garnishments, etc. (This is **NOT** an all-inclusive list.)

Close

- A. Question changed from *“Do you or your spouse receive Veterans Benefits?”* to *“Help: Do you receive Veterans Benefits?”*
- B. First words of first sentence changed from *“If you or your spouse”* to *“If you”*

A.152. Help: Does your spouse receive Veterans benefits?

A.152.1. User Interface

Help: Do your spouse receive Veterans benefits?

If your spouse currently receives benefits from the Department of Veterans Affairs, select Yes and then enter the total amount received each month in the field provided. To find out what amount to enter, use the amount on your spouse's annual cost-of-living adjustment letter your spouse receives from the Department of Veterans Affairs. This is the amount BEFORE any deductions have been made. Types of deductions could include voluntary Federal tax withholding, partial recovery of an overpayment, child support payments, garnishments, etc. (This is **NOT** an all-inclusive list.)

Close

A.153.

E.16. New Help Screen. The help in the current application is one help page for many application questions. For the new application, there are individual help screens for each question. In the new application, we separated the applicant and spouse questions, so all the spousal questions are new and therefore all the spousal help pages are new.
E.17.

A.154. Help: Do you receive income from other pensions or annuities?

A.154.1. User Interface

E. Help: Do you receive income from other pensions or annuities?

B If you currently receive income from a pension, select Yes and then enter the total amount received each month in the field provided. If you receive money from an insurance company (annuity) on a regular basis (monthly, yearly, etc.), enter that amount as well. This includes immediate and deferred annuity payments, and is the amount BEFORE any deductions have been made. Types of deductions could include voluntary Federal tax withholding, partial recovery of an overpayment, child support payments, garnishments, etc. (This is **NOT** an all-inclusive list.)

The entry for this field must be shown in a **MONTHLY** format. If the pension or annuity is received other than monthly, convert to a monthly amount before entering (e.g., if received weekly, multiply by 52 and divide by 12; if received bi-weekly, multiply by 26 and divide by 12; if received yearly, divide by 12, etc.).

C Do **NOT** include annuities from certificates of deposit, stocks, bonds, mutual funds [redacted] or any other investments.

Close

A.155.

- A. Question changed from "Do you or your spouse receive income from other pensions or annuities?" to "Help: Do you receive income from other pensions or annuities?"
- B. First two sentences changed from "If you or your spouse currently receive income from a pension, enter the total amount received each month in this field. If you receive money from an insurance company (annuity) on a regular basis (monthly, yearly, etc.), enter that amount in this field as well." to "If you currently receive income from a pension, select Yes and then enter the total amount received each month in the field provided. If you receive money from an insurance company (annuity) on a regular basis (monthly, yearly, etc.), enter that amount as well."
- C. Included the words Individual Retirement Accounts (IRAs).

A.156. Help: Does your spouse receive income from other pensions or annuities?

A.156.1. User Interface

Help: Does your spouse receive income from other pensions or annuities?

If your spouse currently receives income from a pension, select Yes and then enter the total amount received each month in the field provided. If your spouse receives money from an insurance company (annuity) on a regular basis (monthly, yearly, etc.), enter that amount as well. This includes immediate and deferred annuity payments, and is the amount BEFORE any deductions have been made. Types of deductions could include voluntary Federal tax withholding, partial recovery of an overpayment, child support payments, garnishments, etc. (This is **NOT** an all-inclusive list.)

The entry for this field must be shown in a **MONTHLY** format. If the pension or annuity is received other than monthly, convert to a monthly amount before entering (e.g., if received weekly, multiply by 52 and divide by 12; if received bi-weekly, multiply by 26 and divide by 12; if received yearly, divide by 12, etc.).

Do NOT include annuities from certificates of deposit, stocks, bonds, mutual funds, Individual Retirement Accounts (IRAs) or any other investments.

Close

A.157.

E.18. New Help Screen. The help in the current application is one help page for many application questions. For the new application, there are individual help screens for each question. In the new application, we separated the applicant and spouse questions, so all the spousal questions are new and therefore all the spousal help pages are new

A.158. Help: Do you receive other income not listed above, including alimony, net rental income, workers' compensation, etc.?

A.158.1. User Interface

A Help: Do you receive other income not listed above, including alimony, net rental income, workers' compensation, etc.?

B Indicate whether you receive income from any other source. If the amount changes from month to month or you do not receive it every month, enter the average monthly income for the past year.

(Do NOT include help with rent or utilities, money you have in bank accounts, stocks, bonds, savings bonds, mutual funds, Individual Retirement Accounts (IRAs) or any similar investments, or any other cash at home or anywhere else.)

Do NOT list wages and self-employment, interest income, public assistance, medical reimbursements, or foster care payments here. Other examples of possible income sources that should NOT be counted are:

- Food Stamps;
- House repairs;
- Help from an energy assistance program;
- Help with medical bills, treatment and drugs;
- Help from a housing agency;
- Disaster assistance;
- Meals on Wheels;
- Contributions from food banks;
- Soup kitchens;
- Earned income tax credit payments;
- Victim's compensation payments;
- Scholarships and education grants;
- Certain distributions received by an Alaska Native from an Alaska Native Regional and Village Corporation;
- Land held in trust by the United States for an individual Indian or tribe;
- Funds held in trust by the Secretary of the Interior for an Indian tribe and distributed per capita to members of the tribe;
- Payments to members of specific Indian tribes as provided by Federal legislation; and
- Up to \$2,000 per year received by an Indian that is derived from individual interests in trust or restricted lands.

Close

- A. Question changed from “Do you or your spouse receive other income not listed above, including alimony, net rental income, workers' compensation, private or state disability payments, etc.?” to “Help: Do you receive other income not listed above, including alimony, net rental income, workers' compensation, etc.?”
- B. First words of first sentence changed from “Indicate whether you or your spouse” to “Indicate whether you”

A.159. Help: Does your spouse receive other income not listed above, including alimony, net rental income, workers' compensation, etc.?

A.159.1. User Interface

Help: Does your spouse receive other income not listed above, including alimony, net rental income, workers' compensation, etc.?

Indicate whether your spouse receives income from any other source. If the amount changes from month to month or your spouse does not receive it every month, enter the average monthly income for the past year.

(Do NOT include help with rent or utilities, money your spouse has in bank accounts, stocks, bonds, savings bonds, mutual funds, Individual Retirement Accounts (IRAs) or any similar investments, or any other cash at home or anywhere else.)

Do NOT list wages and self-employment, interest income, public assistance, medical reimbursements, or foster care payments here. Other examples of possible income sources that should NOT be counted are:

- Food Stamps;
- House repairs;
- Help from an energy assistance program;
- Help with medical bills, treatment and drugs;
- Help from a housing agency;
- Disaster assistance;
- Meals on Wheels;
- Contributions from food banks;
- Soup kitchens;
- Earned income tax credit payments;
- Victim's compensation payments;
- Scholarships and education grants;
- Certain distributions received by an Alaska Native from an Alaska Native Regional and Village Corporation;
- Land held in trust by the United States for an individual Indian or tribe;
- Funds held in trust by the Secretary of the Interior for an Indian tribe and distributed per capita to members of the tribe;
- Payments to members of specific Indian tribes as provided by Federal legislation; and
- Up to \$2,000 per year received by an Indian that is derived from individual interests in trust or restricted lands.

