

Office of Infrastructure Protection Stakeholder Input Survey

The Office of Infrastructure Protection is using this questionnaire to collect your feedback and satisfaction about the services and tools provided by the Office of Infrastructure Protection and to identify opportunities to improve. Please answer the questions based on your experience working with Infrastructure Protection and its products.

This questionnaire is voluntary. Your information will be used for statistical and program improvement purposes and will be kept private to the extent permitted by law.

Paperwork Burden Notice:

The public reporting burden to complete this information collection is estimated at 20-30 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and the completing and reviewing the collected information. An agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a currently valid OMB control number and expiration date. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to DHS/NPPD/Office of Infrastructure Protection, Cristin Fullem, Planning and Performance Management Lead, Office of Infrastructure Protection, 5th Floor, 1310 N. Courthouse Dr., Arlington, VA 22201. ATTN: PRA [OMB Control Number]. Expiration Date:[Date]

Privacy Notice:

Authority: The Homeland Security Presidential Directive 7 (HSPD-7) authorizes the collection of this information.

Purpose: The primary purpose of this collection is to identify opportunities to improve the services and tools provided by the Department of Homeland Security's Office in Infrastructure Protection.

Routine Uses: The information collected will be used by and disclosed to DHS personnel, contractors and other agents to assist in activities related to Infrastructure Protection improvement processes and services.

Does your job involve the security, protection, and emergency response for your organization's infrastructure and/or the infrastructure in a geographical area or region?

- Yes
- No

Are you aware that there is an Office of Infrastructure Protection, whose mission is to lead the national effort to mitigate terrorism risk to, strengthen the protection of, and enhance the all hazard resilience of the nation's critical infrastructure?

- Yes
- No

Have you ever worked with the Office of Infrastructure Protection in the Department of Homeland Security and/or used any of the products or services they offer (this includes any work with the Protective Security Advisors (PSAs) and/or IP Chemical Inspectors)?

- Yes
- No
- Don't know

Have you ever worked with the Department of Homeland Security in the security, protection, and emergency response for your organization's infrastructure and/or the infrastructure in a geographical area or region?

- Yes
- No
- Don't know

Which of the following infrastructure protection services would be helpful to you or your organization? (Please choose all that apply)

- Identification and prioritization of critical infrastructure
- Communications on threats and risk to critical infrastructure
- Risk analysis of critical infrastructure
- Training and/or Exercises on topics related to infrastructure protection
- Vulnerability assessments of infrastructure
- Support in the protection of critical infrastructure
- Resilience planning for infrastructure
- Security plans for infrastructure
- None, neither of these services would be useful
- Other infrastructure services that will be helpful to you or your organization. Please specify:

Have you worked and/or been involved in any of the following infrastructure protection and security areas? (Please choose all that apply)

- Identification and prioritization of critical infrastructure
- Information sharing with the Department of Homeland Security regarding critical infrastructure
- Communications on threats and risk to critical infrastructure
- Risk analysis of critical infrastructure
- Training and/or Exercises on topics related to infrastructure protection
- Vulnerability assessments of infrastructure
- Involvement in the protection of critical infrastructure
- Resilience planning for infrastructure
- Created security plans for infrastructure
- Involved in the councils regarding infrastructure protection (i.e. Sector Coordinating Councils (SCCs), Government Coordinating Councils (GCCs), etc.)
- Don't know
- Other. Please specify:

Sector

Which of the following sectors best describes the facilities or enterprise where you work?

Agriculture

Which of the following sub-sectors best describes the facilities or enterprise where you work?

- Supply and Production Agriculture (e.g. crop/animal production, forestry, fishing)
- Processing and Packaging (e.g. slaughtering and processing facilities, food manufacturing, grain milling)
- Storage (e.g. bulk or processed food storage facilities)
- Transportation
- Distribution (e.g. wholesalers, retailers)
- Supporting Facilities (e.g. vets, labs, farm or chemical supply manufacturing)
- Regulatory, Oversight, and Industry Organizations
- Other areas within the sector not mentioned above

Please Specify if Other

Banking and Finance

Which of the following sub-sectors best describes the facilities or enterprise where you work?

- Banking and Credit (e.g. commercial banks, lenders)
- Securities, Commodities, and Financial Investments
- Insurance Companies
- Other areas within the sector not mentioned above

Please Specify if Other:

Chemical

Which of the following sub-sectors best describes the facilities or enterprise where you work?

- Chemical Manufacturing and Processing Plants
- Hazardous Chemical Transport
- Hazardous Chemical Storage/Stockpile/Utilization/Distribution
- Regulatory, Oversight, and Industry Organizations
- Other areas within the sector not mentioned above

Please Specify if Other:

Commercial Facilities

Which of the following sub-sectors best describes the facilities or enterprise where you work?

- Entertainment and Media
- Gambling Facilities and Casinos
- Lodging
- Outdoor Events (e.g. amusements parks, marinas, skiing facilities)
- Public Assembly (e.g. arenas, motor speedways, zoos,)
- Real Estate
- Retail
- Other areas within the sector not mentioned above

Please Specify if Other:

Communications

Which of the following sub-sectors best describes the facilities or enterprise where you work?

