

2009 National Conference Evaluation Survey

Please take a few minutes to tell us about your experience at this year's Conference. Your opinions are important to us. Your individual responses will not be shared, and will only be used to aggregate conference results. For evaluation purposes only, please enter your e-mail address you used when you registered:

GENERAL INFORMATION

1. Registration Category *(Check one from drop down list of all registration categories)*

3. Gender *(check one)*

- Female
- Male

4. Race/ Ethnicity *(check one)*

- Caucasian
- African American
- Hispanic or Latino
- Asian
- American Indian or Alaska Native
- Native Hawaiian or Other Pacific Islander
- Multi-racial/ ethnic
- Other

5. Age *(check one)*

- Under 18
- 18-24
- 25-34
- 35-44
- 45-54
- 55-64
- 65 and over

ATTENDANCE

1. How did you learn of the National Conference on Volunteering and Service? *(Check all that apply)*

- Attended a previous year
- Conference announcements
- E-mail
- Leadership Magazine
- PointsofLight.org
- HandsonNetwork.org
- VolunteeringandService.org
- Cns.gov/NationalService.org
- Word of mouth
- Other websites _____
- Other _____

2. Did you attend the National Conference last year in Atlanta, GA? (Y/N)

3. How many other conferences did you attend in the past 12 months? *(Check one)*

- 0
- 1
- 2
- 3
- 4 or more

4. Did you attend any of the following national conferences last year? *(Check all that apply)*

- Association of Volunteer Administrators
- Hands on Network
- Independent Sector
- United Way
- Council on Foundations
- National Service Learning Conference
- Youth Service America

5. What was the most useful activity of the 2009 National Conference on Volunteering and Service?
(Check one)

- General Plenary Sessions
- Pre Conference Activities
- AmeriCorps/ Senior Corps Grantee meeting (for AmeriCorps and Senior Corps grantees)
- Immersion Learning Experience
- Roundtables
- Workshops, Seminars, Sessions
- Service Projects
- Networking- Social Events

6. How many days did you spend participating in this Conference *(during the period of May 30-June 3)* *(Check one)*

- Five days
- Four days
- Three days
- Two days
- One day

7. How many workshops did you attend? *(Check one)*

- 0
- 1
- 2
- 3
- 4
- 5
- 6
- 7
- 8
- 9
- 10 or more

8. To what extent did you support the 'Green movement' at the National Conference in Atlanta?
(Check all that apply)

- I used public buses or trains
- I used carpools
- I walked to events and activities that are nearby
- I downloaded speaker presentations and other materials from a website (instead of receiving printed materials)
- Other _____

HIGHLIGHTS

9. Baby Boomers (born 1946-1964)- Did you attend any workshops that had a focus on engaging Baby Boomers in volunteering and service? (Y/N)

If YES- How important were the Baby Boomer Focused workshops to your overall Conference experience? (Check One)

- Not at all important Not very important Somewhat important Important Very important

10. Millennials (born 1977-1998) - Did you attend any workshops that had a focus on engaging Millennials in volunteering and service? (Y/N)

If YES- How important were the Millennials Focused workshops to your overall Conference experience? (Check One)

- Not at all important Not very important Somewhat important Important Very important

11. Events- Did you participate in the Events sponsored through the Conference? (Y/N)

If YES- How important were the Events (e.g., reception, luncheon, special event) to your overall Conference experience? (Check One)

- Not at all important Not very important Somewhat important Important Very important

12. Service Projects- Did you participate in one of the Service Projects sponsored through the Conference? (Y/N)

If YES- How important was the Service Project to your overall Conference experience? (Check One)

- Not at all important Not very important Somewhat important Important Very important

GENERAL SESSIONS- Please rate your level of agreement with the following statements.

1. The Opening General Session helped me understand the importance of the “[Insert theme- will this make sense this year?” in engaging Americans in service.

- Strongly disagree Disagree Neither disagree nor agree Agree Strongly agree Didn't attend

2. The Closing General Session helped me understand the importance of building a national agenda for service.

- Strongly disagree Disagree Neither disagree nor agree Agree Strongly agree Didn't attend

3. For AmeriCorps and Senior Corps Grantees: The opening session for the grantee meeting was effective in helping to set the tone for the entire conference. (Only include for conferences where these activities occur)

- Strongly disagree Disagree Neither disagree nor agree Agree Strongly agree Didn't attend

ACHEIVEMENTS- Please rate your level of agreement with the following statements.

This Conference.....

1. Communicated a national call to engage more Americans in community needs oriented service

Strongly disagree Disagree Neither disagree nor agree Agree Strongly agree Not applicable

2. Met the professional development needs of those who work with service organizations and volunteers

Strongly disagree Disagree Neither disagree nor agree Agree Strongly agree Not applicable

3. Honored the outstanding achievements of people engaged in service.

Strongly disagree Disagree Neither disagree nor agree Agree Strongly agree Not applicable

4. Communicated new program policies that will help inform the management of my program/ organization and clearly set the expectations of my organization.

Strongly disagree Disagree Neither disagree nor agree Agree Strongly agree Not applicable

LEARNING- Please rate your level of agreement with the following statements.