Close

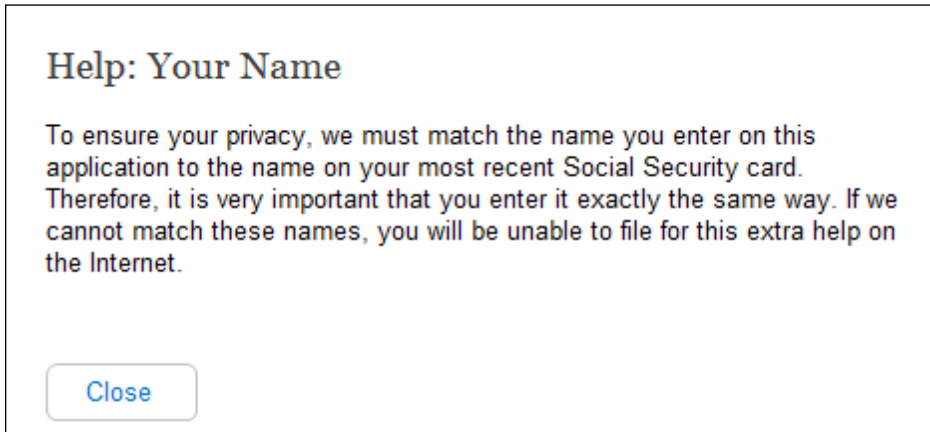
A.160.

E.20. New Help Screen. The help in the current application is one help page for many application questions. For the new application, there are individual help screens for each question. In the new application, we separated the applicant and spouse questions, so all the spousal questions are new and therefore all the spousal help pages are new.

E.21.

A.161. Help: Your Name

A.161.1. User Interface



A.162. Help: Your Social Security Number

A.162.1. User Interface

Help: Your Social Security Number

Enter your own Social Security number. If you receive Social Security benefits based on someone else's Social Security number, such as a current, former, or deceased spouse, do not enter that individual's Social Security number or Medicare Claim Number in this field.

Close

A.163. Help: What is your date of birth?

A.163.1. User Interface

Help: What is your date of birth?

We use this date to determine your current age. If you are under age 65, blind or disabled **and** working, we may be able to exclude some of your earnings when we determine eligibility for help with prescription drug costs. If you spend part of your earnings to pay for things needed in order to work, we will not count those earnings when we determine eligibility. For example, we would exclude the amount spent on attendant care, certain drugs, medical supplies and devices, certain types of training and therapy, certain work-related equipment, etc.

Close

A.164. Help: Spouse's Name

A.164.1. User Interface

Help: Spouse's Name

To ensure your spouse's privacy, we must match the name entered on this application to the name on his or her most recent Social Security card. Therefore, it is very important that you enter it exactly the same way. If we cannot match these names, you will be unable to file for this extra help for your spouse on the Internet.

Close

A.165. Help: Spouse's Social Security Number

A.165.1. User Interface

Help: Spouse's Social Security Number

Enter your spouse's own Social Security number. If your spouse receives Social Security benefits based on someone else's Social Security number, such as yours or a former or deceased spouse, do not enter your or the former spouse's Social Security number or Medicare Claim number in this field.

Close

A.166. Help: What is your spouse's date of birth?

A.166.1. User Interface

Help: What is your spouse's date of birth?

We use this date to determine your spouse's current age. If your spouse is under age 65, blind or disabled **and** working, we may be able to exclude some of his or her earnings when we determine eligibility for help with prescription drug costs. If your spouse spends part of his or her earnings to pay for things needed in order to work, we will not count those earnings when we determine eligibility. For example, we would exclude the amount spent on attendant care, certain drugs, medical supplies and devices, certain types of training and therapy, certain work-related equipment, etc.

Close

A.167. Help: Your Mailing Address

A.167.1. User Interface

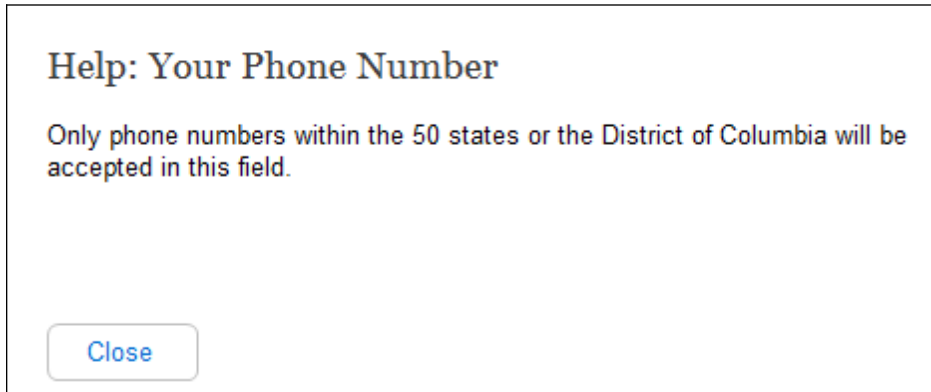
Help: Your Mailing Address

All notices sent to you from Social Security will be mailed to the address we currently have on file. If you have moved in the last three months, check the box to indicate this is a new address. Your mailing address must be within the 50 states or the District of Columbia.

Close

A.168. Help: Your Phone Number

A.168.1. User Interface



A.169. Help: If your spouse has Medicare (or expects to have it in the next three months), does he or she also wish to apply?

A.169.1. User Interface

Help: If your spouse has Medicare (or expects to have it in the next three months), does he or she also wish to apply?

If both you and your spouse have Medicare (or expect to have it in the next three months), you may both apply for the extra help on the same application.

Select **Yes** if your spouse is also applying. Select **No** if your spouse is not applying.

Close

A.170. Help: Do you have combined savings, investments, and real estate worth more than \$25,260?

A.170.1. User Interface

Help: Do you have combined savings, investments, and real estate worth more than \$25,260?

To be eligible for extra help with prescription drug plan costs, your resources must be within certain limits. Your resources include bank accounts (checking, savings, and certificates of deposit), stocks, bonds, savings bonds (including book entry securities*), mutual funds, Individual Retirement Accounts (IRAs), and any other cash at home or anywhere else. Your resources also include real estate you own, **except for the home that you live in**. Examples of other real estate are summer homes, rental properties or undeveloped land you own. Include the things you own by yourself, with your spouse or with someone else. **DO NOT include the home you live in, vehicles, personal possessions, burial plots, irrevocable burial contracts or back payments from Social Security or SSI.**

If you are sure that your combined savings, investments, and real estate are worth more than \$25,260, select Yes. The actual limit for eligibility is \$22,260. However, since we may not count some of the resources you expect to use for funeral or burial expenses, you may be able to have up to \$25,260.

* **Book Entry Securities** - In addition to traditional U.S. Savings Bonds, individuals now may go to the Treasury Department's Internet site and make online purchases of electronic savings bonds. Electronic savings bonds are also called "book entry securities." With book entry securities, the individual's investment is recorded electronically by the Treasury Department and a paper savings bond is not issued. If you have book entry securities, they are counted as resources and should be reported on this application.