- Wired Communications
- Wireless Communications
- Satellite Communications
- Internet
- Information Services
- Next Generation Networks
- Regulatory, Oversight, Industry Organizations
- Other areas within the sector not mentioned above

Please Specify if Other:

Critical Manufacturing

Which of the following sub-sectors best describes the facilities or enterprise where you work?

- Food Manufacturing
- Beverage Manufacturing
- Tobacco Product Manufacturing
- Textile, Textile Product, Apparel, Leather Manufacturing
- Wood Product Manufacturing
- Paper Manufacturing
- Printing and Related Support Activities
- Petroleum and Coal Products Manufacturing
- Chemical Manufacturing
- Plastics and Rubber Products Manufacturing
- Non-Metallic Mineral Products Manufacturing
- Primary Metal Manufacturing
- Fabricated Metal Product Manufacturing
- Machine Manufacturing
- Computer and Electronic Product Manufacturing
- Electronic Equipment, Appliance, Component Manufacturing
- Transportation Equipment Manufacturing
- Miscellaneous Manufacturing
- Mining, Quarrying, and Oil and Gas Extraction
- Other areas within the sector not mentioned above

Please Specify if Other:

Dams

Which of the following sub-sectors best describes the facilities or enterprise where you work?

- Dam Projects (e.g. water retention or water control structures, hydropower facilities, navigation locks)
- Flood Damage Reduction Projects (e.g. levees, dikes, pumping stations, canals)
- Hurricane Storm Surge Protection Systems (e.g. barriers and spillways)
- Mine Tailings Impoundments (e.g. spillways, impoundments)
- Regulatory, Oversight, and Industry Organizations
- Other areas within the sector not mentioned above

Please Specify if Other:

Defense Industrial Base

Which of the following sub-sectors best describes the facilities or enterprise where you work?

- Shipbuilding Industry
- Aircraft Industry
- Missile Industry
- Space Industry
- Combat Vehicle Industry
- Ammunition Industry
- Weapons Industry
- Troop Support Industry
- Information Technology Industry
- Electronics Industry
- Electrical Industry Commodities
- Electronic Industry Commodities
- Mechanical Industry Commodities
- Structural Industry Commodities
- Research and Development Facilities
- Other areas within the sector not mentioned above

Please Specify if Other:

Emergency Services

Which of the following sub-sectors best describes the facilities or enterprise where you work?

- Law Enforcement
- Fire, Rescue, and Emergency Services
- Search and Rescue
- Emergency Medical Services
- Emergency Management
- Public Works
- Other areas within the sector not mentioned above

Please Specify if Other:

Energy

Which of the following sub-sectors best describes the facilities or enterprise where you work?

- Electricity
- Petroleum
- Natural Gas
- Coal
- Ethanol
- Regulatory, Oversight, and Industry Organizations
- Other areas within the sector not mentioned above

Please Specify if Other:

Government Facilities

Which of the following sub-sectors best describes the facilities or enterprise where you work?

- Personnel-oriented Government Facilities
- Service-oriented Government Facilities
- Government Research Facilities
- Government Storage and Preservation Facilities
- Government Sensor and Monitoring Systems
- Government Space Systems
- Military Facilities
- Education Facilities
- Other areas within the sector not mentioned above

Please Specify if Other:

Healthcare and Public Health

Which of the following sub-sectors best describes the facilities or enterprise where you work?

- Direct Patient Healthcare (e.g. Hospitals, Clinics, Home Healthcare)
- Public Health Agencies
- Healthcare Educational Facilities
- Health Supporting Facilities (e.g. laboratories, pharmaceuticals, medical supplies)
- Fatality/Mortuary Facilities
- Regulatory, Oversight, Industry Organizations
- Other areas within the sector not mentioned above

Please Specify if Other:

Information Technology

Which of the following sub-sectors best describes the facilities or enterprise where you work?

- IT Products and Services
- Incident Management Capabilities
- Internet-based Content, Information, and Communications Services
- Domain Name Resolution Services
- Identity Management and Associated Trust Support Services
- Internet Routing, Access, and Connection Services
- Other areas within the sector not mentioned above

Please Specify if Other

National Monuments and Icons

Which of the following sub-sectors best describes the facilities or enterprise where you work?

- Structures (e.g. Buildings, Monuments)
- Geographic Areas (e.g. Parks, Public Lands, Historical Areas)
- Documents and Objects (e.g. Historical/Significant Documents and Objects)
- Other areas within the sector not mentioned above

Please Specify if Other:

Nuclear Reactors, Materials, Waste

Which of the following sub-sectors best describes the facilities or enterprise where you work?

- Nuclear Facilities (e.g. power plants, research and test reactors)
- Nuclear Materials (e.g. fuel cycle, materials transport, source production and distribution)
- Nuclear Waste
- Regulatory, Oversight, and Industry Organizations
- Other areas within the sector not mentioned above

Please Specify if Other:

Postal and Shipping

Which of the following sub-sectors best describes the facilities or enterprise where you work?

