

# **Attachment C: healthfinder.gov Protocol**

## **healthfinder.gov: Tree Testing Protocol**

OMB Control Number: 0990-0379

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## Tree Testing Instructions

### Welcome and Consent:

Welcome to the healthfinder.gov feedback session!

You're being asked to provide feedback on how the website healthfinder.gov is organized. Your input will help us make the website easier to use. This activity shouldn't take longer than 20 minutes to complete.

The feedback you provide will be used only for the purpose of improving the healthfinder.gov website. Your name and email address will not be shared with anyone.

You may stop this feedback session at any time.

If you have questions, you can contact Perrie at [odphp@communicatehealth.com](mailto:odphp@communicatehealth.com) or at (240) 428-1189.

If you agree to participate, please enter your email address to begin.

### Instructions:

*Note: These instructions will be provided in the Treejack software with screen shots providing step-by-step instructions for completing the study. CommunicateHealth research staff may also be on site at adult learning centers to provide assistance to participants if needed.*

1. You will be asked to find a topic found on the healthfinder.gov website (15 topics total).
2. You will be given a list of links. Click through the list until you arrive at the one you think helps you complete the task. Once you find the link that is the best fit, click the "I'd find it here" button.
3. If you change your mind, you can go back by clicking one of the links above (Don't use the Back button in your web browser).

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0990-0379. The time required to complete this information collection is estimated to average **20 minutes** per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: U.S. Department of Health & Human Services, OS/OCIO/PRA, 200 Independence Ave., S.W., Suite 336-E, Washington D.C. 20201, Attention: PRA Reports Clearance Officer

4. Once you have finished all of the tasks, please take the brief survey at the end.
5. Remember, there are no right or wrong answers.

Thank you for taking the time to provide us with your feedback. We appreciate your help!

### **Need Help?**

For help using Treejack, please call CommunicateHealth at (240) 428-1189 and ask for Perrie. We are available Monday through Friday, 9 AM to 5 PM Eastern time. You may also email us at [odphp@communicatehealth.com](mailto:odphp@communicatehealth.com).

## Tasks

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Tasks will be provided to participants in random order. Task numbers will not be displayed during testing.

Number	Task	Correct Paths
1	Where would you find information about getting tested for breast cancer?	Home Page > Health Topics A to Z > Health Conditions and Diseases > Cancer
2	Where would you find information about talking to your children about drugs and alcohol?	Home Page > Health Topics A to Z > Parenting > Healthy Communication and Relationships
3	Where would you find information on men and mental health?	Home Page > Health Topics A to Z > I Want Information For Men > Mental Health and Relationships
4	Where would you find healthy snack ideas for kids?	Home Page > Health Topics A to Z > Nutrition and Physical Activity > Nutrition  Home Page > Health Topics A to Z > Parenting > Nutrition and Physical Activity  Home Page > Health Topics A to Z > I Want Information For Children > Nutrition and Physical Activity
5	Where would you find health recommendations based on your age, sex, and pregnancy status?	Home Page > myhealthfinder - Use the tool
6	Where would you find information on getting your blood pressure checked?	Home Page > Health Topics A to Z > Doctor Visits > Screening Tests  Home Page > Health Topics A to Z >

Number	Task	Correct Paths
		Health Conditions and Diseases > Heart Health
7	Where would you find tips on how to have a healthy pregnancy?	Home Page > Health Topics A to Z > Pregnancy
8	Where would you find a shopping list for heart healthy foods?	Home Page > Health Topics A to Z > Health Conditions and Diseases > Heart Health
9	Where would you find information about depression?	Home Page > Health Topics A to Z > Everyday Healthy Living> Mental Health and Relationships
10	Where would you find services covered for adults under health care reform?	Home Page > Health Care Reform > Preventive services for adults
11	Where would you go to search for a doctor near you?	Home Page > Find Services Near Your> Find a Doctor
12	Where would you go to get tips on how to talk with your doctor?	Home Page > Health Topics A to Z > Doctor Visits > Talking with the Doctor
13	Where would you go to take a quiz on how to stay healthy every day?	Home Page > Health Topics A to Z > Everyday Healthy Living > Everyday Healthy Living Quiz
14	Where would you go to connect with healthfinder on Facebook?	Home Page > Facebook  Home Page > Stay Connected > healthfinder on Facebook
15	Where would you go to find information for older adults on how to prevent falls?	Home Page > Health Topics A to Z > I Want Information For Older Adults > Safety  Home Page > Health Topics A to Z > Everyday Healthy Living > Safety

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## Questionnaire

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Please answer the following questions. Your answers will be kept private and not shared with anyone outside of the healthfinder.gov project team.