Other examples of resources that should **NOT** be counted are:

- Resources you could not easily convert to cash, such as jewelry or home furnishings;
- Property you need for self support that is used in a trade or business;
- Life insurance policies;
- Irrevocable burial trusts;
- Disaster assistance;
- Certain distributions received by an Alaska Native from an Alaska Native Regional and Village Corporation;
- Land held in trust by the United States for an individual Indian or tribe;
- Funds held in trust by the Secretary of the Interior for an Indian tribe and distributed per capita to members of the tribe;
- Payments to members of specific Indian tribes as provided by Federal legislation; and
- Up to \$2,000 per year received by an Indian that is derived from individual interests in trust or restricted lands.

NOTE: Certain other money you may be holding is not counted for nine months, such as:

- Retroactive Social Security or Supplemental Security Income benefits;
- Tax advances and refunds related to earned income tax credits and child tax credits;
- Compensation you receive as a crime victim;
- Relocation assistance from a state or local government; and
- Scholarships and education grants.

Close

A.171. Help: OPTIONAL: (contact person)

A.171.1. User Interface

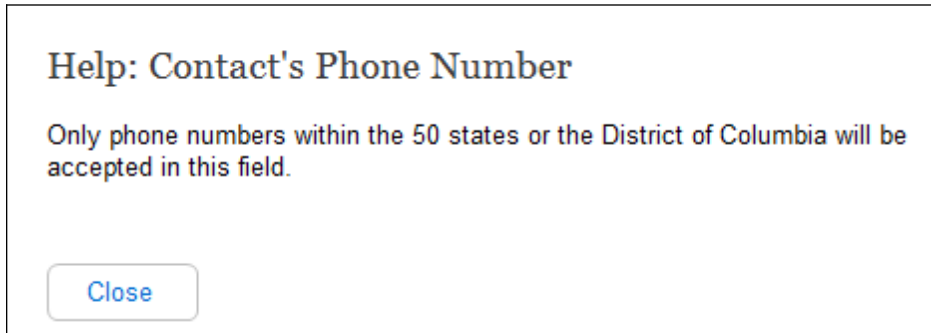
Help: OPTIONAL: (contact person)

If there is someone that we should contact instead of you regarding the information you provided on this form, please provide his or her name and phone number. If you provide contact information for someone other than yourself, we will only contact that person by phone.

Close

A.172. Help: Contact's Phone Number

A.172.1. User Interface



A.173. Help: Do you have combined savings, investments, and real estate worth more than \$12,640?

A.173.1. User Interface

Help: Do you have combined savings, investments, and real estate worth more than \$12,640?

To be eligible for extra help with prescription drug plan costs, your resources must be within certain limits. Your resources include bank accounts (checking, savings, and certificates of deposit), stocks, bonds, savings bonds (including book entry securities*), mutual funds, Individual Retirement Accounts (IRAs), and any other cash at home or anywhere else. Your resources also include real estate you own, **except for the home that you live in**. Examples of other real estate are summer homes, rental properties or undeveloped land you own. Include the things you own by yourself or with someone else. **DO NOT include the home you live in, vehicles, personal possessions, burial plots, irrevocable burial contracts or back payments from Social Security or SSI.**

If you are sure that your combined savings, investments, and real estate are worth more than \$12,640, select Yes. The actual limit for eligibility is \$11,140. However, since we may not count some of the resources you expect to use for funeral or burial expenses, you may be able to have up to \$12,640.

* **Book Entry Securities** - In addition to traditional U.S. Savings Bonds, individuals now may go to the Treasury Department's Internet site and make online purchases of electronic savings bonds. Electronic savings bonds are also called "book entry securities." With book entry securities, the individual's investment is recorded electronically by the Treasury Department and a paper savings bond is not issued. If you have book entry securities, they are counted as resources and should be reported on this application.

Other examples of resources that should **NOT** be counted are:

- Resources you could not easily convert to cash, such as jewelry or home furnishings;
- Property you need for self support that is used in a trade or business;
- Life insurance policies;
- Irrevocable burial trusts;
- Disaster assistance;
- Certain distributions received by an Alaska Native from an Alaska Native Regional and Village Corporation;
- Land held in trust by the United States for an individual Indian or tribe;
- Funds held in trust by the Secretary of the Interior for an Indian tribe and distributed per capita to members of the tribe;
- Payments to members of specific Indian tribes as provided by Federal legislation; and
- Up to \$2,000 per year received by an Indian that is derived from individual interests in trust or restricted lands.

NOTE: Certain other money you may be holding is not counted for nine months, such as:

- Retroactive Social Security or Supplemental Security Income benefits;
- Tax advances and refunds related to earned income tax credits and child tax credits;
- Compensation you receive as a crime victim;
- Relocation assistance from a state or local government; and
- Scholarships and education grants.

Close

A.174. Help: Relationship to Applicant

A.174.1. User Interface

Help: Relationship to Applicant

In order to understand who is completing this form, we need to know who is providing the information and your relationship to the people for whom you are applying. Please select the choice from the drop-down menu that best reflects your relationship to the people for whom you are applying. If you choose Other, please specify which agency you represent from the following list:

AARP - Volunteer/employee of AARP, not representing AARP drug company

PHARM - Employee of a pharmacy

DPAP - Employee of a pharmacy assistance program sponsored by a drug company

SHIP - Employee of a State Health Insurance Assistance Program

NCOA - Employee or volunteer with the National Council on Aging

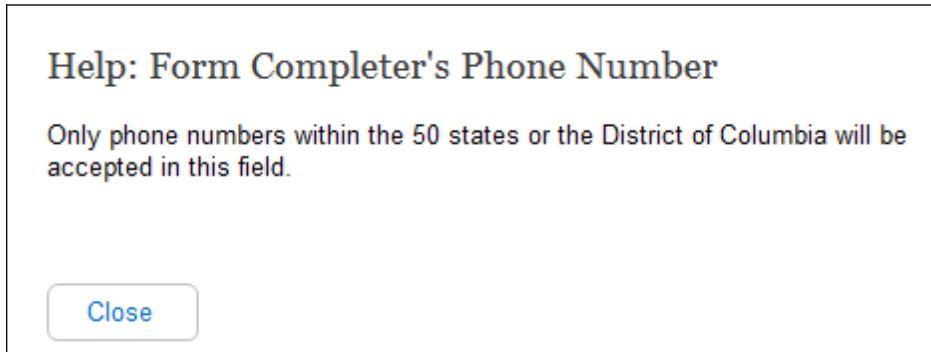
SPAP - Employee representing a State pharmaceutical assistance program

PDO - Employee of a prescription drug plan sponsor

Close

A.175. Help: Form Completer's Phone Number

A.175.1. User Interface



A.176. Help: Form Completer's Address

A.176.1. User Interface

Help: Form Completer's Address

If you are working for an organization or agency that is completing this form on behalf of another individual, enter the business address in this field. Otherwise, enter your home address.

Your mailing address must be within the 50 states or the District of Columbia.

Close

A.177. Help: Primary Applicant's Name

A.177.1. User Interface

Help: Primary Applicant's Name

To ensure the primary applicant's privacy, we must match the name entered on this application to the name on his or her most recent Social Security card. Therefore, it is very important that you enter it exactly the same way. If we cannot match these names, you will be unable to file for this extra help on the Internet.

Close

A.178. Help: Primary Applicant's Social Security Number

A.178.1. User Interface

Help: Primary Applicant's Social Security Number

Enter the primary applicant's own Social Security number. If the person for whom you are applying receives Social Security benefits based on someone else's Social Security number, such as a current, former or deceased spouse, do not enter that individual's Social Security number or Medicare Claim Number in this field.