- U.S. Postal Service
- Couriers
- Other areas within the sector not mentioned above

Please Specify if Other:

Transportation Systems

Which of the following sub-sectors best describes the facilities or enterprise where you work?

- Aviation
- Railroad
- Road
- Maritime
- Mass Transit
- Pipeline
- Regulatory, Oversight, and Industry Organizations
- Other areas within the sector not mentioned above

Please Specify if Other

Water

Which of the following sub-sectors best describes the facilities or enterprise where you work?

- Drinking Water
- Waste Water
- Regulatory, Oversight, and Industry Organizations
- Other areas within the sector not mentioned above

Please Specify if Other:

Please select which of the following best describes you:

- Critical infrastructure owner and operator (Includes private and public sector owners and operators in charge of day-to-day security and protection of critical infrastructure)
- First responder and/or Public Sector Official (Includes state, local, territorial, and tribal governments in charge of implementing the Homeland Security mission, protecting public safety and welfare, and ensuring the provision of essential services to communities and industries within their jurisdiction)
- Other. Please specify:

Do you work in the public or private sector?

- Public
- Private

Which of the following best describes your job title?

- General Management: Facility Owner
- General Management: Chief of Operations
- General Management: Onsite Plant Manager
- Security: Chief Security Officer
- Security: Onsite Security Manager
- Security: Onsite Security Staff (non-management)
- Security: Information Systems Security Manager
- Security: Information Systems Security Staff (non-management)
- Other. Please specify:

Which of the following best describes the type of organization where you work?

- State-Level
- Local Police Department
- Local Fire Department
- Local Emergency Management
- Local Government
- Tribal Government
- Territorial Government
- Other. Please specify:

Which of the following best describes your job title?

- Police Chief
- Fire Chief
- Emergency Personnel
- Chief of Operations
- Onsite Plant Manager
- Chief Security Officer
- Onsite Security Manager
- Onsite Security Staff (non-management)
- Information systems Security Manager
- Information systems security staff (non-management)
- Analyst
- Other:

Location

In which state or territory is the facility or enterprise where you work? If you are responsible for facilities in a multi-state region or nation-wide, choose the state or territory in which your reporting office resides.

Please select state or territory

How often are you involved in activities related to securing and protecting your organization's and/or your area's infrastructure?

- Daily
- Weekly
- Monthly
- Once or twice per year
- Never
- Don't Know/not applicable

Logic 2 - 1

Have you worked and/or been involved in any of the following infrastructure protection and security areas? (Please choose all that apply)

- Identification and prioritization of critical infrastructure
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Please Specify if Other

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- Internet Routing, Access, and Connection Services
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Please Specify if Other

National Monuments and Icons

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- Geographic Areas (e.g. Parks, Public Lands, Historical Areas)
- Documents and Objects (e.g. Historical/Significant Documents and Objects)
- Other areas within the sector not mentioned above

Please Specify if Other:

Nuclear Reactors, Materials, Waste

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- Nuclear Waste
- Regulatory, Oversight, and Industry Organizations
- Other areas within the sector not mentioned above

Please Specify if Other:

Postal and Shipping

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Please Specify if Other:

Transportation Systems

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- Railroad
- Road
- Maritime
- Mass Transit
- Pipeline
- Regulatory, Oversight, and Industry Organizations
- Other areas within the sector not mentioned above

Please Specify if Other

Water

Which of the following sub-sectors best describes the facilities or enterprise where you work?

- Drinking Water
- Waste Water
- Regulatory, Oversight, and Industry Organizations
- Other areas within the sector not mentioned above

Please Specify if Other:

Logic 2 - CIKR or First responder

Please select which of the following best describes you:

- Critical infrastructure owner and operator (Includes private and public sector owners and operators in charge of day-to-day security and protection of critical infrastructure)
- First responder and/or Public Sector Official (Includes state, local, territorial, and tribal governments in charge of implementing the Homeland Security mission, protecting public safety and welfare, and ensuring the provision of essential services to communities and industries within their jurisdiction)
- Other. Please specify:

Logic 2 - Public or Private

Do you work in the public or private sector?

- Public
- Private

Logic 2 - Job title

Which of the following best describes your job title?

- General Management: Facility Owner
- General Management: Chief of Operations
- General Management: Onsite Plant Manager
- Security: Chief Security Officer
- Security: Onsite Security Manager
- Security: Onsite Security Staff (non-management)
- Security: Information Systems Security Manager
- Security: Information Systems Security Staff (non-management)
- Other. Please specify:

Logic 2 - Organization where you work

Which of the following best describes the type of organization where you work?

- State-Level
- Local Police Department
- Local Fire Department
- Local Emergency Management
- Other. Please specify:
- Local Government
- Tribal Government
- Territorial Government

12. Which of the following best describes your job title?

- Police Chief
- Fire Chief
- Emergency Personnel
- Chief of Operations
- Onsite Plant Manager
- Chief Security Officer
- Other:
- Onsite Security Manager
- Onsite Security Staff (non-management)
- Information systems Security Manager
- Information systems security staff (non-management)
- Analyst

Logic 2 - Location

In which state or territory is the facility or enterprise where you work? If you are responsible for facilities in a multi-state region or nation-wide, choose the state or territory in which your reporting office resides.