1. As a result of this Conference, I learned how to better engage Baby Boomers in volunteering and service

Strongly disagree Disagree Neither disagree nor agree Agree Strongly agree Not applicable

2. As a result of this Conference, I learned how to better engage Millennials in volunteering and service

Strongly disagree Disagree Neither disagree nor agree Agree Strongly agree Not applicable

3. As a result of this Conference, I understand better how to build capacity to engage volunteers in service

Strongly disagree Disagree Neither disagree nor agree Agree Strongly agree Not applicable

4. As a result of this Conference, I am better prepared to meet needs in my community.

Strongly disagree Disagree Neither disagree nor agree Agree Strongly agree Not applicable

5. I learned effective practices that I can apply to my work.

Strongly disagree Disagree Neither disagree nor agree Agree Strongly agree Not applicable

6. The training materials I received at this conference are useful.
 Strongly disagree Disagree Neither disagree nor agree Agree Strongly agree Not applicable

I attended an Immersion Learning session, offered on [insert date(s)] (and time(s)).
Yes No

Where did you attend the Immersion Learning session(s)? (Check all that apply)

Offsite- (insert locations)

On-site- (Insert locations)

I learned new information at the Immersion Learning Session I attended.
 Strongly disagree Disagree Neither disagree nor agree Agree Strongly agree Not applicable

I found the length of the Immersion Learning Session to be the right amount of time.
 Strongly disagree Disagree Neither disagree nor agree Agree Strongly agree Not applicable

I recommend we do these Immersion Learning Sessions in the future.
 Strongly disagree Disagree Neither disagree nor agree Agree Strongly agree Not applicable

It is a good idea to do some off-site sessions at a National Conference.
 Strongly disagree Disagree Neither disagree nor agree Agree Strongly agree Not applicable

Overall, how would you rate the Immersion Learning Session you attended? (Check One)
 Excellent Good Fair Poor

NETWORKING- Please rate your level of agreement with the following statements.

1. This Conference helped me exchange relevant ideas and information with peers.
 Strongly disagree Disagree Neither disagree nor agree Agree Strongly agree Not applicable

2. This Conference helped me connect with potential partners in service
 Strongly disagree Disagree Neither disagree nor agree Agree Strongly agree Not applicable

applicable

3. This Conference helped me connect with potential funders and other resource persons

Strongly disagree Disagree Neither disagree nor agree Agree Strongly agree Not applicable

CNCS grantee specific questions- Please rate elements of the relevant CNCS grantee meeting.

(Section for AmeriCorps Grantees, Senior Corps Grantees, who else)

1. I was able to easily identify the [AmeriCorps/ Senior Corps] sessions that met my learning needs.

Strongly disagree Disagree Neither disagree nor agree Agree Strongly agree Not applicable

3. The [AmeriCorps/ Senior Corps] sessions at this conference helped me better understand my job in AmeriCorps.

Strongly disagree Disagree Neither disagree nor agree Agree Strongly agree Not applicable

5. Overall, the [AmeriCorps/ Senior Corps] portion of the conference and professional development training met my expectations.

Strongly disagree Disagree Neither disagree nor agree Agree Strongly agree Not applicable

7. What did you like most about the AmeriCorps/ Senior Corps sessions at this conference?

8. What did you like least about the AmeriCorps/ Senior Corps sessions at this conference?

9. How can the training for AmeriCorps/ Senior Corps grantee staff be improved at the National Service Conference next year?

COMMUNICATIONS

Conference announcements about changes in the program, workshop location, etc. were made in a timely fashion

Conference announcements about changes in the program, workshop location, etc. were helpful

The [insert name of conference newsletter] was helpful to inform me about what was happening/ happened at the conference thus far.

It is good to have a new issue of [insert name of conference newsletter] come out every day.

7. What did you like most about [insert name of conference newsletter] at this conference?

8. What did you like least about [insert name of conference newsletter] at this conference?

OVERALL ORGANIZATION - Please rate your level of agreement with the following statements.

1. It was easy to register for this Conference.

Strongly disagree Disagree Neither disagree nor agree Agree Strongly agree Not applicable

2. The Conference goals and other pertinent information were clearly communicated.

Strongly disagree Disagree Neither disagree nor agree Agree Strongly agree Not applicable

3. This Conference was highly effective in supporting the 'Green Movement'.

Strongly disagree Disagree Neither disagree nor agree Agree Strongly agree Not applicable

4. I was able to easily identify the sessions that best met my learning needs.

Strongly disagree Disagree Neither disagree nor agree Agree Strongly agree Not applicable

FINAL IMPRESSION - Please rate your level of agreement with the following statements.

1. This Conference was worth the time and resources I invested to attend.

Strongly disagree Disagree Neither disagree nor agree Agree Strongly agree Not applicable

2. Overall, how useful do you think the material presented to you at this Conference will be when you get home?

Strongly disagree Disagree Neither disagree nor agree Agree Strongly agree Not applicable

3. How would you rate the overall quality of this Conference?

Strongly disagree Disagree Neither disagree nor agree Agree Strongly agree Not applicable

4. I plan to attend this Conference next year.

Strongly disagree Disagree Neither disagree nor agree Agree Strongly agree Not applicable

5. How likely are you to attend the 2010 National Conference? (*Check one*)

Not at all likely Not very likely Somewhat likely Likely Very likely

Please share any other comments you have with us _____