Close

A.179. Help: What is the primary applicant's date of birth?

A.179.1. User Interface

Help: What is the primary applicant's date of birth?

We use this date to determine the primary applicant's current age. If the person for whom you are applying is under age 65, blind or disabled **and** working, we may be able to exclude some of his or her earnings when we determine eligibility for help with prescription drug costs. If he or she spends part of his or her earnings to pay for things needed in order to work, we will not count those earnings when we determine eligibility. For example, we would exclude the amount spent on attendant care, certain drugs, medical supplies and devices, certain types of training and therapy, certain work-related equipment, etc.

Close

A.180. Help: Has the primary applicant worked in 2010 or 2011?

A.180.1. User Interface

Help: Has the primary applicant worked in 2010 or 2011?

When we determine eligibility for help with prescription drug plan costs, we consider the wages and self-employment net earnings of the person who is applying for this help. We also consider the wages and net self-employment earnings of that person's spouse.

If the primary applicant or his or her spouse worked in 2010 or 2011, we will ask about wages and self-employment earnings on this application.

If neither the primary applicant nor his or her spouse worked in these years, we will not ask about wages and self-employment earnings on this application.

If the primary applicant worked in 2010 or 2011, select Yes.

Close

A.181. Help: If the spouse has Medicare (or expects to have it in the next three months), does he or she also wish to apply?

A.181.1. User Interface

Help: If the spouse has Medicare (or expects to have it in the next three months), does he or she also wish to apply?

If both the applicant and his or her spouse have Medicare (or expect to have it within the next three months), you may apply for both individuals on the same application.

Select **Yes** if the spouse is also applying. Select **No** if the spouse is not applying.

Close

A.182. Help: Do the applicants have combined savings, investments, and real estate worth more than \$25,260?

A.182.1. User Interface

Help: Do the applicants have combined savings, investments, and real estate worth more than \$25,260?

To be eligible for extra help with prescription drug plan costs, the resources of the person for whom you are applying and his or her spouse must be within certain limits. Resources include bank accounts (checking, savings, and certificates of deposit), stocks, bonds, savings bonds (including book entry securities*), mutual funds, Individual Retirement Accounts (IRAs), and any other cash at home or anywhere else. Resources also include real estate owned, **except for the home in which the applicants live**. Examples of other real estate are summer homes, rental properties or undeveloped land they own. Include things the person for whom you are applying owns by himself or herself, with his or her spouse or with someone else. **DO NOT include vehicles, personal possessions, burial plots, irrevocable burial contracts or back payments from Social Security or SSI.**

If you are sure that their combined savings, investments, and real estate are worth more than \$25,260, select Yes. The actual limit for eligibility is \$22,260. However, since we may not count some of the resources these people expect to use for funeral or burial expenses, they may be able to have up to \$25,260.

* **Book Entry Securities** - In addition to traditional U.S. Savings Bonds, individuals now may go to the Treasury Department's Internet site and make online purchases of electronic savings bonds. Electronic savings bonds are also called "book entry securities." With book entry securities, the individual's investment is recorded electronically by the Treasury Department and a paper savings bond is not issued. If the applicants have book entry securities, they are counted as resources and should be reported on this application.

Other examples of resources that should **NOT** be counted are:

- Resources you could not easily convert to cash, such as jewelry or home furnishings;
- Property you need for self support that is used in a trade or business;
- Life insurance policies;
- Irrevocable burial trusts;
- Disaster assistance;
- Certain distributions received by an Alaska Native from an Alaska Native Regional and Village Corporation;
- Land held in trust by the United States for an individual Indian or tribe;
- Funds held in trust by the Secretary of the Interior for an Indian tribe and distributed per capita to members of the tribe;
- Payments to members of specific Indian tribes as provided by Federal legislation; and
- Up to \$2,000 per year received by an Indian that is derived from individual interests in trust or restricted lands.

NOTE: Certain other money you may be holding is not counted for nine months, such as:

- Retroactive Social Security or Supplemental Security Income benefits;
- Tax advances and refunds related to earned income tax credits and child tax credits;
- Compensation you receive as a crime victim;
- Relocation assistance from a state or local government; and
- Scholarships and education grants.

Close

A.183. Help: Spouse's Name

A.183.1. User Interface

Help: Spouse's Name

To ensure the spouse's privacy, we must match the name entered on this application to the name on his or her most recent Social Security card. Therefore, it is very important that you enter it exactly the same way. If we cannot match these names, you will be unable to file for this extra help for the spouse on the Internet.

Close

A.184. Help: Spouse's Security Number

A.184.1. User Interface

Help: Spouse's Security Number

Enter the spouse's own Social Security number. If the spouse receives Social Security benefits based on someone else's Social Security number, such as his or her current spouse or a former spouse, do not enter the spouse's or former spouse's Social Security number or Medicare Claim Number in this field.

Close

A.185. Help: What is the spouse's date of birth?

A.185.1. User Interface

Help: What is the spouse's date of birth?

We use this date to determine the spouse's current age. If the spouse of the person for whom you are applying is under age 65, blind or disabled **and** working, we may be able to exclude some of his or her earnings when we determine eligibility for help with prescription drug costs. If he or she spends part of his or her earnings to pay for things needed in order to work, we will not count those earnings when we determine eligibility. For example, we would exclude the amount spent on attendant care, certain drugs, medical supplies and devices, certain types of training and therapy, certain work-related equipment, etc.

Close

A.186. Help: Has the applicant's spouse worked in 2010 or 2011?

A.186.1. User Interface

Help: Has the applicant's spouse worked in 2010 or 2011?

When we determine eligibility for help with prescription drug plan costs, we consider the wages and self-employment net earnings of the person who is applying for this help. We also consider the wages and net self-employment earnings of that person's spouse.

If the primary applicant or his or her spouse worked in 2010 or 2011, we will ask about wages and self-employment earnings on this application.

If neither the primary applicant nor his or her spouse worked in these years, we will not ask about wages and self-employment earnings on this application.

If the primary applicant's spouse worked in 2010 or 2011, select Yes.

Close

A.187. Help: Mailing Address

A.187.1. User Interface

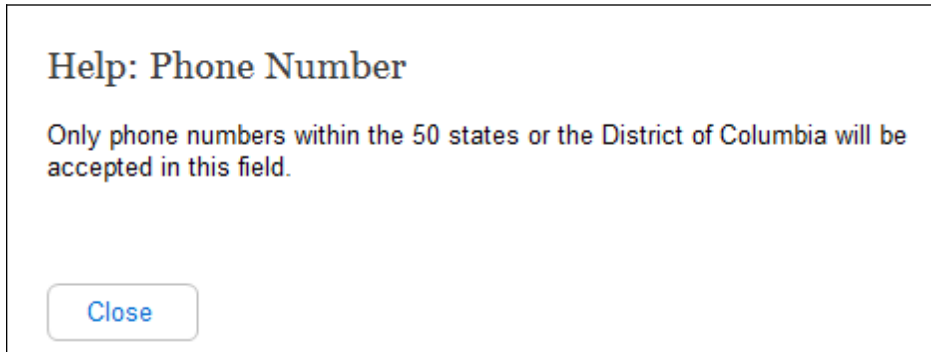
Help: Mailing Address

All notices sent from Social Security to the people for whom you are applying will be mailed to the address we currently have on file. If the people for whom you are applying have moved in the last three months, check the appropriate address-change box. This address must be within the 50 states or the District of Columbia.