Please select state or territory

Logic 2 - Activities

How often are you involved in activities related to securing and protecting your organization's and/or your area's infrastructure?

- Daily
- Weekly
- Monthly
- Once or twice per year
- Never
- Don't Know/not applicable

Office of Infrastructure Protection Stakeholder Input Survey

Understand and prioritize risks to critical infrastructure

To what extent do you agree or disagree with the following statements about the Office of Infrastructure Protection:

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Don't Know
a. The Office of Infrastructure Protection is able to identify and assess risks in your sector and/or in your area	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. The Office of Infrastructure Protection has a good understanding of the interdependencies of critical infrastructure within your sector and across other sectors	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. The Office of Infrastructure Protection's evaluation of risk is useful for making situational awareness and planning decisions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. The Office of Infrastructure Protection provides timely and accurate communications regarding threats and risk to your critical infrastructure	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. From all the sources available, the Office of Infrastructure Protection is the best source of risk and threat information regarding nationally critical infrastructure sectors and assets	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Overall, how would you rate the Office of Infrastructure Protection in their overall understanding and prioritization of risks to critical infrastructure?

- Excellent
- Good
- Fair
- Poor
- Don't know/not applicable

Office of Infrastructure Protection Stakeholder Input Survey

How would you rate the following risk analysis and identification tools, services, products and programs:

	Excellent	Good	Fair	Poor	Don't Know/ Never used it	Don't Know/Never Heard of it
a. Critical Infrastructure and Key Resource (CIKR) Asset Protection Technical Assistance Program (CAPTAP)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Automated Critical Asset Management System (ACAMS)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Integrated Common Analytic Viewer (iCAV)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Geospatial Maps and Analysis Products	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. Computer-Based Assessment Tool (CBAT)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f. Other risk analysis and identification tools	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

If you selected "other risk analysis and identification tools," please identify them in the space below:

To what extent do you agree or disagree that the tools, services, products, and programs rated in the previous question help you in identifying threats and risks to critical infrastructure?

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree
- Don't know/not applicable

Office of Infrastructure Protection Stakeholder Input Survey

Protection of Critical Infrastructure

To what extent do you agree or disagree with the following statement about the Office of Infrastructure Protection:

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Don't Know
The Office of Infrastructure Protection helps enhance your capability to prevent, prepare for, protect against, and respond to terrorist threats and natural disasters	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Overall, how would you rate the Office of Infrastructure Protection in their overall efforts to help you protect your organization's infrastructure?

- Excellent
- Good
- Fair
- Poor
- Don't know/not applicable

Overall, how would you rate the infrastructure protection work conducted by the Office of Infrastructure Protection at your regional and/or local level?

- Excellent
- Good
- Fair
- Poor
- Don't know/not applicable

Protection of Critical Infrastructure

The Protective Security Advisors (PSAs) serve as the federal resource to local communities and businesses regarding infrastructure protection and assist with federal and locally-sponsored critical infrastructure protection initiatives and are deployed to 70 districts in all 50 states and 1 territory.

Does your organization have a working relationship with your local Protective Security Advisor (PSA)?

- Yes
- No
- Don't Know/not applicable

Protection of Critical Infrastructure

Do you, or individuals you manage, work directly with your local PSA?

- Yes
- No
- Don't Know/not applicable

Office of Infrastructure Protection Stakeholder Input Survey

Protection of Critical Infrastructure

Please rate your level of satisfaction or dissatisfaction with the following aspects of your organization's working relationship with your local PSA:

	Very Satisfied	Satisfied	Neither Satisfied Nor Dissatisfied	Dissatisfied	Very Dissatisfied	Don't Know
a. PSA level of expertise regarding security, protection, resilience issues, and risk landscape	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. PSA availability to assist your organization with its security, protection, or resilience	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Overall level of satisfaction with your organization's local PSA	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

To further understand your organization's experience with your local PSA, please rate the extent to which you agree or disagree with the following statements:

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Don't Know
a. Your local PSA has developed an effective partnership with your organization	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Your organization considers the partnership with its local PSA an important means of improving your internal infrastructure protection activities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Your local PSA is an important resource for accessing federally-sponsored infrastructure protection initiatives	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Your local PSA provides your organization with recommendations that are practical and feasible	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Office of Infrastructure Protection Stakeholder Input Survey

Protect critical infrastructure

How would you rate the following critical infrastructure vulnerability assessment/protective programs?

	Excellent	Good	Fair	Poor	Don't Know/ Never used it	Don't Know/Never Heard of it
a. Buffer Zone Protection Program (BZPP)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Site Assistance Visits (SAVs)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Comprehensive Reviews (CRs)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Regional Resiliency Assessment Program (RRAP)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. Enhanced Critical Infrastructure Protection Initiative (ECIP)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f. Multi-Jurisdictional Improvised Explosive Device Security Plans (MJIEDSPs)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
g. Other vulnerability assessment/protective programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

If you selected "other vulnerability assessment/protective programs," please identify them in the space below:

To what extent do you agree or disagree that the programs identified in the previous question help protect your critical infrastructure?