1. How old are you?

- 18-24 years of age
- 25-34 years of age
- 35-44 years of age
- 45-54 years of age
- 55-64 years of age
- 65-74 years of age
- 75 years of age or older

2. Which of the following categories best describe your total, annual household income?

- Under \$25,000/year
- \$25,001 - \$30,000/year
- \$30,001 - \$40,000/year
- \$40,001 - \$50,000/year
- \$50,001 - \$60,000/year
- \$60,001 - \$80,000/year
- \$80,001 - \$100,000/year
- Over \$100,000/year

3. Sex:

- Male
- Female

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4. Please tell me your ethnic background. Are you?

- Hispanic or Latino
- Not Hispanic or Latino

5. Please tell me your race or ethnic background (Can check more than one answer). Are you?

- White/Caucasian
- Black or African-American
- American Indian or Alaska Native
- Native Hawaiian or Other Pacific Islander
- Asian

6. What is the highest level of education?

- Grade school
- Less than high school graduate/some high school
- High school graduate or completed GED
- Some college or technical school
- Received four-year college degree
- Some post graduate studies
- Received advanced degree
- Other

7. About how often do you use the Internet?

- Several times a day
- About once a day
- 3-5 days a week
- 1-2 days a week
- Every few weeks
- Less often
- Never
- Don't know/refused

## healthfinder.gov Site Map

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The order of the items in a tree branch will be randomized during testing.

### Home Page

- Health Topics A to Z
  - Health Conditions and Diseases
    - Cancer
    - Diabetes
    - Heart Health
    - HIV and Other STDs
    - Obesity
  - Nutrition and Physical Activity
    - Nutrition
    - Physical Activity
  - Pregnancy
    - Doctor and Midwife Visits
    - Nutrition and Physical Activity
    - Getting Ready for Your Baby
  - Doctor Visits
    - Regular Checkups
    - Screening Tests
    - Shots (Vaccines)
    - Talking with the Doctor
  - Everyday Healthy Living
    - Everyday Healthy Living Quiz
    - Nutrition
    - Physical Activity
    - Mental Health and Relationships
    - Sexual Health
    - Safety
  - Parenting
    - Doctor Visits
    - Healthy Communication and Relationships
    - Nutrition and Physical Activity
    - Safety
  - I Want Information For Women
    - Health Conditions and Diseases
    - Doctor Visits
    - Nutrition and Physical Activity
    - Mental Health and Relationships
    - Sexual Health

- Pregnancy
  - I Want Information For Men
    - Health Conditions and Diseases
    - Doctor Visits
    - Nutrition and Physical Activity
    - Mental Health and Relationships
    - Sexual Health
  - I Want Information For Older Adults
    - Health Conditions and Diseases
    - Doctor Visits
    - Nutrition and Physical Activity
    - Mental Health and Relationships
    - Safety
    - Sexual Health
  - I Want Information For Babies and Toddlers
    - Doctor Visits
    - Safety
    - Nutrition and Physical Activity
  - I Want Information For Children
    - Doctor Visits
    - Safety
    - Nutrition and Physical Activity
    - Healthy Communication and Relationships
  - I Want Information For Pre-teens and Teens
    - Doctor Visits
    - Healthy Communication and Relationships
    - Nutrition and Physical Activity
    - Safety
- Stacy Connected
  - Learn About the myFamily App
  - healthfinder on Twitter
  - healthfinder on Facebook
  - e-Cards
  - Monthly Spotlight
  - Health Widgets
- Health News
- Find Services Near You
  - Find a Dentist
  - Find a Doctor
  - Find other Health Providers
  - Search for Public Libraries
  - Network Libraries for Blind and Physically Handicapped Individuals
  - Community Health Center

- Home Health Care
- Hospice Care
- Hospitals
- Long Term Care
- Nursing Home
- Find other Health Care Facilities
- Search by Name or Health Topic
- Browse Alphabetical List
- Browse by Type of Organization
- o National Health Observances
- o Health Care Reform
  - Preventive services for adults
  - Preventive services for women, including pregnant women
  - Preventive services for children
- o Related Resources
- o myhealthfinder — Use the tool
- o Facebook
- o Twitter