Close

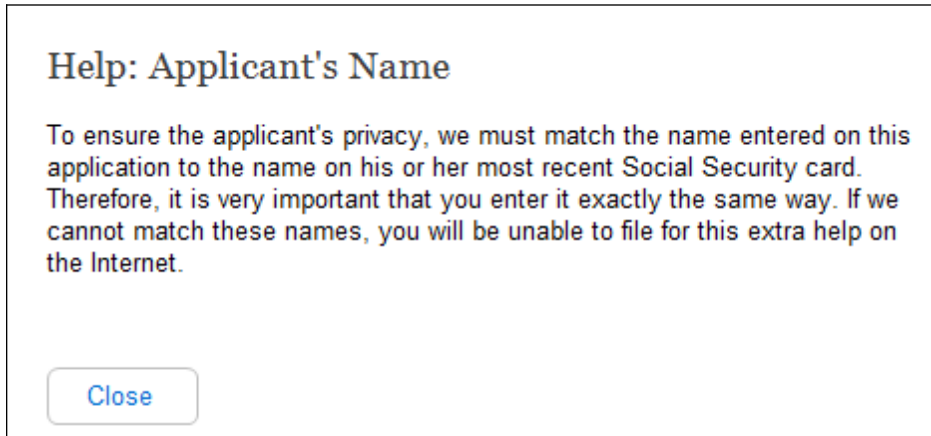
A.188. Help: Phone Number

A.188.1. User Interface



A.189. Help: Applicant's Name

A.189.1. User Interface



A.190. Help: Applicant's Social Security Number

A.190.1. User Interface

Help: Applicant's Social Security Number

Enter the applicant's own Social Security number. If the person for whom you are applying receives Social Security benefits based on someone else's Social Security number, such as a current, former or deceased spouse, do not enter that individual's Social Security number or Medicare Claim Number in this field.

Close

A.191. Help: What is the applicant's date of birth?

A.191.1. User Interface

Help: What is the applicant's date of birth?

We use this date to determine the applicant's current age. If the person for whom you are applying is under age 65, blind or disabled and working, we may be able to exclude some of his or her earnings when we determine eligibility for help with prescription drug costs. If he or she spends part of his or her earnings to pay for things needed in order to work, we will not count those earnings when we determine eligibility. For example, we would exclude the amount spent on attendant care, certain drugs, medical supplies and devices, certain types of training and therapy, certain work-related equipment, etc.

Close

A.192. Help: Has the applicant worked in 2010 or 2011?

A.192.1. User Interface

Help: Has the applicant worked in 2010 or 2011?

When we determine eligibility for help with prescription drug plan costs, we consider the wages and self-employment net earnings of the person who is applying for this help.

If the person you are helping worked in 2010 or 2011, we will ask about wages and self-employment earnings on this application.

If this person did not work in these years, we will not ask about wages and self-employment earnings on this application.

If the person you are helping worked in 2010 or 2011, select Yes.

Close

A.193. Help: Does the applicant have combined savings, investments, and real estate worth more than \$12,640?

A.193.1. User Interface

Help: Does the applicant have combined savings, investments, and real estate worth more than \$12,640?

To be eligible for extra help with prescription drug plan costs, the applicant's resources must be within certain limits. Resources include bank accounts (checking, savings, and certificates of deposit), stocks, bonds, savings bonds (including book entry securities*), mutual funds, Individual Retirement Accounts (IRAs), and any other cash at home or anywhere else. Resources also include real estate owned, **except for the home in which the applicant lives**. Examples of other real estate are summer homes, rental properties or undeveloped land he or she owns. Include things the person for whom you are applying owns by himself or herself or with someone else. **DO NOT include vehicles, personal possessions, burial plots, irrevocable burial contracts or back payments from Social Security or SSI.**

If you are sure that this person's combined savings, investments, and real estate are worth more than \$12,640, select Yes. The actual limit for eligibility is \$11,140. However, since we may not count some of the resources the applicant expects to use for funeral or burial expenses, he or she may be able to have up to \$12,640.

* **Book Entry Securities** - In addition to traditional U.S. Savings Bonds, individuals now may go to the Treasury Department's Internet site and make online purchases of electronic savings bonds. Electronic savings bonds are also called "book entry securities." With book entry securities, the individual's investment is recorded electronically by the Treasury Department and a paper savings bond is not issued. If the applicant has book entry securities, they are counted as resources and should be reported on this application.

Other examples of resources that should **NOT** be counted are:

- Resources you could not easily convert to cash, such as jewelry or home furnishings;
- Property you need for self support that is used in a trade or business;
- Life insurance policies;
- Irrevocable burial trusts;
- Disaster assistance;
- Certain distributions received by an Alaska Native from an Alaska Native Regional and Village Corporation;
- Land held in trust by the United States for an individual Indian or tribe;
- Funds held in trust by the Secretary of the Interior for an Indian tribe and distributed per capita to members of the tribe;
- Payments to members of specific Indian tribes as provided by Federal legislation; and
- Up to \$2,000 per year received by an Indian that is derived from individual interests in trust or restricted lands.

NOTE: Certain other money you may be holding is not counted for nine months, such as:

- Retroactive Social Security or Supplemental Security Income benefits;
- Tax advances and refunds related to earned income tax credits and child tax credits;
- Compensation you receive as a crime victim;
- Relocation assistance from a state or local government; and
- Scholarships and education grants.

Close

A.194. Help: Have these wages or self-employment earnings decreased in the last two years?

A.194.1. User Interface

Help: Have these wages or self-employment earnings decreased in the last two years?

We will be comparing the information you provided about your income and your spouse's income with information from other Federal, State and local government agencies. Since some of that information may be outdated, it will help us process your application if we know that the information we receive from the other agencies is too high.

If the amount of the wages or self-employment income you listed in the questions above has decreased in the last two calendar years, select Yes.

Close

A.195. Help: Have these wages or self-employment earnings decreased in the last two years?

A.195.1. User Interface

Help: Have these wages or self-employment earnings decreased in the last two years?

We will be comparing the information you provided about your income with information from other Federal, State and local government agencies. Since some of that information may be outdated, it will help us process your application if we know that the information we receive from the other agencies is too high.

If the amount of the wages or self-employment income you listed in the questions above has decreased in the last two calendar years, select Yes.

Close

A.196. Help: Has any of the income from these sources decreased in the last two years?

A.196.1. User Interface

Help: Has any of the income from these sources decreased in the last two years?

We will be comparing the information you provided about your income and your spouse's income with information from other Federal, State and local government agencies. Since some of that information may be outdated, it will help us process your application if we know that the information we receive from the other agencies is too high.

If the amount of the income you listed in the questions above has decreased in the last two calendar years, select Yes.

Close

A.197. Help: Has any of the income from these sources decreased in the last two years?

A.197.1. User Interface

Help: Has any of the income from these sources decreased in the last two years?

We will be comparing the information you provided about your income with information from other Federal, State and local government agencies. Since some of that information may be outdated, it will help us process your application if we know that the information we receive from the other agencies is too high.

If the amount of the income you listed in the questions above has decreased in the last two calendar years, select Yes.

Close

A.198. Help: Do you or your spouse have bank accounts (checkings, savings and certificates of deposit)?

A.198.1. User Interface

Help: Do you or your spouse have bank accounts (checkings, savings and certificates of deposit)?