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree
- Don't know/not applicable

Logic 2 - Protection of Critical Infrastructure

The Protective Security Advisors (PSAs) serve as the federal resource to local communities and businesses regarding infrastructure protection and assist with federal and locally-sponsored critical infrastructure protection initiatives and are deployed to 70 districts in all 50 states and 1 territory.

Does your organization have a working relationship with your local Protective Security Advisor (PSA)?

- Yes
- No
- Don't Know/not applicable

Logic 2 - Protection of Critical Infrastructure

Do you, or individuals you manage, work directly with your local PSA?

- Yes
- No
- Don't Know/not applicable

Office of Infrastructure Protection Stakeholder Input Survey

Logic 2 - Protection of Critical Infrastructure

Please rate your level of satisfaction or dissatisfaction with the following aspects of your organization's working relationship with your local PSA:

	Very Satisfied	Satisfied	Neither Satisfied Nor Dissatisfied	Dissatisfied	Very Dissatisfied	Don't Know
a. PSA level of expertise regarding security, protection, resilience issues, and risk landscape	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. PSA availability to assist your organization with its security, protection, or resilience	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Overall level of satisfaction with your organization's local PSA	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

To further understand your organization's experience with your local PSA, please rate the extent to which you agree or disagree with the following statements:

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Don't Know
a. Your local PSA has developed an effective partnership with your organization	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Your organization considers the partnership with its local PSA an important means of improving your internal infrastructure protection activities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Your local PSA is an important resource for accessing federally-sponsored infrastructure protection initiatives	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Your local PSA provides your organization with recommendations that are practical and feasible	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Office of Infrastructure Protection Stakeholder Input Survey

Logic 2 - Protect critical infrastructure

How would you rate the following critical infrastructure vulnerability assessment/protective programs?

	Excellent	Good	Fair	Poor	Don't Know/ Never used it	Don't Know/Never Heard of it
a. Buffer Zone Protection Program (BZPP)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Site Assistance Visits (SAVs)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Comprehensive Reviews (CRs)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Regional Resiliency Assessment Program (RRAP)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. Enhanced Critical Infrastructure Protection Initiative (ECIP)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f. Multi-Jurisdictional Improvised Explosive Device Security Plans (MJIEDSPs)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
g. Other vulnerability assessment/protective programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

If you selected "other vulnerability assessment/protective programs," please identify them in the space below:

To what extent do you agree or disagree that the programs identified from the previous question help protect your critical infrastructure?

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree
- Don't know/not applicable

Office of Infrastructure Protection Stakeholder Input Survey

Enhance critical infrastructure resilience

The following questions pertain to critical infrastructure resilience. Resilience is defined as the ability of infrastructure assets, systems, networks, and functions to withstand and rapidly recover from damage and disruption and adapt to changing conditions

To what extent do you agree or disagree with the following statements about the Office of Infrastructure Protection:

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Don't Know
a. The Office of Infrastructure Protection effectively advances the facilitation of integrated security, protection, prevention, and resilience planning for critical infrastructure to ensure rapid recovery from disruptions due to all hazard disasters	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. The Office of Infrastructure Protection helps strengthen the coordination, collaboration, and exchange of information with your organization to improve your situational awareness and support your decision making	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. The Office of Infrastructure Protection effectively develops, implements, and maintains a coordinated national effort to carry out critical infrastructure protection and resilience activities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Overall, how would you rate the Office of Infrastructure Protection in helping you enhance critical infrastructure resilience?

- Excellent
- Good
- Fair
- Poor
- Don't know/not applicable

Office of Infrastructure Protection Stakeholder Input Survey

In your opinion, what types of products and tools could be offered by the Office of Infrastructure Protection that would help make your organization's and/or your area's infrastructure more resilient?

Logic 2 - Enhance resilience

In your opinion, what types of products and tools could be offered that would help make your organization's and/or your area's infrastructure more resilient?

Office of Infrastructure Protection Stakeholder Input Survey

Information Sharing

Please state the extent to which you agree or disagree with the following statements about information sharing between your organization and the Office of Infrastructure Protection:

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Don't Know
a. The Office of Infrastructure Protection is the best source for information regarding critical infrastructure sector and cross sector protective programs, procedures, and tools	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. The Office of Infrastructure Protection uses appropriate channels or points of contact to relay security-related information to your organization	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. The Office of Infrastructure Protection's infrastructure protection-related information, data repositories, and mitigation support are easily accessed by your organization	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. The Office of Infrastructure Protection's infrastructure protection-related information, data repositories, threat information, and mitigation support are of value to your organization's security, protection, and emergency response activities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. Overall, the Office of Infrastructure Protection effectively shares infrastructure protection-related information with your organization	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Do you use the Protected Critical Infrastructure Information (PCII) program?

- Yes
- I know about the program, but I do not use it
- I have never heard about the program

Office of Infrastructure Protection Stakeholder Input Survey

Information Sharing

How would you rate the usefulness of the Protected Critical Infrastructure Information (PCII) program?

