

IMLS Proposed Framework for Digitally Inclusive Communities Online Survey

Introduction

The Institute of Museum and Library Services believes that communities need to work together so that everyone can access the information and technology they need to succeed. Digital inclusion is the ability of individuals and groups to access and use information and communication technologies.

We are interested in getting feedback on tools we are creating to help communities raise awareness about digital inclusion and take action to reduce barriers that prevent people from accessing and using broadband.

To participate in this survey you will need to review the Proposed Framework for Digitally Inclusive Communities, which is organized around eleven principles and associated goals. The brochure, *Building Digitally Inclusive Communities*, outlines these principles.

If you are particularly interested in this subject we ask that you also read the *Final Report*, which provides more detail about the framework and the context in which it was developed. The Final Report describes the eleven principles, their associated goals and strategies, and provides a detailed section called “Getting Started on Digital Inclusion.”

These tools are intended to help communities come together to discuss barriers to digital inclusion in their communities and to develop plans to take action so that everyone in the community can benefit from the economic, civic and educational opportunities made possible by broadband technologies.

The survey is completely voluntary and results will not be disseminated to the public. The survey should take 10 minutes to complete.

1. Which of the following best describes you?

- I work for a government agency
- I work for a public or school library
- I work for a non-profit or community-based organization
- I work for a K-20 educational institution
- I work for a private sector employer
- I have a personal interest in digital inclusion

2. What type of community do you live in?

- **Large city or suburban area** (population of 250,000 or more)
- **Midsized city or suburban area** (population of 100,000 to 250,000)
- **Small city or suburban area** (population of 25,000 to 100,000)

- **Rural or remote town** (population of under 25,000)

3. The brochure, *Building Digitally Inclusive Communities*, clearly defines digital inclusion.

1 Strongly agree	2 Slightly Agree	3 Neutral	4 Slightly disagree	5 Strongly disagree	Do not know

4. The brochure effectively connects the vision and the principles.

1 Strongly agree	2 Slightly Agree	3 Neutral	4 Slightly disagree	5 Strongly disagree	Do not know

5. The organization of the brochure helps my understanding of the framework.

1 Strongly agree	2 Slightly Agree	3 Neutral	4 Slightly disagree	5 Strongly disagree	Do not know

6. The “Getting Started on Digital Inclusion” section of the brochure is useful.

1 Strongly agree	2 Slightly Agree	3 Neutral	4 Slightly disagree	5 Strongly disagree	Do not know

7. Having read the brochure, I feel prepared to participate in a discussion about digital inclusion.

1 Strongly agree	2 Slightly Agree	3 Neutral	4 Slightly disagree	5 Strongly disagree	Do not know

8. From the list of foundational and targeted principles below, choose the **three most important** areas of digital inclusion for you.

- Availability and affordability
- Public access
- Accessibility for people with disabilities
- Adoption and digital literacy
- Consumer education and protection
- Education
- Economic and workforce development
- Civic engagement
- Public safety and emergency services
- Health care
- Quality of life

9. What, if any, changes could be made to the proposed framework to address your needs as a user of the framework? (Limit: 500 characters)

10. In my opinion, the framework will support collaboration in my community (individuals, businesses, community organizations, and government) regarding access to technology and digital literacy.

1 Strongly agree	2 Slightly Agree	3 Neutral	4 Slightly disagree	5 Strongly disagree	Do not know
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11. My community (individuals, businesses, community organizations, and government) will be likely to use some of the principles and goals to improve digital inclusion.

1 Strongly agree	2 Slightly Agree	3 Neutral	4 Slightly disagree	5 Strongly disagree	Do not know
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12. The Final Report did a good job of educating me about digital inclusion issues.

1 Strongly agree	2 Slightly Agree	3 Neutral	4 Slightly disagree	5 Strongly disagree	Do not know
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13. Having read the Final Report, I feel comfortable facilitating a discussion of digital inclusion.

1 Strongly agree	2 Slightly Agree	3 Neutral	4 Slightly disagree	5 Strongly disagree	Do not know
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14. What publications or tools would be most helpful to you in implementing a digital inclusion strategy in your community?

- Blog
- Brochures
- Community forums
- Consulting
- E-newsletter
- Online tutorials
- Press kit
- Research reports
- Surveys
- Training (in-person)

- Training (web-based)
- Web site
- Other

15. What other suggestions do you have for IMLS to help it improve its digital inclusion efforts? (Limit: 500 characters)