To be eligible for extra help with prescription drug plan costs, you and your spouse's resources must be within certain limits. Your resources include bank accounts (checking, savings, and certificates of deposit), stocks, bonds, savings bonds (including book entry securities*), Individual Retirement Accounts (IRAs), and any other cash at home or anywhere else.

You can look at your most recent statements from your bank or stock broker to find out how much is in your account(s).

* **Book Entry Securities** - In addition to traditional U.S. Savings Bonds, individuals now may go to the Treasury Department's Internet site and make online purchases of electronic savings bonds. Electronic savings bonds are also called "book entry securities." With book entry securities, the individual's investment is recorded electronically by the Treasury Department and a paper savings bond is not issued. If you have book entry securities, they are counted as resources and should be reported on this application.

Do NOT include cash if it is from a Social Security check or pension check that you cashed this month. Also, **do NOT include the home you live in**, vehicle(s), personal possessions, burial plots or irrevocable burial contracts. Other examples of resources that should **NOT** be counted are:

- Resources you could not easily convert to cash, such as jewelry or home furnishings;
- Property you need for self support that is used in a trade or business;
- Life insurance policies;
- Irrevocable burial trusts;
- Disaster assistance;
- Certain distributions received by an Alaska Native from an Alaska Native Regional and Village Corporation;
- Land held in trust by the United States for an individual Indian or tribe;
- Funds held in trust by the Secretary of the Interior for an Indian tribe and distributed per capita to members of the tribe;
- Payments to members of specific Indian tribes as provided by Federal legislation; and
- Up to \$2,000 per year received by an Indian that is derived from individual interests in trust or restricted lands.

NOTE: Certain other money you may be holding is not counted for nine months, such as:

- Retroactive Social Security or Supplemental Security Income benefits;
- Tax advances and refunds related to earned income tax credits and child tax credits;
- Compensation you receive as a crime victim;
- Relocation assistance from a state or local government; and
- Scholarships and education grants.

[Close](#)

A. Changed from "Do you or your spouse have any of the following resources? If Yes, enter the combined total for those items.

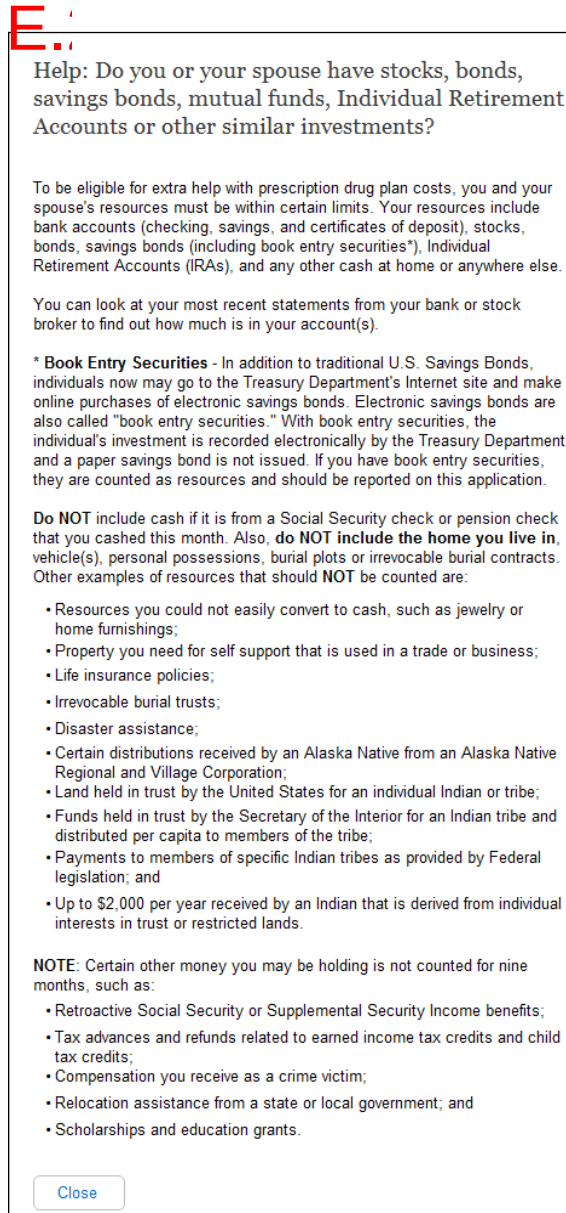
Combined total of all bank accounts (checking, savings and certificates of deposit)

Combined total of all stocks, bonds, savings bonds, mutual funds, Individual Retirement Accounts or other similar investments

Any other cash at home or anywhere else" to "Help: Do you or your spouse have bank accounts (checking, savings and certificates of deposit)?"

A.200. Help: Do you or your spouse have stocks, bonds, savings bonds, mutual funds, Individual Retirement Accounts or other similar investments?

A.200.1. User Interface



Help: Do you or your spouse have stocks, bonds, savings bonds, mutual funds, Individual Retirement Accounts or other similar investments?

To be eligible for extra help with prescription drug plan costs, you and your spouse's resources must be within certain limits. Your resources include bank accounts (checking, savings, and certificates of deposit), stocks, bonds, savings bonds (including book entry securities*), Individual Retirement Accounts (IRAs), and any other cash at home or anywhere else.

You can look at your most recent statements from your bank or stock broker to find out how much is in your account(s).

* **Book Entry Securities** - In addition to traditional U.S. Savings Bonds, individuals now may go to the Treasury Department's Internet site and make online purchases of electronic savings bonds. Electronic savings bonds are also called "book entry securities." With book entry securities, the individual's investment is recorded electronically by the Treasury Department and a paper savings bond is not issued. If you have book entry securities, they are counted as resources and should be reported on this application.

Do **NOT** include cash if it is from a Social Security check or pension check that you cashed this month. Also, **do NOT include the home you live in**, vehicle(s), personal possessions, burial plots or irrevocable burial contracts. Other examples of resources that should **NOT** be counted are:

- Resources you could not easily convert to cash, such as jewelry or home furnishings;
- Property you need for self support that is used in a trade or business;
- Life insurance policies;
- Irrevocable burial trusts;
- Disaster assistance;
- Certain distributions received by an Alaska Native from an Alaska Native Regional and Village Corporation;
- Land held in trust by the United States for an individual Indian or tribe;
- Funds held in trust by the Secretary of the Interior for an Indian tribe and distributed per capita to members of the tribe;
- Payments to members of specific Indian tribes as provided by Federal legislation; and
- Up to \$2,000 per year received by an Indian that is derived from individual interests in trust or restricted lands.

NOTE: Certain other money you may be holding is not counted for nine months, such as:

- Retroactive Social Security or Supplemental Security Income benefits;
- Tax advances and refunds related to earned income tax credits and child tax credits;
- Compensation you receive as a crime victim;
- Relocation assistance from a state or local government; and
- Scholarships and education grants.

Close

- A. *Changed from "Do you or your spouse have any of the following resources? If Yes, enter the combined total for those items.
Combined total of all bank accounts (checking, savings and certificates of deposit)
Combined total of all stocks, bonds, savings bonds, mutual funds, Individual Retirement Accounts or other similar investments
Any other cash at home or anywhere else" to "Help: Do you or your spouse have stocks, bonds, savings bonds, mutual funds, Individual Retirement Accounts or other similar investments?"*

A.201. Help: Do you or your spouse have any other cash at home or anywhere else?