- Excellent
- Good
- Fair
- Poor

How would you rate the following information sharing products and programs:

	Excellent	Good	Fair	Poor	Don't Know/ Never used it	Don't Know/Never Heard of it
a. National Infrastructure Coordinating Center (NICC)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. State and Local Fusion Centers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Homeland Security Information Network-Critical Sectors (HSIN-CS)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Lessons Learned Information Sharing (LLIS) Portal	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. Technical Resource for Incident Prevention (TRIPwire)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f. Critical Infrastructure and Key Resources (CIKR) Resource Center	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
g. NIPP Newsletter	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
h. Private Sector Calls	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
i. Other information sharing products and programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

If you selected "other information sharing products and programs," please identify them in the space below:

Office of Infrastructure Protection Stakeholder Input Survey

To what extent do you agree or disagree that the products and programs identified in the previous question help make your organization's infrastructure more resilient?

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree
- Don't know/not applicable

Do you have a HSIN-CS account?

- Yes
- No
- Don't know

Information Sharing

How would you rate the information provided through HSIN-CS?

- Excellent
- Good
- Fair
- Poor

How would you rate your overall satisfaction with the following:

	Very Satisfied	Satisfied	Neither Satisfied Nor Dissatisfied	Dissatisfied	Very Dissatisfied	Don't Know
a. DHS.gov/NIPP website	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. DHS.gov/critical infrastructure website	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. NPPD@dhs.gov mailbox	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Does your organization receive information on infrastructure protection or resilience through its affiliation(s) with industry trade associations, state homeland security offices, HSIN or state fusion centers?

- Yes
- No
- Don't know/not applicable

Please describe what is the best way to engage your organization in matters related to infrastructure protection.

Office of Infrastructure Protection Stakeholder Input Survey

Please rate your familiarity with your state or local homeland security office:

- Very familiar
- Familiar
- Somewhat familiar
- Not familiar at all
- Don't know/not applicable

Have you ever participated in a cross-sector meeting of any type? (i.e.: CIKR Cross-Sector Council)

- Yes
- No
- I did not know of these types of meetings

Information Sharing

To what extent do you agree or disagree that cross-sector meetings are valuable to you because they provide an opportunity to discuss, recommend, or advise on resilience and infrastructure protection?

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree
- Don't know/not applicable

Logic 2 - Information Sharing

Do you use the Protected Critical Infrastructure Information (PCII) program?

- Yes
- I know about the program, but I do not use it
- I have never heard about the program

Logic 2 - Information Sharing

How would you rate the usefulness of the Protected Critical Infrastructure Information (PCII) program?

- Excellent
- Good
- Fair
- Poor

How would you rate the following information sharing products and programs:

	Excellent	Good	Fair	Poor	Don't Know/ Never used it	Don't Know/Never Heard of it
a. National Infrastructure Coordinating Center (NICC)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. State and Local Fusion Centers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Homeland Security Information Network-Critical Sectors (HSIN-CS)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Lessons Learned Information Sharing (LLIS) Portal	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. Technical Resource for Incident Prevention (TRIPwire)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f. Critical Infrastructure and Key Resources (CIKR) Resource Center	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
g. NIPP Newsletter	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
h. Private Sector Calls	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
i. Other information sharing products and programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

If you selected "other information sharing products and programs," please identify them in the space below:

Office of Infrastructure Protection Stakeholder Input Survey

To what extent do you agree or disagree that the products and programs identified in the previous question help make your organization's infrastructure more resilient?

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree
- Don't know/not applicable

Do you have a HSIN-CS account?

- Yes
- No
- Don't know

Logic 2 - Information Sharing

How would you rate the information provided through HSIN-CS?

- Excellent
- Good
- Fair
- Poor

How would you rate your overall satisfaction with the following:

	Very Satisfied	Satisfied	Neither Satisfied Nor Dissatisfied	Dissatisfied	Very Dissatisfied	Don't Know
a. DHS.gov/NIPP website	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. DHS.gov/critical infrastructure website	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. NPPD@dhs.gov mailbox	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Does your organization receive information on infrastructure protection or resilience through its affiliation(s) with industry trade associations, state homeland security offices, HSIN or state fusion centers?

- Yes
- No
- Don't know/not applicable

Please describe what is the best way to engage your organization in matters related to infrastructure protection.

Office of Infrastructure Protection Stakeholder Input Survey

Please rate your familiarity with your state or local homeland security office:

- Very familiar
- Familiar
- Somewhat familiar
- Not familiar at all
- Don't know/not applicable

Have you ever participated in a cross-sector meeting of any type? (i.e.: CIKR Cross-Sector Council)

- Yes
- No
- I did not know of these types of meetings

Logic 2 - Information Sharing

To what extent do you agree or disagree that cross-sector meetings are valuable to you because they provide an opportunity to discuss, recommend, or advise on resilience and infrastructure protection?

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree
- Don't know/not applicable

Councils

Are you a participating member of one of the following councils? (Please choose all that apply)

- Critical Infrastructure Partnership Advisory Council (CIPAC)
- Sector Coordinating Council (SCC)
- Government Coordinating Council (GCC)
- State, Local, Tribal, and Territorial Government Coordinating Council (SLTTGCC)
- I am familiar with these Councils; I do not participate in any of these
- I am not familiar with these Councils but I would like to learn more about them

Councils

How would you rate the effectiveness of the following Councils?

	Excellent	Good	Fair	Poor	Don't Know
a. Critical Infrastructure Partnership Advisory Council (CIPAC)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Sector Coordinating Councils (SCC)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Government Coordinating Councils (GCC)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

What, if anything, would you like to improve about these Councils?

Councils

The CIPAC Plenary Report is an annual report that summarizes the infrastructure protection and resilience activities and accomplishments of the 18 critical infrastructure sectors and the 4 cross-sector councils of the NIPP partnership.

Do you receive the CIPAC Plenary Report?

Yes

No

Councils

Would you like to receive the CIPAC Plenary Report?

Yes

No

Councils

Overall, how would you rate the CIPAC Plenary Report?

- Excellent
- Good
- Poor
- Don't know

Infrastructure Protection Training

Has your organization participated in any training (e.g., Webinars, classroom-based, etc) provided by the Office of Infrastructure Protection?

- Yes
- No
- Don't know/not applicable

If yes which ones?

Infrastructure Protection Training

How would you rate the effectiveness of the training?

- Excellent
- Good
- Fair
- Poor
- Don't know/not applicable

What is the reason for your rating?(Choose all that apply)

- Content
- Format
- Delivery mechanism
- Instructor(s)
- Relevance/value of the training to my sector
- Other, please explain:

Are there any trainings that can be offered that would be valuable to your organization in the area of infrastructure protection?

Infrastructure Protection Exercises

Has your organization participated in any exercises conducted by the Office of Infrastructure Protection?

- Yes
- No
- Don't know/not applicable

If yes which ones?

Infrastructure Protection Exercises

How would you rate the effectiveness of the exercises?

- Excellent
- Good
- Fair
- Poor
- Don't know/not applicable

What is the reason for your rating? (Choose all that apply)

- Content
- Format
- Delivery mechanism
- Instructor(s)
- Relevance/value of the training to my sector
- Other, please explain:

Are there any exercises that can be offered that would be valuable to your organization in the area of infrastructure protection?

Prevent access/acquisition/malicious use of chemicals/other precursor mater...

Is your organization part of a critical infrastructure sector that works with any chemical or precursor material that falls under CFATS regulations?

- Yes
- No

Office of Infrastructure Protection Stakeholder Input Survey

Prevent access/acquisition/malicious use of chemicals/other precursor mater...

Overall, how would you rate the Office of Infrastructure Protection in their overall efforts to help you prevent the unauthorized access to, acquisition of, and malicious use of chemical and other precursor materials?

- Excellent
- Good
- Fair
- Poor
- Don't know/no applicable

To what extent do you agree or disagree with the following statement about the Office of Infrastructure Protection:

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Don't Know
They effectively implement and ensure compliance with regulations that enhance the security of the Nation's high risk chemical facilities and prevent the unauthorized acquisition and malicious use of chemicals.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How would you rate the application of the Chemical Facility Anti-Terrorism Standards (CFATS)?

- Excellent
- Good
- Fair
- Poor
- Don't Know/not applicable

Office of Infrastructure Protection Stakeholder Input Survey

Please rate your level of satisfaction or dissatisfaction with the following aspects of complying with these regulations:

	Very Satisfied	Satisfied	Neither Satisfied Nor Dissatisfied	Dissatisfied	Very Dissatisfied	Don't Know
a. Level of clarity of the regulatory requirements	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Level of effort (e.g., staff time) required by your organization to comply with regulatory requirements	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Level of support provided if assistance is needed	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How would you rate the following products, services, and tools offered for chemical facilities:

	Excellent	Good	Fair	Poor	Don't Know
a. Chemical Site Security Plans	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Chemical Security Assessment Tool(CSAT)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Top-Screen application of CSAT	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Security Vulnerability Assessment application of CSAT	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. Site Security Plan Process application of CSAT	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f. Bomb-Making Materials Awareness Program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
g. Voluntary vulnerability assessments of chemical facilities (not related to CFATS)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

To what extent do you agree or disagree that the products, services, and tools offered for chemical facilities are helpful to you:

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree
- Don't know/not applicable

Information Requests and Data Calls

Do you, or individuals you manage, help prepare the responses to the National Critical Infrastructure Prioritization Program (NCIPP) data call?

- Yes
- No

Office of Infrastructure Protection Stakeholder Input Survey

Information Requests and Data Calls

Please rate the following aspects of the National Critical Infrastructure Prioritization Program (NCIPP) data call process:

	Excellent	Good	Fair	Poor	Don't Know
a. Level of clarity of the NCIPP (clear instructions)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Length of time provided to fulfill the NCIPP (deadlines)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Frequency of the NCIPP	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Level of support provided on the NCIPP if assistance is needed	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. Overall NCIPP data call process	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Information Requests and Data Calls

Other than the NCIPP, do you, or individuals you manage, help prepare the responses to information requests and/or data calls in support of infrastructure protection activities in your organization?