A.201.1. User Interface

E.21 Help: Do you or your spouse have any other cash at home or anywhere else?

▲

To be eligible for extra help with prescription drug plan costs, you and your spouse's resources must be within certain limits. Your resources include bank accounts (checking, savings, and certificates of deposit), stocks, bonds, savings bonds (including book entry securities*), Individual Retirement Accounts (IRAs), and any other cash at home or anywhere else.

You can look at your most recent statements from your bank or stock broker to find out how much is in your account(s).

* **Book Entry Securities** - In addition to traditional U.S. Savings Bonds, individuals now may go to the Treasury Department's Internet site and make online purchases of electronic savings bonds. Electronic savings bonds are also called "book entry securities." With book entry securities, the individual's investment is recorded electronically by the Treasury Department and a paper savings bond is not issued. If you have book entry securities, they are counted as resources and should be reported on this application.

Do NOT include cash if it is from a Social Security check or pension check that you cashed this month. Also, **do NOT include the home you live in**, vehicle(s), personal possessions, burial plots or irrevocable burial contracts. Other examples of resources that should **NOT** be counted are:

- Resources you could not easily convert to cash, such as jewelry or home furnishings;
- Property you need for self support that is used in a trade or business;
- Life insurance policies;
- Irrevocable burial trusts;
- Disaster assistance;
- Certain distributions received by an Alaska Native from an Alaska Native Regional and Village Corporation;
- Land held in trust by the United States for an individual Indian or tribe;
- Funds held in trust by the Secretary of the Interior for an Indian tribe and distributed per capita to members of the tribe;
- Payments to members of specific Indian tribes as provided by Federal legislation; and
- Up to \$2,000 per year received by an Indian that is derived from individual interests in trust or restricted lands.

NOTE: Certain other money you may be holding is not counted for nine months, such as:

- Retroactive Social Security or Supplemental Security Income benefits;
- Tax advances and refunds related to earned income tax credits and child tax credits;
- Compensation you receive as a crime victim;
- Relocation assistance from a state or local government; and
- Scholarships and education grants.

Close

A. Changed from "Do you or your spouse have any of the following resources? If Yes, enter the combined total for those items.
Combined total of all bank accounts (checking, savings and certificates of deposit)
Combined total of all stocks, bonds, savings bonds, mutual funds, Individual Retirement Accounts or other similar investments
Any other cash at home or anywhere else" to "Help: Do you or your spouse have any other cash at home or anywhere else?"

A.203. Help: Do you have bank accounts (checkings, savings and certificates of deposit)?

A.203.1. User Interface

E.2

Help: Do you have bank accounts (checkings, savings and certificates of deposit)?

To be eligible for extra help with prescription drug plan costs, your resources must be within certain limits. Your resources include bank accounts (checking, savings, and certificates of deposit), stocks, bonds, savings bonds (including book entry securities*), Individual Retirement Accounts (IRAs), and any other cash at home or anywhere else.

You can look at your most recent statements from your bank or stock broker to find out how much is in your account(s).

* **Book Entry Securities** - In addition to traditional U.S. Savings Bonds, individuals now may go to the Treasury Department's Internet site and make online purchases of electronic savings bonds. Electronic savings bonds are also called "book entry securities." With book entry securities, the individual's investment is recorded electronically by the Treasury Department and a paper savings bond is not issued. If you have book entry securities, they are counted as resources and should be reported on this application.

Do NOT include cash if it is from a Social Security check or pension check that you cashed this month. Also, **do NOT include the home you live in**, vehicle(s), personal possessions, burial plots or irrevocable burial contracts. Other examples of resources that should **NOT** be counted are:

- Resources you could not easily convert to cash, such as jewelry or home furnishings;
- Property you need for self support that is used in a trade or business;
- Life insurance policies;
- Irrevocable burial trusts;
- Disaster assistance;
- Certain distributions received by an Alaska Native from an Alaska Native Regional and Village Corporation;
- Land held in trust by the United States for an individual Indian or tribe;
- Funds held in trust by the Secretary of the Interior for an Indian tribe and distributed per capita to members of the tribe;
- Payments to members of specific Indian tribes as provided by Federal legislation; and
- Up to \$2,000 per year received by an Indian that is derived from individual interests in trust or restricted lands.

NOTE: Certain other money you may be holding is not counted for nine months, such as:

- Retroactive Social Security or Supplemental Security Income benefits;
- Tax advances and refunds related to earned income tax credits and child tax credits;
- Compensation you receive as a crime victim;
- Relocation assistance from a state or local government; and
- Scholarships and education grants.

[Close](#)

A. *Changed from "Do you or your spouse have any of the following resources? If Yes, enter the combined total for those items.
Combined total of all bank accounts (checking, savings and certificates of deposit)
Combined total of all stocks, bonds, savings bonds, mutual funds, Individual Retirement Accounts or other similar investments
Any other cash at home or anywhere else" to "Help: Do you have bank accounts (checking, savings and certificates of deposit)?"*

A.205. Help: Do you have stocks, bonds, savings bonds, mutual funds, Individual Retirement Accounts or other similar investments?

A.205.1. User Interface

Help: Do you have stocks, bonds, savings bonds, mutual funds, Individual Retirement Accounts or other similar investments?

To be eligible for extra help with prescription drug plan costs, your resources must be within certain limits. Your resources include bank accounts (checking, savings, and certificates of deposit), stocks, bonds, savings bonds (including book entry securities*), Individual Retirement Accounts (IRAs), and any other cash at home or anywhere else.

You can look at your most recent statements from your bank or stock broker to find out how much is in your account(s).

* **Book Entry Securities** - In addition to traditional U.S. Savings Bonds, individuals now may go to the Treasury Department's Internet site and make online purchases of electronic savings bonds. Electronic savings bonds are also called "book entry securities." With book entry securities, the individual's investment is recorded electronically by the Treasury Department and a paper savings bond is not issued. If you have book entry securities, they are counted as resources and should be reported on this application.

Do NOT include cash if it is from a Social Security check or pension check that you cashed this month. Also, **do NOT include the home you live in**, vehicle(s), personal possessions, burial plots or irrevocable burial contracts. Other examples of resources that should **NOT** be counted are:

- Resources you could not easily convert to cash, such as jewelry or home furnishings;
- Property you need for self support that is used in a trade or business;
- Life insurance policies;
- Irrevocable burial trusts;
- Disaster assistance;
- Certain distributions received by an Alaska Native from an Alaska Native Regional and Village Corporation;
- Land held in trust by the United States for an individual Indian or tribe;
- Funds held in trust by the Secretary of the Interior for an Indian tribe and distributed per capita to members of the tribe;
- Payments to members of specific Indian tribes as provided by Federal legislation; and
- Up to \$2,000 per year received by an Indian that is derived from individual interests in trust or restricted lands.

NOTE: Certain other money you may be holding is not counted for nine months, such as:

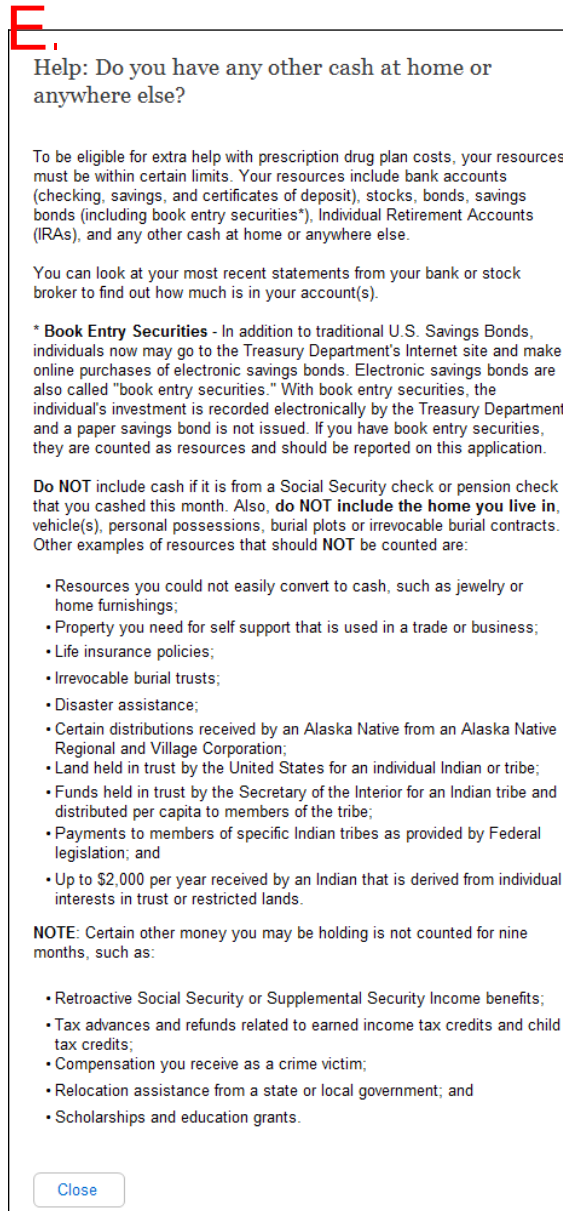
- Retroactive Social Security or Supplemental Security Income benefits;
- Tax advances and refunds related to earned income tax credits and child tax credits;
- Compensation you receive as a crime victim;
- Relocation assistance from a state or local government; and
- Scholarships and education grants.

[Close](#)

A. *Changed from "Do you or your spouse have any of the following resources? If Yes, enter the combined total for those items.*
Combined total of all bank accounts (checking, savings and certificates of deposit)
Combined total of all stocks, bonds, savings bonds, mutual funds, Individual Retirement Accounts or other similar investments
Any other cash at home or anywhere else" to "Help: Do you have stocks, bonds, savings bonds, mutual funds, Individual Retirement Accounts or other similar investments?"

A.207. Help: Do you have any other cash at home or anywhere else?

A.207.1. User Interface



Help: Do you have any other cash at home or anywhere else?

To be eligible for extra help with prescription drug plan costs, your resources must be within certain limits. Your resources include bank accounts (checking, savings, and certificates of deposit), stocks, bonds, savings bonds (including book entry securities*), Individual Retirement Accounts (IRAs), and any other cash at home or anywhere else.

You can look at your most recent statements from your bank or stock broker to find out how much is in your account(s).

* **Book Entry Securities** - In addition to traditional U.S. Savings Bonds, individuals now may go to the Treasury Department's Internet site and make online purchases of electronic savings bonds. Electronic savings bonds are also called "book entry securities." With book entry securities, the individual's investment is recorded electronically by the Treasury Department and a paper savings bond is not issued. If you have book entry securities, they are counted as resources and should be reported on this application.

Do NOT include cash if it is from a Social Security check or pension check that you cashed this month. Also, **do NOT include the home you live in**, vehicle(s), personal possessions, burial plots or irrevocable burial contracts. Other examples of resources that should **NOT** be counted are:

- Resources you could not easily convert to cash, such as jewelry or home furnishings;
- Property you need for self support that is used in a trade or business;
- Life insurance policies;
- Irrevocable burial trusts;
- Disaster assistance;
- Certain distributions received by an Alaska Native from an Alaska Native Regional and Village Corporation;
- Land held in trust by the United States for an individual Indian or tribe;
- Funds held in trust by the Secretary of the Interior for an Indian tribe and distributed per capita to members of the tribe;
- Payments to members of specific Indian tribes as provided by Federal legislation; and
- Up to \$2,000 per year received by an Indian that is derived from individual interests in trust or restricted lands.

NOTE: Certain other money you may be holding is not counted for nine months, such as:

- Retroactive Social Security or Supplemental Security Income benefits;
- Tax advances and refunds related to earned income tax credits and child tax credits;
- Compensation you receive as a crime victim;
- Relocation assistance from a state or local government; and
- Scholarships and education grants.

Close

B. Changed from "Do you or your spouse have any of the following resources? If Yes, enter the combined total for those items.

Combined total of all bank accounts (checking, savings and certificates of deposit)

Combined total of all stocks, bonds, savings bonds, mutual funds, Individual Retirement Accounts or other similar investments

Any other cash at home or anywhere else" to "Help: Do you have any other cash at home or anywhere else?"

A.209. Help: Will some money from any of the sources listed above be used to pay for your funeral or burial expenses?

A.209.1. User Interface

Help: Will some money from any of the sources listed above be used to pay for your funeral or burial expenses?

If you do not expect to use any of the money or investments that you listed on this page to pay for your funeral or burial expenses, select **No**. If you do, skip to the next question (i.e., a Yes response is not necessary in this case, and there is no Yes response entry available for this question).

Close

A.210. Help: Will some money from any of the sources listed above be used to pay for your spouse's funeral or burial expenses?

A.210.1. User Interface

Help: Will some money from any of the sources listed above be used to pay for your spouse's funeral or burial expenses?

If you do not expect to use any of the money or investments that you listed on this page to pay for your spouse's funeral or burial expenses, select **No**. If you do, skip to the next question (i.e., a Yes response is not necessary in this case, and there is no Yes response entry available for this question).

Close

A.211. Help: Other than your home and the property on which it is located, do you or your spouse own any real estate?

A.211.1. User Interface

Help: Other than your home and the property on which it is located, do you or your spouse own any real estate?

Select Yes if you or your spouse own real estate **other than the home in which you live**. Examples of other real estate are summer homes, rental properties or undeveloped land you own. Include real estate that you own with your spouse or with another person or persons. If Yes, a Social Security representative will contact you to discuss this further.

Close

A.212. Help: Other than your home and the property on which it is located, do you own any real estate?

A.212.1. User Interface

Help: Other than your home and the property on which it is located, do you own any real estate?

Select Yes if you own real estate **other than the home in which you live**. Examples of other real estate are summer homes, rental properties or undeveloped land you own. Include real estate that you own by yourself, or with another person or persons. If Yes, a Social Security representative will contact you to discuss this further.

Close

A.213. Help: Ready to submit

A.213.1. User Interface

Help: Ready To Submit

To The Best Of My Knowledge

This statement means that everything you have told us on the application is true and correct **to the best of your knowledge**. We realize that some of the information we asked for can change from one day to the next. We also realize that some of the amounts you entered are estimates. You will not be penalized as long as you have given us your best estimates in those situations. However, if you know that something you told us on the application is not correct, select Previous to go back and correct the information.

A If the information you told us on the application is true and correct to the best of your knowledge, check the box next to your name and select Sign Now to finish this application.

Close

A. "Submit Now" changed to "Sign Now"