- Yes
- No
- Don't Know/not applicable

Information Request and Data Calls

Which of the following best describes the types of information requests and/or data calls your organization has received? (Choose all that apply)

- Voluntary requests for information to assess vulnerabilities within your organization
- Voluntary requests for information to assess protective measures implemented within your organization
- Voluntary requests for information to assess consequences
- Voluntary requests for information to enhance infrastructure protection-related information sharing
- Voluntary requests for information to prioritize vulnerabilities
- Mandatory requests for information to assess compliance with security-related regulations
- The purpose of the information requested was not always clear
- Other requests, please specify:

To what extent do you agree or disagree that the Office of Infrastructure Protection effectively coordinates information requests and/or data calls:

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree
- Don't know/not applicable

Office of Infrastructure Protection Stakeholder Input Survey

Please rate the following aspects of the infrastructure protection-related information requests and/or data calls your agency receives from the Office of Infrastructure Protection:

	Excellent	Good	Fair	Poor	Don't Know
a. Level of clarity of instructions received	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Length of time provided to fulfill requests (deadlines)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Frequency of requests received	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Level of support provided, if assistance is requested	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please state the extent to which you agree or disagree with the following aspects of information requests and/or data calls asked of your organization:

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Don't Know
a. The purpose of each information request is clearly explained	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Each information request is applicable to your organization	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Responding to the information requests imposes significant financial and time burdens on your organization	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

What, if anything, would you change about the overall information requests and/or data call process between the Office of Infrastructure Protection and your organization?

Office of Infrastructure Protection Stakeholder Input Survey

IP Strategies, Plans, and Reports

How would you rate your overall satisfaction with the value and effectiveness of the following:

	Very Satisfied	Satisfied	Neither Satisfied Nor Dissatisfied	Dissatisfied	Very Dissatisfied	Don't Know
a. The National Infrastructure Protection Plan (NIPP)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. The National Critical Infrastructure Protection Annual Report (NAR)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. The Sector-Specific Plan (SSP)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. The Sector Annual Report (SAR)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. The Homeland Infrastructure Threat and Risk Analysis Center (HITRAC) Infrastructure Impact Assessment Product Series	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f. The Strategic Homeland Infrastructure Risk Assessment (SHIRA)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
g. The National Risk Profile	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
h. The Sector Risk Profile Series	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
i. The National Infrastructure Simulation and Analysis Center (NISAC) Products	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
j. Dams Series of Guidance Documents	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
k. Active Shooter Documents	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
l. Sports League Protective Measures Guide	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Office of Infrastructure Protection Stakeholder Input Survey

In your opinion, what could be done to make each of these products more useful?

- a. Sector-Specific Plan (SSP)
- b. Sector Annual Report (SAR)
- c. Products from Homeland Infrastructure Threat and Risk Analysis Center (HITRAC)
- d. Products from National Infrastructure Simulation and Analysis Center (NISAC)

Overall, to what extent do you agree or disagree with the following statements about the Office of Infrastructure Protection:

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Don't Know
a. The Office of Infrastructure Protection's strategies, plans and reports help your organization develop and implement best practice infrastructure protection and resilience activities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. It is easy to access the Office of Infrastructure Protection's strategies, plans and reports	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Overall, please rate your level of satisfaction or dissatisfaction with the products offered by the Office of Infrastructure Protection that are intended to support your organization's security, protection, and resilience activities:

- Very Satisfied
- Satisfied
- Neither Satisfied nor dissatisfied
- Dissatisfied
- Very Dissatisfied
- Don't know/not applicable

Overall Satisfaction

From the list below, choose your organization's three most important security-related activities, where a rating of 1 means the most important activity and a rating of 3 means the third most important activity

Most Important

Second Most Important

Third Most Important

From the list below, choose the three most important areas of improvement, where a rating of 1 means the most important activity to improve, and a rating of 3 means the third most important activity to improve

Most Important

Second Most Important

Third Most Important

Overall Satisfaction

In your opinion:

What is the most useful activity, service, or product that the Office of Infrastructure Protection provides to support infrastructure protection and resilience efforts in your organization?

What is the least useful activity, service, or product that the Office of Infrastructure Protection provides to support infrastructure protection and resilience efforts in your organization?

How can we enhance or improve these products?

Overall, how would you rate your organization's level of preparedness against emergencies such as terrorist attacks or natural disasters?

- Excellent
- Good
- Fair
- Poor
- Don't know/not applicable

Logic 2 - Overall Satisfaction

From the list below, choose your organization's three most important security-related activities, where a rating of 1 means the most important activity and a rating of 3 means the third most important activity

Most Important

Second Most Important

Third Most Important

From the list below, choose the three most important areas of improvement, where a rating of 1 means the most important activity to improve, and a rating of 3 means the third most important activity to improve

Most Important

Second Most Important

Third Most Important

Overall, how would you rate your organization's level of preparedness against emergencies such as a terrorist attacks or natural disasters?

- Excellent
- Good
- Fair
- Poor
- Don't know/not applicable

Office of Infrastructure Protection Stakeholder Input Survey

Thank you for your time. Your responses will be used to help the Department of Homeland Security, Office of Infrastructure Protection serve you better!